



# Oregon

Kate Brown, Governor

## Public Utility Commission

201 High St SE Suite 100

Salem, OR 97301-3398

**Mailing Address:** PO Box 1088

Salem, OR 97308-1088

503-373-7394

6/27/2022

Dear South Coast Water Company Customer:

This letter has been sent to inform you that South Coast Water Company, LLC has submitted a request to the Oregon Public Utility Commission (PUC) to increase their rates charged to customers. The company requests to increase rates in two phases, and proposes an increase of 38.37% in year one and an increase of 38.89% in year two. South Coast Water Company proposes that the first phase of the rate adjustment go into effect January 1, 2023, and the second on January 1, 2024.



South Coast Water Company has not increased rates since 2008. They report the increase in operating costs for the utility, which includes labor, vendor, supply, and chemical costs, as well as investments into the system to improve water quality and reliability, and improvements to enhance customer service support are the reasons for the proposed increase.

What does this mean for you? For an average residential customer, a current bill is about \$47.36 per month. With the proposed increase in the first year, the average bill would increase to about \$65.54, with the second year increasing to approximately \$91.02 per month.

### **The PUC Wants to Hear from You!**

The PUC is hosting a public comment hearing to hear your thoughts on the proposed increase and how this will affect you. We are also accepting comments by email, phone, or mail through August 1, 2022. The PUC will conduct a procedural conference immediately following the public comment hearing to identify parties and interested persons, and establish a procedural schedule for the docket.

### **Ways to Comment:**

Participate in the public comment hearing

When: Monday, July 11, 2022 at 6:00 p.m.

- Participate via Zoom Webinar: [https://opuc-state-or-us.zoom.us/j/89344291847?pwd=Ze0\\_VbIshk\\_tA8174x7DD66wYl56sS.1](https://opuc-state-or-us.zoom.us/j/89344291847?pwd=Ze0_VbIshk_tA8174x7DD66wYl56sS.1)

(You may also access the event via a link provided on the PUC website's events page.)

- Participate by phone at 1 971 247 1195
  - Meeting ID: 893 4429 1847
  - Passcode: 1660448717

Submit comments in writing or by phone no later than August 1, 2022

- Email [PUC.PublicComments@puc.oregon.gov](mailto:PUC.PublicComments@puc.oregon.gov)
- Call 503-378-6600 or 800-522-2404 (all relay calls accepted)
- Mail comments to:

Oregon Public Utility Commission  
Attn: AHD – UW 191  
PO Box 1088  
Salem, OR 97308-1088

### **Stay Informed**

To stay informed throughout this rate case process, you may request to be added to the interested persons list to receive publicly available documents. Submit requests by email to [puc.hearings@puc.oregon.gov](mailto:puc.hearings@puc.oregon.gov) or by calling 503-378-6678.

We hope to hear from you!

Sincerely,

Oregon Public Utility Commission