July 03, 2025

Oregon Public Utility Commission
P.O. Box 1088
Salem, OR 97308-1088
puc.filingcenter@state.or.us

RE: UM 1908 – QWEST CORPORATION, UNITED TELEPHONE COMPANY OF THE NORTHWEST, CENTURYTEL OF OREGON, and CENTURYTEL OF EASTERN OREGON, Joint Petition for Approval of Price Plan Pursuant to ORS 759.255 and Partial Exemption Pursuant to ORS 759.052.

To whom this may concern:

This correspondence contains the following for filing in Docket UM 1908 through May 31, 2025:

1. Confidential and redacted call logs for the Protected Customer toll-free, 24/7 dedicated customer support line.

2. Non-confidential service quality performance metrics.

3. Non-confidential construction progress report for the Rural Digital Opportunity Fund (RDOF) project in the Jacksonville, Oregon wire center.

If you have any questions or concerns, please do not hesitate to contact me.

Sincerely,

Peter Gose
Director State and Local Government Affairs
Attachments

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Rural Digital Opportunity Fund (RDOF) Project Update

Jacksonville, Oregon Wire Center – Month of June 2025

Job 073: Fiber placement from Medford, Oregon to Griffin Creek Road: COMPLETE

Job 603: Fiber placement from Griffin Creek Road to Griffin Lane to intersection of Sterling Creek Road: COMPLETE. This section encountered numerous solid rock sections that necessitated engineering design changes and previously unplanned pole installations. All poles have been set, fiber placed on the poles, and fiber splicing work is complete.

Job 603: Fiber Area Serving Interface pad and cabinet installation at the intersection of Griffin Lane and Sterling Creed Road: COMPLETE

Job 875: Fiber placement from intersection of Griffin Lane and Sterling Creek Road to intersection of Sterling Creek Road and Little Applegate Road: COMPLETE. Placement of Optical Light Terminal at 2900 Little Applegate Road. COMPLETE. Testing of fiber paths from Medford central office Optical Light Terminal to 2900 Little Applegate Road Optical Light Terminal resulted in strong light levels.

Job 876: Fiber placement from 2900 Little Applegate Road to the intersection of Yale Creek Road and Little Applegate Road is 40 percent complete and will fully complete by end of July. Fiber placement from the intersection of 2900 Little Applegate Road and Sterling Creek Road to the intersection with Upper Applegate Road is 50% complete and anticipated to complete in July. Poles and fiber for the remainder of Job 876 from the intersection of Little Applegate Road and Upper Applegate Road to the terminus at Applegate Lake have been received. This job is assigned to RBC Construction. This last section of Job 876 will be almost entirely aerial placement, and where required new poles will be placed. The majority of this job is on easily accessible flat terrain. This job requires coordination with the Army Corps of Engineers which has been in progress since Q4 2024. The anticipated completion date for the remainder Job 876 remains under review and a completion estimate will be provided next month.

NOTE: CenturyLink intends to begin marketing fiber service to customers within the RDOF supported census blocks, and bringing those customers desiring fiber service onto the fiber system in Q3 2025. CenturyLink will not need to wait until Job 876 is fully completed before initiating services at eligible locations that have been passed by the newly placed fiber.