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May 24, 2018

**VIA ELECTRONIC FILING**

Attention: Filing Center  
Public Utility Commission of Oregon  
P.O. Box 1088  
Salem, Oregon 97308-1088

**Re: Docket UG 344: NW Natural's Reply Testimony**

Attention Filing Center:

This errata filing is being made to correct an error in Northwest Natural's Reply Testimony, Kimberly Heiting Exhibit 2105, filed on May 23, 2018. The version originally filed was mislabeled "NW Natural/2103" in the header, the new version will be labeled "NW Natural/2105". This errata filing is intended to replace the May 23rd version of Heiting Exhibit 2105 in its entirety.

Please contact this office with any questions.

Sincerely,

Alisha Till  
Legal Assistant

Enclosure

# 2017 Natural Gas Safety Tracking Survey

Market Intelligence, Strategic Planning  
January 2018

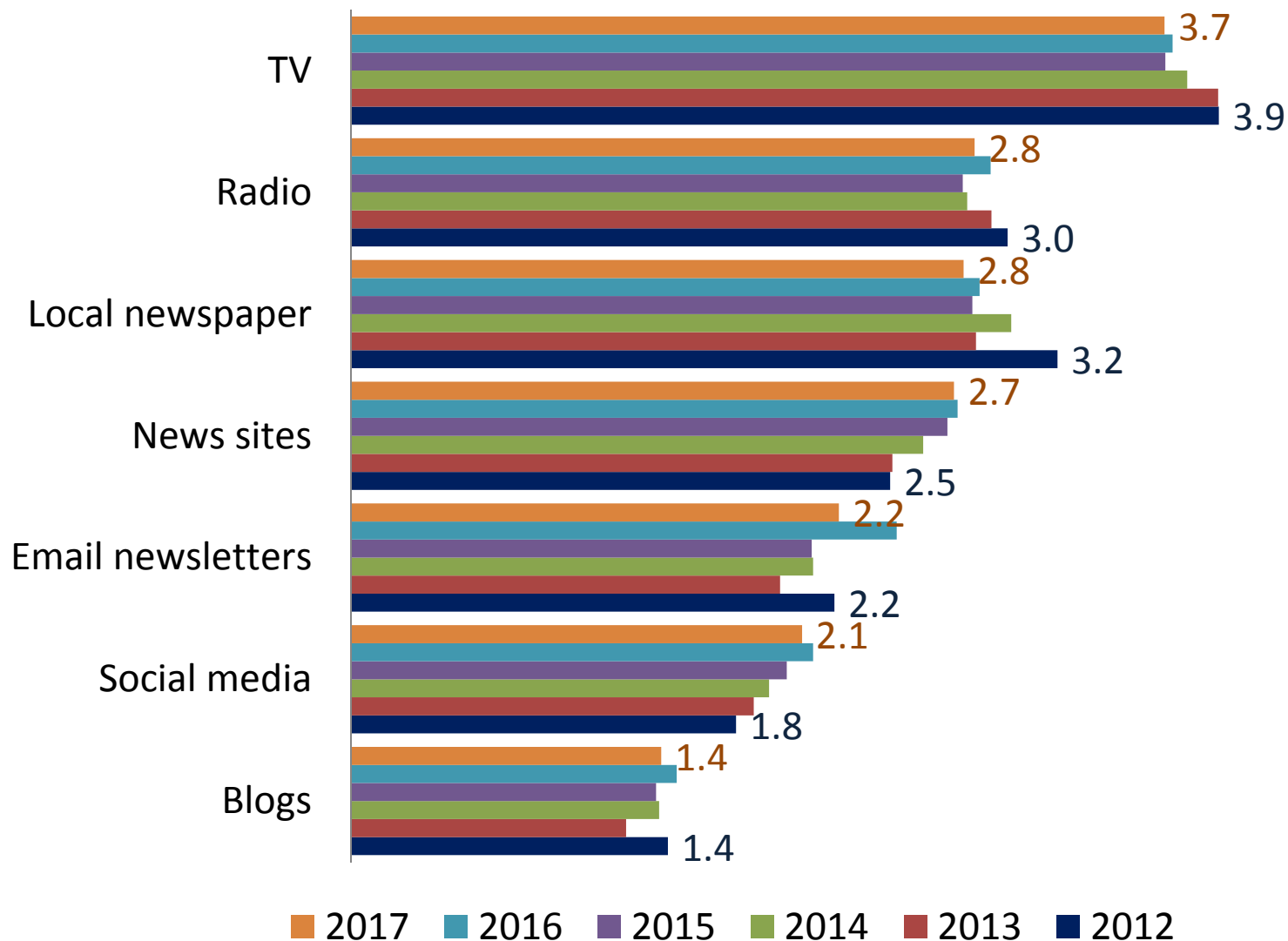
## Research Background

- Methodology: telephone survey fielded in December 2017
- Sample size: 150 gas customers, 150 non-customers.
- Sample design: both customers and non-customers samples are randomly selected to represent both the total customers and general public in NW Natural service territories
- Confidence level: 95%  
Margin of error: +/-8%

# Importance of Information Sources

Total: 300

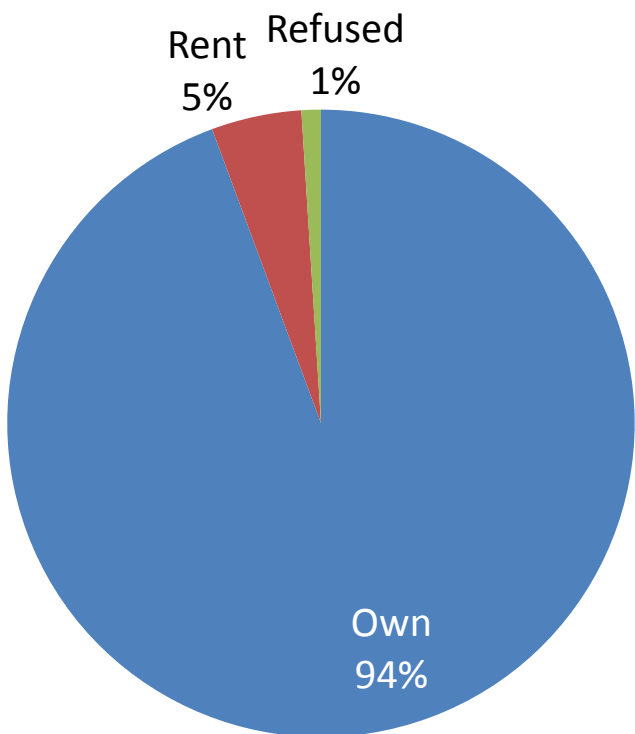
Please rate how important the following sources of news and information are to you on 5 point scale.



# Demographic Information

Total: 300

## Homeownership



## Age

