**OREGON PUBLIC UTILITY COMMISSION**
**INTEROFFICE CORRESPONDENCE**

**DATE:** October 15, 2025

**TO:** File through Russell Beitzel

**FROM:** Joseph Bartholomew

**SUBJECT:** CENTURYTEL OF OREGON and CENTURYTEL OF EASTERN OREGON d/b/a CENTURYLINK QC:
(Docket No. PL 254/Advice No. 25-004)
CenturyTel of Oregon/Eastern Oregon d/b/a CenturyLink OR PUC Price List No. 101.

## STAFF RECOMMENDATION:

Staff recommends that the filed revised Price List pages be allowed to go into effect for service on and after October 1, 2025, and an acknowledgement letter be sent.

## DISCUSSION:

Issue

Whether to allow the revised Price List pages filed by CenturyTel of Oregon and CenturyTel of Eastern Oregon d/b/a CenturyLink (CenturyLink) to go into effect with service on and after October 1, 2025.

Applicable Law

Telecommunications utilities are required under ORS 759.175 to submit Price List filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

On April 30, 2024, with Order No. 24-113 (Docket No. UM 1908), the Commission approved a new Price Plan applicable to both CenturyLink and its affiliates, United Telephone Company of the Northwest d/b/a CenturyLink, United of Oregon d/b/a CenturyLink, and United of Eastern Oregon d/b/a CenturyLink, as allowed by ORS 759.255. After several extension requests from CenturyLink which were granted by the Commission, the new Price Plan went into effect on August 1, 2024, under docket UM 1908, Order No. 24-137. Section 8bi of CenturyLink's Price Plan for price increases and changes to the terms or conditions of service, CenturyLink will provide 30-day notice to

customers subscribing to the service, including business customers under contract or with term commitments.

Section (8)(a)(ii) of CenturyLink's Price Plan requires Price List changes to be filed with the Commission at least one day prior to their effective date of the change.

Analysis

CenturyLink filed revised Price List pages on September 29, 2025 that adds clarifying terms for bundled services that include non-regulated High Speed Internet services. This language is in section 5, 6th revised page 24 and it states:

Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.

Impacted Bundled Services:
· Simple Choice and Simple Choice Unlimited Plans
· Business Assist Advantage Plans
· Core Connect Plans
· CenturyLink Business Bundles
· Economy Pack Plans
· Home Phone Unlimited
· Home Phone II
· Simply Unlimited Business
· Simply Unlimited Phone for Residence
· Unlimited Nationwide Calling
· Essential Home Phone with 30 Minutes Nationwide Long Distance

Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.

Conclusion

Staff finds that the filing complies with the requirements of the CenturyLink Price Plan and Oregon statutes. Therefore, Staff finds that the CenturyLink Advice No. 25-004 should go into effect for service rendered on and after October 1, 2025.