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December 4, 2019

VIA ELECTRONIC FILING

(PUC.FilingCenter@state.or.us)

Attention: Filing Center Public Utility Commission of Oregon 201 High Street SE, Suite 100 P.O. Box 1088 Salem, Oregon 97308-1088

Re: Docket UM 2028: Frontier Joint Application with Northwest Fiber to Transfer Control

Attention Filing Center:

On behalf of Staff and all parties, Northwest Fiber, LLC submits the attached Motion to Admit Stipulation and Supporting Testimony and to Adopt Stipulation; the Affidavit of Brett Farrell; the Stipulation; the Joint Testimony in Support of the Stipulation; and Attachment A, which contains the witness qualifications.

Affidavits from Steve Weed, Allison Ellis, Samuel Pastrick, and Michael Scanlon will be separately filed shortly. The Highly Confidential Testimony in Support of Condition 22 to the Stipulation and Highly Confidential Exhibit A are being submitted today under separate cover via UPS overnight mail to the Commission, with copies sent to parties authorized to receive Highly Confidential information.

Please let us know if you have any questions about this filing.

Sincerely,

Davis Wright Tremaine LLP

Mark P. Trinchero

MPT/cp Enclosures

> 4835-6670-6606v.1 0113548-000002 Anchorage | Bellevue | Los Angeles | New York Portland | San Francisco | Seattle | Washington, D.C.

1	BEFORE THE PUBLIC UTILITY COMMISSION	
2	OF OREGON	
3	UM 2028	
4	In the Matter of	
5	NORTHWEST FIBER, LLC, FRONTIER,	STIPULATION
6	COMMUNICATIONS CORPORATION AND FRONTIER COMMUNICATIONS ILEC HOLDINGS LLC,	
7	Joint Application Declining to Assert	
8	Jurisdiction Over, or, in the Alternative, Approving the Transfer of Control of Frontier.	
9		
10		
11	Northwest Fiber, LLC, Frontier Commu	inications Corporation, Frontier Communications
12	ILEC Holdings LLC, Citizens' Utility Board of Oregon, Charter Fiberlink OR-CCVII, LLC, and	
13	the Public Utility Commission of Oregon Staff	(Staff), appearing by and through its attorney,
14	Elizabeth Uzelac, Assistant Attorney General (hereafter collectively referred to as the	
15	"Stipulating Parties," or simply the "Parties"), e	enter into this Stipulation resolving all issues in
16	this case. The Stipulating Parties agree to suppo	ort and recommend that the Commission approve
17	the Joint Application in this docket subject to the terms and conditions agreed to in this	
18	Stipulation.	
19	DEFIN	NITIONS
20	This Stipulation and supporting testimor	ny will use the following terms:
21	"Applicants" means Northwest Fiber, Frontier Communications Corporation, and	
22	Frontier Communications ILEC Holdings LLC.	
23	"Commission" shall mean the Public Ut	ility Commission of Oregon.
24	"Company" or "Northwest Fiber" shall	mean Northwest Fiber, LLC.
25	"Companies" shall mean all of Northwe	st Fiber and ILECs.
26		

1	"Competitive Local Exchange Carrier" or "CLEC" shall include all competitive	
2	telecommunications providers as defined under ORS 759.005(1).	
3	"Current CLEC Customer" means any CLECs that have ordered services from the ILECs	
4	within the last three years.	
5	"Frontier" means "Frontier Communications Corporation."	
6	"ILECs" shall mean Citizens Telecommunications of Oregon and Frontier	
7	Communications Northwest Inc., and "ILEC" shall mean either of the ILECs.	
8	GENERAL CONDITIONS	
9	1. Northwest Fiber shall ensure that the ILECs will keep books and records and	
10	provide the Commission access to their respective books of account, as well as all documents,	
11	data, and records as required by law or regulation. Northwest Fiber shall maintain the records of	
12	the closing of the transaction and will provide reasonable access to these records to the	
13	Commission. Northwest Fiber shall also maintain the records that evidence compliance with its	
14	obligations contained within this Stipulation and will provide reasonable access to these records	
15	to the Commission. The Companies may request confidential treatment of these records under	
16	OAR 860-001-0070 and consistent with the Oregon Public Records Law (Chapter 192 ORS).	
17	2. Northwest Fiber acknowledges that in the event that an ILEC chooses to become	
18	rate-of-return regulated, the Commission reserves all rights it has under law to review, for	
19	reasonableness, all financial aspects of this transaction in any rate proceeding or earnings review	
20	under an alternative form of regulation and the ILEC reserves all rights it may have to object to	
21	any request.	
22	3. The Applicants shall immediately notify the Commission of any substantive	
23	material changes to the transaction terms and conditions from those set forth in their Application	
24	that: (1) occur while a Commission order approving the transaction is pending, or (2) occur	
25	before the transaction is closed, but after the Commission issues its order approving the	
26	transaction. The Applicants must also submit a supplemental application for an amended	

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Commission order in this docket if the substantive transaction conditions and terms affecting
 Commission regulated services change.

4. Except as authorized by this Commission, Northwest Fiber will maintain a
corporate organizational structure that includes the two separate ILECs in Oregon (with each
ILEC maintaining its current allocated area). Northwest Fiber agrees that an application must be
filed with the Commission should it propose to merge, consolidate, or materially change the
corporate organizational structure of the ILECs.

5. Northwest Fiber will ensure that a notification of name change is provided,
including any change to the name by which an ILEC does business in Oregon, to all then-current
ILEC local exchange and long distance customers, per Oregon and FCC rules and regulations. In
addition, Northwest Fiber will provide the Commission's Consumer Services Section a draft
copy of the notice being sent to customers at least 15 days ahead of the required notice.

6. Northwest Fiber shall ensure that the ILECs follow their price plans, approved by
the Commission in 2018, pursuant to the terms of those price plans.

15 7. All of the ILECs' existing agreements with wholesale customers, retail customers, 16 and utility operators and licensees for services provided in Oregon, including, but not limited to, 17 interconnection agreements, commercial agreements, line sharing commercial agreements, and 18 special access discount and/or term plan agreements will be assigned to or assumed by 19 Northwest Fiber or its subsidiaries and will be honored by the Companies for the duration of 20 their current terms, unless otherwise addressed in this Stipulation.

8. Within three months of the closing of the transaction, Frontier or Frontier Communications ILEC Holdings LLC will file with the Commission a Form O and a Form L, for the period January 1, 2020 to the date of the transfer of ownership, for the ILECs. Reporting requirements going forward will remain unchanged after the transaction, with each ILEC submitting a Form O, Form I and Form L/C, as required by Commission rules and their price plans.

Page 3 - STIPULATION # 9900154 9. Northwest Fiber shall ensure that the ILECs will provide the annual UM 1481
 Phase Three Stipulation Accountability Report for all wire centers in their respective footprints
 for 36 months following the close of the transaction or until the commitments in conditions 62
 and 63 have been fully met.

5 10. Beginning with the first of the month following 12 months after close of the 6 transaction, and for three subsequent 12-month periods or until the commitments in conditions 7 62 and 63 have been fully met, Northwest Fiber shall file with the Commission an annual report 8 describing:

9 a. Northwest Fiber's investment in broadband infrastructure to evidence
10 compliance with condition no. 62;

b. The increased number of households with availability of symmetric gig
broadband speeds for Oregon customers to evidence compliance with condition no. 63;
and

14

c. Any changes in corporate organizational structure of the ILECs.

15 11. Northwest Fiber will provide to Commission Staff, in electronic form, all detailed 16 data required to be reported to the FCC related to broadband deployment and usage, including 17 but not limited to Form 477 data that the ILECs provide to the FCC for their service areas within 18 two weeks of it being provided to the FCC. This data shall be provided to the Commission 19 annually for three years beginning with the year after the closing of the transaction, subject to the 20 continuation of the requirement for filing with the FCC. The ILECs may request confidential 21 treatment of these filings under OAR 860-001-0070 and consistent with the Oregon Public 22 Records Law (Chapter ORS 192).

12. In the legacy ILEC service territories, Northwest Fiber will ensure that the ILECs
will continue to provide intrastate transit service (*i.e.*, switching service provided to carriers for
local and intraLATA toll services) subject to the same rates, terms, and conditions that were

Page 4 - STIPULATION # 9900154 provided as of the transaction closing date for at least three years following the transaction
 closing date, unless or until changes to such transit service are approved by the Commission.

13. Northwest Fiber shall ensure that the ILECs will comply with 47 U.S.C. §§ 251
and 252. In the legacy Frontier ILEC service territory, the Companies will not seek to avoid any
obligations on the grounds that Frontier is exempt from any of the obligations pursuant to
Section 251(f)(1) or Section 251(f)(2) of the Communications Act for 36 months after the
transaction closing date.

8 14. Northwest Fiber shall ensure that the ILECs shall not engineer the transmission 9 capabilities of its network in a manner, or engage in any policy, practice, or procedure, that 10 disrupts or degrades access to the local loop, as required by 47 C.F.R. § 51.319(a)(8).

11 15. Before the transaction closing date, Frontier shall ensure that the ILECs will have
12 no outstanding obligations to the Commission with respect to surcharge or fee collection,
13 remittance, and reporting requirements.

14 16. Northwest Fiber shall ensure that the ILECs will comply with all obligations
15 arising from Commission Docket No. UM 1481 unless and until those obligations are modified
16 by the Commission.

17 17. Northwest Fiber shall ensure that the ILECs will continue to operate as common
18 carriers and will not seek to relinquish their ETC status without a six-month prior written notice
19 filed in Commission Docket No. UM 2028.

20 18. All Parties agree that the Commission shall have an opportunity and the authority 21 to consider and adopt in Oregon any reporting or service quality conditions to which the 22 Applicants have stipulated or otherwise agreed in another state commission proceeding 23 reviewing the proposed transaction for approval, even if such conditions are agreed to after the 24 Commission enters its order in this Oregon Docket No. UM 2028. The Applicants agree further 25 that any Party may ask that all Parties convene to discuss at the earliest practicable convenience, 26 where time is of the essence, if and how such conditions adopted by a commission in another

Page 5 - STIPULATION # 9900154 state proceeding should be integrated with any stipulated list of conditions already agreed to by Parties so as to present the Commission with a revised Oregon stipulated set of conditions. To facilitate such discussions, within five calendar days after the Applicants file a stipulation with new or amended conditions in another state commission proceeding reviewing the proposed transaction for approval, the Applicants will send a copy of the stipulation conditions to all Oregon Parties.

Nothing herein provides for the consideration or adoption of conditions in other states that are (i) tied to state-specific regulations, or (ii) tied to specific geographical areas. Any specific quantitative conditions considered or adopted under this condition no. 18 shall first be adjusted by the parties, conferring in good faith, to reflect differences between jurisdictions, including without limitation costs, topography, existing infrastructure, density, rural or urban character, population, number of homes passed, and the scale economics of the wire centers in the territory.

If, after conferring as described above, the Parties agree on whether and how such conditions should be adopted in Oregon, then the Parties shall set forth the agreed-upon proposed conditions in an appropriate joint filing with the Commission, and shall support in that filing the issuance by the Commission of an order incorporating the agreed-upon conditions as soon as practical thereafter. If, despite conferring as described above, the Parties are unable to agree on whether and how to adopt such conditions in Oregon, then the process for considering the inclusion of the conditions agreed to in the other jurisdiction will be as follows:

21

a. Within five calendar days after a commission in another state jurisdiction issues
 an order that accepts a stipulation to which Northwest Fiber, Frontier, or either one of the
 ILECs are parties, or an order with a stipulated set of conditions for approval of the
 proposed transaction, that order, together with all conditions for approval of the proposed

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1	transaction, will be filed with the Commission and served on all parties to this Oregon
2	docket by the most expeditious means practical.
3	b. Within 10 calendar days after another state jurisdiction filing discussed in 18(a)
4	above ("Final Filing"), Parties other than the Applicants may file with the Commission
5	any response such other Parties wish to make, including their position as to whether any
6	of the conditions from the other jurisdiction (without modification of the language thereof
7	except such non-substantive changes as are necessary to make the condition applicable to
8	Oregon) should be adopted in Oregon.
9	c. Within 10 business days after any such response filing, the Applicants may file
10	a reply with the Commission.
11	d. If any of the dates above fall on Saturday, Sunday, or a holiday, the next
12	business day will be considered as the due date.
13	e. The Commission may then review the filings and the record, and issue an order
14	indicating whether and how such other-state conditions it will be adopted in Oregon.
15	FINANCIAL CONDITIONS
16	19. Northwest Fiber will not encumber the assets of the ILECs that are necessary or
17	useful in the performance of their duties to the public.
18	20. In the event that an ILEC chooses to become rate of return regulated in Oregon,
19	Northwest Fiber agrees that neither it nor the ILECs will seek to recover in Oregon intrastate
20	regulated retail or wholesale rates any acquisition premium paid by Northwest Fiber for the
21	ILECs. In such event, any acquisition premium will be recorded in the books at the parent level.
22	21. After the closing of the transaction and for a period of not less than three years,
23	Northwest Fiber must file with the Commission annual reports with:
24	a. Northwest Fiber's audited financial statements;
25	b. Dividend payment declared by Northwest Fiber to its stockholders for the
26	same time period; and

Page 7 - STIPULATION # 9900154 c. Northwest Fiber may seek waiver of this condition if its post transaction
 issuer credit rating is affirmed as investment grade by two of the following credit
 rating agencies (or successors): Moody's, Fitch Ratings, Standard and Poor's
 Services.

5 22. Northwest Fiber has provided the Commission with a Term Sheet for the loan agreement for its Senior Secured Loan, which it will enter with respect to this transaction, pages 6 7 NWF0033-NWF0038 of which contain terms labeled "Negative Covenants."¹ The 8 corresponding loan agreement completed and executed by Northwest Fiber at closing of the 9 proposed transaction will contain covenants substantially similar to these Negative Covenants; 10 Northwest Fiber will file in this docket the updated terms at least 14 days prior to the closing of 11 this transaction and may designate the updated terms as Highly Confidential Information under 12 Modified Protective Order No. 19-261 in this docket. Northwest Fiber will provide annually a 13 certification signed by an officer stating its compliance with the then-current covenants in the 14 loan agreement.

15

SAFETY CONDITIONS

1623.Northwest Fiber acknowledges and affirms it will comply with all applicable

17 federal and Oregon safety standards and requirements, including the safety and reliability laws

and rules in Oregon found in ORS 757.035, OAR 860 Division-024, and OAR 860 Division-028,

19 as amended from time to time, on an ongoing basis, without a sunset date.

20 24. Within seven days after close of the transaction, Northwest Fiber agrees to

21 provide the Commission a listing of Northwest Fiber's points of contact within its new

22 organization for safety and pole attachment matters. Compliance report will be filed in Docket

23 No. UM 2028. These points of contact shall cover NESC, construction and plant operations

24 responsibilities, and including a contact person for emergency situations.

 ²⁵ ¹ See Response of Northwest Fiber, LLC to the Public Utility Commission's Data Request 04.
 ²⁶ The Term Sheet is designated as Highly Confidential under the terms of the Modified Protective
 ²⁷ Order in this desket UM 2028 (Order No. 19.261)

²⁰ Order in this docket UM 2028 (Order No. 19-261).

1 25. Northwest Fiber shall ensure that Frontier Communications Northwest will honor 2 and ensure compliance with Commission Order No. 19-011. Northwest Fiber shall ensure the 3 ILECs comply with the administrative rules of the Oregon Utility Notification Center under 4 OAR Chapter 952 including but not limited to placing newly installed buried facilities on private 5 property at no less than 12 inches below ground level. This requirement remains in effect unless 6 changed by operation of applicable law.

7

LONG DISTANCE CONDITIONS

8 26. For at least 120 days following the close of the proposed transaction, Northwest 9 Fiber shall ensure that the ILECs will not raise intrastate toll calling services from the rates in 10 effect immediately prior to closing. This includes the packaged or bundled service offerings of 11 local, long distance, and other services in the ILECs' tariffs and price lists.

12 27. For 90 days (or a longer period that includes two full billing cycles if 90 days 13 does not include two full billing cycles) following initial toll-customer transfers, Northwest Fiber 14 shall ensure that the ILECs will waive any change charges, e.g., PIC change charges for interlata 15 and intralata long distance service providers.

16

SUPPORT SYSTEMS CONDITIONS

17 28. Unless otherwise expressly indicated herein, the conditions of approval in the
18 Support Systems Conditions section of this Stipulation shall apply for 24 months following the
19 transaction closing date.

20 29. Northwest Fiber shall ensure that the ILECs' support centers are sufficiently 21 staffed by adequately trained personnel dedicated exclusively to wholesale operations so as to 22 provide a level of service that is comparable to that which was provided by the ILECs prior to 23 the transaction and to ensure the protection of Competitive Local Exchange Carrier ("CLEC") 24 information from being used for Northwest Fiber's retail operations.

30. Northwest Fiber will cause the ILECs to honor all rates, terms and obligations to
 CLECs under any current interconnection agreements (even if expired), including the terms of

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1 any tariffs or pricing guides (or any successor thereto) incorporated by reference in said 2 interconnection agreements, and to the extent so incorporated, (the "Assumed ICAs") for 36 3 months following the close of the transaction. In addition, all of the ILECs' other existing 4 agreements with the CLECs for services provided in Oregon, including, but not limited to, 5 commercial agreements, pricing guides, line sharing commercial agreements, and special access discount and/or term plan agreements, (the "Assumed Agreements") will remain obligations of 6 7 the ILECs and will be honored for the duration of their current terms. To the extent a CLEC 8 seeks to negotiate a replacement for an Assumed ICA, Northwest Fiber will cause the ILECs to 9 permit use of the existing Assumed ICA as the starting draft for negotiating such ICA 10 replacement. This Stipulation modifies the term of the Assumed ICAs between the CLECs and 11 the ILECs, without the need for any other document to effect such modifications, unless 12 otherwise required by the Commission.

13 31. Northwest Fiber will cause the ILECs to process and complete LNP post-merger
14 so as to, at a minimum, meet Commission and FCC LNP requirements, and with at least the
15 same level of quality and intervals as the ILECs did prior to the closing date of the transaction.
16 32. After the transaction closing date, Northwest Fiber will cause the ILECs to
17 continue to adhere to the ILECs' existing wholesale operations OSS Interface Change
18 Management Process (version 10/24/2017) ("Change Management Process").

33. Prior to the transaction closing date, Frontier will cause the ILECs to adhere to the
terms of its Change Management Process with respect to any changes to, or replication of, its
OSS/BSS.

34. Northwest Fiber will cause the ILECs to use the ILECs' replicated OSS/BSS for a period of no less than 24 months after the transaction closing date, maintaining at least the same intervals, quality of service, accuracy and flow-through, including for local service requests associated with LNP and directory listings, and for access service requests and design layout records associated with interconnection facilities, including trunks and DS-1 (and higher

Page 10 - STIPULATION # 9900154 capacity) facilities as was maintained by the ILECs prior to the transaction closing date, subject
 to any changes made pursuant to the Change Management Process.

3 35. The CLECs shall not be required to make any major adjustments to any existing
4 systems or interfaces or to construct any new systems to interact with the ILECs' replicated
5 Virtual Front Office ("VFO"), which shall be effective prior to the transaction closing date.
6 Applicants shall give CLECs reasonable prior notice, but not less than any notice time period
7 required under the Change Management Process, of any such change to the VFO.

8 36. For a period of 24 months after the transaction closing date, Northwest Fiber will 9 cause the ILECs to provide the CLECs and the Commission with at least 180 days' written 10 notice, or such longer time period as required under the Change Management Process, of 11 Northwest Fiber's intent for the ILECs to transition to a new VFO, provided that no such change 12 to the VFO shall become effective until after the expiration of the 24 month period after the 13 transaction closing date.

Applicants shall provide the CLECs with a reasonable opportunity at a mutually
agreed upon time and location for testing of the ILECs' replicated OSS/BSS.

16 38. Northwest Fiber shall not seek to recover through wholesale service rates one-17 time transfer, branding, or transaction costs.

39. Northwest Fiber shall ensure that the ILECs shall not seek to avoid any of their
obligations under any Assumed ICA on the ground that the ILEC is not an "incumbent local
exchange carrier," as such term is defined as of the transaction closing date under federal or state
law.

40. Northwest Fiber shall maintain updated escalation procedures, contact lists and
account manager information and will identify and assign a single point of contact for any
particular CLEC to address ICA, systems and/or other issues.

- 25
- 26

41. For a period of 24 months following the transaction closing date, neither
 Northwest Fiber nor the ILECs shall directly file a petition for forbearance with the FCC
 concerning obligations set forth in Sections 251 or 271 of the Federal Telecommunications Act.

4 42. Frontier must replicate the existing Frontier operations support systems, both
5 retail and wholesale, and use these replicated systems for sixty (60) days prior to the close date
6 of this transaction, or until the validation set forth in paragraph 45 of this Stipulation occurs,
7 whichever occurs sooner. The replication will enable facilities-based and resale wholesale
8 customers to operate post-transaction in a substantially similar way that they do pre-transaction.

9 43. Prior to going into production mode on the replicated systems, Frontier must 10 share with Commission Staff: (i) the "Program Test Strategy" Plan to be used to review the 11 replicated systems and (ii) results of pre-production functionality tests on the customer-affecting 12 systems that serve retail telecommunications customers showing that any severity level 1 failures 13 (defined as full service denials) have been resolved, along with validation by a third party 14 reviewer that the results are accurate.

44. An independent third party reviewer of Oregon results will be selected by Frontierand Northwest Fiber LLC.

17 45. Northwest Fiber will not close the transaction unless and until it has validated that 18 the OSS are fully functioning and operational. Frontier must complete system testing and issue a 19 report to the Commission validating that the OSS are operational in accordance with the terms of 20 the purchase agreement at least five days prior to close. Frontier must provide retail service 21 quality reports to Commission Staff at least five days prior to close on the following service 22 quality metrics:

i. Installation Commitments - Percent of Commitments Met (reported at
statewide level);

25 ii. Network Trouble — Troubles per 100 Access Lines (reported at wire
 26 center level); and

Page 12 - STIPULATION # 9900154 iii. Repair - Percent of Out-of-Service Trouble Cleared in 48 Hours (reported
 at repair center level).

The reports must show that by the end of the production mode, there has been no material (i.e., of substantial import) degradation from benchmark of service quality data from 12 months prior to production mode on the replicated systems (using standard reporting procedures, including taking into account exogenous factors, such as weather or other natural disasters). If exogenous factors are taken into account, those factors and their impact will be identified in the report. Northwest Fiber will consider this data in the review that it performs to validate and confirm that the replicated systems are fully operational prior to closing.

46. To the extent that the Applicants reach any agreement with Current CLEC
Customer regarding the OSS that is filed (i) in this docket or (ii) in another state commission
docket approving the proposed transaction, the Applicants will notify the Parties in this docket,
and Applicants agree to make available the provisions of said filed agreement to other CLECs in
Oregon on a non-discriminatory basis.

47. After the transaction closes, Northwest Fiber will ensure the ILECs will adhere to
requirements in force prior to transaction closing related to wholesale service performance
guidelines, according to their terms (including terms concerning expiration of such requirements)
unless and until any such requirements are changed by the Commission.

19

CONSUMER SERVICES CONDITIONS

48. Northwest Fiber will maintain sufficient staff to work with the Commission's
Consumer Service's Staff to resolve customer complaints.

49. The Company will designate specific staff who have adequate knowledge of the
ILECs' systems to work with the Commission's Consumer Service Section to resolve customer
complaints.

50. The Company will designate a specific management level liaison for the
Commission's Consumer Services Program manager contact and escalations.

Page 13 - STIPULATION # 9900154 1 51. The Company agrees to comply with Commission's Consumer Services policies 2 regarding Commission-regulated services complaint handling. This includes, but is not limited 3 to, responding to regular complaints within 10 business days, responding to urgent complaints 4 within 24 hours, providing all information requested by the Commission staff, such as repair 5 testing results, bill copies, billing and payment histories, etc.

6 52. Northwest Fiber will ensure that the ILECs continue addressing broadband 7 complaints received by the Commission's Consumer Services Section consistent with the ILECs' 8 current practices. The parties understand that Northwest Fiber and the ILECs currently do not 9 consider broadband complaints to be within the Commission's jurisdiction. However, the ILECs' 10 current practice is to inform Consumer Services staff as to whether or not the ILEC will refer the 11 customer's complaint to the ILEC's customer relations team for resolution.

12

13

OREGON TELEPHONE ASSISTANCE PROGRAM/ LIFELINE/TRIBAL LIFELINE CONDITIONS

14 53. For purposes of this stipulation, and unless stated otherwise, the Oregon 15 Telephone Assistance Program, Lifeline, Tribal Lifeline, and Tribal Link-up programs are 16 collectively referred to as "OTAP." However, all conditions apply equally to all four programs 17 listed.

18 54. Northwest Fiber will report any discrepancy, in accordance with OAR 860-03319 0046(4) that prevents a customer from receiving the OTAP discount within five business days of
20 receiving notice of approved customers from the Commission.

Solution 55. Northwest Fiber will maintain sufficient staffing levels or designate a primary and
 secondary contact individual for daily communications with Staff regarding OTAP operational,
 customer service, and reporting issues.

a. Northwest Fiber will provide and update as necessary the designated
 personnel's contact information including but not limited to job title, e-mail address and
 telephone number to Commission Staff.

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- b. The designated contacts will be the recipients of Commission reports and
 will have the authority to enroll or de-enroll a customer.
- _

c. Designated Northwest Fiber contacts will respond to Commission Staff
inquiries and requests within two business days. Northwest Fiber may notify Commission
Staff of the need for additional time to formulate a response, provided that the time
period does not exceed five business days.

- 56. Northwest Fiber will designate a contact for escalation of compliance or customer
 8 service delivery issues raised by Commission Staff.
- 9 a. Northwest Fiber will provide, and update as necessary, the designated 10 contact's information including but not limited to job title, e-mail address and telephone 11 number to Commission Staff.
- 12

b. This contact will respond to Commission Staff within two business days.

- c. Northwest Fiber may notify Commission Staff of the need for additional
 time to formulate a response, provided that it does not exceed five business days.
- 15 57. Northwest Fiber customer service representatives may not enroll or re-enroll any
 16 customer who has been de-enrolled or reported by Northwest Fiber as de-enrolled for any reason,
 17 unless approved by the Commission (unless and until Oregon becomes part of the National
 18 Verifier).

19 58. Northwest Fiber will submit to Commission Staff for review and approval the 20 training materials it will provide to Northwest Fiber customer service representatives to 21 distinguish how OTAP currently differs from other states Lifeline programs (unless and until 22 Oregon becomes part of the National Verifier program).

59. Northwest Fiber will provide Commission Staff a copy of the Oregon-specific
monthly Lifeline Claims Worksheet for certified claims from the federal universal service fund
in the Lifeline Claims System (LCS). In conjunction with this worksheet, Northwest Fiber will
report the customers' names, residential addresses, phone numbers, and service type to

Page 15 - STIPULATION # 9900154 Commission Staff in an electronic format accessible by the Commission. Northwest Fiber will
 submit this form and the corresponding report within three business days of the date it submits
 the form to the LCS.

4 60. Upon request by Commission Staff, Northwest Fiber will provide a sample copy
5 of a customer's bill that lists all OTAP discounts.

6

BROADBAND INVESTMENT AND TELEPHONE SERVICE CONDITIONS

Northwest Fiber will continue to honor the broadband deployment obligations of
the ILECs through participation in the Connect America Fund Phase II ("CAF II") program to
ensure that by the end of 2020, the 8,542 locations in the eligible census blocks in the ILECs'
Oregon service areas have access to 10/1 Mbps broadband service as required by the FCC CAF
requirements.

12 62. In addition to the CAF II spending, Northwest Fiber will ensure that the 13 Companies will expend at least \$50 million on improving and expanding fiber-based broadband 14 infrastructure, to locations and customers in the ILECs' Oregon territories, capable of delivering 15 approximately 1 gigabit symmetrical service to those locations and customers, within five years 16 of the close of transaction. Northwest Fiber will ensure that the Companies expend at least \$20 17 million of this amount in the first three years. Northwest Fiber will ensure the Companies expend 18 at least \$10 million outside of the Portland Metropolitan Area, and that at least \$5 million of the 19 expenditure outside of the Portland Metropolitan Area occurs in the first three years. For 20 purposes of this settlement, the Portland Metropolitan Area is defined as Clackamas, 21 Multnomah, and Washington counties.

63. In addition to the CAF II spending, Northwest Fiber will ensure that the Companies will invest in the combined ILEC territories, such that no less than 60 percent of locations in the combined ILEC territories in Oregon have access to fiber-based broadband infrastructure capable of delivering approximately 1 gigabit symmetrical service within five years of the close of the transaction.

Page 16 - STIPULATION # 9900154 1 64. In addition to the CAF II spending, Northwest Fiber will ensure that the 2 Company, on its own, or with the ILECs, will upgrade the fiber network in Oregon that it 3 receives at closing from Frontier such that those customers who received fiber-based services 4 will have symmetrical speeds of approximately 1 Gigabit per second available to them within 5 one year of the closing of the transaction.

6 65. Northwest Fiber will ensure that the ILECs will not request authorization, for a 7 period of five years following the closing of the transaction, to discontinue offering residential 8 customers the option to purchase voice service on a stand-alone basis.

9

ADDITIONAL TERMS

10 66. The Stipulating Parties support entering into evidence, without requiring any
11 Stipulating Party to lay a foundation for its admission, this Stipulation, Joint Testimony in
12 Support of the Stipulation, and additional supporting exhibits.

13 67. The Stipulating Parties have negotiated this Stipulation in good faith and
14 recommend that the Commission adopt the Stipulation in its entirety.

15 68. The Stipulating Parties agree that the Stipulation represents a compromise in the 16 positions of the Stipulating Parties. By entering into this Stipulation, no Stipulating Party shall 17 be deemed to have approved, accepted, or consented to the facts, principles, methods, or theories 18 employed by any other Stipulating Party in arriving at the terms of this Stipulation.

19 69. The Stipulating Parties agree that without the written consent of all Stipulating 20 Parties, evidence of conduct or statements, including but not limited to term sheets or other 21 documents created solely for use in settlement conferences in this docket, and conduct or 22 statements made at settlement conferences, are confidential and not admissible in the instant or 23 any subsequent proceeding, unless independently discoverable or offered for other purposes 24 allowed under ORS 40.190. Notwithstanding the foregoing, upon execution of this Stipulation 25 by all the Parties, the Applicants may (i) file the executed Stipulation in any other state utility 26 commission proceeding concerning approval the proposed transaction (and may request

Page 17 - STIPULATION # 9900154 confidential treatment for such a filing), or (ii) disclose this Stipulation in confidential settlement
 discussions pertaining to such a proceeding.

70. The Companies reserve the right to designate any material submitted to the
Commission pursuant to this Stipulation as Confidential Information or Highly Confidential
Information under the Modified Protective Order No. 19-261 in this docket. In addition, the
Companies may request confidential treatment of such material under OAR 860-001-0070 and
the Oregon Public Records Law (Chapter 192 ORS).

8 71. The Parties agree that in the event that either: (i) the Applicants withdraw the 9 Application in this docket, or (ii) the Application fails to secure approval by the Commission, 10 then this Stipulation shall be void. Moreover, the agreements, representations and covenants 11 herein are expressly contingent upon consummation of the proposed transaction. Should the 12 proposed transaction not be consummated for any reason, this Stipulation shall be void.

13 72. If a Party fails to perform its respective obligations under this Stipulation, after
14 reasonable notice and opportunity to cure its default, then any Party to whom that obligation runs
15 may pursue enforcement actions with the Commission.

73. 16 The Stipulating Parties have negotiated this Stipulation as an integrated 17 document. Accordingly, if the Commission rejects all or any material portion of this Stipulation, 18 or adds any material condition to any final order that is not consistent with this Stipulation, each 19 Stipulating Party reserves the right, upon written notice to the Commission and all parties to this 20 proceeding within 15 days of the date of the Commission's final order, to withdraw from the 21 Stipulation and to present additional evidence and argument on the record. Nothing in this 22 paragraph provides any Stipulating Party the right to withdraw from this Stipulation as a result of 23 the Commission's resolution of issues that this Stipulation does not resolve. 74. 24 The Stipulating Parties understand that this Stipulation is not binding on the

24 74. The Supulating Parties understand that this Supulation is not offding of the
 25 Commission in the Application and does not foreclose the Commission from addressing any
 26 other issues.

Page 18 - STIPULATION # 9900154 1 75. This Stipulation may be executed in any number of counterparts, each of which 2 will be an original for all purposes, but all of which taken together will constitute one and the 3 same agreement.

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Assistant Attorney General
7 Oregon Department of Justice 1162 Court St. NE

⁸ Salem, OR 97301-4096

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12 $\frac{12}{\text{Kevin Saville}}$

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This Stipulation may be executed in any number of counterparts, each of which 75. 1 will be an original for all purposes, but all of which taken together will constitute one and the 2 3 same agreement.

5 Mark P. Trinchero Elizabeth B. Uzelac 6 Assistant Attorney General 7 Oregon Department of Justice 1162 Court St. NE 8 Salem, OR 97301-4096 9 Counsel for OREGON PUBLIC UTILITY COMMISSION STAFF 10 11 12 Kevin Saville Lisa Rackner Sr. Vice President & General Counsel, Frontier MCDOWELL RACKNER GIBSON PC 13 Communications Corporation 419 SW 11th Ave. Vice President & General Counsel, Frontier 14 Suite 400 Communications ILEC Holdings LLC Portland, OR 97205 401 Merritt 7 15 Norwalk, CT 06851 Counsel for CHARTER FIBERLINK 16 **OR-CCVII**, LLC Counsel for FRONTIER 17 COMMUNICATIONS CORP. and FRONTIER COMMUNICATIONS ILEC 18 HOLDINGS LLC 19 20 21 Michael Goetz General Counsel 22 Oregon Citizens' Utility Board 610 SW Broadway, Ste. 400 23 Portland, OR 97205 24 Counsel for OREGON CITIZENS' UTILITY 25 BOARD 26 Page 19 - STIPULATION # 9900154

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CERTIFICATE OF SERVICE <u>UM-2028</u>

I HEREBY CERTIFY that at all times mentioned herein, I was and am a resident of the state of Oregon, over the age of eighteen, not a party to the proceeding or interested therein, and competent to be a witness therein. On the date indicated below, I caused a true and correct copy of the Motion to Admit Stipulation and Supporting Testimony and to Adopt Stipulation; the Affidavit of Brett Farrell; the Stipulation; the Joint Testimony in Support of the Stipulation, and Attachment A, to the Oregon Public Utilities Commission via electronic service.

DATED at Portland, Oregon, this 7th day of August, 2019.

<u>/s/ Christie Quinn</u> Christie Quinn, Legal Assistant Davis Wright Tremaine LLP 1300 SW Fifth Avenue. Ste. 2400 Portland, OR 97201-5610 <u>christiequinn@dwt.com</u> 503-778-5279

Service List

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