



Portland General Electric

121 SW Salmon Street • Portland, OR 97204
portlandgeneral.com

December 31, 2024

Via Electronic Filing

Public Utility Commission of Oregon
Attention: Filing Center
P.O. Box 1088
Salem, OR 97308-1088

Re: LC 80 - Portland General Electric's 2023 Clean Energy Plan and Integrated Resource Plan

Dear Filing Center:

PGE respectfully submits this progress update on CEP/IRP engagement improvements as directed by OPUC Order 24-096. Among other components of that order, the Commission adopted Staff's recommendation that PGE develop clear, actionable improvements to community and stakeholder engagement in subsequent IRPs and CEPs by December 31, 2024, or to provide a detailed status update.¹ Consistent with OPUC direction, PGE in this update describes the actions taken this year to establish an improved approach to community and stakeholder engagement that is broader than CEP/IRP engagement, which is an important foundation to the further exploration of those improvements.

PGE recognizes the importance of community and stakeholder engagement in future IRPs and CEPs. The complexity of our business is such that accessibility to planning processes is often challenging for those who are not engaged in the technical complexities of the utility industry. However, customers and stakeholders continue to seek opportunities to engage in decision-making processes across multiple venues including major projects and regulatory proceedings, and PGE is committed to supporting this engagement. Recognizing the need to support engagement efforts in a meaningful and coordinated way, PGE created a new team in September 2024 that will collectively support the company's community engagement efforts. The expanded Community Engagement Team's work combines and coordinates several functions including the management of the Community Benefits and Impacts Advisory Group

¹ Staff Recommendation 6, presented on page 21 of Appendix A to Order 24-096, recommends OPUC "Direct PGE to work collaboratively with Staff, stakeholders, peer utilities, and the Community Benefits and Impacts Advisory Groups (CBIAGs) in a dedicated working group to develop clear, actionable improvements to community and stakeholder engagement in subsequent IRPs and CEPs by December 31, 2024. If PGE cannot complete this effort by this timeline, PGE should provide a detailed status update by the same date and explain how it will ensure that remaining issues are resolved as soon as practicable."

(CBIAG), equitable engagement, supplier diversity, community benefit plan implementation for federal grants, and engagement with stakeholders on major projects.

PGE believes an effective community engagement strategy should reflect all the ways we engage with our communities and stakeholders to with the goal of more equitable access to company efforts, whether it is for a transmission project, the creation of the Clean Energy Plan, or any other topic of interest to the communities we serve. To that end, we have been evaluating the ways we engage with our customers today and where we know they would like more transparency and engagement. We have also held two listening sessions - on October 21, 2024 and November 22, 2024 - with Energy Advocates to hear directly from them what has been working well and where we could collectively improve to make our processes better in the future. In addition, we have been meeting with the PacifiCorp Community Engagement and IRP teams to discuss our collective work and best practices when engaging with underrepresented communities.

PGE has compiled all this information and is developing a draft overarching community engagement strategy that focuses on engaging communities in more meaningful ways and increasing transparency in the work that we do. PGE's community engagement strategy includes detailed objectives and implementation strategies associated with each functional area of Community Engagement Team purview. The scope will include clear, actionable engagement strategies for specified topics of interest for equitable engagement, including but not limited to updates on and development of key elements of the CEP/IRP.

PGE is not publishing the draft strategy with this update to allow the team to socialize and incorporate input from stakeholders, including groups we've engaged with during strategy development. During Q1 2025, PGE will share our proposed strategy with Energy Advocates, community-based organizations, the CBIAG, and other community leaders. Feedback will be incorporated, and we seek to file the revised plan to the LC 80 docket by the end of March 2025. PGE appreciates the opportunity to leverage the work of this new team and take time to engage directly with our communities to ensure that their feedback is considered and incorporated, where possible, to ensure our proposed methods are meeting the needs of the company and of the community that we serve.

Sincerely,

/s/ Riley Peck

Riley Peck
Senior Manager, Regulatory Strategy