Oregon Public Utility Commission

e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? ■ No ☐ Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: ☐ RE (Electric) ☐ RG (Gas) ☐ RW (Water) ☐ RT (Telecommunications)
◆ RO (Other, for example, industry safety information)

Did you previously file a similar report? ■ No ☐ Yes, report docket number:

Report is required by: ■ OAR 860-021-0408
☐ Statute
■ Order 25-544, 26-181
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
☐ Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? ☐ No ■ Yes, docket number: RO 16

List Key Words for this report. We use these to improve search results.

Energy Burden Metrics Quarterly Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Print

PACIFIC POWER
A DIVISION OF PACIFICORP

825 NE Multnomah Street, Suite 2000
Portland, Oregon 97232

November 13, 2026

VIA ELECTRONIC FILING

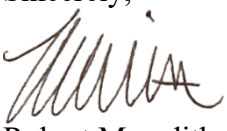
Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

Re: RO 16—PacifiCorp's Energy Burden Metrics Quarterly Report

Pursuant to Order 25-544 and Order 26-181, PacifiCorp d/b/a Pacific Power encloses for filing in the above referenced docket its 2026 Third Quarter Energy Burden Metrics Quarterly Report pursuant to OAR 860-021-0408.

If you have any questions about this filing, please contact Amira Thompson, State Regulatory Affairs Manager, at (503) 260-4420.

Sincerely,



Robert Meredith
Director, Regulation

Enclosures

Oregon Public Utility Commission

Docket No. RO 16 - Energy Burden Metrics Report

Table 1: Utility Information

Line No.	Field	Response
1	Utility Name	Pacific Power
2	Reporting Period	Q3 2026
3	Date of Submission	11/13/2026

Table 2: Arrearage Information

Line No.	**Month**	July	August	September
	Year	2026	2026	2026
1	Total Customers in Arrears	94,987.00	88,981.00	90,760.00
2	31-60 Days in Arrears	43,261.00	39,927.00	45,142.00
3	61-90 Days in Arrears	20,257.00	19,668.00	17,405.00
4	91 or More Days in Arrears	31,469.00	29,386.00	28,213.00
5	Total Arrears Balance	$ 24,237,879.18	$ 22,817,951.82	$ 22,955,048.80
6	31-60 Days in Arrears	$ 8,787,666.18	$ 8,336,901.03	$ 9,668,507.72
7	61-90 Days in Arrears	$ 4,309,761.51	$ 4,136,940.31	$ 3,651,546.71
8	91 or More Days in Arrears	$ 11,140,451.49	$ 10,344,110.48	$ 9,634,994.37
9	Total number of customers enrolled in Time Payment Arrangements (TPA) or other extended payment plans	15,646.00	15,358.00	15,273.00

Table 3: Disconnection Information

Line No.	**Month**	July	August	September
	Year	2026	2026	2026
1	Total number of active residential accounts	530,859.00	531,004.00	531,158.00
2	Total number of service disconnections for non-payment	1,816.00	1,506.00	2,629.00
3	Percentage of accounts with service disconnections for non-payment	0%	0%	0%
4	Total number of disconnection notices sent to residential customers	41,272.00	41,792.00	42,387.00
5	Total number of bill discount recipient service disconnections for non payment	815.00	708.00	1,308.00
6	Total number of energy assistance recipient service disconnections for non payment	16.00	10.00	23.00
7	Total number of service disconnections for non-payment on medical certificate holder accounts	-	-	17.00

Table 3 Continued: Disconnection Information

Line No.	Month	July	August	September
	Year	2026	2026	2026
8	Number of service reconnections following a service disconnection for non payment on the same day or next calendar day following disconnection	1,348.00	1,045.00	1,939.00
9	Number of service reconnections following a service disconnection for non payment that occur more than one day and within 7 calendar days following disconnection	98.00	87.00	148.00
10	Number of days on which the energy utility was required to impose a moratorium on service disconnection for severe weather as required by OAR 860-021-0407	54.00	140.00	4.00

Table 4: Usage and Bill Information

Line No.	Month	July	August	September
	Year	2026	2026	2026
1	Total Residential Usage	416,659,030.00	455,619,135.00	386,400,914.00
2	Average Residential Usage	773.80	843.55	714.70
3	Average Residential Bill	$ 124.85	$ 134.64	$ 116.19

Table 5: Bill Discount Program Information

Line No.	**Month**	July	August	September
	Year	2026	2026	2026
1	Total number of residential customers which received a bill discount	76,353.00	77,191.00	77,603.00
2	Tier 1	52,478.00	53,046.00	53,238.00
3	Tier 2	16,434.00	16,607.00	16,721.00
4	Tier 3	7,441.00	7,538.00	7,644.00
5	Tier 4	-	-	-
6	Tier 5	-	-	-
7	Total dollars provided to bill discount program participants	$ 3,039,601.16	$ 3,458,418.78	$ 3,035,098.28
8	Tier 1	$ 1,418,569.83	$ 1,652,762.16	$ 1,362,627.23
9	Tier 2	$ 830,305.68	$ 935,540.56	$ 883,976.03
10	Tier 3	$ 790,725.65	$ 870,116.06	$ 788,495.02
11	Tier 4	$ -	$ -	$ -
12	Tier 5	$ -	$ -	$ -
13	Total bill discount program costs	$ 4,827.85	$ 6,856.65	$ 6,132.70
14	Incremental administrative costs	$ 4,827.85	$ 6,856.65	$ 6,132.70
15	Applied Credits	$ -	$ -	$ -
16	Total number of new enrollments	2,275.00	2,477.00	2,336.00
17	Total number of disenrollments	481.00	814.00	773.00

Table 6 Continued: Bill Discount Program Information

Line No.	Month	July	August	September
	Year	2026	2026	2026
18	Average bill discount program participant usage	806.60	887.49	777.29
19	Tier 1	825.46	909.25	784.63
20	Tier 2	782.46	861.18	761.63
21	Tier 3	811.87	892.05	785.62
22	Tier 4	-	-	-
23	Tier 5	-	-	-
24	Pre-discount average bill discount program participant bill	$ 130.13	$ 142.32	$ 127.18
25	Tier 1	$ 133.64	$ 146.91	$ 127.57
26	Tier 2	$ 125.88	$ 138.11	$ 126.44
27	Tier 3	$ 130.88	$ 141.95	$ 127.53
28	Tier 4	$ -	$ -	$ -
29	Tier 5	$ -	$ -	$ -
30	Post-discount average bill discount program participant bill	$ 69.45	$ 75.54	$ 67.08
31	Tier 1	$ 106.79	$ 116.12	$ 102.12
32	Tier 2	$ 75.71	$ 82.39	$ 73.94
33	Tier 3	$ 25.84	$ 28.12	$ 25.16
34	Tier 4	$ -	$ -	$ -
35	Tier 5	$ -	$ -	$ -

Table 7 Continued: Bill Discount Program Information

Line No.	Month	July	August	September
	Year	2026	2026	2026
36	Total number of bill discount program participants with an arrearage balance	27,042.00	26,058.00	26,210.00
37	31-60 Days in Arrears	9,044.00	8,654.00	10,052.00
38	61-90 Days in Arrears	5,917.00	5,927.00	5,434.00
39	91 or More Days in Arrears	12,081.00	11,477.00	10,724.00
40	Total arrears balance of program participants	$ 8,640,024.21	$ 8,190,827.42	$ 8,075,851.46
41	31-60 Days in Arrears	$ 2,456,779.49	$ 2,371,298.76	$ 2,815,255.27
42	61-90 Days in Arrears	$ 1,639,503.52	$ 1,646,113.02	$ 1,446,610.55
43	91 or More Days in Arrears	$ 4,543,741.20	$ 4,173,415.64	$ 3,813,985.64

Appendix Table 1: Utility Bill Discount Program Information

LINE NO.	Utility Bill Discount Tier	SMI Range (%)	Discount
1	Tier 1	21-60%	20%
2	Tier 2	6-20%	40%
3	Tier 3	0-5%	80%
4	0	0	0
5	0	0	0

1. Specific dates when OAR 860-021-0407 and -0406 moratoriums were in effect within each service territory zone.

Moratorium Start Date	Moratorium End Date	Moratrorium Days	Cost Center	Cost Center Name	Event Type
7/16/2026	7/16/2026	1	11176	Klamath Falls	Air Quality
7/16/2026	7/16/2026	1	11186	Pendleton	Temperature
7/20/2026	7/20/2026	1	11186	Pendleton	Air Quality
7/20/2026	7/23/2026	4	11231	Prineville	Air Quality
7/21/2026	7/23/2026	3	11186	Pendleton	Temperature
7/21/2026	7/23/2026	3	11196	Hermiston	Temperature
7/21/2026	7/23/2026	3	11206	Portland	Temperature
7/21/2026	7/23/2026	3	11211	Hood River	Temperature
7/21/2026	7/23/2026	3	11216	Bend	Air Quality
7/21/2026	7/23/2026	3	11221	Redmond	Air Quality
7/21/2026	7/23/2026	3	11226	Madras	Air Quality
7/21/2026	7/23/2026	3	11246	Dallas	Temperature
7/21/2026	7/23/2026	3	11251	Stayton	Temperature
7/21/2026	7/23/2026	3	11256	Albany	Temperature
7/21/2026	7/23/2026	3	11276	Sweet Home	Temperature
7/27/2026	7/28/2026	2	11196	Hermiston	Wildfire
7/27/2026	7/29/2026	3	11191	Enterprise	Air Quality
7/27/2026	7/29/2026	3	11226	Madras	Wildfire
7/27/2026	7/29/2026	3	11231	Prineville	Air Quality
7/28/2026	7/29/2026	2	11186	Pendleton	Air Quality
7/29/2026	7/29/2026	1	11181	Lakeview	Air Quality
8/3/2026	8/5/2026	3	11226	Madras	Wildfire
8/3/2026	8/6/2026	4	11146	Medford	Temperature
8/3/2026	8/6/2026	4	11151	Grants Pass	Temperature
8/3/2026	8/6/2026	4	11206	Portland	Temperature
8/3/2026	8/6/2026	4	11241	Cottage Grove	Temperature
8/3/2026	8/6/2026	4	11246	Dallas	Temperature
8/3/2026	8/6/2026	4	11251	Stayton	Temperature
8/3/2026	8/6/2026	4	11256	Albany	Temperature
8/3/2026	8/6/2026	4	11261	Corvallis	Temperature
8/3/2026	8/6/2026	4	11266	Junction City	Temperature
8/3/2026	8/6/2026	4	11271	Lebanon	Temperature
8/3/2026	8/6/2026	4	11276	Sweet Home	Temperature
8/4/2026	8/5/2026	3	11216	Bend	Air Quality
8/4/2026	8/6/2026	3	11166	Roseburg	Temperature
8/4/2026	8/6/2026	3	11176	Klamath Falls	Temperature
8/4/2026	8/6/2026	3	11181	Lakeview	Temperature
8/4/2026	8/6/2026	3	11196	Hermiston	Air Quality
8/4/2026	8/6/2026	3	11211	Hood River	Air Quality
8/4/2026	8/6/2026	3	11231	Prineville	Air Quality
8/6/2026	8/6/2026	1	11176	Klamath Falls	Temperature
8/6/2026	8/6/2026	1	11186	Pendleton	Temperature
8/6/2026	8/6/2026	1	11191	Enterprise	Temperature
8/6/2026	8/6/2026	1	11216	Bend	Temperature
8/6/2026	8/6/2026	1	11221	Redmond	Temperature
8/6/2026	8/6/2026	1	11226	Madras	Air Quality
8/6/2026	8/6/2026	1	11231	Prineville	Temperature
8/10/2026	8/13/2026	4	11176	Klamath Falls	Wildfire
8/10/2026	8/13/2026	4	11191	Enterprise	Air Quality
8/10/2026	8/13/2026	4	11226	Madras	Air Quality
8/10/2026	8/13/2026	4	11231	Prineville	Air Quality
8/11/2026	8/13/2026	3	11181	Lakeview	Air Quality
8/11/2026	8/13/2026	3	11216	Bend	Air Quality
8/11/2026	8/13/2026	3	11221	Redmond	Air Quality
8/17/2026	8/20/2026	4	11176	Klamath Falls	Wildfire
8/17/2026	8/20/2026	4	11221	Redmond	Air Quality
8/17/2026	8/20/2026	4	11226	Madras	Air Quality
8/18/2026	8/20/2026	3	11231	Prineville	Air Quality
8/19/2026	8/20/2026	2	11186	Pendleton	Wildfire
8/19/2026	8/20/2026	2	11196	Hermiston	Wildfire
8/20/2026	8/20/2026	1	11211	Hood River	Air Quality
8/24/2026	8/27/2026	4	11176	Klamath Falls	Wildfire
8/24/2026	8/27/2026	4	11186	Pendleton	Wildfire
8/24/2026	8/27/2026	4	11196	Hermiston	Wildfire
8/26/2026	8/27/2026	2	11226	Madras	Air Quality
8/26/2026	8/27/2026	2	11231	Prineville	Air Quality
8/27/2026	8/27/2026	1	11221	Redmond	Air Quality
8/31/2026	9/1/2026	2	11176	Klamath Falls	Wildfire
8/31/2026	9/1/2026	2	11181	Lakeview	Wildfire
8/31/2026	9/1/2026	2	11196	Hermiston	Wildfire
9/24/2026	9/24/2026	2	11176	Klamath Falls	Air Quality

2. Monthly count of non-payment disconnections in affected service territory zone(s) subject to a disconnection moratorium under OAR 860-021-0407 or OAR 860-021-0406 on the day before the moratorium begins.

Month	Year	Disconnection Count
July	2026	14
August	2026	32
September	2026	0

3. Monthly count of reconnections for income-qualified and medical certificate accounts in affected service territory zone(s) subject to an active disconnection moratorium under OAR 860-021-0407 or OAR 860-021-0406.

Month	Year	Reconnection Count
July	2026	1
August	2026	0
September	2026	0