



April 24, 2020

Via E-filing Only

Oregon Public Utility Commission
Attention: Filing Center
P.O. Box 1088
Salem, Oregon 97308-1088
Puc.filingcenter@state.or.us

Re: Docket No. UM 1484
CenturyLink Notification – Qwest Operational Support System Replacement

Dear Commission:

This is a follow up to my March 5, 2020 letter regarding the replacement of a Qwest Operational Support System—specifically CenturyLink’s Interconnect Mediated Access (IMA)—with CenturyLink’s Electronic Administration & Service Exchange (EASE).

IMA is the current Local Service Request application supporting Local Service Requests for wholesale customers in the markets of CenturyLink served by Qwest. IMA includes a graphical user interface (GUI) application for direct order entry of Local Service Requests, pre-order inquiry and review of statuses and notifications. IMA also provides an electronic bonding gateway using eXtensible Markup Language (XML) to support system-to-system integration.

EASE is the end-state Local Service Request ordering application. The EASE platform supports the current industry guidelines for ordering Local Service requests defined by the Alliance for Telecommunications Industry Solutions (ATIS). EASE provides a GUI application for direct order entry of Local Service Requests and pre-order inquiry, review of statuses and notifications. EASE provides an electronic bonding gateway using Unified Ordering Model/eXtensible Markup Language (UOM/XML) to support system-to-system integration.

I attached to my March 5, 2020 letter a **draft** of the CenturyLink Local Service Ordering and Billing System Consolidation Plan (Plan) dated January 8, 2020. Version 1.1 of the **final** Plan is now available as a downloadable document and can be obtained at CenturyLink’s Wholesale Products and Services Change Management Process (CMP) website which can be found on the Internet at the following URL:

1600 7th Avenue, 15th Flr.
Seattle, WA 98191
Tel: 206.345.6224
Fax: 206.345.1977
Phil.grate@centurylink.com

April 24, 2020
Docket No. UM 1484
Page 2

http://www.centurylink.com/wholesale/cmp/review_archivesystem.html This site is an archive of system related announcements made in accordance with Qwest Corporation d/b/a CenturyLink CMP guidelines.

Version 1.1 of the final Plan can be obtained at this specific URL: January 22, 2020 – ADHOC MEETING – IMA to EASE Consolidation Plan Review which has a 1/22/20 Announcement Date.

If CenturyLink's Plan is revised, the revision will be posted to the CMP's [Document Review Site](#) and, after close of the comment cycle for that revision, it too will be archived at: http://www.centurylink.com/wholesale/cmp/review_archivesystem.html.

Please do not hesitate to contact me at (206) 345-6224 or via e-mail at phil.grate@centurylink.com should you have any questions regarding this filing.

Sincerely,

A handwritten signature in black ink that reads "Philip E. Grate". The signature is written in a cursive style with a long horizontal line extending to the right.

Phil Grate
State Regulatory Affairs Director

1600 7th Avenue, 15th Flr.
Seattle, WA 98191
Tel: 206.345.6224
Fax: 206.345.1977
Phil.grate@centurylink.com