DOCKET NO. UM 1375

Required Cover Sheet for Submission of 2008 Annual ETC Recertification Reports

Filing Deadline: Tuesday, July 15, 2008

Name of Eligible Telecommunications Carri	er: North-State Telephone Co.
Filing date: July 7, 2008	
Is this: Original submission?XOR	_
Revised submission?	If revised, please identify which reports are being revised
Person to contact for questions:	·
Name Delinda Kluser	÷
Phone number 541-932-4411	
E-mail address dkluser@ortelco.net	

<u>Filing instructions</u>: Please file reports under Docket No. UM 1375. File reports electronically via the PUC Filing Center; see the PUC website for instructions. <u>Also</u> send one original and 2 hard copies to the PUC Filing Center. If selected portions of reports, e.g., network improvement plans, are to receive confidential treatment, those portions should not be filed electronically. Hard copies of confidential material should be filed in accordance with confidential designation requirements described in OAR 860-011-0080. Regular delivery methods may be used to send all hard copy documents; overnight or express delivery is not necessary. Send documents to the Filing Center using one of the two following addresses, depending on the delivery carrier used:

For US mail:

Public Utility Commission of Oregon

Attn: Filing Center

PO Box 2148

Salem, OR 97308-2148

For other carriers:

Public Utility Commission of Oregon

Attn: Filing Center 550 Capitol St. NE #215 Salem, OR 97308-2148

If you have any questions on these reports, please call Kay Marinos at 503-378-6730, or Celeste Hari at 503-378-6628.

2008 Annual Recertification Reports for ETCs in Oregon

Docket No. UM 1375

Report Formats to Satisfy Requirements of Order No. 06-292 for 2008

Supported Services Offerings 1.1. Basic Local Usage Service Offerings – All ETCs 1.2. Comparable Local Usage Plan – CETCs only 1.3. Supported Services Not Provided – CETCs only 1.4. Equal Access Acknowledgement – CETCs only
Unfulfilled Service Requests 2.1. Unfulfilled Service Requests/Held Orders – All ETCs 2.2. Service Request Processing – CETCs only
Evidence of Advertising for Basic Supported Services - All ETCs
Low-income Services – All ETCs 4.1. Number of Lifeline Customers 4.2. Advertising of Low-income Program Service Offerings
Outage Report – All ETCs
Trouble Report – All ETCs
Network Improvement Plan - CETCs only
Special Commitments/Requirements - CETCs only
Certifications - All ETCs 9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS or ICLS 9.2. Certification of Use of Universal Service Funds - All ETCs Receiving Traditional High-Cost Support (HCL, LSS) 9.3. Certification of Emergency Functionality and Compliance with Service

Quality/Consumer Protection Measures - All ETCs

Report #1 - Supported Services Offerings

1.1. Basic Local Usage Service Offerings – All ETCs

Choose	either	A. o	r B.	below,	as	appli	cabl	le:

LX_ Basic local usage service offerings are filed under tariff with the Oregon PUC. The specific tariff references (with company name, tariff number, section and page numbers) for the basic local usage offerings and corresponding rates are: 1. residence: North-State Telephone Co. Section III 8 th Revised Sheet 302
2. business: North-State Telephone Co. Section III 6 th Revised Sheet 300
Basic local usage service offerings are not filed under tariff with the Oregon PUC Submit the following information for each basic service offering that includes local usage allowances (unlimited or limited): 1) plan's name, 2) advertised public description, 3) number of local minutes included, 4) calling area included, and 5) rates and charges. Include basic offerings for both residence and business services.
.2. Comparable Local Usage Plan – CETCs only
The carrier certifies that it offers at least one basic local usage plan that is comparable to nose offered by the ILECs in its designated service area: yes no
dentify which of the plans in 1.1.B above are "comparable" to the ILEC local usage fferings, and explain the basis for the comparability.
.3. Supported Services Not Provided – CETCs only
dentify any supported services that were not available at designation, but were to be provided as a condition of ETC designation (e.g., toll restriction for qualifying low-noome consumers, E911): Are these services provided currently? yes no f no, explain why not:
.4. Equal Access Acknowledgement – CETCs only
The carrier acknowledges that it may be required to provide equal access if it is the only
emaining ETC in an area: yes no

Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders - All ETCs

Choose	either	A.	or	В.	below,	as	ap	plic	abl	e

- A. ____ Service quality reports for "primary held orders over 30 days" were filed with the Oregon PUC for calendar year 2007. No additional submission is required for recertification purposes.
- B. X Service quality reports for "primary held orders over 30 days" were **not** filed with the Oregon PUC for calendar year 2007. In this case, choose **one** of the following alternatives for reporting:
 - X_ The number of customer requests for supported services that were not fulfilled during calendar year 2007: ____0___.
 If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 - 2. ____ The number of "primary held orders over 30 days" (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2007: ____.
 If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

<u>Report #3 — Evidence of Advertising for Basic Supported Services</u> (excluding low-income/lifeline) — All ETCs

Describe how basic supported services were advertised during calendar year 2007 throughout the designated service area. List the types of media used, advertising frequencies and geographic coverage. Attach examples of actual advertisements, noting dates, specific distribution methods, and target geographical populations, sufficient to demonstrate that basic supported services and rates were advertised **throughout** the designated service area in 2007.

Basic supported services are advertised either through newspaper advertising, radio advertising, directory advertising, flyers, posters and website links. Newspaper advertising is targeted at the entire county which advertises local rates and the lifeline and link-up programs. These ads are published quarterly in The Dalles Chronicle.

Radio advertising is also targeted at the entire county. Radio ads promote a variety of services offered by North-State Telephone Co. throughout each month.

Directories are mailed to all postal customers throughout the county in July of each year. Additional copies are made available at our local business office. Our directory lists all rates applicable to local services and custom calling features. OTAP and Lifeline services are also described in the directory.

A link is provided on our website, ortelco.net, which directs the public to the USAC website. This link provides additional information on the Lifeline program. Our website also contains many different types of customer information regarding services offered by North-State Telephone Co.

A poster is displayed in our business office which advertises the Lifeline Program. A similar handout is also available at our office for distribution to the public.

Each month North-State Telephone also includes information regarding EAS as a billing insert which informs customers of the options available to them for this particular service.

Many flyers and brochures are available in our local office which advertise the many services offered by North-State Telephone Co. These handouts are available to customers each time they come into our business office or can be mailed upon request.

Report #4 - Low-income Services - All ETCs

4.1. Number of Lifeline Customers - All ETCs

The total number of customers receiving Lifeline discounts during the month of December 2007 in the designated service area: 10

CETCs only - also l	ist counts by ILEC service area as follows:
ILEC Svc Area	No. of Lifeline customers
•	
	
•	
·	·

4.2. Advertising of Low-Income Program Service Offerings - All ETCs

Submit copies of all advertisements (for all media) for Lifeline, LinkUp, and OTAP service offerings that were run during calendar year 2007, noting media (newspaper name, radio station, bill inserts, internet postings, etc.), run/distribution dates, and geographic coverage area.

Report #3 details all advertising of the many services offered by North-State Telephone Co. including the Low-income programs mentioned above.

Report #5 - Outage Report - All ETCs

Choose either A. or B. below, as applicable:

- A. X Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. No additional submission is required for recertification purposes.
- B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2007. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1.	occurred during calendar year 2007 was
	If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief
	description of the outage and its resolution, the particular services
	affected, the geographic areas affected, steps taken to prevent a

2.	The number of service outages, as defined in FCC rules at
	47 CFR Section 54.209(a)(2), that occurred during calendar year 2007
•	was

similar future occurrence, and the number of customers affected.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #6 - Trouble Report - All ETCs

Choose either A. or B. below, as appropr	iate:	
A Trouble reports were filed with the Oregon PUC service quality rules. No add recertification purposes.	_	2
B. X Trouble reports were not filed with the this case, choose one of the following alternative of	natives for reporting:	e reports received per
Trouble Type No service Network busy Interruption of service Poor reception	Switch A (location)	Switch B (location)

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2007: less than 1 per month, per 100 working access lines.

Report #7 - Network Improvement Plan - CETCs Only

Per Docket No. UM 1217, Order No. 06-292, competitive ETCs (CETCs) must file network improvement plans annually for recertification purposes. Appendix A of the order details the information that must be included in such plans. Only CETCs must file these plans for annual recertification purposes; ILECs are not required to file such plans. CETCs that receive *only* low-income program support (no high-cost or access-related support) do not have to file network improvement plans. CETCs are strongly encouraged to use the template in the attached Excel worksheets for their network improvement plans. This template incorporates all the items of information required by the order.

Report #8 – Si	pecial C	ommitments/Req	uirements -	- CETCs on	ly

Did the Oregon PUC impose any special commitments or requirements at initia	.1
designation or during the previous annual recertification process? yes no	o

If yes, identify the commitments or requirements and explain if, and how, they have been met.

Report #9 – Certifications - All ETCs

9.1. IAS or ICLS Certification Copy - All ETCs Receiving IAS and/or ICLS

All ETCs receiving interstate access-related support (IAS or ICLS) must submit a copy of the certification for the use of IAS or ICLS support that was sent to USAC and the FCC in June 2008.

9.2. Certification of Use of Universal Service Funds – All ETCs receiving HCL and/or LSS (Rural ILECs and CETCs Designated in Rural ILEC Areas)

To continue receiving traditional high cost support (HCL, LSS), ETCs must submit a notarized affidavit signed by a responsible company official certifying that the carrier will use the high cost support funds only for the intended purposes. Use of the sample affidavit form displayed on the following page is recommended.

9.3. Certification of Emergency Functionality and Compliance with Service Quality and Consumer Protection Measures – All ETCs

Each ETC must submit a notarized affidavit signed by a responsible company official certifying that the carrier: 1) is able to remain functional in an emergency, and 2) is complying with all service quality and consumer protection measures in either the applicable Oregon Commission rules (for wireline carriers), the CTIA Consumer Code (for wireless carriers), or some other specific set of standards. All ETCs must submit this affidavit. A copy of an acceptable affidavit form follows the affidavit for high cost support.

AFFIDAVIT CERTIFYING USE OF UNIVERSAL SERVICE FUNDS

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice-President, Manager [an officer] of North-State Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

Pursuant to the rules of the Federal Communications Commission, 47 C.F.R. § 54.314, there must be annual certification that funds received under the federal Universal Service Fund programs will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended. The Company hereby certifies to the Public Utility Commission of Oregon that pursuant to 47 C.F.R. § 54.7, and for purposes of the certification required under 47 C.F.R. § 54.314, the company will use all federal high-cost support provided to it only for the provision, maintenance and upgrading of facilities and services for which the support is intended, consistent with the principles of universal service set forth in 47 U.S.C. 254. This includes, but is not limited to, trying to meet the goal of the provision of services that are properly supported by the high-cost funds at rates that are reasonably comparable to rates charged for similar services in urban areas.

DATED this 7 day of 5009, 2008.	
North-State Telephone Co. (Company)	
By: <u>Jalude A Will</u> (Name)	
Its: Vice-President, Manager (Title)	
SUBSCRIBED AND SWORN to before me this 7 th day of July,	2008.
Notary public in and for the State of Oregon	
My Commission Expires:	



AFFIDAVIT CERTIFYING EMERGENCY FUNCTIONALITY AND COMPLIANCE WITH SERVICE QUALITY AND CONSUMER PROTECTION MEASURES

I, Delinda Kluser, being of lawful age and duly sworn, on my oath, state that I am the Vice-President, Manager [an officer] of North-State Telephone Co. ("Company") and that I am authorized to execute this Affidavit on behalf of the Company, and the facts set forth in this Affidavit are true to the best of my knowledge, information and belief.

The Company hereby certifies to the Public Utility Commission of Oregon, pursuant to the requirements of Commission Order No. 06-292, that it:

 is able to remain functional in emergencies, and, complies with service quality and consumer protection measures in (check one): applicable Oregon Commission rules, or the CTIA Consumer Code for Wireless Carriers, or other (describe and explain conformance with requirements of Order No. 06-292):
DATED this day of July, 2008. North-State Telephone Co. (Company) By: Only do William (Name)
Its: Vice-President, Manager (Title) SUBSCRIBED AND SWORN to before me this day of the
My Commission Expires:



NORTH-STATE TELEPHONE CO. 180 NE 2ND ST DUFUR OR 97021

For Billing Inquiries, call 1-800-650-7856

Account Number: Account Name:



Bill Date:

June 1, 2008

Due Date:

JUNE 15, 2008

Visit us on the web: www.ortelco.net/nstc

Customers in Dufur have the option of paying a FLAT rate of \$12.45 for residence lines, \$17.40 for business lines for unlimited calls to The Dalles. If you do not make many calls to The Dalles, a MEASURED rate of \$.08 per minute is available. If your calling patterns change or you plan to go with an internet provider in The Dalles, please check your current statement to be sure you are on the FLAT rate. It is your responsibility to make sure you are on the EAS plan that best suits your needs.

This Month

Last Month 0.75 Long Distance Charges 5.00 Balance from last statement 10.00 Internet Charges Payment Received 05/16/2008 25.00 10.75 Current Charges 20.00 CR Credit Balance Forward 20.00 CR Credit Balance Forward 9.25 CR Total Amount Due

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

?PQ?

0223-467

NORTH-STATE TELEPHONE CO. PO BOX 609

MOUNT VERNON OR 97865

ADDRESS SERVICE REQUESTED

FOR CHANGE OF ADDRESS: Please check here

and complete form on reverse. Thank you.

Bill Date:

June 1, 2008

Due Date:

JUNE 15, 2008

Telephone:

Remit To:

NORTH-STATE TELEPHONE CO. PO BOX 609

MOUNT VERNON

OR 97865-0609

Credit Amount ** Do Not Make Payment ** Affidavit of Publication

North-State: Telephone Company is a quality:telecommunications services provider. that provides basic and enhanced services at reasonable rates within its service territory. OF OREGON, SS that provides basic and enhanced services at Basic services are offered at the following

Basic Service Annual Ad

Single Party Residence Service Monthly Service Charge, \$12,45; Single Party Line Charge - Single Line; \$6.50.

Touch Tone Service: Touch Tone service is provided as a part of local service rate.

Toll Blocking Available at no charge; Emergency 911 Services: Surcharges for 91/1 services are assessed according to goveinment policy.

Low-income individuals may be eligible for Federal and State Lifeline and Link-Up tele D, 2008 phone assistance programs that include discounts from the above basic and local service charges: Basic services are offered to all consumers in the North-State Telephone Company service territories at the rates; terms and conditions specified in the Company's tariffs. If you have any questions regarding the Company's services, please call us at (541)467-2211 or (800) 650 7856. or visit our business office in Dufur.

March 10, 2008

of Wasco

Business Service, \$17.40; Federal Subscriber a Fix, being first duly sworn, depose and say that I am the principal clerk alles Chronicle, a newspaper of general circulation, published in Hood regon in the aforesaid state and county of Wasco; that I know from my knowledge that the Basic Service, a printed copy of which is hereto was published in the entire issue of said newspaper once in each of one

ive weeks in the following issues:

d and sworn to before me this 10th day of March 2008

Notary Public for Oregon

My commission expires/-9-/2

OFFICIAL SEAL SHIRLEY RINGLBAUER NOTARY PUBLIC-OREGON COMMISSION NO. 424826 MY COMMISSION EXPIRES JANUARY 9, 2012

North-State Telephone Company is a quality telecommunications services provider Basic services are offered at the following rates: Single Party Residence Service, Monthly Service Change, \$12.45 Single Party Business Service, \$17.40 Federal E OF OREGON, SS

Subscriber Line Charge - Single Line, \$6:50. Touch Tone Service: Touch Tone service is ty of Wasco provided as:a part of local service rate. Toll terms and conditions ispecified in the Company's tariffs if you have any questions y 3, 2008 regarding the Company's services, please y call us at (541)467-2211 or (800) 650 7856 or visit our business office in Dufur.

January 3, 2008

#3132

quality telecommunications: service seprevious at thin author of the provides basic and enhanced services at thin author of the provides basic and enhanced services at thin author of the provides within its service ferritory. The provides the provides basic and enhanced services at thin author of the provides basic and enhanced services at thin author of the provides basic and enhanced services at thin author of the provides basic and enhanced services at thin author of the provides basic and enhanced services at thin author of the provides basic and enhanced services at thin author of the provides basic and enhanced services at the provides at the p

Blocking: Available at no charge; Emergency ilia Fix, being first duly sworn, depose and say that I am the principal clerk 911 Services: Surginatives of the Dalles Chronicle, a newspaper of general circulation, as

cy Low income individuals may be eligible for d by sections ORS 193.010 and 193.020; Oregon Compiled laws, Federal and State Lifeline and Link-Up tele-d by sections ORS 193.010 and 193.020; Oregon Compiled laws, recognized and solute and state and county of phone assistance programs that include distance programs that include distance programs that include distance and county of phone assistance programs and local service recu, printed at mood kiver, Oregon in the aforesaid state and county of counts from the above basic and local service. River; that the **Public Notice** a printed copy of which is hereto annexed, charges Basic services are offered to all consumers in the North-State Telephone iblished in the entire issue of said newspaper for 1 time(s) in the following Company service territories at the rates:

bed and sworn to before me this 14th day of January 2008

OFFICIAL SEAL VIRGINIA DELCO NOTARY PUBLIC-OREGON COMMISSION NO. 410291 MY COMMISSION EXPIRES OCTOBER 27, 2010 Notaky Public for Oregon

NORTH-STATE TELEPHONE CO.

CONTACTING NORTH-STATE TELEPHONE CO.

MONTHLY BASIC SERVICE Residence Business EAS Residence EAS Business
One Party 12.45 17.40 12.45 17.40

All rates shown are for the Access Line only and do not include Federal or State mandated charges.

EXTENDED AREA SERVICE (EAS)

276

7473

This service is available with two options which are in addition to the basic service rate (see above).

OPTION 1: Unlimited calling to The Dalles for a flat monthly rate.

OPTION 2: Measured calling to The Dalles at \$.08 per minute.

CHARGES TO ESTABLISH OR CHANGE SERVICE

Service Order	
Line Connection	* \$8.00
Supercedure	\$13.00
Premise Visit (Please call the Business Office for current rate:	
Minimum Charge - First 15 minutes	Average labor rate
Additional Time - Each additional 15 minutes or fraction thereof	Average labor rate

FINANCIAL ASSISTANCE

Lifeline and Link Up are discounted services available to qualified low-income customers. Low Income customers who meet eligibility requirements may receive a monthly discount for basic telephone services, discounts on installation charges and toll blocking at no charge. You can obtain further information concerning Lifeline and Link Up by contacting the Oregon Public Utility Commission at 800-848-4442.

NATIONAL "DO NOT CALL" LIST

If you wish to have your name and telephone number placed on a list to not receive telemarketing calls, you may register by calling 888-382-1222 or online at www.donotcall.gov

STATEMENT OF NONDISCRIMINATION

North-State Telephone Co. is the recipient of Federal financial assistance from the U.S. Department of Agriculture (USDA).

The USDA prohibits discrimination in all its programs and activities on the basis of race, color, national origin, age, disability, and where applicable, sex, marital status, familial status, parental status, religion, sexual orientation, genetic information, political beliefs, reprisal, or because all or part of an individual's income is derived from any public assistance program. (Not all prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-9410, or call (800) 795-3272 (voice) or (202) 720-6382 (TDD). USDA is an equal opportunity provider, employer, and

The Equal Employment Opportunity Coordinator is responsible for a coordinating this organization's nondiscrimination compliance efforts and may be contacted at North-State Telephone Co., PO Box 609, Mount Vernon, OR 97865, (541) 932-4411. Any individual, or specific class of individuals, who feel that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington DC 20250; or the Administrator, Rural

Electrification Administration, Washington, DC 20250. Complains may be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

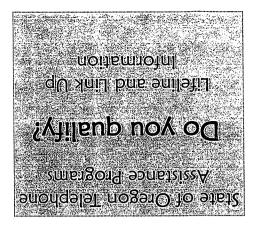
CONFIDENTIALITY

Under federal law, you have the right to confidentiality of information regarding the telecommunication services to which you subscribe and North-State Telephone Co. has the duty to protect that confidentiality. This confidential information includes such things as, specific services you purchase, the number of services purchased, who your provider is for a service, call detail records, and charges related to the services purchased. This information is referred to as Customer Proprietary Network Information (CPNI).

Due to the sensitive nature of CPNI, on April 2, 2007, the Federal Communications Commission released new rules pertaining to the security of CPNI with special emphasis on call detail CPNI. Call detail CPNI refers to any and all information pertaining to the transmission of specific telephone calls such as telephone number called, telephone number calling, time, date, charges, location and duration of the telephone call.

For additional specific information on your CPNI rights and North-State Telephone Co.'s CPNI obligations, please contact us at 800-650-7856.

mid-Columbia



"ОИЕ ТЕГЕРНОИЕ DRIVE" "PO BOX:609 MT, VERNON, ОREGON 97865 (54:1), 932-44:1 1



OD BNOHGBOOK STELEPHONE CO

Lifeline and Link-Up for North-State Telephone Co. Customers in Oregon

You could be eligible to receive Oregon State assistance on your phone bill. Lifeline is a government program that offers qualified people a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. In Oregon, Lifeline is known as Oregon Telephone Assistance Program (OTAP).

How do I know if I am eligible?

If you participate in any of the following programs: Food Stamps, Qualifying Services that meet the 135% FPL eligibility requirements (including Oregon Health Plan, Medicaid and some Medicare programs), Temporary Assistance to Needy Families (TANF), Supplemental Security Income (SSI)

How much can I save on my phone bill? If you qualify, you will receive up to \$13.50. These benefits apply to your basic local telephone service charges. These benefits will also cover your subscriber line charge.

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill

To apply for Link Up you will follow the same proof eligibility as Lifeline and the same proof

Does Link Up have any restrictions? Proof of eligibility must be received before OTC can issue Link Up credits. Link Up can only be used for the charges for activating a primary telephone line or moving existing services to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

tor Liteline.

How do I know if I am eligible? If you qualify for Lifeline, you also qualify for Link Up if you receive Low Income Home Energy Assistance Program (LIHEAP). LIHEAP does not qualify you receive Low Income Home Energy Assistance Program (LIHEAP).

How much will I save by using Link Up? Link-Up will pay 50% of your installation charges.

Are there any restrictions?

Lifeline can only be used for the main telephone line in the household. Lifeline customers may purchase all services offered to non-Lifeline customers. The name on the phone bill must match the name of the participant who is eligible for the program.

How do I apply?

To receive the application for Lifeline Service you may contact the Residential Service Protection Fund (RSPF) Oregon Telephone Assistance Program (OTAP) at

1-800-848-4442 or (503) 373-7171 in Salem; TTY users can call 1-800-648-3458; or write to: Oregon Public Utility Commission RSPF

PO Box 2148 Salem, OR 97310-2148

How do I continue to receive the Lifeline benefits? OTAP and DHS review eligibility monthly. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received.



Telephone Assistance Programs for Low Income Households

Selected state:	
Oregon	· <u> </u>
Please select your local phone com	pany from the list below.
(Not all phone companies are listed	. Please call your local phone company for more information if they are not listed here.)
North-State Telephone Co.	Go

Lifeline and Link Up Information for North-State Telephone Co. Customers in Oregon

Landline Service

Lifeline (a.k.a Oregon Telephone Assistance Plan (OTAP)) is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

How much can I save?

You will save up to \$13.50 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as measured service (including local usage), or as flat rate service. These benefits will also cover your <u>subscriber line charge</u>.

How do I know if I am eligible?

Program based eligibility:

- Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Low Income Home Energy Assistance Program (LIHEAP)- Link Up ONLY
- Oregon Health Plan
- Some Medicare Programs
- · Additional eligibility criteria may apply to residents of federally recognized tribal lands

Income based eligibility:

Eligibility based on Program Participation only.

· Are there any restrictions?

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. You must establish phone service prior to applying for the Lifeline discount. The name on the phone bill must match the name of the household member participating on the eligible program.

How do I apply?

To apply for Lifeline call the Oregon Public Utility Commission directly at 1-800-848-4442. You may find more information about Lifeline and other telephone services available from North-State Telephone Co. at http://www.ortelco.net. An application can be obtained via phone.

What proof of eligibility do I need to provide?

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

· How do I continue to receive Lifeline benefits?

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

Other Useful information

There are other options that can help you save money, including free toll blocking, waived deposit with toll

blocking and voluntary limit on long distance calling (toll control).

Link Up helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- · How much will I save?
 - Link Up will pay 50% of your installation charges for total discount of \$9.88. (Maximum benefit \$30.00) An additional discount may apply to residents of <u>federally recognized tribal lands</u>.
- · How do I know if I am eligible?
 - If you qualify for Lifeline, you also qualify for Link Up.
- · Are there any restrictions?

You must provide proof of eligibility before telephone service can be activated. Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.

• How do I apply?

To apply for Link Up you will follow the same application process as Lifeline and the same proof of eligibility as Lifeline

Being a Lifeline or Link Up customer does not protect you from being disconnected if you fail to pay your telephone bill.

Lifeline and Link Up discounts cannot be applied to an outstanding balance owed to your phone company.

Lifeline can only be applied to one wireless OR wireline telephone per household.

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One Telephone Drive P. O. Box 609 Mt. Vernon, Oregon 97865 [541] 932-4411

Interstate Common Line Support (ICLS) 2008 - 2009

Date	_6/2/2008		IOIO
То:	Office of Secretary		THE STATE OF THE S
,	Federal Communications Commission		
	445 - 12th Street, SW		•
	Washington, DC 20554	·	
	Maran Majahan		
	Karen Majcher	omo Division	
	Vice President - High Cost and Low Inc Universal Service Administrative Comp		
	•	ally	
	2000 L Street, NW, Suite 200		
	Washington, DC 20036		
Re:	CC Docket No. 96-45		
	Interstate Common Line Supp	ort - ICLS	
	Annual Certification Filing		
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This is	to certify that <u>North-State Telephone Co</u>		· ·
	its INTERSTATE COMMON LINE SUPPO	RT - ICLS only for the pro	ovision, maintenance
will use			
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