



March 26, 2012

Oregon Public Utility Commission
Bryan Conway – Telecommunications Division
550 Capitol Street N.E., Suite 215
Salem, OR 97301-2551

RE: UM 1431 Compliance Notice of Change in DS1 Special Access Provisioning Interval

Dear Mr. Conway,

On February 10, 2012 Frontier Communications sent notice to CLECs, IXC's and Wireless Carriers that effective March 1, 2012 the provisioning interval for DS1 special access in Oregon would change from five business days to seven business days and that the Firm Order Confirmation (FOC) would also be adjusted from 48 to 72 hours. Frontier is making this change in the 13 acquired states in order to provide better, more consistent service to our special access customers.

Merger condition #44 in Commission Order 10-067 states that "Frontier Northwest will provide ordering, provisioning and maintenance processes and intervals consistent with those Verizon currently provides."

This change is consistent with industry practices as Verizon and other special access providers have also changed their DS1 interval from five to seven business days.

Frontier's intent in making this change is to be able to provide more accurate and consistent commitment dates to its customers. It is not intended to degrade the level of service currently provided and agreed to in the merger conditions. Integra Telecom, one of Frontier's largest wholesale customers in Oregon, was advised of the change and agreed that it will allow Integra to receive a better level of service. Priority One has not had any issues with accuracy on DS1 FOCs but is willing to accept the change in the spirit of providing better service to all special access customers in Oregon.

Please feel free to contact me at (503) 645-7909 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer". The signature is written in a cursive, flowing style.

Renee Willer
Regulatory Manager – Frontier Communications
Attachment

frontier®

Carrier Customer Bulletin

Date: February 10, 2012
Notice #: CCBFTR1300052
Audience: CLECs, IXCs, and Wireless Carriers
Subject: ASR Interval Modification
Effective Date: February 13, 2012

In an attempt to make doing business with Frontier easier and more consistent, effective February 13, 2012, Frontier will increase Non Wireless DS1 and all DS0 intervals in the states of IN, MI, NC and SC. In addition, beginning March 1, 2012, Non Wireless DS1 and all DS0 intervals in the Frontier 9 territories of AZ, CA, ID, IL, MI, NV, OH, OR, and WI will increase.

The interval will change from five business days to seven business days. Our Firm Order Confirmation (FOC) interval will also be adjusted from 48 hours to 72 hours.

The interval modification will allow Frontier to implement facility verifications on these order requests and eliminate sending blind FOCs to our valuable customers.

If you any have questions not answered in this notice, please email Carrier.Notifications@frontiercorp.com.