

December 31, 2022

Oregon Public Utility Commission
201 High Street SE, Suite 100
Salem, Oregon 97301

Submitted electronically

RE: Unbilled Customers Update
System Name: South Coast Water Company, LLC
Docket Number: UW 191
Order: 22-461

Dear PUC Staff,

This is an update on South Coast Water Company's ("the Utility's") implementation of equal billing for all system users, as required by Order 22-461.

There are two households that had not been billed: spouses John Scott and Patricia Riley ("Unbilled Customer 1") and David Davis ("Unbilled Customer 2"). Note that John Scott passed away in 2021. The Utility sent a letter to Unbilled Customers 1 and 2 notifying them that per PUC requirements, they will be billed for water use beginning January 1, 2023.

Unbilled Customer 1 is metered and will be charged at standard rates for usage beginning January 1. The Utility continues to possess an easement on the property of Unpaid Customer 1. No new compensation scheme has been discussed. Should the Utility negotiate compensation terms for this easement, we will provide details to PUC in a timely manner.

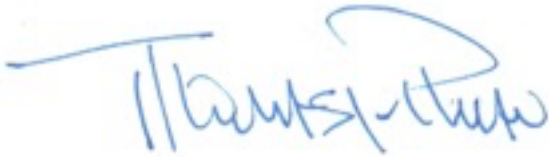
The layout of the property and surrounding area for Unbilled Customer 2 has required that two separate meters be installed: one monitoring home usage; one monitoring garage and irrigation usage. Together these meters will provide a complete accounting of the Customer's water usage. The area past which the service line enters the property of Unbilled Customer 2 is covered in hardscape that cannot be exposed for meter installation without significant cost and disruption. As such, each meter will be located near to the home and garage, respectively. The Utility has the consent of the Customer and the physical ability to enter the property for regular monthly readings. The area between the water main and Customer property boundary is an overgrown 30' deep gulch. The Utility's operators were not able to locate the section of service

line that runs through this area, which would be required for a single meter to be installed there. Note that Unbilled Customer 2 installed the Davis Way section of the main and his service line himself, at his expense, which was the origin of the free water arrangement nearly 20 years ago. There are not records indicating the service line location.

The Utility did not have two shelf spare meters needed for metering Unbilled Customer 2. Meters have now arrived but this has resulted in a delay such that the two meters will be installed the week of January 2, 2023 (i.e. between January 2nd and January 6th). Customer 2 will receive a bill for January water use at the beginning of February, along with other customers. His water usage in January is believed to be low; there should be limited unmetered usage for the month. The Utility will provide an update to PUC to confirm metering of Unbilled Customer 2.

Please let us know if you have any questions or if additional information is needed.

Sincerely,
South Coast Water Company, LLC



Thomas J. Puttman, PE, AICP, LEED AP
Manager

CONFIDENTIAL