Oregon Public Utility Commission

e-FILING REPORT COVER SHEET

COMPANY NAME: Avista Utilities

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? ■ No ☐ Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: ☐ RE (Electric) ☐ RG (Gas) ☐ RW (Water) ☐ RT (Telecommunications)
◆ RO (Other, for example, industry safety information)

Did you previously file a similar report? ☐ No ■ Yes, report docket number: RO 16

Report is required by: ■ OAR 860-021-0408
☐ Statute
☐ Order
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
☐ Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? ☐ No ■ Yes, docket number: RO 16

List Key Words for this report. We use these to improve search results.

Energy Burden Metrics Report (EBMR) per OAR 860-021-0408, July 1, 2026 - September 30, 2026 (Q3 2026)

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

Print

PUC FM050 (Rev. 6/2015)

Avista Corporation
1411 East Mission, P.O. Box 3727
Spokane. Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

November 13, 2026

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: Docket No. RO 16—Avista Utilities Energy Burden Metrics Report (EBMR), Q3 2026

Filing Center:

In compliance with OAR 860-021-0408, Avista Corporation, dba Avista Utilities (Avista or the Company), hereby submits for electronic filing with the Oregon Public Utility Commission (Commission) its quarterly Energy Burden Metrics Report (Report), for the reporting period of July 1, 2026 through September 30, 2026. Avista has also included the additional reporting metrics prescribed in Order No. 26-181 of Docket No. UM 2211 within its Attachment A.

If you have any questions regarding this Report, please contact me at (509) 495-7839 or jaime.stpeter@avistacorp.com.

Sincerely,

/s/ Jaime St Peter

Jaime St Peter
Regulatory Affairs Manager

Oregon Public Utility Commission

Docket No. RO 16 - Energy Burden Metrics Report

Table 1: Utility Information

Line No.	Field	Response
1	Utility Name	Avista Utilities
2	Reporting Period	Q3 2026
3	Date of Submission	11/12/2027

Table 2: Arrearage Information

Line No.	**Month**	7	8	9
	Year	2026	2026	2026
1	Total Customers in Arrears	9,631	10,364	9,755
2	31-60 Days in Arrears	3,620	4,081	3,468
3	61-90 Days in Arrears	1,749	1,963	1,820
4	91 or More Days in Arrears	4,262	4,320	4,467
5	Total Arrears Balance	$ 1,097,392.97	$ 1,021,646.32	$ 893,773.00
6	31-60 Days in Arrears	$ 113,484.29	$ 110,928.52	$ 86,033.48
7	61-90 Days in Arrears	$ 124,618.78	$ 113,479.83	$ 87,986.30
8	91 or More Days in Arrears	$ 859,289.90	$ 797,237.97	$ 719,753.22
9	Total number of customers enrolled in Time Payment Arrangements (TPA) or other extended payment plans	1,491	1,114	1,247

Table 3: Disconnection Information

Line No.	Month	7	8	9
	Year	2026	2026	2026
1	Total number of active residential accounts	94,734	94,670	94,662
2	Total number of service disconnections for non-payment	24	47	62
3	Percentage of accounts with service disconnections for non-payment	0.03%	0.05%	0.07%
4	Total number of disconnection notices sent to residential customers	1,127	847	909
5	Total number of bill discount recipient service disconnections for non□payment	13	26	23
6	Total number of energy assistance recipient service disconnections for non□payment	15	25	23
7	Total number of service disconnections for non-payment on medical certificate holder accounts	-	-	-

Table 3 Continued: Disconnection Information

Line No.	Month	7	8	9
	Year	2026	2026	2026
8	Number of service reconnections following a service disconnection for non‐payment on the same day or next calendar day following disconnection	15	30	43
9	Number of service reconnections following a service disconnection for non‐payment that occur more than one day and within 7 calendar days following disconnection	9	16	12
10	Number of days on which the energy utility was required to impose a moratorium on service disconnection for severe weather as required by OAR 860-021-0407	22	19	6

Table 4: Usage and Bill Information

Line No.	Month	7	8	9
	Year	2026	2026	2026
1	Total Residential Usage	1,236,902	968,658	1,272,030
2	Average Residential Usage	12	9	12
3	Average Residential Bill	$ 30	$ 27	$ 30

Table 5: Bill Discount Program Information

Line No.	Month	7	8	9
	Year	2026	2026	2026
1	Total number of residential customers which received a bill discount	12,027.00	11,106.00	11,057.00
2	Tier 1	4,000.00	3,675.00	3,625.00
3	Tier 2	5,062.00	4,692.00	4,697.00
4	Tier 3	2,134.00	1,981.00	1,978.00
5	Tier 4	831.00	758.00	757.00
6	Tier 5	N/A	N/A	N/A
7	Total dollars provided to bill discount program participants	$ 95,524.12	$ 80,566.00	$ 94,277.47
8	Tier 1	$ 15,466.44	$ 12,809.44	$ 15,064.69
9	Tier 2	$ 31,090.88	$ 26,137.21	$ 30,735.11
10	Tier 3	$ 31,110.08	$ 26,847.41	$ 31,172.54
11	Tier 4	$ 17,856.72	$ 14,771.94	$ 17,305.13
12	Tier 5	N/A	N/A	N/A
13	Total bill discount program costs	$ 119,055.76	$ 101,007.07	$ 118,203.09
14	Incremental administrative costs	$ 23,531.64	$ 20,441.07	$ 23,925.62
15	Applied Credits	$ 95,524.12	$ 80,566.00	$ 94,277.47
16	Total number of new enrollments	98.00	112.00	130.00
17	Total number of disenrollments	251.00	250.00	192.00

Table 5 Continued: Bill Discount Program Information

Line No.	Month	7	8	9
	Year	2026	2026	2026
18	Average bill discount program participant usage	11.16	9.31	12.55
19	Tier 1	11.19	9.26	12.72
20	Tier 2	10.87	8.99	12.09
21	Tier 3	11.70	10.12	13.33
22	Tier 4	11.36	9.40	12.77
23	Tier 5	N/A	N/A	N/A
24	Pre-discount average bill discount program participant bill	$ 32.37	$ 30.18	$ 33.89
25	Tier 1	$ 34.38	$ 32.39	$ 36.18
26	Tier 2	$ 32.16	$ 29.89	$ 33.31
27	Tier 3	$ 30.20	$ 28.07	$ 32.13
28	Tier 4	$ 29.56	$ 26.82	$ 31.05
29	Tier 5	N/A	N/A	N/A
30	Post-discount average bill discount program participant bill	$ 24.43	$ 22.96	$ 25.40
31	Tier 1	$ 30.52	$ 28.91	$ 32.04
32	Tier 2	$ 26.02	$ 24.35	$ 26.81
33	Tier 3	$ 15.62	$ 14.60	$ 16.42
34	Tier 4	$ 8.07	$ 7.51	$ 8.28
35	Tier 5	N/A	N/A	N/A

Table 5 Continued: Bill Discount Program Information

Line No.	Month	7	8	9
	Year	2026	2026	2026
36	Total number of bill discount program participants with an arrearage balance	2,358.00	2,502.00	2,386.00
37	31-60 Days in Arrears	704.00	750.00	657.00
38	61-90 Days in Arrears	388.00	431.00	360.00
39	91 or More Days in Arrears	1,266.00	1,321.00	1,369.00
40	Total arrears balance of program participants	$ 275,372.05	$ 263,808.76	$ 244,205.43
41	31-60 Days in Arrears	$ 18,782.08	$ 17,604.07	$ 13,547.93
42	61-90 Days in Arrears	$ 20,555.88	$ 19,489.65	$ 15,304.60
43	91 or More Days in Arrears	$ 236,034.09	$ 226,715.04	$ 215,352.90

Appendix Table 1: Utility Bill Discount Program Information

LINE NO.	Utility Bill Discount Tier	SMI Range (%)	Discount
1	Tier 1	41 - 60	15
2	Tier 2	21 - 40	25
3	Tier 3	06 - 20	60
4	Tier 4	0 - 5	90
5	N/A	N/A	N/A