OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE

DATE: March 19, 2026

TO: File through Russell Beitzel

FROM: Joseph Bartholomew

SUBJECT: CENTURYTEL OF OREGON INC. dba CENTURYLINK and CENTURYTEL OF EASTERN OREGON INC. dba CENTURYLINK:
(Docket No. PL 258/Advice No. 26-001) Increases monthly rates for Custom Calling Service Features, Customer Calling II Service Features, Remote Call Forwarding Services, and Various Packaged Services in OR PUC Price List No. 101-102

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, CenturyTel of Oregon, dba CenturyLink and CenturyTel of Eastern Oregon, dba Centurylink (Company or CenturyTel) implements various rate increases with a proposed effective date of March 1, 2026.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

On April 30, 2024, with Order No. 24-113 (Docket No. UM 1908), the Commission approved a new Price Plan applicable to both CenturyLink and its affiliates, CenturyTel Telephone Company of the Northwest d/b/a CenturyLink, CenturyTel of Oregon d/b/a CenturyLink, and CenturyTel of Eastern Oregon d/b/a CenturyLink, as allowed by ORS 759.255. After several extension requests from CenturyLink which were granted by the Commission, the new Price Plan went into effect on August 1, 2024, under Docket No. UM 1908, Order No. 24-137. Section 8bi of CenturyLink's Price Plan for price increases and changes to the terms or conditions of service, CenturyLink will provide 30-day notice to customers subscribing to the service, including business customers under contract or with term commitments.

Section 1.g of the Price Plan defines "Primary Line Basic Service" as "the first line only of basic local exchange service for an individual residential or business customer account at a single location that is not sold as part of a package." Pursuant to Section 4.f of the Price Plan, recurring charges for business Primary Line Basic Service will not be subject to price caps. Sections 4.k, Other Services, states Monthly rates for "Other Services" for business customers will not be subject to price caps. Monthly rates for "Other Services" for residential customers may increase up to 50 percent or $.50

annually, whichever is greater. The cumulative price increase for any Other Service over a four-year Plan term may not exceed 200 percent for residential customers. Within 60 days of receiving notice of price increase to "Other Services," business and residential customers who request removal of any service contained in "Other Services" will not incur a nonrecurring charge for the removal of the service.

Section 1.d of the Price Plan defines "Packages and Bundles" as “any combination of services, which may include residential or business basic local exchange service as well as other services at a combined price.” Pursuant to Section 4.q of the Price Plan, the Company may offer Packages and Bundles, subject to the below conditions:

i. All regulated telecommunications services offered as part of a package or bundle shall remain separately available for purchase from CenturyLink's rate schedules.

ii. The package or bundle price shall not exceed the sum of the stand-alone retail prices of all available services in the package or bundle.

Analysis

The filing was submitted on February 25, 2026, with a proposed effective date of March 1, 2026, in compliance with the filing requirements stated in the Price Plan. The Company states that customers were notified of the price changes implemented with this filing, as required by the Price Plan.

The proposed changes to Business/Residential Other Services and Bundles are outlined in the table below:

Effective Date	Location	Sheet	Res/ Bus	Service	Start of plan Price	Current Price	Proposed Price	Price Change	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
3/1/2026	5.6	9	Both	3- Way Calling	$5.00	$6.50	$6.75	$0.25	3.85%	35%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Anonymous Call Reject *77	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Busy Redial *66	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.6	9	Both	Call Forward Busy	$3.00	$4.50	$5.25	$0.75	16.67%	75%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.6	9	Both	Call Forward No Answer	$3.00	$4.50	$5.25	$0.75	16.67%	75%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Call Forward Remote Access	$3.00	$4.50	$6.50	$2.00	44.44%	117%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.14	27	Both	Voice Mail Package	$3.00	$4.50	$6.00	$1.50	33.33%	100%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Call Return *69	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Caller ID	$10.00	$13.00	$15.00	$2.00	15.38%	50%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2025	5.19	33	Both	Caller ID Plus	$8.95	$8.95	$10.95	$2.00	22.35%	22%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.6	9	Both	Distinctive Ring	$6.00	$9.00	$11.00	$2.00	22.22%	83%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.9	19	Both	Remote Call Forwarding	$26.00	$29.00	$31.00	$2.00	6.90%	19%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.9	19	Both	Remote Call Forwarding Screening/Blocking	$27.50	$29.00	$31.00	$2.00	6.90%	13%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Selective Call Accept *64	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Selective Call Forward *63	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	Selective Call Rejection *60	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.6	9	Both	Speed Call 30	$6.00	$9.00	$11.00	$2.00	22.22%	83%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.7	13	Both	VIP Alert	$5.00	$7.50	$9.50	$2.00	26.67%	90%	Other Services	Greater of $0.50 or 50%; 200% cap over Plan term
3/1/2026	5.13	26	Res	Simple Choice One - Residence	$40.00	$41.50	$42.50	$1.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
3/1/2026	5.15	29	Res	Simple Choice - Residence	$41.00	$42.50	$43.50	$1.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
3/1/2026	5.17	32	Res	Simple Choice Unlimited - Residence	$35.95	$37.45	$38.45	$1.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
3/1/2026	5.22	36	Res	Economy Pack Bundle	$39.95	$41.45	$42.45	$1.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts

Staff has verified that the Bundle pricing does not exceed the combined price of each individual service and therefore complies with the requirements of the Price Plan.

Conclusion

This filing complies with all applicable laws and Commission orders. The filing has already gone into effect and an acknowledgment letter should be sent. No further action is necessary.

CenturyTel.26-001.PL 258.Rate Increases