



RECEIVED

OCT 05 2011

Public Utility Commission of Oregon  
Administrative Hearing Division

October 4, 2011

**VIA Electronic Filing & UPS**

FTD01C119  
2200 W. Airfield Drive  
P.O. Box 619002  
DFW, Texas 75261

Phone 972-456-7551  
Fax 972-456-8719  
Email: [kimberly.a.douglass@ftr.com](mailto:kimberly.a.douglass@ftr.com)

Public Utility Commission of Oregon  
Attention: Filing Center  
550 Capitol Street N.E., Suite 215  
Salem, OR 97310-1380

Subject: **UM 1431 – Frontier Communications Northwest Inc. Broadband Subscription Report for 2011**

Dear Filing Center:

In accordance with Paragraph 57 in Appendix A in Order No. 10-067 in the above-referenced docket, enclosed please find the 2011 Broadband Subscription Report. Frontier rolled out its new web-based tool to monitor inquiries for DSL service in December 2010. Prior to the tool's roll out, requests for DSL were tracked via a manual process which sometimes resulted in duplicate requests going to our engineers. The data collected via the manual process does not reflect an accurate record of requests made for DSL service. Therefore, the enclosed report includes DSL requests beginning with December 2010. The data is designated as "Confidential" and should be treated as such. Pursuant to Order No. 09-197, the "Confidential" report is being sent in a sealed envelope with the proper labeling.

Please call me at (972) 456-7551 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass".

Kim Douglass  
Senior Consultant  
Compliance – Government and Regulatory Affairs

Frontier Communications Northwest Inc.  
 Broadband Subscription Report - 2011  
 Docket No. UM 1431, Order No. 10-067, Appendix A, Condition No. 57

Wire Center	Jul-10				Aug-10				Sep-10			
	DSL Subscriptions		DSL Requests*		DSL Subscriptions		DSL Requests*		DSL Subscriptions		DSL Requests*	
	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus
ALOHA												
AMITY												
AUMSVILLE												
BANDON												
BANKS												
BEAVERTON												
BROOKINGS												
BULL MOUNTAIN												
CLATSKANIE												
COOS BAY												
COQUILLE												
COVE												
DAYTON												
DETROIT												
ELGIN												
EMPIRE												
ENTERPRISE												
FOREST GROVE												
GASTON												
GOLD BEACH												
GRAND ISLAND												
GRESHAM												
HILLSBORO												
HOODLAND												
IMBLER												
IMNAHA												
JOSEPH												
LAGRANDE												
LAKESIDE												
LANGLOIS												
LOSTINE												
MCMINNVILLE												
MILL CITY												
MURPHY												
MYRTLE POINT												
NEWBERG												
NORTH BEND												
ORIENT												
PORT ORFORD												
POWERS												
PROVOLT												
REEDSPORT												
SANDY												
SCHOLLS												
SHERWOOD												
SILVERTON												
SOMERSET WEST												
STAFFORD												
SUNNYSIDE												
TIGARD												
TUALATIN												
TURNER												
UNION												
VALLEY VIEW												
VERNONIA												
WALLOWA												
WILSONVILLE												
YAM HILL												
TOTAL												

\* Data not available until December 2010.

Frontier Communications Northwest Inc.  
 Broadband Subscription Report - 2011  
 Docket No. UM 1431, Order No. 10-067, Appendix A, Condition No. 57

Wire Center	Oct-10				Nov-10				Dec-10			
	DSL Subscriptions		DSL Requests*		DSL Subscriptions		DSL Requests*		DSL Subscriptions		DSL Requests	
	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus
ALOHA												
AMITY												
AUMSVILLE												
BANDON												
BANKS												
BEAVERTON												
BROOKINGS												
BULL MOUNTAIN												
CLATSKANIE												
COOS BAY												
COQUILLE												
COVE												
DAYTON												
DETROIT												
ELGIN												
EMPIRE												
ENTERPRISE												
FOREST GROVE												
GASTON												
GOLD BEACH												
GRAND ISLAND												
GRESHAM												
HILLSBORO												
HOODLAND												
JIMBLER												
IMNAHA												
JOSEPH												
LAGRANDE												
LAKESIDE												
LANGLOIS												
LOSTINE												
MCMINNVILLE												
MILL CITY												
MURPHY												
MYRTLE POINT												
NEWBERG												
NORTH BEND												
ORIENT												
PORT ORFORD												
POWERS												
PROVOLT												
REEDSPORT												
SANDY												
SCHOLLS												
SHERWOOD												
SILVERTON												
SOMERSET WEST												
STAFFORD												
SUNNYSIDE												
TIGARD												
TUALATIN												
TURNER												
UNION												
VALLEY VIEW												
VERNONIA												
WALLOWA												
WILSONVILLE												
YAM HILL												
TOTAL												

Frontier Communications Northwest Inc.  
 Broadband Subscription Report - 2011  
 Docket No. UM 1431, Order No. 10-067, Appendix A, Condition No. 57

Wire Center	Jan-11				Feb-11				Mar-11			
	DSL Subscriptions		DSL Requests		DSL Subscriptions		DSL Requests		DSL Subscriptions		DSL Requests	
	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus
ALOHA												
AMITY												
AUMSVILLE												
BANDON												
BANKS												
BEAVERTON												
BROOKINGS												
BULL MOUNTAIN												
CLATSKANIE												
COOS BAY												
COQUILLE												
COVE												
DAYTON												
DETROIT												
ELGIN												
EMPIRE												
ENTERPRISE												
FOREST GROVE												
GASTON												
GOLD BEACH												
GRAND ISLAND												
GRESHAM												
HILLSBORO												
HOODLAND												
IMBLER												
IMNAHA												
JOSEPH												
LAGRANDE												
LAKESIDE												
LANGLOIS												
LOSTINE												
MCMINNVILLE												
MILL CITY												
MURPHY												
MYRTLE POINT												
NEWBERG												
NORTH BEND												
ORIENT												
PORT ORFORD												
POWERS												
PROVOLT												
REEDSPORT												
SANDY												
SCHOLLS												
SHERWOOD												
SILVERTON												
SOMERSET WEST												
STAFFORD												
SUNNYSIDE												
TIGARD												
TUALATIN												
TURNER												
UNION												
VALLEY VIEW												
VERNONIA												
WALLOWA												
WILSONVILLE												
YAM HILL												
TOTAL												

Frontier Communications Northwest Inc.  
 Broadband Subscription Report - 2011  
 Docket No. UM 1431, Order No. 10-067, Appendix A, Condition No. 57

Wire Center	Apr-11				May-11				Jun-11				Total				
	DSL Subscriptions		DSL Requests		DSL Subscriptions		DSL Requests		DSL Subscriptions		DSL Requests		DSL Subscriptions		DSL Requests		
	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	
ALOHA																	
AMITY																	
AUMSVILLE																	
BANDON																	
BANKS																	
BEAVERTON																	
BROOKINGS																	
BULL MOUNTAIN																	
CLATSKANIE																	
COOS BAY																	
COQUILLE																	
COVE																	
DAYTON																	
DETROIT																	
ELGIN																	
EMPIRE																	
ENTERPRISE																	
FOREST GROVE																	
GASTON																	
GOLD BEACH																	
GRAND ISLAND																	
GRESHAM																	
HILLSBORO																	
HOODLAND																	
IMBLER																	
IMNAHA																	
JOSEPH																	
LAGRANDE																	
LAKESIDE																	
LANGLOIS																	
LOSTINE																	
MCMINNVILLE																	
MILL CITY																	
MURPHY																	
MYRTLE POINT																	
NEWBERG																	
NORTH BEND																	
ORIENT																	
PORT ORFORD																	
POWERS																	
PROVOLT																	
REEDSPORT																	
SANDY																	
SCHOLLS																	
SHERWOOD																	
SILVERTON																	
SOMERSET WEST																	
STAFFORD																	
SUNNYSIDE																	
TIGARD																	
TUALATIN																	
TURNER																	
UNION																	
VALLEY VIEW																	
VERNONIA																	
WALLOWA																	
WILSONVILLE																	
YAM HILL																	
TOTAL																	