



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR  
 Statute  
 Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other 20-400 Attachement a  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: um 2120

List Key Words for this report. We use these to improve search results.

Covid-19, Order No. 30-400, UM 2120

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Illaha COVID-19 - Q4 2020 Reporting.

- a. The number of connections as of the end of the quarter, by customer class; **246 Total Connections. 5/8" meter – 36 connections. ¾" meter – 6 connections. 1" meter – 195 connections. 1 ½" meter – 6 connections. 2" meter – 1 connection. 3" meter – 1 connection. 4" meter – 1 connection.**
- b. The number of customers as of the end of the quarter, by customer class, assessed late payment fees or charges during the period; **No late fees assessed.**
- c. The number of customers as of the end of the quarter, by customer class, enrolled in a current Time Payment Agreement (TPA); **Zero**
- d. The number of customers enrolling in a new TPA; **Zero**
- e. The number of customers completing a TPA during the period; **Zero**
- f. The number of customers, by customer class, renegotiating TPAs during the period; **Zero**
- g. Total number of residential customers with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment; **No customers in arrears for 61-90 days or 91+. One balance in arrears for 31-60 days, balance is \$60.76 in arrears**
- h. Total number of disconnection communications delivered by vintage (15-day, 7-day); **Six 15 day notices were sent, one 7 day notice was sent**
- i. Total number of service disconnections for non-payment; **Zero**
- j. Total number of service reconnections, segmented by same-day/next day reconnect, and any reconnect occurring after next day. **Zero**