ITEM NO. CA11

PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT
PUBLIC MEETING DATE: November 16, 2021

REGULAR ____ CONSENT X EFFECTIVE DATE November 17, 2021

DATE: November 1, 2021

TO: Public Utility Commission

FROM: Stephanie Yamada

THROUGH: Bryan Conway, John Crider, and Bruce Hellebuyck **SIGNED**

SUBJECT: UNITED TELEPHONE COMPANY OF THE NORTHWEST:
(Docket No. ADV 1315/Advice No. 21-03)
Deletes residential Emergency Line Service.

STAFF RECOMMENDATION:

Staff recommends that the Public Utility Commission of Oregon (Commission) allow the tariff changes filed by United Telephone Company of the Northwest dba CenturyLink (United or Company) to become effective on November 17, 2021.

DISCUSSION:

Issue

Whether the Commission should allow United's filed tariff changes to become effective.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

United is regulated under a Price Plan pursuant to ORS 759.255 and Order No. 18-359 in Docket No. UM 1908. Section 8.a.i of the Price Plan requires United to file all tariff changes with the Commission at least 30 days prior to the effective date of the change.

Pursuant to OAR 860-032-0020, a telecommunications utility may request to abandon a regulated service for which there are no current customers by filing a tariff change which deletes the regulated service.

Analysis

This filing was submitted on October 1, 2021, with a proposed effective date of November 17, 2021, in compliance with the 30-day filing requirement specified in the Price Plan. With this filing, the Company proposes to delete the residential Emergency Line Service offering from its tariff.

Emergency Line Service was previously introduced with Advice No. 17-03, effective January 31, 2018. This service consists of a residential access line with unlimited incoming calls, but with outgoing calls limited to those placed to 711 and 911. In the Advice Letter submitted with this filing, the Company states that "[d]uring its availability there have been no requests for the service and there is no anticipated demand." The Company further states that "[e]limination of this service option therefore does not impact customers."

Conclusion

Staff finds that this filing complies with applicable statutes, rules, and the terms of United's Price Plan, and should be allowed to become effective.

PROPOSED COMMISSION MOTION:

Allow United's filed tariff changes to become effective on November 17, 2021.

United.21-03.DeletesEmergencyLine.PMM