March 31, 2025

Oregon Public Utility Commission
P.O. Box 1088
Salem, OR 97308-1088
puc.filingcenter@state.or.us

RE: UM 1908 – QWEST CORPORATION, UNITED TELEPHONE COMPANY OF THE NORTHWEST, CENTURYTEL OF OREGON, and CENTURYTEL OF EASTERN OREGON, Joint Petition for Approval of Price Plan Pursuant to ORS 759.255 and Partial Exemption Pursuant to ORS 759.052.

To whom this may concern:

This correspondence contains the following for filing in Docket UM 1908 through February 28, 2025:

1. Confidential and redacted call logs for the Protected Customer toll-free, 24/7 dedicated customer support line.

2. Non-confidential service quality performance metrics

3. Non-confidential construction progress report for the Rural Digital Opportunity Fund (RDOF) project in the Jacksonville, Oregon wire center.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Peter Gose
Director State and Local Government Affairs
Attachments

14530 NW 63rd Street
Parkville, Missouri 64152-8703
Tel: 816.759.2895
peter.gose@lumen.com

Rural Digital Opportunity Fund (RDOF) Project Update

Jacksonville, Oregon Wire Center – March 31, 2025

Job 073: Fiber placement from Medford, Oregon to Griffin Creek Road: COMPLETE

Job 603: Fiber placement from Griffin Creek Road to Griffin Lane to intersection of Sterling Creek Road: 75% complete. This section has encountered numerous solid rock sections that have necessitated engineering design changes and previously unplanned pole installations. The estimated completion date is April 2025.

Job 603: Fiber Area Serving Interface pad and cabinet installation at the intersection of Griffin Lane and Sterling Creed Road: COMPLETE

Job 875: Fiber placement from intersection of Griffin Lane and Sterling Creek Road to intersection of Sterling Creek Road and Little Applegate Road: Job with contractor RBC Construction with anticipated completion date of May 2025. This job also includes the placement of a concrete pad and cabinets for a fiber area serving interface and an optical light terminal at 2900 Little Applegate Road.

Job 876: Fiber placement from the intersection of Yale Creek Road and Little Applegate Road to the intersection of Little Applegate Road and Upper Applegate Road and on to the terminus of the route ending east of Applegate Lake: This job is in a final engineering status and assigned to RBC Construction. This job will be almost entirely aerial placement, and new poles will be placed. This job requires coordination with the Army Corps of Engineers which has been in progress since Q4 2024. The anticipated completion date is June 2025.