

**BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON**

UG 520

In the Matter of

NORTHWEST NATURAL GAS
COMPANY, dba NW NATURAL,

Request for a General Rate Revision.

NOTICE OF PUBLIC COMMENT
HEARING

On November 1, 2024, Northwest Natural Gas Company, dba NW Natural (NW Natural) filed a request for a general rate increase. The Public Utility Commission of Oregon (Commission) will hold a public comment hearing on NW Natural's request, as follows:

EVENT: **Public Comment Hearing for
NW Natural**

DATE: **March 18, 2025**

TIME: **6:00 p.m.**

Click here for [LINK TO PUBLIC COMMENT HEARING](#)

Alternatively, interested persons may participate in the public comment hearing via the telephone using the numbers listed below.

Phone Number: 1 669 254 5252

Webinar ID: 160 686 6100

Passcode: 9518055617

The public comment hearing will convene at 6:00 p.m. and remain open until at least 7:00 p.m. If there are members of the public still waiting to offer comment at 7:00 p.m., the public comment hearing will continue until 8:00 p.m. to allow as many members of the public to comment possible. If we are unable to hear from everyone in the time available, we may conduct an additional public comment hearing at a later date.

The public comment hearing is an opportunity for customers and members of the public to offer unsworn testimony to the Commissioners and Administrative Law Judge. This event is being noticed as a Public Meeting because at least two Commissioners are planning to attend. The event will begin with brief presentations from the Administrative Law Judge and Staff to explain the rate case process. Because the purpose of this hearing is to take comments from the public, NW Natural, and the other parties to the proceeding will not make formal presentations and the Commissioners will not take questions. The public comment hearing will be recorded and transcribed. The transcript will become part of the public comment record in the proceeding.

Spanish translation services are available for community convenience at no cost. For those needing translation services, log into the Zoom platform and select English or Spanish on the bottom of the page. Translation services are not available for the meeting phone-in option.

Interested persons not able to attend the public comment hearing may submit comments at our website using the [Public Comment Form](#); via e-mail to PUC.PublicComments@puc.oregon.gov; mail written comments to the Commission at: Attn.: UG 520 (General Rate Revision), Administrative Hearings Division, Public Utility Commission of Oregon, PO Box 1088, Salem, OR 97308-1088; or may comment by telephone to: Consumer Services Division 503-378-6600 or 1-800-522-2404. Please note that that the website comment form cannot accept attachments.

Commission Staff reviews the public comments in preparing their testimony and exhibits. Due to the time required for Staff to review and address the comments in testimony, we request that comments be filed two weeks before Staff’s testimony filing deadline to be included. Any comments received by the requested date of March 19, 2025, will be included in Staff’s opening testimony. Any comments received by June 5, 2025, will be summarized and included in Staff’s rebuttal testimony. Comments filed after June 5, 2025, will be posted to the comment section of the docket and reviewed, but will not be part of this docket's evidentiary record.

Customers may contact the Administrative Hearings Division for more information at (503) 378-6678 or e-mail (PUC.HEARINGS@puc.oregon.gov).

Dated: February 21, 2025.

Megan W. Decker

Letha Tawney

Les Perkins

Chair

Commissioner

Commissioner

**IF YOU HAVE A DISABILITY AND NEED ACCOMMODATION TO PARTICIPATE IN THIS EVENT, PLEASE LET US KNOW
(503) 378-6678, Oregon Relay Service: 7-1-1, or e-mail
PUC.HEARINGS@puc.oregon.gov**