



September 28, 2012

Oregon Public Utility Commission  
Attn: Vikie Malkasian  
550 Capitol Street NE, Ste 215  
Salem, OR 97301-2551

RE: UM-1484 CenturyLink/Qwest Merger  
Condition 55 Compliance Filing – Broadband Subscribership and  
Trouble Reports

Dear Commission:

Pursuant to docket UM 1484, Order No. 11-095 (“Order”), CenturyLink provides the enclosed reports of broadband subscribership and broadband trouble reports in compliance with Condition 55 which states:

55. CenturyLink shall comply with the following reporting requirements:

- a) Within eighteen months of the close of the transaction, and for four subsequent annual periods thereafter, CenturyLink shall provide to the Commission the reports specified in subparagraphs b., c. and d., below.
- b) By month, the numbers of initial and verified trouble report complaint (TRC) data.
- c) The types and duration of TRCs.
- d) A brief caption as to the cause of each TRC. (TRCs may be grouped into categories for administrative reporting simplicity).

The filing must thoroughly document what information CenturyLink collects in the form of customer complaints about DSL service on the number, types, and causes of trouble that impinge on CenturyLink’s provision of DSL service in Oregon.

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- a) Within eighteen (18) months of the close of the transaction, and for four subsequent annual periods thereafter, CenturyLink shall provide a report to the Commission containing the following data: by customer class, wire center, by month, the number of DSL subscriptions.
  
- b) By customer class, wire center, by month, the number of requested DSL subscriptions.

These reports provide information for the period from April 1, 2011 through August 31, 2012. The reports included in the filing contain confidential information that is highly competitively sensitive. The reports are not being filed through the efilings center as discussed and agreed to by Commission Staff.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,



Ron Trullinger  
Regulatory Affairs Director

cc: Bryan Conway  
Irv Emmons

Enclosures