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September 14, 2018

**VIA ELECTRONIC FILING**

Attention: Filing Center  
Public Utility Commission of Oregon  
201 High Street SE, Suite 100  
P.O. Box 1088  
Salem, Oregon 97308-1088

**Re: Docket UG 344 – NW Natural Gas Company, dba NW Natural, Request for a General Rate Revision**

Attention Filing Center:

Attached for filing in the above-referenced docket is an electronic copy of the Joint Testimony in Support of the All-Party Partial Stipulation. The All-Party Partial Stipulation was entered into between Northwest Natural Gas Company, Commission Staff, the Oregon Citizens' Utility Board, and the Alliance of Western Energy Consumers, and was filed with the Public Utility Commission of Oregon on August 6, 2018.

Please contact this office with any questions.

Sincerely,

A handwritten signature in blue ink that reads "Alisha Till".

Alisha Till  
Legal Assistant

Attachment

BEFORE THE  
PUBLIC UTILITY COMMISSION OF OREGON

**DOCKET NO. UG 344**

Joint Testimony in Support of Stipulation

Stipulating Parties: NW Natural Gas Company d/b/a NW Natural, Public Utility Commission of Oregon Staff, the Oregon Citizens' Utility Board, and the Alliance of Western Energy Consumers

**STIPULATING PARTIES EXHIBIT 100**

**Joint Testimony of Kevin McVay, Marianne Gardner,  
Bob Jenks, and Bradley G. Mullins**

September 14, 2018

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1                   **I. INTRODUCTION AND SUMMARY**

2   **Q. Who is sponsoring this testimony?**

3   A. This testimony is sponsored jointly by NW Natural Gas Company d/b/a NW Natural (NW  
4   Natural or Company), Staff of the Public Utility Commission of Oregon (Staff), the Oregon  
5   Citizens' Utility Board (CUB), and the Alliance of Western Energy Consumers (AWEC)  
6   (collectively, the Stipulating Parties).

7   **Q. Please provide your names, positions, and qualifications.**

8   A. My name is Kevin McVay, and I am employed by NW Natural as a Revenue Requirements  
9   Analytics Consultant. My qualifications are described in Exhibit NW Natural/200,  
10   McVay/1.

11                  My name is Marianne Gardner, and I am a Senior Revenue Requirement Analyst  
12   employed in the Energy Rates, Finance, and Audit Division of the Public Utility  
13   Commission of Oregon (Commission). My qualifications are provided in Exhibit Staff/101,  
14   Gardner/1.

15                  My name is Bob Jenks, and I am the Executive Director of CUB. My qualifications  
16   are provided in Exhibit CUB/101, Jenks/1.

17                  My name is Bradley G. Mullins. I am an independent consultant representing utility  
18   customers before state regulatory commissions, with a primary focus in the Pacific  
19   Northwest. I am appearing in this matter on behalf of the AWEC. My qualifications are  
20   described in Exhibit AWEC/301.

21   **Q. What is the purpose of this Joint Testimony?**

22   A. This Joint Testimony describes and supports the first partial stipulation filed in Docket No.  
23   UG 344 on August 6, 2018 (Stipulation). The Stipulation is joined by all parties to the  
24   proceeding and resolves all issues in this docket with the exception of 1) the treatment of

1           the Company's pension balancing account and how to deal with pension expenses going  
2           forward; 2) the sharing of revenues produced by optimization of certain NW Natural assets  
3           and the Company's Interstate Storage operations; 3) Excess Deferred Federal Income  
4           Taxes in the test period; and, 4) amortization of the Interim Period tax savings deferred  
5           over the period January 1, 2018 through the November 1, 2018 rate effective date.

6                                  **II. BACKGROUND ON DOCKET NO. UG 344**

7           **Q. Please summarize the background and context of Docket No. UG 344.**

8           A. On December 29, 2017, NW Natural initiated this proceeding, Docket No. UG 344, by filing  
9           a request for a general rate increase (Initial Filing). In its Initial Filing, NW Natural  
10           requested a revision to customer rates that would increase the Company's annual Oregon  
11           jurisdictional revenues from base rates by \$52.4 million, or an approximately 8.3 percent  
12           increase over current customer rates. The Company's original request would result in a  
13           in a 14.99 percent margin increase to rates.

14                 On March 20, 2018, the Company filed supplemental direct testimony regarding  
15           updates to the Company's requested revenue requirements that accounted for some of  
16           the impacts of the 2017 federal Tax Cuts and Jobs Act on the Company's tax expense  
17           during the test year and corrected its depreciation expense to conform to the depreciation  
18           study approved by the Commission on January 5, 2018 in Docket No. UM 1808 (the  
19           Supplemental Filing). The impact of these revisions was to reduce the requested revenue  
20           increase from base rates to \$37.8 million.

21                 The Company developed the case using the test year comprised of the twelve  
22           months ending October 31, 2019 (Test Year), and a historical base year of the twelve  
23           months ending December 31, 2017 (Base Year). Administrative Law Judge Allan J. Arlow

1           convened a prehearing conference on February 1, 2018. In accordance with the  
2           prehearing conference order, the effective date for rates will be November 1, 2018.

3   **Q. Have the parties conducted discovery in this case?**

4   A. Yes. Since the Initial Filing, NW Natural has responded to at least 400 data requests from  
5       Staff, CUB, and AWEC, and has provided updates to its data responses during the  
6       pendency of this case.

7   **Q. Did Staff, CUB and AWEC propose adjustments to NW Natural's Initial Filing?**

8   A. Yes, these parties each filed opening testimony on April 20, 2018, in which they proposed  
9       adjustments to NW Natural's proposed revenue requirement.<sup>1</sup>

10   **Q. Please describe the process that followed.**

11   A. The parties convened an initial settlement conference on April 30, 2018. NW Natural filed  
12       its reply testimony on May 23, 2018. In its reply testimony (Reply Filing), the Company  
13       provided corrections and updates to its Initial Filing and responded to the testimony of  
14       Staff, CUB and AWEC. The Stipulating Parties convened a second settlement conference  
15       on May 30-31, 2018. As a result of those discussions, the Stipulating Parties made  
16       progress towards settlement of the issues presented in the Stipulation. The Stipulating  
17       Parties convened a final settlement conference on June 12, 2018 and reached a  
18       settlement of all issues presented in the Stipulation. The Stipulation memorializes the  
19       Stipulating Parties' agreements reached at the June 12, 2018 settlement conference.

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<sup>1</sup> Staff, CUB, and AWEC also filed opening testimony regarding revenue sharing associated with the Company's optimization activities on May 4, 2018. This issue continues to be litigated by the Stipulating Parties.

### **III. REVENUE REQUIREMENT ISSUES**

Please summarize the adjustment to revenue requirement agreed upon by the Stipulating Parties.

At the June 12, 2018 settlement conference, the Stipulating Parties agreed to an Oregon-allocated increase to revenues of \$16,000,000, excluding the impact of the remaining issues being litigated in the case. Prior to considering these other issues, this level of revenue increase would result in a 2.55 percent overall increase (including gas costs for sales customers), or a 4.57 percent margin increase to rates, and a \$1.48 impact on the average residential monthly bill.

**Please provide an overview of the Stipulating Parties' agreement regarding revenue requirement.**

The Stipulation represents the settlement of all revenue requirement issues except for the Company's pension balancing account, sharing of revenues produced by optimization of certain NW Natural assets and the Company's Interstate Storage operations, test period Excess Deferred Federal Income Taxes; and the Interim Period tax savings deferral. Table 1 below summarizes the adjustments to the Company's Initial and Supplemental Filings that the Stipulating Parties used to arrive at the \$16,000,000 revenue increase.

**Table 1 – Summary of Settlement of Revenue Requirement Adjustments**

<b>Company Supplemental Filed General Rate Case Required Change to Revenue Requirement</b>		<b>\$37.8 million</b>
<b>Issue No.</b>	<b>Adjustment</b>	<b>Revenue Requirement Effect</b>
1	ROE at 9.400%	(\$5,127,000)
2	Miscellaneous Revenues	(\$70,000)
3	Promotions & Concessions, Advertising, Miscellaneous Administrative and General, and Affiliated Interests	(\$3,401,000)
4	Director and Officer Insurance	(\$196,000)
5	Fee-Free Bankcard	(\$185,000)
6	Meals, Entertainment, Gifts and Travel	(\$936,000)
7	Wages and Salaries	(\$6,171,000)
8	Gas Storage	(\$16,000)
9	Plaint Maintenance	(\$41,000)
10	Distribution	(\$206,000)
11	Customer Accounts	(\$103,000)
12	Memberships, Dues and Donations	(\$191,000)
13	Stock Issuance Costs	(\$1,233,000)
14	Property Tax	(\$152,000)
15	Oregon Department of Energy Fees	(\$20,000)
16	Research and Development Fees	(\$22,000)
17	Plant-Test Year Capital Expenditures	(\$3,719,000)
18	Customer Deposits	(\$27,000)
<b>Total adjustments</b>		<b>(\$21,816,000)</b>
<b>Incremental Revenue Requirement</b>		<b>\$16,000,000</b>

- 1    Q.    **Do the Stipulating Parties agree on all the methodologies employed to determine**  
 2    **each adjustment?**
- 3    A.    No, the Stipulating Parties may not necessarily agree upon the all the methodologies used  
 4    to determine each adjustment included in the Stipulation. However, the Stipulating Parties  
 5    believe that all the agreed-upon adjustments represent a reasonable financial settlement  
 6    of the majority of the issues in this docket, and that, taken together, the adjustments result

1       in an overall revenue requirement that will produce rates that are fair, just, and reasonable.

2       As such, the Stipulating Parties agree that this Stipulation is in the public interest.

3   **Q. On what date do the Stipulating Parties agree that rates resulting from this rate case  
4       should go into effect?**

5   A. NW Natural will file rate schedules as a compliance filing in Docket No. UG 344, reflecting  
6       the revenue requirement adjustments in the Stipulation and the resolution of the remaining  
7       issues that are being litigated, effective November 1, 2018.

8   ***Issue Nos. 1 and 13: Return on Equity, Stock Issuance Costs, and Cost of Capital***

9   **Q. Please describe the Stipulation regarding NW Natural's return on equity (ROE),  
10       stock issuance costs, and cost of capital.**

11   A. NW Natural's Initial Filing proposed a rate of return (ROR) of 7.62 percent, which was  
12       based on a 50.0 percent common equity ratio and 50.0 percent long-term debt capital  
13       structure, with a proposed Return on Equity (ROE) of 10.0 percent and a long-term debt  
14       cost of 5.233 percent. The proposed ROE of 10 percent was argued as reasonable by  
15       the Company's expert witness, Bente Villadsen.<sup>2</sup> In addition, NW Natural proposed to  
16       recover stock issuance costs of \$1.2 million based on a three-year amortization of its most  
17       recent experienced costs.<sup>3</sup> NW Natural also provided testimony on the impact of ROE to  
18       the Company's revenue requirement from witness Kevin S. McVay.<sup>4</sup>

19              Staff provided substantial independent analysis of NW Natural's proposal  
20       regarding cost of capital, and supported the Company's proposed capital structure and  
21       cost of long-term debt, but proposed an ROE of 9.0 resulting in an adjusted ROR of 7.12

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<sup>2</sup> NW Natural/400, Villadsen/46.

<sup>3</sup> NW Natural/1500, McVay/28.

<sup>4</sup> NW Natural/200, McVay/6-7.

1 percent.<sup>5</sup> Staff provided testimony regarding its ROE and stock issuance cost adjustments  
2 from Matthew Muldoon. Through Mr. Muldoon's testimony, Staff argued that its proposed  
3 reduction of the Company's ROE to 9.0 percent was within a reasonable range of 8.7 to  
4 9.3%. Staff also proposed to exclude stock issuance costs as a separate revenue  
5 requirement item.

6 After full discussions at settlement conferences, the Stipulating Parties agreed to  
7 an ROE of 9.400 and further agreed that the Company would not recover stock issuance  
8 as a separate revenue requirement item. This compromise on these items results in a  
9 reduction to revenue requirement of \$6,360,000.<sup>6</sup>

10 **Q. Why are the agreed-to cost of capital, ROE and stock issuance costs reasonable?**

11 A. The capital structure of 50 percent equity and 50 percent debt is based upon NW Natural's  
12 actual capital structure, and was approved in its last rate case as well. The 50/50 structure  
13 reflects both NW Natural's actual and projected capitalization, as well as its target  
14 capitalization for the utility, and is supported by Staff. Staff also thoroughly analyzed the  
15 cost of long-term debt and accepted the Company's proposed cost of long-term debt of  
16 5.233 percent.<sup>7</sup> The ROE and treatment of stock issuance costs represent a compromise  
17 between the modeling performed by the Company's expert witness and Staff resulting  
18 from extensive discussions during the settlement process. This compromise falls within  
19 the range of reasonable ROE and ROE impacts analyzed by the Stipulating Parties<sup>8</sup> and  
20 therefore is fully supported and appropriate.

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<sup>5</sup> Staff/200, Muldoon/2-3.

<sup>6</sup> Stipulation at 5, 6.

<sup>7</sup> Staff/200, Muldoon/52.

<sup>8</sup> See, e.g., NW Natural/400, Villadsen/46 (stating that the range of reasonable ROEs is from 9.4% to 10.8%).

1           As a result, the Stipulating Parties have agreed that the resulting cost of capital  
2       with an overall Rate of Return (ROR) of 7.317 percent is a reasonable resolution of this  
3       issue and is supported by the Stipulating Parties' analysis.

4       ***Issue No. 2: Miscellaneous Revenues***

5       **Q.      Please describe the Stipulation regarding miscellaneous revenue.**

6       A.     NW Natural's Initial Filing included miscellaneous revenues calculated using a three-year  
7       average (October 2014 through September 2017); although if the amounts for a particular  
8       category were trending upward or downward, the most recent year was used as  
9       representative for the Test Year forecast.<sup>9</sup> The Company used the twelve months ending  
10      September 2017 as a proxy for the base year due to data availability when the Initial Filing  
11      was finalized.<sup>10</sup> For one category, a rental property, the Company did not include  
12      revenues because the rental agreement for this property has been discontinued.<sup>11</sup>

13           Staff recommended that all miscellaneous revenue be calculated using actual  
14      2017 base year data, and therefore proposed a \$512,000 reduction to the revenue  
15      requirement.<sup>12</sup>

16           The Company did not agree that Staff's proposed adjustment was necessary  
17      because using the proposed adjustment resulted in an immaterial change to the revenue  
18      requirement (i.e., a change of only \$66,183). In addition, the Company determined that  
19      Staff's calculation of its proposed adjustment from the 2017 base year included three  
20      months of 2016 resulting in the inclusion of 15 months of data rather than 12 months.<sup>13</sup>

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<sup>9</sup> See NW Natural/1500, McVay/12.

<sup>10</sup> NW Natural/200, McVay/11.

<sup>11</sup> NW Natural/1500, McVay/14-15.

<sup>12</sup> Staff/400, Anderson/19; see also Staff/100, Gardner/4.

<sup>13</sup> NW Natural/1500, McVay/13.

1       The Company also presented additional support for its argument that revenues associated  
2       with a rental agreement that has been discontinued should not be included in the revenue  
3       requirement.

4              As a result of their settlement discussions, the Stipulating Parties have applied an  
5       adjustment that accepts Staff's adjustment to include calendar 2017 data but corrects  
6       Staff's calculation error, and also affirms that the revenue associated with a Company  
7       property not expected to produce any revenue should not be included. This adjustment  
8       results in a reduction to the revenue requirement of \$70,000.

9       **Q. Please explain why the Stipulating Parties' agreement regarding miscellaneous  
10      revenue is reasonable.**

11      A. The agreed upon methodology for deriving the appropriate level of test period  
12      miscellaneous revenues corrects errors identified in the Staff's proposed adjustment while  
13      also incorporating actual data from 2017 that became available after the Initial Filing.  
14      Parties found this adjustment to reasonably forecast the amount of miscellaneous revenue  
15      for the Test Year revenue requirement. The Stipulating Parties agree that, in the context  
16      of an overall settlement, the amount of the adjustment related to miscellaneous revenue  
17      is reasonable.

18      ***Issue No. 3: Promotions & Concessions, Advertising, Miscellaneous Administrative &  
19                  General, and Affiliated Interests***

20       **Q. Please describe the agreement in the Stipulation regarding these four categories of  
21      costs.**

22      A. The Stipulating Parties applied an adjustment to these categories of costs that represents  
23      a compromise between the Company's Initial Filing and Staff's recommendations. Staff  
24      proposed reductions to the Company's proposed revenue requirement related to each of

1       these cost categories totaling \$14,754,000.<sup>14</sup> The proposed reductions were based on  
2       the following Staff recommendations:

- 3             • Promotions and concessions: Staff recommended a reduction to the costs  
4                 associated with promotions and concessions based on its assertion that certain  
5                 costs categorized as advertising expense were actually promotional activity  
6                 expenses.<sup>15</sup> Staff also argued that the Company's proposal to recover promotion  
7                 and concession costs from ratepayers conflicted with the Company's assertions in  
8                 other Commission proceedings.<sup>16</sup> The total recommended reduction to revenue  
9                 requirement associated promotions and concessions was \$4,425,000.
- 10            • Advertising: Staff recommended a reduction to the Company's advertising  
11                 expense based on Staff's determination that the Company had not properly  
12                 classified its advertising expense pursuant to the requirements of OAR 860-026-  
13                 0022.<sup>17</sup> The total recommended reduction to revenue requirement associated with  
14                 Staff's proposed re-categorization of advertising expense was \$412,000. CUB  
15                 also raised concerns regarding the Company's advertising expense  
16                 recommending a disallowance based on CUB's argument that use of television is  
17                 ineffective and that certain advertising campaigns have not been successful.<sup>18</sup>  
18                 CUB recommended a disallowance of \$843,500 based on those assertions.<sup>19</sup>
- 19            • Miscellaneous A&G: Staff proposed a reduction to the Company's costs in FERC  
20                 Accounts 921-935; specifically, Staff proposed to calculate these costs using 2013

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<sup>14</sup> Staff/100, Gardner/3-4.

<sup>15</sup> Staff/400, Anderson/14.

<sup>16</sup> Staff/400, Anderson/13-14.

<sup>17</sup> Staff/400, Anderson/3-12.

<sup>18</sup> CUB/100, Jenks-Gehrke/15-16.

<sup>19</sup> CUB/100, Jenks-Gehrke/15-16.

1 as the base year and to escalate the 2013 costs using both the All Urban CPI and  
2 customer growth (with the exception of FERC Accounts 930 and 931 for which  
3 Staff found no customer growth correlation).<sup>20</sup> Finally, Staff proposed to exclude  
4 regulatory commission expense based on its determination that no historical  
5 actuals existed for these costs.<sup>21</sup>The total recommended reduction to revenue  
6 requirement associated with this calculation for miscellaneous A&G was  
7 \$4,218,000.

- 8 • Affiliated interests: Staff proposed reductions to the revenue requirement based  
9 on recommendations to (a) charge a higher billing rate to affiliates; (b) allocate  
10 more time to activities related to the Holding Company; (c) allocate more officer  
11 time to affiliates; (d) capture additional costs in amounts charged to non-regulated  
12 affiliates; (e) allocate a greater percentage of insurance premium costs to affiliates;  
13 (f) allocate a greater proportion of website costs to non-utility entities; and (g)  
14 remove from the Test year costs associated with the legal costs for the North Mist  
15 Expansion Project and civic expenses (in their entirety) and the costs related to  
16 shareholder and investor relations expense (by fifty percent).<sup>22</sup> The total  
17 recommended reduction to the revenue requirement associated with these  
18 affiliated interest costs was \$5,699,000.

19 The Company did not agree with these proposed adjustments to the Company's  
20 proposal and presented the following arguments in its reply testimony:

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<sup>20</sup> Staff/100, Gardner/27-28.

<sup>21</sup> Staff/100, Gardner/27-28.

<sup>22</sup> See Staff/700, Kaufman/49-62.

- 1           • Promotions and Concessions: The Company argued that the activities  
2           included in FERC accounts 911, 912, and 913 contain costs for activities that  
3           are prudent utility costs.<sup>23</sup> For example, expenses related to customer service,  
4           outreach, and education (as included in these accounts) are an integral part of  
5           the service provided by NW Natural and should be recoverable in rates. The  
6           Company also argued that there are customer benefits associated with its  
7           marketing activities because customer growth spreads fixed system costs to a  
8           larger group of customers.<sup>24</sup>
- 9           • Advertising: The Company argued that it has properly categorized its  
10          advertising expenses and further that all such expenses are appropriately  
11          recovered from customers as part of the Company's broad education  
12          program.<sup>25</sup> The Company also questioned the Staff's recommended  
13          Disallowance that used Base Year amounts instead of the Test Year  
14          amounts.<sup>26</sup> Finally, the Company argued that its advertising expense is in line  
15          with the spending on a per-customer basis of other Oregon utilities.<sup>27</sup>
- 16          • Miscellaneous A&G: The Company did not agree with Staff's proposed  
17          adjustments for several reasons. First, the Company believed that use of 2013  
18          as the proposed "base year" instead of the Company's selected Base Year  
19          (2017) was inappropriate because 2013 does not provide an accurate  
20          representation of the costs currently being incurred by the Company.<sup>28</sup> The

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<sup>23</sup> NW Natural/2300, Frankel/3.

<sup>24</sup> NW Natural/2300, Frankel/10.

<sup>25</sup> NW Natural/2100, Heiting/8.

<sup>26</sup> NW Natural/2100, Heiting/8.

<sup>27</sup> NW Natural/2100, Heiting/8.

<sup>28</sup> NW Natural/1700, Moncayo/9.

1 Company also disagreed with Staff's proposal to use the All Urban CPI instead  
2 of the Portland Salem CPI arguing that the Portland Salem CPI is more  
3 representative of the costs actually incurred by the Company due to factors  
4 that are unique to the Company's service area.<sup>29</sup> Also related to the escalation  
5 factor, the Company did not agree with Staff's proposal to apply the All Urban  
6 CPI to certain categories of costs where the Company was able to identify  
7 known and measurable changes (e.g., contractual cost increases for costs  
8 including leases) because this proposal would have favored an estimate in lieu  
9 of actual costs, reducing the accuracy of the Test Year cost forecast. Finally,  
10 the Company asserted that it had supported the rate case expense included in  
11 FERC Account 928 based on historical or actual costs.<sup>30</sup>

- 12 • Affiliated Interests: In response to the proposals by Staff to increase the costs  
13 allocated to the Company's affiliates, the Company presented substantial  
14 supporting evidence for its allocation policies and procedures.<sup>31</sup> Relying on  
15 this supporting evidence, the Company argued that it has appropriate affiliate  
16 policies in place and that such policies are adhered to by the Company. For  
17 example, the Company presented its policy for executive tracking of non-utility  
18 time, including training presentations, and explained how Staff's analysis of  
19 this cost misinterpreted the Company's approach.<sup>32</sup>

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<sup>29</sup> NW Natural/1700, Moncayo/12-16.

<sup>30</sup> NW Natural/1700, Moncayo/23.

<sup>31</sup> NW Natural/1700, Moncayo/49-73; see also, e.g., NW Natural/1710, NW Natural/1711, and NW Natura/1712.

<sup>32</sup> NW Natural/1700, Moncayo/55-59; see also NW Natural/1712.

1                   After a discussion of the Parties' respective arguments, the Parties agreed upon a  
2                   compromise adjustment of \$3,306,000 to the revenue requirement, which reflects  
3                   adoption of some of Staff's suggestions and also includes corrections to errors identified  
4                   during discovery and testimony.

5   **Q. Please explain why the Stipulating Parties' agreement regarding promotions &**  
6   **concessions, advertising, miscellaneous administrative & general costs, and**  
7   **affiliated interests are reasonable.**

8   A. The Stipulating Parties do not agree on all aspects of the methodology used to derive the  
9                   appropriate level of these categories of costs for the Test Year but do agree that this  
10                  adjustment (a reduction of \$3,306,000 in expense) resulting in a revenue requirement  
11                  reduction of \$3,401,000 is reasonable and appropriate. The Stipulating Parties have  
12                  further determined that this reduction contributes to the overall fair resolution of this case.

13   ***Issue No. 4: Director and Officer Insurance***

14   **Q. Please describe the Stipulating Parties' agreement regarding director and officer**  
15   **insurance expense.**

16   A. The Company's Initial Filing proposed to include its total Oregon-allocated director and  
17                  officer (D&O) insurance expense based on actual premium amounts. Staff proposed that  
18                  the allocations associated with director and officer insurance premiums be adjusted such  
19                  that D&O insurance costs would be shared equally between shareholders and ratepayers;  
20                  based on this recommendation, Staff proposed a reduction to revenue requirement of  
21                  \$257,000.<sup>33</sup> The Stipulating Parties agreed to a reduction of \$191,000 to expense to  
22                  reflect the removal of 50 percent of the Oregon-allocated expense associated with D&O

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<sup>33</sup> Staff/600, Gibbens/2-3.

1 insurance, which is a compromise between the Company's Initial Filing and Staff's  
2 proposal resulting in a reduction to revenue requirement of \$196,000.<sup>34</sup>

3 **Q. Why is the Stipulating Parties' agreement regarding director and officer insurance  
4 expense reasonable?**

5 A. The Stipulating Parties do not necessarily agree with Staff's proposal for equal sharing of  
6 these costs between shareholders and ratepayers; however, the Stipulating Parties have  
7 agreed that this revenue requirement reduction is reasonable and will contribute to the fair  
8 resolution of this matter.

9 ***Issue No. 5: Fee-Free Bank Card Costs***

10 **Q. Please describe the Stipulation regarding fee-free bankcard costs.**

11 A. In its Initial Filing, NW Natural included costs associated with increased adoption of its fee-  
12 free bankcard program that was previously approved by the Commission in Docket No.  
13 UG 221 (the Company's last general rate proceeding). The Company's forecast for the  
14 Test Year was based on historical trends and indicates that the Company's view is that  
15 the adoption rate will continue to increase.<sup>35</sup>

16 Staff proposed adjustments to these costs, including a reduction to reflect Staff's  
17 estimation of savings related to adoption of the program and also a lower projected  
18 adoption rate for the Test Year.<sup>36</sup> Based on these adjustments, Staff proposed a total  
19 reduction of \$690,000 to the proposed revenue requirement.<sup>37</sup> While the Company did  
20 not agree with Staff's proposed total adjustment, the parties agreed that it was appropriate

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<sup>34</sup> Stipulation at 4.

<sup>35</sup> NW Natural/1700, Moncayo/75.

<sup>36</sup> Staff/500, Boyle/6-7.

<sup>37</sup> Staff/500, Boyle/7; see also Staff/100, Gardner/4.

1       to include some level of savings resulting from the program, and therefore agreed to a  
2       reduction to the revenue requirement of \$185,000.<sup>38</sup>

3   **Q. Why is the Stipulating Parties' agreement regarding fee-free bankcard program**  
4   **costs reasonable?**

5   A. The Stipulating Parties' do not necessarily agree regarding how the adoption rate for the  
6       fee free program or associated savings should be calculated; however, the Stipulating  
7       Parties do agree that this adjustment which reflects some level of savings associated with  
8       adoption of the program and results in a reasonable reduction to the revenue requirement.

9   ***Issue No. 6: Meals, Entertainment, Gifts, and Travel***

10   **Q. Please describe the Stipulating Parties' agreement regarding meals, entertainment,**  
11   **gifts and travel.**

12   A. NW Natural's Initial Filing proposed to include its costs associated with employee meals,  
13       entertainment, gifts and travel. The Company has explained that these costs are the  
14       necessary costs related to meals and travel for business purposes and also the costs  
15       associated with awards and entertainment that reward employee performance.<sup>39</sup> For  
16       example, the category of meals expense included meals expense related to meal  
17       allowances and per diems under the Company's Joint-Accord agreement with its union  
18       employees and also per diems paid to non-bargaining unit employees traveling for  
19       business purposes.<sup>40</sup>

20                  Staff proposed several adjustments to NW Natural's expenses in these categories  
21       as follows:

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<sup>38</sup> Stipulation at 4.

<sup>39</sup> NW Natural/1700, Moncayo/91-94.

<sup>40</sup> NW Natural/1700, Moncayo/92.

- 1           • Removal of the costs associated with employee awards (*i.e.*, employee  
2           gifts and entertainment) in their entirety;
  
- 3           • Removal of fifty percent of all meals expense regardless of category (*i.e.*,  
4           regardless of whether the meals expense was for bargaining or non-  
5           bargaining unit employees); and
  
- 6           • Removal of between fifty and 100 percent of travel expenses based on  
7           Staff's analysis of the descriptions provided for each travel expense item.<sup>41</sup>

8           These adjustments resulted in a total recommended reduction of \$1,266,732 by Staff.

9           The agreed-to adjustment represents a compromise between the Company's  
10          Initial Filing and these adjustments proposed by Staff. Items that were discussed, and  
11          which represent topics on which the compromise was based include non-meals expense  
12          that was erroneously included in the Company's Initial Filing, that meals expense for the  
13          Company's union employees is non-discretionary pursuant to the applicable union  
14          contracts, and the correction of an error in the calculation of mileage expense and a fifty  
15          percent sharing of employee awards costs between shareholders and customers. In total,  
16          the agreed to adjustment results in a reduction to the revenue requirement of \$936,000.

17          **Q. Why is the Stipulating Parties' agreement regarding meals, entertainment, travel  
18          and gifts reasonable?**

19          A. While the Stipulating Parties do not necessarily agree on the percentage of sharing  
20          between customers and shareholders related to employee awards, the Company has  
21          agreed to accept this adjustment as part of the overall settlement of issues. In addition,  
22          Staff has agreed that where a union employment contract requires reimbursement for  
23          meals that these costs are not discretionary and therefore it may be reasonable in this  
24          case for those costs to be included in the revenue requirement. The Stipulating Parties

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<sup>41</sup> Staff/1000, Zarate/1-5.

1 have agreed that the total adjustment to these costs is reasonable and will further the  
2 resolution of this proceeding.

3 ***Issue No. 7: Salaries, Wages, Incentives, and Medical Benefits.***

4 **Q. Please describe the agreement in the Stipulation regarding salaries, wages,  
5 incentives and medical benefits.**

6 A. The Company projected its wages, salary, and medical benefit costs based on trend  
7 surveys performed by well-regarded organizations and also its own analysis of Company-  
8 specific considerations.<sup>42</sup> These Company-specific considerations include the  
9 requirements of the Company's bargaining unit agreements (for wages and salaries) and  
10 the Company's actual claims experience (for medical benefits).<sup>43</sup>

11 With respect to incentive pay, the Company proposed to recover the costs  
12 associated with all incentive pay. The Company acknowledged that this request was  
13 inconsistent with prior Commission precedent but presented several arguments in support  
14 of a change in policy.<sup>44</sup> The Company asserted that a change in precedent was warranted  
15 based on changes in compensation practices within the industry, and the benefits this pay  
16 provides to customers by promoting good employee performance.<sup>45</sup> The Company also  
17 argued that the Commission's prior precedent was not in line with other regulatory  
18 commissions.<sup>46</sup> Based on these factors, the Company proposed that the Commission re-  
19 examine its precedent regarding incentive pay in the context of this proceeding or,  
20 alternatively, through a separate investigation.<sup>47</sup>

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<sup>42</sup> NW Natural/1800, Doolittle/2, 32

<sup>43</sup> NW Natural/1800, Doolittle/2, 32.

<sup>44</sup> NW Natural/700, Doolittle/11-12.

<sup>45</sup> NW Natural/700, Doolittle/11-12.

<sup>46</sup> NW Natural/700, Doolittle/14.

<sup>47</sup> NW Natural/700, Doolittle/16.

1               Staff proposed several adjustments specifically including adjustments to the  
2 Company's wages and salaries based on its use of the All-Urban consumer price index  
3 (CPI) as the escalation factor.<sup>48</sup> Staff also recommended an adjustment to the Company's  
4 sharing proposal for incentive pay such that all officer incentive pay would be disallowed  
5 in its entirety and non-officer incentive pay would be disallowed at fifty percent, if based  
6 on non-financial metrics, or at seventy-five percent, if based on financial metrics.<sup>49</sup> Finally,  
7 Staff recommended a downward adjustment to medical benefit costs during the Test Year  
8 based on Staff's analysis of insurance cost trends.<sup>50</sup> In total, Staff recommended a  
9 reduction of \$9,415,000 to the revenue requirement related to these categories of costs.<sup>51</sup>  
10 The Stipulating Parties agreed to an adjustment that took each of these recommendations  
11 into account and that results in a reduction to the revenue requirement by \$6,171,000.

12 **Q. Why is the Stipulating Parties' agreement regarding salaries, wages, incentives, and  
13 medical benefits reasonable?**

14 A. While the Stipulating Parties do not agree on what the appropriate escalation factor for  
15 salaries and wages should be, the Stipulating Parties do agree that an escalation factor is  
16 reasonable. Moreover, while NW Natural does not agree that any portion of incentive  
17 compensation should be disallowed from rate recovery consideration, it has, for the sake  
18 of compromise, agreed to bear a certain amount in this case. The adjustment therefore  
19 represents a compromise on these issues and the Stipulating Parties have agreed that  
20 this adjustment represents a reasonable reduction that will aid in the resolution of this  
21 proceeding.

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<sup>48</sup> Staff/100, Gardner/31-32.

<sup>49</sup> Staff/100, Gardner/36-37.

<sup>50</sup> See Staff/600, Gibbens/6-7; see also Staff/100, Gardner/36-42.

<sup>51</sup> Staff/100, Gardner/3-4.

1           While the Company has agreed to bear a portion of incentive pay in order to  
2        effectuate this settlement agreement, the Company has reserved its right to request that  
3        the Commission open an investigation regarding treatment of incentive pay.

4       ***Issue No. 8: Gas Storage Operations and Maintenance Expense***

5       **Q.      Please describe the agreement in the Stipulation regarding gas storage expense.**

6       A.     In NW Natural's Initial Filing, the Company included gas storage expense based on actual  
7        costs incurred during the Base Year in the Oregon-allocated amount of \$5,377,449.<sup>52</sup>  
8        Staff proposed to reduce these costs using a three-year historical average of costs. The  
9        Stipulating Parties have agreed to a reduction of \$16,000 as a compromise.

10      **Q.      Why is the Stipulating Parties' agreement regarding gas storage reasonable?**

11      A.     The Stipulating Parties' agreement reflects a reasonable compromise because it reflects  
12        the rising costs actually being experienced by the Company and contributes to the overall  
13        fair resolution of revenue requirement in this case.

14       ***Issue No. 9: Plant Maintenance***

15      **Q.      Please describe the Stipulation regarding plant maintenance.**

16      A.     In its Initial Filing, NW Natural proposed plant maintenance costs based on actual costs  
17        during the Base Year in the amount of \$2.1 million.<sup>53</sup> Staff recommended a reduction of  
18        \$113,000 to these costs based on its calculation of a three-year average.<sup>54</sup> The Stipulating  
19        Parties have reached a compromise that resulted in a reduction of \$41,000 to the revenue  
20        requirement.<sup>55</sup>

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<sup>52</sup> NW Natural/206, McVay/1.

<sup>53</sup> NW Natural/1700, Moncayo/82.

<sup>54</sup> Staff/800, Moore/8.

<sup>55</sup> Stipulation at 4.

1   **Q. Why is the Stipulating Parties' agreement regarding plant maintenance costs**  
2   **reasonable?**

3   A. The Stipulating Parties' agreement represents a compromise between NW Natural's Initial  
4   Filing and Staff's proposed adjustment. This reduction represents a reasonable  
5   compromise and contributes to the overall fair resolution of this case.<sup>56</sup>

6   ***Issue No. 10: Distribution O&M***

7   **Q. Please describe the Stipulating Parties' agreement regarding distribution**  
8   **operations and maintenance (O&M) costs.**

9   A. Like plant maintenance costs, the Company proposal in its Initial Filing was based on  
10   actual costs incurred during the Base Year and reflected actual increasing costs, including  
11   higher contractual costs for locating services. The total costs proposed by NW Natural  
12   were \$13.09 million.<sup>57</sup> Staff proposed an adjustment decreasing NW Natural's revenue  
13   requirement by \$2.1 million based on its use of a three-year average to calculate these  
14   costs.<sup>58</sup> The Stipulating Parties agreed to a reduction of \$206,000 to revenue requirement  
15   based on a compromise between the Company's Initial Filing and Staff's recommended  
16   adjustments.<sup>59</sup>

17   **Q. Why is the Stipulating Parties' agreement regarding distribution O&M reasonable?**

18   A. The Stipulating Parties' agreement to reduce revenue requirement for distribution O&M  
19   reflects the Company's actual experience regarding rising costs, due in part to its contract  
20   for locating services and the increased use of locating services.<sup>60</sup> In addition, the

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<sup>56</sup> Staff/200, Muldoon/27.

<sup>57</sup> NW Natural/1700, Moncayo/82.

<sup>58</sup> Staff/800, Moore/8.

<sup>59</sup> Stipulation at 4.

<sup>60</sup> NW Natural/1700, Moncayo/84.

1 reduction reflects Staff's proposal to closer align the Test Year distribution O&M to a three-  
2 year average but increases the resulting value using an escalation factor, also in  
3 recognition of the Company's rising costs for distribution O&M. The \$206,000 reduction  
4 to revenue requirement is based on these compromises and in recognition of the  
5 Company's actual experience and therefore is reasonable.

6 ***Issue No. 11: Customer Accounts***

7 **Q. Please describe the agreement in the Stipulation regarding customer accounts.**  
8 A. The Company proposed to include approximately \$18.2 million in expense related to  
9 customer accounts calculated; the non-labor portion of this expense totaled \$5.32 for the  
10 Test Year.<sup>61</sup> This proposal represents a 4.5 percent decrease from the Base Year  
11 expense.<sup>62</sup>

12 Staff proposed an adjustment of \$356,517 to NW Natural's customer accounts  
13 costs in rate base, based on its use of a three-year average.<sup>63</sup> The Stipulating Parties  
14 have agreed to a reduction to revenue requirement of \$103,000.<sup>64</sup>

15 **Q. Why is the Stipulating Parties' agreement regarding customer accounts  
16 reasonable?**

17 A. The Stipulating Parties' agreement represents a compromise between NW Natural's Initial  
18 Filing and Staff's proposed adjustment. This reduction represents a reasonable  
19 compromise and contributes to the overall fair resolution of this case.

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<sup>61</sup> NW Natural/1700, Moncayo/83.

<sup>62</sup> NW Natural/1700, Moncayo/83.

<sup>63</sup> Staff/800, Moore/10.

<sup>64</sup> Stipulation at 4.

1    ***Issue No. 12: Memberships, Dues and Donations***

2    **Q.**    **Please describe the agreement in the Stipulation regarding memberships, dues and**  
3               **donations.**

4    A.    The Company's Initial Filing proposed to recover all expense associated with its dues and  
5               memberships based on NW Natural's actual 2017 expense, escalated for the Test Year.  
6               The total Oregon-allocated amount proposed by the Company for the Test Year was  
7               \$1,010,884.<sup>65</sup>

8               Staff proposed several reductions to the costs in these categories, including a  
9               reduction of 25% to the costs associated with national and regional organizations based  
10              on Staff's assertion that this represents a reasonable estimation of the costs associated  
11              with lobbying expenses.<sup>66</sup> Staff's proposed adjustments resulted in a total proposed  
12              deduction of \$451,525.<sup>67</sup> The Stipulating Parties agreed that an adjustment to the  
13              proposed costs for fees associated with national and regional organizations was  
14              reasonable for purposes of reaching resolution of this case. The adjustment results in a  
15              reduction to revenue requirement of \$191,000.<sup>68</sup>

16    **Q.**    **Please explain the reasonableness of the adjustment for memberships, dues, and**  
17               **donations.**

18    A.    The agreed-upon reduction to NW Natural's Initial Filing is based on a compromise among  
19              the Stipulating Parties' positions. While the Stipulating Parties do not necessarily agree  
20              on the methodology for determining a sharing allocation, the Stipulating Parties have  
21              agreed that adopting Staff's recommendation regarding national and regional

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<sup>65</sup> NW Natural/1726, Moncayo/7.

<sup>66</sup> Staff/900, Rossow/3.

<sup>67</sup> Staff/900, Rossow/2.

<sup>68</sup> Stipulation at 5.

1 organizations in this proceeding results in a reasonable resolution that furthers the overall  
2 resolution of revenue requirement in this case.

3 ***Issue No. 14: Property Tax***

4 **Q. Please describe the agreement in the Stipulation regarding property tax.**

5 A. The Company included property tax amounts for the Test Year that were calculated using  
6 the rate resulting from a one-third, two-third average of the 2016 and 2017 rates,  
7 respectively, derived by taking the assessed taxes divided by net utility plant at December  
8 31 of the year prior to each assessment.<sup>69</sup> The rate was then applied to net plant at year  
9 end 2017 for the 2018 tax assessment and to year end 2018 for the 2019 tax  
10 assessment.<sup>70</sup> Finally, the forecast assessments for the two years were then combined  
11 at a ratio of eight months of 2018 and four months of 2019 to arrive at an appropriate tax  
12 expense to include for the Test Year because the ratio is based on property tax  
13 assessments occurring on a July to June cycle.<sup>71</sup> The total property tax amount proposed  
14 by the Company for the Test Year was \$22,381,734.<sup>72</sup>

15 Staff proposed an adjustment to the Company's proposed property tax based on  
16 its use of a three-year average to calculate a tax rate, and also a disallowance of gross  
17 plant amounts. This adjustment resulted in a proposed reduction of \$1,104,000. The  
18 Parties agreed to a settlement approach of half of the adjustment reflecting the use of the  
19 three-year average, resulting in a reduction to revenue requirement of \$152,000.<sup>73</sup> Other  
20 stipulated adjustments concerning gross plant reflected property tax effects as a

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<sup>69</sup> NW Natural/200, McVay/16; see also NW Natural/209, McVay/1.

<sup>70</sup> NW Natural/200, McVay/16 see also NW Natural/209, McVay/1.

<sup>71</sup> NW Natural/200, McVay/16 see also NW Natural/209, McVay/1.

<sup>72</sup> NW Natural/209, McVay/1.

<sup>73</sup> Stipulation at 5.

1 component of those adjustments.

2 **Q. Why is the Stipulating Parties' agreement regarding property tax reasonable?**

3 A. While the parties do not necessarily agree on a methodology for calculating Test Year  
4 Property Tax expense, the Stipulating Parties' agreement reflects a reasonable  
5 compromise and contributes to the overall resolution of revenue requirement in this case.

6 ***Issue No. 15: Oregon Department of Energy Fees***

7 **Q. Please describe the Stipulation regarding Oregon Department of Energy (ODOE)  
fees.**

8 A. The Company proposed to include \$818,485 in ODOE fees for the Test Year.<sup>74</sup> This  
9 amount was calculated using a one-third/two-third average effective rate for the two-year  
10 period of 2015 and 2016, and applying the average effective rate to total operating  
11 revenues.<sup>75</sup> Staff recommended use of a three-year average to calculate the ODOE fees  
12 instead of the Company's proposal resulted in a proposed reduction of \$48,000.<sup>76</sup> The  
13 Stipulating Parties have used a non-weighted two-year average effective rate that results  
14 in a reduction to revenue requirement of \$20,000.<sup>77</sup>

15 **Q. Why is the Stipulating Parties' agreement regarding ODOE fees reasonable?**

16 A. While the Stipulating Parties do not agree on the proposed approach for calculating ODOE  
17 fees, the Stipulating Parties agree that the amount of the adjustment results in a fair  
18 resolution of revenue requirement in this case.

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<sup>74</sup> NW Natural/209, McVay/1.

<sup>75</sup> NW Natural/200, McVay/17.

<sup>76</sup> Staff/100, Gardner/16-17.

<sup>77</sup> Stipulation at 5.

1   ***Issue No. 16: Research and Development Fees***

2   **Q.   Please describe the Stipulating Parties' agreement regarding research and**  
3   **development fees.**

4   A.   NW Natural's Initial Filing included a research and development tax credit in its tax  
5   expense based on data from 2015 resulting in a \$76,000 reduction of income tax for the  
6   Test Year.<sup>78</sup> AWEC proposed a reduction to the revenue requirement in the amount of  
7   \$75,398 based on the Company's 2016 tax return and also to account for the impacts of  
8   the 2017 federal Tax Act.<sup>79</sup> The Company disagreed with AWEC's calculation with respect  
9   to the use of the 2016 return, because NW Natural believed it was not indicative of the  
10   underlying expense and credit to be expected in the test year. NW Natural did agree with  
11   updating the credit in recognition of the change in the corporate tax rate resulting from the  
12   2017 federal tax rate, which resulted in a revenue requirement reduction of \$22,000.

13   **Q.   Please explain the reasonableness of the Stipulating Parties' agreement regarding**  
14   **the research and development tax credits.**

15   A.   The Stipulating Parties have reached a compromise that is reasonable and furthers the  
16   resolution of the revenue requirement in this proceeding. In particular, the Stipulating  
17   Parties have expressly reached agreement regarding the impacts of the 2017 federal Tax  
18   Act on these credits.

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<sup>78</sup> NW Natural/200, McVay/15.

<sup>79</sup> AWEC/200, Mullins/5.

1      ***Issue No. 17: Plant-Test Year Capital Expenditures***

2      **Q.      Please describe the Stipulating Parties' agreement regarding plant test-year capital**  
3      **expenditures.**

4      A.     The Company's Initial Filing included the costs associated with the following categories of  
5      capital projects: (a) all capital projects completed since the Company's last rate case  
6      (Docket No. UG 221) that will be used and useful as of the rate effective date in this case;<sup>80</sup>  
7      and (b) all capital projects that will be completed during the Test Year.<sup>81</sup> For projects  
8      completed since the Company's last rate case, the Company proposed to recover the total  
9      investment, less depreciation incurred since the date the project was completed.<sup>82</sup> For  
10     capital projects that will be completed during the Test Year, the Company used an average  
11     through the Test Year so that customers' rates will reflect those investments only to the  
12     extent that they are used and useful in providing utility service during the Test Year.<sup>83</sup> The  
13     Company proposed a total rate base related to capital projects of \$1,586,290,000 and to  
14     include \$111,273,923 in incremental capital costs for the Test Year related to capital  
15     projects.<sup>84</sup>

16               Staff proposed a reduction of \$191,146,000 to rate base to reflect a  
17     recommendation to disallow investment related to certain projects that were projected to  
18     be completed in the six months leading up to the rate effective date of November 1, 2018,  
19     to remove most investment related to projects planned for completion during the Test Year  
20     (beginning November 1, 2018), to adjust the calculation for the land and building

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<sup>80</sup> These projects include major capital projects like the Mid-Willamette Valley Feeder and the Corvallis Loop.

<sup>81</sup> NW Natural/1700, Moncayo/24.

<sup>82</sup> NW Natural/1700, Moncayo/24.

<sup>83</sup> NW Natural/1700, Moncayo/24.

<sup>84</sup> NW Natural/600, Moncayo/18.

1 component of gross plant, and to adjust gross plant resulting in a reduction to construction  
2 overhead for the years 2013 through June 30, 2018.<sup>85</sup> In addition, Staff specifically  
3 proposed to disallow certain costs associated with the Company's Mid-Willamette Valley  
4 Feeder and Corvallis Loop Projects.<sup>86</sup> The total net adjustment proposed by Staff for all  
5 capital projects would reduce the revenue requirement by \$17.2 million.

6 AWEC also proposed to remove projects that were not in service by the November  
7 1, 2018 rate effective date. Further, AWEC proposed adjustments to NW Natural's capital  
8 forecasting methodology.

9 The Stipulating Parties have reached an agreement to reduce rate base by  
10 \$33,730,000 to reflect removal of projects that will not go into service until after November  
11 1, 2018, except that the Stipulating Parties have agreed to include a portion of those  
12 capital additions related to customer acquisitions.<sup>87</sup> This results in a reduction to the  
13 revenue requirement of \$5,389,000. The Stipulating Parties also included an addition of  
14 \$13,516,000 to rate base in recognition of the capital associated with new customers  
15 added during the Test Year. This adjustment results in an increase to the revenue  
16 requirement of \$1,671,000.<sup>88</sup> While AWEC and CUB do not agree that the adjustment for  
17 new customers should apply in other instances, they both accept this adjustment as  
18 compromise in the context of the overall settlement of the issues in this Stipulation.

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<sup>85</sup> NW Natural/1700, Moncayo/25.

<sup>86</sup> Staff/XX, Kaufman/26, 37.

<sup>87</sup> Stipulation at 4.

<sup>88</sup> Stipulation at 4.

1    Q.    **Please explain why the agreement regarding Plant Test-Year Capital Expenditures**  
2    **is reasonable.**

3    A.    The agreement in the Stipulation regarding plant Test-Year capital expenditures reflects  
4    a reasonable adjustment because it represents a reasonable compromise between the  
5    Company's Initial Filing and Staff's proposed adjustments. Furthermore, the Stipulating  
6    Parties will continue their discussions regarding forecast capital additions.

7                 The Company has agreed to provide attestations from a Company officer by  
8    October 5, 2018 with respect to all capital projects over \$1,000,000 that were expected to  
9    be completed by the rate effective date, as of the Initial Filing. The agreed-upon attestation  
10   will confirm whether these capital projects will in fact be completed by October 31, 2018.  
11   For any projects previously forecast to be completed by October 31, 2018 that are no  
12   longer on track for completion, the Company will remove such projects from rate base for  
13   purposes of calculating the rates pursuant to the Stipulation. This agreement to provide  
14   attestations provides certainty to the Stipulating Parties and the Commission that these  
15   projects will be completed prior to the rate effective date.

16   ***Issue No. 18: Customer Deposits***

17   Q.    **Please describe the Stipulating Parties' agreement regarding customer deposits.**  
18   A.    NW Natural proposed to include a reduction to rate base for customer deposits of  
19   \$3,849,000<sup>89</sup> calculated using a one X factor regression model to estimate the trend for  
20   the Test Year using monthly historical balances from January 2014 through September  
21   2017. Staff proposed an adjustment to the calculation of customer deposits based on its  
22   methodology of trending over the 2010-2017 period; Staff's adjustment would result in a

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<sup>89</sup> NW Natural/201, McVay/1.

1 reduction of \$576,000 to rate base.<sup>90</sup> The Stipulating Parties agreed to use this  
2 methodology but adjusted to update Staff's calculation with monthly values instead of the  
3 proposed year-end approach.<sup>91</sup> This results in a reduction to rate base of \$291,000 and  
4 a reduction to revenue requirement of \$27,000.<sup>92</sup>

5 **Q. Why is the Stipulating Parties' agreement regarding customer deposits  
6 reasonable?**

7 A. The Stipulating Parties have agreed to Staff's methodology adjusted to use monthly  
8 values. This represents a reasonable compromise between the methodologies proposed  
9 by the Stipulating Parties and the use of monthly data captures the seasonality of  
10 customer deposits

#### **IV. NON-REVENUE REQUIREMENT ISSUES**

12 **Q. Did the Stipulation also include settlement of non-revenue requirement issues?**

13 A. Yes, the Stipulation also settled non-revenue requirement issues raised in the case, as  
14 described further below.

15 **Rate Spread**

16 **Q. Please describe the Stipulating Parties' agreement regarding rate spread.**

17 A. The Stipulating Parties agreed to the rate spread as shown in Appendix B to the  
18 Stipulation.<sup>93</sup> Specifically, the Stipulating Parties have agreed that the final base rate  
19 increase approved in this matter will be applied using an "equal percent of margin"  
20 calculation. This calculation takes the margin revenue by rate schedule at current rates  
21 and divides that by NW Natural's total margin to derive a percentage rate. The percentage

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<sup>90</sup> Staff/100, Gardner/23.

<sup>91</sup> Stipulation at 3.

<sup>92</sup> Stipulation at 3.

<sup>93</sup> Stipulation at Appendix B.

1       rate is then multiplied by the incremental revenue requirement (\$16 million) to calculate  
2       the dollar increase apportioned to each rate schedule.

3   **Q. Please explain why the Stipulation regarding rate spread is reasonable.**

4   A. The Stipulating Parties agree that the rate spread shown in Appendix B to the Stipulation  
5       represents a compromise that fairly balances the interests of the Stipulating Parties. While  
6       the signing parties may each hold different positions on cost of service issues, the  
7       Stipulating Parties support the Stipulation on rate spread and rate design and believe it  
8       results in rates that are fair, just, and reasonable.

9   ***Revisions to NW Natural's Tariffs***

10   **Q. Please describe the Stipulation regarding revisions to tariffs.**

11   A. Subject to approval of the Stipulation, NW Natural will file revised rate schedules as a  
12       compliance filing in Docket No. UG 344, to be effective November 1, 2018, reflecting rates  
13       as agreed to in the Stipulation.

14   **Q. Please explain the reasonableness of the Stipulation regarding revisions to tariffs.**

15   A. The revisions are intended to revise NW Natural's tariffs for updates that are necessary  
16       as a result of approval of the Stipulation.

17   ***Promotions and Concessions***

18   **Q. Please describe the agreement in the Stipulation regarding the promotions and  
19       concessions.**

20   A. In its testimony, Staff raised concerns regarding the categorization of certain advertising  
21       expenses that Staff has determined are more appropriately categorized as promotions.<sup>94</sup>

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<sup>94</sup> Staff/400, Anderson/14.

1 NW Natural has agreed to review and amend its categorization of these costs as  
2 necessary to address concerns raised by Staff in this proceeding.<sup>95</sup>

3 **Q. Please explain why the agreement in the Stipulation regarding the promotions and**  
4 **concessions is reasonable.**

5 A. NW Natural's agreement to review its accounting practices related to categorization of its  
6 advertising, promotions, and concessions expenses is appropriate to ensure that future  
7 rate proceedings are streamlined and that review of its filing is transparent. However, it is  
8 also important for NW Natural to carefully review Staff's recommendations and make only  
9 those changes that are accurate and consistent with accepted accounting practices. The  
10 Stipulation represents a commitment to meet these objectives.

11 **Attestations**

12 **Q. Please describe the agreement in the Stipulation regarding attestations.**

13 A. The Company has agreed to file an attestation of a Company officer by October 5, 2018  
14 with respect to all capital projects over \$1,000,000 that were expected to be completed  
15 by the rate effective date, as of the Initial Filing. The agreed-upon attestation will confirm  
16 whether these capital projects will in fact be completed by October 31, 2018. For any  
17 projects previously forecast to be completed by October 31, 2018 that are no longer on  
18 track for completion, the Company will remove such projects from rate base for purposes  
19 of calculating the rates pursuant to the Stipulation.

20 **Q. Please explain why the agreement in the Stipulation regarding attestations is**  
21 **reasonable.**

22 A. During the course of settlement negotiations, the Stipulating Parties discussed at length

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<sup>95</sup> Stipulation at 6.

1       whether all capital additions projects forecasted for completion prior to the rate effective  
2       date remained on target. Submitting attestations for those projects with completion dates  
3       in October 2018 is consistent with Commission precedent and provides certainty and  
4       transparency regarding these projects.

5       ***Revenue Decoupling***

6       **Q. Please describe the agreement in the Stipulation regarding revenue decoupling.**  
7       A. The Company's Initial Filing included a proposal to modify the Company's revenue  
8       decoupling mechanism. CUB expressed concerns about the legality of the Company's  
9       proposal to include weather-related variations in its decoupling mechanism.<sup>96</sup> As part of  
10      the settlement negotiation process, the Company has agreed to withdraw this proposal  
11      and retain its current decoupling mechanism with the following exception. The Stipulating  
12      Parties have agreed that it is appropriate to administer decoupling for NW Natural's  
13      commercial customer class on a rate schedule specific basis (Rate Schedules 3 and 31)  
14      instead of on the currently effective combined basis.

15      **Q. Please explain why the Stipulating Parties' agreement regarding revenue  
16      decoupling is reasonable.**

17      A. The first part of the agreement reached regarding revenue decoupling (to withdraw the  
18      Company's proposed changes to its revenue decoupling proposal) represents a  
19      reasonable compromise in order to reach a settlement in this proceeding. In addition, the  
20      agreement to administer decoupling on a specific basis for Commercial Rate Schedules  
21      3 and 31 will provide greater transparency into the collections of the revenue decoupling

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<sup>96</sup> CUB/100, Jenks-Gehrke/22-32.

1 deferral for these rate schedules.

## 2 *Capital Additions*

**3 Q. Please describe the agreement in the Stipulation regarding capital additions.**

4 A. During the course of this proceeding, Staff has raised issues regarding how the Company  
5 forecasts the Test Year capital additions costs. In addition to the compromise contained  
6 in the Stipulation resulting in adjustment to the revenue requirement, the Company has  
7 agreed to respond to additional discovery requests regarding its forecast for capital  
8 additions.

9 Q. Please explain why the Stipulating Parties' agreement regarding capital additions  
10 is reasonable.

11 A. By agreeing to respond to additional discovery requests that may inform future rate  
12 proceedings, the Stipulating Parties will be able to have additional discussions in advance  
13 of the Company's next rate case regarding Company practices. This is expected to align  
14 the viewpoints of all parties and result in greater efficiencies going forward.

## V. REASONABLENESS OF THE STIPULATION

## **16 Q. What is the basis for the Stipulation?**

17 A. The Stipulation is a compromise based on the record in this case, which includes NW  
18 Natural's Initial and Supplemental Filings in Docket No. UG 344, the opening testimony of  
19 Staff, CUB, and AWEC, and NW Natural's Reply Filing. Additionally, NW Natural  
20 responded to at least 400 data requests from Staff, CUB, and AWEC, and provided  
21 updates to the data responses as necessary and appropriate. Over the course of the  
22 settlement discussions, the Stipulating Parties resolved their differences regarding the

1 issues resolved in the Stipulation through dialogue, negotiations, and compromise to  
2 reach a fair result.

3 **Q. What is your recommendation to the Commission regarding the Stipulation?**

4 A. The Stipulating Parties recommend and request that the Commission approve the  
5 Stipulation in its entirety.

6 **Q. Please explain why the Stipulating Parties believe that the Commission should  
7 adopt the Stipulation?**

8 A. The Stipulating Parties have carefully reviewed NW Natural's Initial Filing, Supplemental  
9 Filing, and Reply Filing, NW Natural's responses to data requests, and have thoroughly  
10 analyzed the issues during multiple days of settlement conferences. The Stipulating  
11 Parties believe that the adjustments and agreements in the Stipulation provide a fair and  
12 reasonable resolution of the issues in this docket<sup>97</sup> and the resulting rates are fair, just and  
13 reasonable.

14 **Q. Please elaborate.**

15 A. The Stipulation represents a reasonable compromise for many reasons, including the  
16 following: (1) the Stipulation results in a 2.55 percent increase to total revenues, or a 4.57  
17 percent margin increase; (2) the Stipulation represents a fair settlement of nearly all  
18 revenue requirement issues; (3) settlement of the issues presented in the Stipulation  
19 significantly reduces the scope of litigation in this proceeding; and (4) the terms of the  
20 Stipulation provide certainty that the costs proposed in this case will be in service for the  
21 benefit of Oregon customers during the Test Year.

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<sup>97</sup> As noted above, the Stipulating Parties continue to litigate the following three issues: the Company's pension balance account, sharing of revenues produced by optimization of certain NW Natural assets and the Company's Interstate Storage operations, and the impact of the 2017 federal Tax Cuts and Jobs Act on the Company's accumulated deferred income tax and the Company's tax expense during the time period leading up to the rate effective date.

1   **Q. Mr. McVay, why does NW Natural believe the Stipulation is reasonable?**

2   A.   Each adjustment contained in the Stipulation is supported by evidence in the record and  
3       is not contrary to Commission policy. As such, the Stipulation represents a reasonable  
4       compromise of each of the issues raised in this case. NW Natural fully supports the results  
5       of the Stipulation and believes that the outcome produces rates that are fair, just, and  
6       reasonable.

7   **Q. Does NW Natural agree with all methodologies adopted for calculating the revenue  
8       requirement in the Stipulation?**

9   A.   While it is true that NW Natural does not agree with the specific methodologies used to  
10      produce each of the adjustments the Company does support the Stipulation as a whole.  
11      However, NW Natural values the positive regulatory relationships furthered by all-party  
12      settlements and appreciates the opportunity to avoid the costs and risk associated with  
13      litigation.

14   **Q. Ms. Gardner, why does Staff believe the Stipulation is reasonable?**

15   A.   Staff believes the Stipulation is supported by the record, which includes the Company's,  
16      Staff's, and intervenors' testimony and exhibits. A thorough investigation of the evidence  
17      was conducted by the Staff with Staffed addressing its concerns in its testimony. After  
18      settlement meetings and workshops, the Stipulating parties reached an agreement that  
19      appropriately resolves the issues included in the Stipulation. Staff fully supports the  
20      Stipulation and believes it results in overall rates that are fair just and reasonable.

21   **Q. Mr. Jenks, why does CUB believe the Stipulation is reasonable?**

22   A.   CUB believes the Stipulation represents a reasonable resolution of the issues addressed  
23      herein and recommends the Commission approve the Stipulation. CUB believes the  
24      Stipulation is in the public interest and protects the interests of the Company's residential

1       customers. Specifically, CUB believes NW Natural's customers benefit from the overall  
2       reduction to the Company's initial rate request, and believes that the settlement reached  
3       herein brings NW Natural's rate change into the realm of just, fair, and reasonable rates.  
4       Additionally, some of CUB's other concerns were assuaged by the Company's agreement  
5       to remove its proposal to include weather related variations in its decoupling mechanism  
6       and the requirement that large capital plant additions be accompanied by an officer  
7       attestation to ensure the Company is only receiving cost recovery for plant that is used  
8       and useful to serve customers within the test year. CUB supports the Stipulation as an  
9       overall fair compromise that resolves the majority of the issues in this case.

10      **Q. Mr. Mullins, why does AWEC believe the Stipulation is reasonable?**

11      A. AWEC believes the Stipulation is in the public interest and recommends the Commission  
12       approve the settlement because the best interests of NW Natural's natural gas customers  
13       are served by the underlying fair compromise on certain cost of capital, 2017 federal Tax  
14       Cuts and Jobs Act, revenue requirement and rate spread and design issues. While the  
15       signing parties may each hold different positions on the individual components of NW  
16       Natural's rate case addressed in the Stipulation, AWEC supports the partial settlement as  
17       the agreement reached has brought down the overall gas revenue requirement increase  
18       from \$37.8 million to \$16 million. Further, although the parties held different views on rate  
19       spread and rate design issues, the parties agreed to an equal percent of margin increase,  
20       which is a fair compromise of this issue. AWEC supports this Stipulation as an overall  
21       result that is a fair compromise between NW Natural and its customers.

22                  For the reasons set forth above, AWEC believes the Stipulation is in the public  
23       interest and should be approved by the Commission. By supporting this Stipulation,  
24       AWEC reserves the right to litigate all unresolved issues.

1 Q. **Does this conclude your testimony?**

2 A. Yes.