

Oregon PUC – What We Do

- Regulate Rates
- Regulate Service
- Establish rates through the rate case process
- Enforce electric and natural gas safety standards
- Handle utility-related dispute resolution on behalf of Oregon residents
- Balance the interests of both the customer and utilities



**Our Regulatory Obligation:
Balance the interests of both utility customers and the utility**

Our Mission

To ensure Oregon utility customers have access to safe, reliable, and high quality utility services at just and reasonable rates. This is done through a thorough and robust analysis and decision-making conducted in an open and fair process.



Commissioners

- Consider the record evidence and deliberate on the issues in the proceeding
- Issue a written order of their decision
- In this rate case potential decisions could include:
 - Approving the utility's request in full or with changes
 - Denying the utility's request
 - Adopting a settlement of some or all issues



Administrative Law Judge (ALJ)

- Presides over the proceeding in a fair and impartial way
- Adopts a schedule for the case
- Rules on petitions to intervene
- Resolves procedural issues among the parties
- Conducts the hearing, administers oath to witnesses, and may ask questions at the hearing of any party



Commission Staff

- Party to the proceeding
- Reviews filings in the case and gathers information through data requests
- Files written testimony in the proceeding and provides witnesses for cross-examination
- Negotiates at settlement conferences



Intervenors

- An organization or individual with full party status in the proceeding
 - Must demonstrate sufficient interest in the proceeding and will not unreasonably broaden issues or delay proceeding (OAR 860-01-0300)
- May issue data requests to the utility
- May file written testimony prior to the evidentiary hearing
- May cross-examine witnesses at the evidentiary hearing
- May receive copies of confidential testimony, exhibits, and other documents under a protective order
- Are not required to be represented by counsel, but may not present legal arguments without being or being represented by an attorney



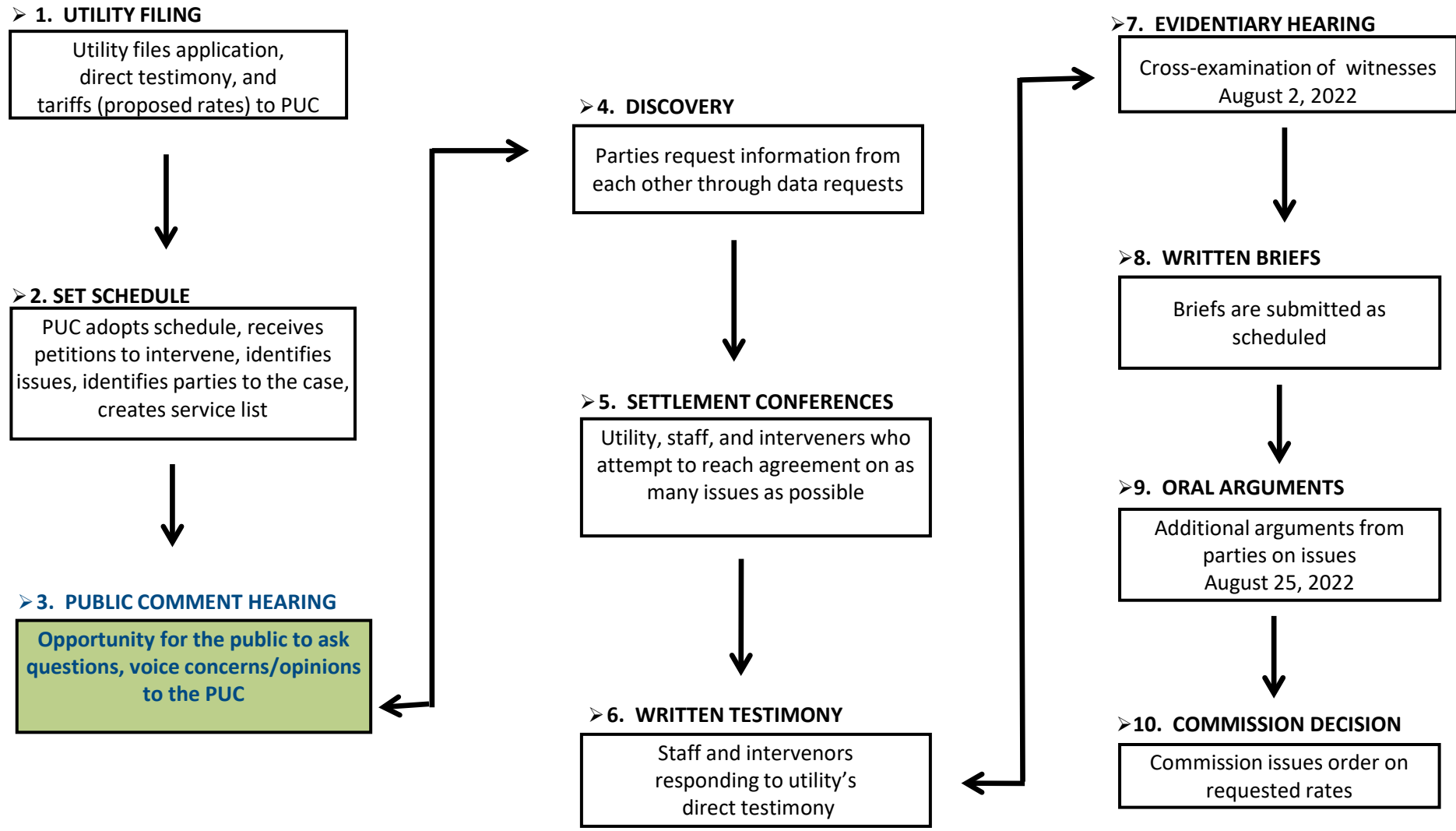
Role of the Utility in Rate Cases

- Files the application for new rates with the PUC to start the rate case process
- Files testimony in support of its application
- Responds to data requests submitted by the PUC Staff and intervenors throughout their evaluation of the application
- Has the burden of demonstrating the rate request is justified



Rate Case - Process

Public comments accepted through
March 31, 2022



Customers Encouraged to Comment

- In person (via Zoom) – at tonight’s public comment hearing
- Email – puc.PublicComments@puc.Oregon.gov
- Call – 800-522-2404
 - 8 a.m. to 5 p.m., Monday – Friday
 - interpretation services available
- Mail to:

Attn: AHD-UG 435
Oregon Public Utility Commission
PO Box 1088
Salem, OR 97308-1088

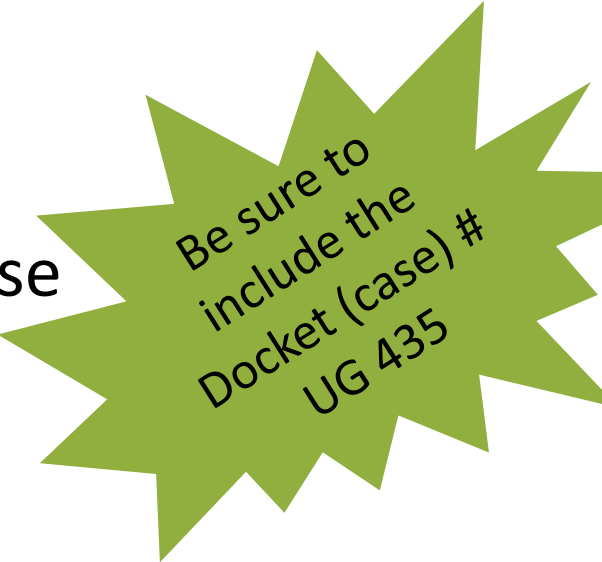


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Customers May Also...

- Request to be added to the distribution list for this case
 - Email puc.hearings@puc.Oregon.gov
 - Call 503-378-6678
- Attend (virtually) any public meetings as part of this rate case process



Be sure to
include the
Docket (case) #
UG 435



Questions after tonight's public comment hearing?

Contact our Consumer Services Team

- 800-522-2404
- TTY or dial 711
- puc.consumer@puc.Oregon.gov

