



20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

April 14, 2011

Advice Letter No. 1002

Ms. Vikie Bailey-Goggins
Administrator, Regulatory Operations
Oregon Public Utility Commission
550 Capitol Street N.E., Suite 215
Salem, OR 97301-2551
Fax (503) 373-7752

RE: Frontier Communications Northwest Inc. – Administrative Filing

Dear Ms. Bailey-Goggins:

Frontier Communications Northwest Inc. (Frontier) hereby submits for filing the original and a redlined copy of the revised tariff sheets for the Statewide Price List.

The purpose of this administrative filing is to remove all the existing former Verizon service mark names and rename them. This filing also corrects typographical errors.

It is respectfully requested that this filing become effective on May 18, 2011.

Please return stamped tariff sheets to:
Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this tariff filing should be directed to me at (503) 629-2459 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee M. Willer
Manager, State Government & Regulatory Affairs

RMW:lms
Enclosures

STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

1st Revised Sheet B
Canceling
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By Kenneth Mason, Vice President - Regulatory and Government Affairs

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

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Section 1

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INTRALATA TOLL SERVICES

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL BUSINESS PLAN

(T)

CONDITIONS

There is no monthly rate or nonrecurring charge associated with this service.

Discounts shown in the Regional Toll Call Plans will include monthly usage (including service charges and operator service charges) for calls offered in the Message Telecommunications Service section of this tariff, that are carried and billed by the Company.

(T)

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.

Termination Liability

At the expiration of a term commitment period, the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same term commitment period, converts to a different term commitment period, or discontinues service.

During a term commitment period, the customer may elect to convert to a new term commitment period of the same or different length. Conversion to a new term commitment period will be allowed without penalty if the expiration date of the new term commitment period is later than the expiration date of the existing term commitment period.

In the event the Regional Toll Business Plan is terminated by the customer prior to completion of the 1-, 2-, or 3-year term commitment period, the customer shall be liable for the termination liability (TL). The customer shall be required to make the immediate payment of the following applicable amount:

(T)

Termination Liability Charge:

One Year Term Commitment	\$100.00
Two Year Term Commitment	200.00
Three Year Term Commitment	300.00

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL BUSINESS PLAN - Continued

(T)

RATES ¹

Rate table that the discount applies to:

	Initial <u>18 Seconds</u>	Each Additional <u>One-Tenth Minute</u>
<u>Peak Rates</u>	\$.0345	\$.0115
<u>Off-Peak Rates</u>	.024	.008

Regional Toll Business Plan Discounts

(T)

Business customers who subscribe to Regional Toll Business Plan will receive the following discounts based on the term commitment, for all toll usage billed for the month when their monthly toll usage falls within the amounts shown.

(T)

<u>Monthly Toll Usage Charges</u>	<u>Month-to- Month Discount</u>	<u>1 Year Discount ¹</u>	<u>2 Years Discount ¹</u>	<u>3 Years Discount ¹</u>
\$.01 - 24.99	0%	10%	15%	20%
25.00 - 99.99	10%	15%	20%	25%
100.00 - 199.99	15%	20%	25%	30%
200.00 and over	20%	25%	30%	35%

¹ See CONDITIONS for Termination Liability.

Section 1

1st Revised Sheet 27
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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

FRONTIER FLAT RATE BUSINESS PLAN

(T)

CONDITIONS

Frontier Flat Rate Business Plan offers to business customers a flat rate, available 24 hours a day, seven days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.

(T)

Sub-minute rating will be utilized for the timing and rating of the Frontier Flat Rate Business Plan. Sub-minute rating consists of rating the initial 18 seconds of each call with an "Initial 18 Seconds" rate, and then rating each 6-second increment thereafter with an "Additional 6 Seconds" rate.

(T)

There is no monthly recurring charge or nonrecurring charge associated with this calling plan.

Frontier Flat Rate Business Plan applies to the following calls:

(T)

- Direct Dialed Station-to-Station
- Customer Dialed Calling Card Station-to-Station
- Operator Handled Station-to-Station
- Operator Handled Calling Card Station-to-Station
- Operator Handled Person-to-Person

Calling Card and Operator Surcharges are applicable under this calling plan (see applicable section).

RATES

Frontier Flat Rate Business Plan

(T)

Per subminute billing

<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
\$.027	\$.009

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

GENERAL

The Unlimited IntraLATA Toll Usage for Business plan is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS), Customized Multi-line Telephone Service or Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit. (T)

CONDITIONS

Monthly rates for Unlimited IntraLATA Toll Usage for Business apply per line in addition to Business One-Party including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service monthly line rates. (T)

All regulations applicable to Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage for Business plan. (T)

Unlimited IntraLATA Toll Usage for Business is only available to business customers who subscribe to Frontier Northwest as their carrier for all local and intraLATA toll calls.

Unlimited IntraLATA Toll Usage for Business is available to business customers who subscribe to 25 or fewer Frontier Northwest lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage for Business for a maximum of ten (10) lines per customer location.

Unlimited IntraLATA Toll Usage for Business plan is not available with the following services:

- Flexible Digital Channel Service (T)
- ISDN Basic Service
- ISDN Primary Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

CONDITIONS - Continued

An early termination charge will not apply under the following circumstances.

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

RATES

	<u>Monthly Rate</u> <u>Business</u>
Unlimited IntraLATA Toll Usage Plan for Business ^{1,2,3}	
Month-to-Month	\$12.00
One Year Term Option	8.00

- ¹ Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services. (T)
- ² For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location. (T)
- ³ Nonrecurring charges, as set forth in Section 13 of this tariff, are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service. (T)

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Section 2

2nd Revised Sheet A
Canceling
1st Revised Sheet A

PACKAGED SERVICES

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Section 2

1st Revised Sheet 1
Canceling
Original Sheet 1

PACKAGED SERVICES

PACKAGES

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS¹

(T)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services:

(T)

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
 - Each Network Access Line connected – Residence (P.U.C. OR. No. 18)
 - Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR. No. 18)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Essentials includes the following services:

(T)

- a. The services listed above under Regional Calling Value Service and up to three vertical services:
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. A choice of voicemail options¹
- e. In addition to the nonrecurring charges listed above in Regional Calling Value Service, the following nonrecurring rate is included in the package price:
 - Calling Services – Nonrecurring Charge, per order (P.U.C. OR. No. 18, Section VII)
- f. A Feature Package that includes Call Forwarding and Three-Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

(T)

¹ Voicemail options are non-regulated services and listed for informational purposes only.

Section 2

1st Revised Sheet 2
Canceling
Original Sheet 2

PACKAGED SERVICES

PACKAGES - Continued

REGIONAL CALLING VALUE or REGIONAL ESSENTIALS – Continued (T)

3. CONDITIONS

Regional Calling Value or Regional Essentials is only available on flat-rated single-line residential service. (T)

Regional Calling Value or Regional Essentials is not available: (T)

- with any other package or bundled offering on the same line;
- with ISDN service;
- with affiliate discounts;
- with optional toll discount calling plans

Feature Package*

The Feature Package for Regional Essentials will automatically be provided to customers newly subscribing to Regional Essentials on or after April 18, 2010. Customers subscribing to Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request. (T)
(T)

If the customer removes Regional Essentials or the qualifying unlimited long distance calling plan associated with Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed. (T)
(T)

4. RATES

	Monthly Rate ¹	
Regional Calling Value	\$30.04*	(T)
Regional Essentials	32.04	(T)

* Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Frontier Communications Online and Long Distance Inc., Posted Rates, Terms and Conditions. (T)

¹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

Section 2

1st Revised Sheet 3
Canceling
Original Sheet 3

PACKAGED SERVICES

PACKAGES - Continued

REGIONAL ESSENTIALS/ REGIONAL CALLING VALUE BUNDLE DISCOUNTS (T)

1. General

Monthly discounts may apply when Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following: (T)

High Speed Internet
Direct TV purchased through the Company

2. Service

Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer.

Customers are limited to one discount only and cannot combine discounts. Each product must be purchased through or billed by Frontier Communications Northwest Inc. (T)

3. Conditions

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited rate, terms, and conditions as found in the Company's Long Distance Product Guide. (T)

High Speed Internet Up to 3.1 Mbps or Up to 7.1 Mbps package refers to a specific Company offering that offers a maximum speed of Up to 3.1 Mbps or Up to 7.1 Mbps, and does not refer to other products that offer lower maximum speeds.

4. Rates

	Regional Essentials	(T)
	<u>Monthly Discount</u>	
High speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package)	\$ 3.00 ¹	
Direct TV purchased through the Company (Total Choice or Higher)	\$ 2.99 ²	

¹ As of November 1, 2008, the discount to Regional Essentials bundle with High Speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package) will no longer be offered for purchase, but will remain valid for existing customers. (T)

² As of May 1, 2008, the Regional Essentials bundle with Direct TV will no longer be offered for purchase, but will remain valid for existing customers. (T)

Reference No. 1002

Section 2

1st Revised Sheet 4
Canceling
Original Sheet 4

PACKAGED SERVICES

PACKAGES - Continued

REGIONAL ESSENTIALS / REGIONAL CALLING VALUE BUNDLE DISCOUNTS - Continued (T)

4. RATES - Continued

For Customers newly subscribing to Regional Essentials / Regional Calling Value Bundle Discounts beginning November 1, 2008: (T)

Monthly Discounts

	Regional Essentials	Regional Calling Value	(T)
High Speed Internet	\$5.00	\$ 8.00	
Direct TV through the Company	5.00	8.00	
High Speed Internet and Direct TV through the Company	5.00	13.00	

Section 2

1st Revised Sheet 5
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Original Sheet 5

PACKAGED SERVICES

PACKAGES – Continued

UNLIMITED REGIONAL CALLING WITH FIOS

(T)

1. General

Monthly discounts may apply when Unlimited Regional Calling is bundled with an unlimited long distance calling plan plus one or both of the following FIOS Products as determined by Frontier for a 6, 12 or 24-month¹ commitment:

(T)

FIOS Internet
FIOS TV

2. Service

At the expiration of a customer's first 12 or 24-month term commitment under the Unlimited Regional Calling Bundle with FIOS, the customer will continue to receive the same level of discount on a month-to-month basis. Customers may at any time during this extension period elect to take month-to-month rates or, if qualified, enroll in another Unlimited Regional Calling with FIOS term commitment. In such case, the customer must contact the Company to arrange for the month-to-month rates or to enroll in the new term commitment.

(T)

(T)

Customers are limited to one discount only and cannot combine discounts. To qualify for the discount, each product must be billed by Frontier Northwest. Or purchased through a Home Owner's Association or Property Manager under contract with Enhanced Communities, and none of the products may be billed to a credit card.

3. Conditions

Qualifying unlimited long distance calling plans must be consistent with Plan O Service - Unlimited rates, terms and conditions, as found in the Company's Long Distance Product Guide.

Discontinuance of any one of the services listed above will result in immediate termination of the discount.

¹ As of August 23, 2008, the 24-month term option will no longer be offered for purchase but will remain valid for existing customers.

Section 2

1st Revised Sheet 6
Canceling
Original Sheet 6

PACKAGED SERVICES

PACKAGES - Continued

UNLIMITED REGIONAL CALLING WITH FIOS -- Continued

(T)

4. Rates

The following discounts on Regional Essentials will apply when it is part of the Unlimited Regional Calling with FIOS: (T)

For customers already subscribed to the Unlimited Regional Calling with FIOS as of February 16, 2008: (T)

	12 Month <u>Term</u>	24 Month ¹ <u>Term</u>
With FIOS Internet	\$0.01	\$5.01
With FIOS TV	\$3.01	\$8.01
With FIOS Internet and FIOS TV	\$8.00	\$15.00

For customers who subscribed to the Unlimited Regional Calling with FIOS between February 17, 2008 and October 3, 2008: (T)

	12 Month <u>Term</u>	24 Month ¹ <u>Term</u>
With FIOS Internet	\$8.01	\$3.01
With FIOS TV	\$8.01	\$8.01
With FIOS Internet and FIOS TV	\$15.00	\$15.00

For customers who subscribed to the Unlimited Regional Calling with FIOS between October 4, 2008 and June 20, 2009. (T)

	12 Month <u>Term</u>
With FIOS Internet	\$13.01
With FIOS TV	\$15.01
With FIOS Internet and FIOS TV	\$15.00

For customers newly subscribing to the Unlimited Regional Calling with FIOS between June 21, 2009 and January 16, 2010. (T)

	6 or 12 Month <u>Term</u>
With FIOS Internet	\$5.01
With FIOS TV	\$8.01
With FIOS Internet and FIOS TV	\$15.00

¹ As of August 23, 2008, the 24-month term option will no longer be offered for purchase but will remain valid for existing customers.

Section 2

1st Revised Sheet 7
Canceling
Original Sheet 7

PACKAGED SERVICES

PACKAGES - Continued

UNLIMITED REGIONAL CALLING WITH FIOS - Continued

(T)

4. Rates

The following discounts on Regional Essentials will apply when it is part of the Unlimited Regional Calling with FIOS:

(T)

For customers newly subscribing to the Unlimited Regional Calling with FIOS on or after January 17, 2010:

(T)

	Month to Month	24 Month
	<u>Term</u>	<u>Term</u>
With FIOS Internet	\$5.00	\$10.00
With FIOS TV	\$5.00	\$10.00
With FIOS Internet and FIOS TV	\$5.00	\$10.00

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Section 2

1st Revised Sheet 14
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PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS FEATURE PACKAGES

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

a. General Regulations

These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.

Feature Package One

Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or Three Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features offered for the same rate.

Feature Package Two

Feature Package Two is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging¹. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate. (T)

Feature Package Three

Feature Package Three is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging². The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate. (T)

¹ Voice Messaging is a non-regulated service.

² One Point Voice Messaging is a non-regulated service.

Section 2

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PACKAGED SERVICES

PACKAGES - Continued

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA (T)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services: (T)

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18)
Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18)
Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18)

- e. Frontier Local Calling Plan Plus - choice of any of the following Calling Services ¹; Local Calling - choice of any three of the following Calling Services: (T)

Anonymous Call Block	Call Forwarding
Busy Redial	Distinctive Ring
*69	Special Call Acceptance
Call Block	Select Call Forwarding
Caller ID	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
	Three Way Calling
	Priority Call

¹ New or existing customers of Frontier Local Calling Plan Plus only can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 for conditions, feature description and rate. (T)

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Canceling
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PACKAGED SERVICES

PACKAGES - Continued

- D. FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued (T)
(T)

2. Services - Continued

Frontier Regional Calling Plan includes the following services: (T)

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
 - Each Network Access Line connected – Residence (P.U.C. OR No. 18)
 - Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18)
 - Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18)
- d. Caller ID Name and Number, Speed Dialing 8 and 30, Call Waiting/ Cancel Call Waiting, and Three-Way Calling
- e. A choice of voicemail options¹
- f. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. A choice of voicemail options¹
- c. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- d. Call Intercept

¹ Voicemail options are non-regulated services and listed for informational purposes only.

Section 2

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PACKAGED SERVICES

PACKAGES - Continued

D. FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued (T)
 (T)

3. CONDITIONS

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is only available on flat-rated single-line residential service. (T)

Choices or combinations of Calling Services are subject to availability.

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is not available: (T)

- with any other package or bundled offering on the same line;
- with Lifeline service;
- with ISDN service

Frontier Regional Calling Plan, or Regional Calling Extra is not available for grandfathered foreign exchange customers. (T)

4. RATES

	Monthly Rate ¹	
Regional Calling Extra	\$49.95	
Frontier Regional Calling Plan	\$44.95	(T)
Frontier Local Calling Plan Plus ²	\$32.95	
Frontier Local Calling Plan	\$29.95	(T)

¹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.
² New or existing customers of Frontier Local Calling Plan Plus only can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 on for conditions, feature description and rate. (T)

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS (T)
(T)

1. General

Unlimited DTL and Custom Line Telephone Service are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging¹ offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered. (T)

2. Services

The following two (2) options are available:

Unlimited DTL Basic Package includes the following:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹.

Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(1) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹.

¹ – Voice Messaging is a non-regulated service and listed for informational purposes only.

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

2. Services - Continued

The following two (2) options are available: - Continued

Unlimited DTL Basic Package includes the following: - Continued

Unlimited DTL Expansion Lines - Continued

(2) Expansion Lines without unlimited calling¹

DTL Expansion Lines are available for a monthly rate, per line, with EAS and choice of one to five(1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging².

Custom Line Telephone Service includes the following: (T)

a. One (1) Custom Line Telephone Service (T)

b. Extended Area Service (EAS)

c. Unlimited IntraLATA toll calling

d. Choice of one or both of the following calling features:

Caller ID and Voice Messaging².

¹ – IntraLATA toll usage rates apply in addition to the monthly rate.

² – Voice Messaging is a non-regulated service and listed for informational purposes only.

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

2. Services - Continued

The following two (2) options are available: - Continued

Custom Line Telephone Service Expansion Lines (T)

At least one (1) Custom Line Telephone Service Expansion Line is required with each Unlimited Custom Line Telephone Service Package. The following two (2) options are available: (T)
(T)

(1) Expansion Lines with unlimited calling

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one or both of the following calling features: (T)

Caller ID and Voice Messaging¹.

(2) Expansion Lines without unlimited calling² (T)

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and choice of one or both of the following calling features: (T)

Caller ID and Voice Messaging¹.

¹ – Voice Messaging is a non-regulated service and listed for informational purposes only.

² – IntraLATA toll usage rates apply in addition to the monthly rate.

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND BASIC CUSTOM LINE TELEPHONE SERVICE (T)
FOR BUSINESS - Continued

3. Conditions

Unlimited DTL and Internal Communications, System and Call Management Features Basic Custom Line Telephone Service are available only where facilities and conditions permit. (T)

Unlimited DTL and Custom Line Telephone Service are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only. (T)

Unlimited DTL and Custom Line Telephone Service are only available with subscription to a business unlimited nationwide long distance calling plan through the Company and Frontier high speed internet service. Each Expansion Line must also subscribe to a business long distance calling plan through the Company's Long Distance. (T)

Unlimited DTL and Custom Line Telephone Service are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. (T)

Customers are allowed up to 24 Expansion Lines per customer location. A maximum of nine (9) such lines per customer location can have Unlimited Calling either with this plan or any other toll product offered by the Company.

Unlimited DTL and Custom Line Telephone Service are not available with the following services: (T)

- Flexible Digital Channel Service (T)
- ISDN Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

3. Conditions - Continued

Unlimited DTL and Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services. (T)

Unlimited DTL and Custom Line Telephone Service do not apply to the following calls or services: (T)

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service
- Operator Assist Credit/Calling Card Calls
- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- Three Way Calling (per activation)
- *69 (per activation) Operator Assist Person-to-Person Service (T)

Unlimited DTL and Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service. (T)

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or Custom Line Telephone Service. (T)

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

4. Termination Liability

Unlimited DTL and Custom Line Telephone Service are offered on a one-year or a three-year term agreement. (T)

Early termination of a Unlimited DTL Basic Package or Custom Line Telephone Service term agreement by the customer will result in a one-time flat Termination Charge of: (T)

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term

\$150 for default within the 2nd year of the term

\$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two (2) lines (the Basic Package core line and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued (T)

5. Rates and Charges

	<u>1-Year Term</u>	<u>3-Year Term</u>	
Unlimited DTL Basic Packages ¹	\$73.00	\$58.00	
		<u>Monthly Rate</u>	
Expansion Line with Unlimited Calling, per line ²		35.00	
Expansion Line without Unlimited Calling, per line, ^{2,3}		35.00	
	<u>1-Year Term</u>	<u>3-Year Term</u>	
Custom Line Telephone Service ¹	68.00	53.00	(T)
		<u>Monthly Rate</u>	(D)
Expansion Line with Unlimited Calling, per line ²		45.00	
Expansion Line without Unlimited Calling, per line ^{2,3}		30.00	

¹ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or Custom Line Telephone Service ¹ ordered. (T)

² Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.

³ IntraLATA toll usage rates apply in addition to the monthly rate.

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INTRALATA TOLL SERVICES

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(T)

(T)

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL ~~CALL~~ BUSINESS PLAN

CONDITIONS

There is no monthly rate or nonrecurring charge associated with this service.

Discounts shown in the Regional Toll Call Plans will include monthly usage (including service charges and operator service charges) for calls offered in the Message Telecommunications Service section of this tariff, ~~that~~ are carried and billed by the Company.

In calculating the usage volume discount, the discount will generally be applied against the customer's intrastate intraLATA charges. However, if the intraLATA offering is part of a joint toll offering, the threshold for application of the discount will be determined by total gross monthly toll usage associated with the joint offering. In that case, the discount applied will be as specified by the joint offering, and the discount will be apportioned to the proper jurisdiction (IntraLATA and InterLATA) proportional to the accumulated usage charges.

Termination Liability

At the expiration of a term commitment period, the Company will convert the customer to the Month-to-Month Discount percentages unless the customer chooses to renew for the same term commitment period, converts to a different term commitment period, or discontinues service.

During a term commitment period, the customer may elect to convert to a new term commitment period of the same or different length. Conversion to a new term commitment period will be allowed without penalty if the expiration date of the new term commitment period is later than the expiration date of the existing term commitment period.

In the event the Regional Toll ~~Call~~ Business Plan is terminated by the customer prior to completion of the 1-, 2-, or 3-year term commitment period, the customer shall be liable for the termination liability (TL). The customer shall be required to make the immediate payment of the following applicable amount:

Termination Liability Charge:

One Year Term Commitment	\$100.00
Two Year Term Commitment	200.00
Three Year Term Commitment	300.00

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

REGIONAL TOLL ~~CALL~~ BUSINESS PLAN - Continued

RATES ¹

Rate table that the discount applies to:

	<u>Initial 18 Seconds</u>	<u>Each Additional One-Tenth Minute</u>
<u>Peak Rates</u>	\$.0345	\$.0115
<u>Off-Peak Rates</u>	.024	.008

Regional Toll ~~Call~~ Business Plan Discounts

Business customers who subscribe to Regional Toll ~~Call~~ Business Plan will receive the following discounts based on the term commitment, for all toll usage billed for the month when their monthly toll usage falls within the amounts shown.

<u>Monthly Toll Usage Charges</u>	<u>Month-to- Month Discount</u>	<u>1 Year Discount ¹</u>	<u>2 Years Discount ¹</u>	<u>3 Years Discount ¹</u>
\$.01 - 24.99	0%	10%	15%	20%
25.00 - 99.99	10%	15%	20%	25%
100.00 - 199.99	15%	20%	25%	30%
200.00 and over	20%	25%	30%	35%

¹ See CONDITIONS for Termination Liability.

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

FRONTIER FLAT RATE BUSINESS ~~CALLING SAVINGS~~ PLAN

(T)

CONDITIONS

Frontier Flat Rate Business ~~Calling Savings~~ Plan offers to business customers a flat rate, available 24 hours a day, seven days per week, for Intrastate IntraLATA Long Distance Message Telecommunications Service.

(T)

Sub-minute rating will be utilized for the timing and rating of the Frontier Flat Rate Business ~~Calling Savings~~ Plan. Sub-minute rating consists of rating the initial 18 seconds of each call with an "Initial 18 Seconds" rate, and then rating each 6-second increment thereafter with an "Additional 6 Seconds" rate.

(T)

There is no monthly recurring charge or nonrecurring charge associated with this calling plan.

Frontier Flat Rate Business ~~Calling Savings~~ Plan applies to the following calls:

(T)

- Direct Dialed Station-to-Station
- Customer Dialed Calling Card Station-to-Station
- Operator Handled Station-to-Station
- Operator Handled Calling Card Station-to-Station
- Operator Handled Person-to-Person

Calling Card and Operator Surcharges are applicable under this calling plan (see applicable section).

RATES

Frontier Flat Rate Business ~~Calling Savings~~ Plan

(T)

Per subminute billing

<u>Initial 18 Seconds</u>	<u>Each Additional 6 Seconds</u>
\$.027	\$.009

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

GENERAL

The Unlimited IntraLATA Toll Usage for Business plan is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS), ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit.

(T)

(T)

CONDITIONS

Monthly rates for Unlimited IntraLATA Toll Usage for Business apply per line in addition to Business One-Party including EAS, ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service monthly line rates.

(T)

(T)

All regulations applicable to Business One-Party, ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage for Business plan.

(T)

(T)

(T)

Unlimited IntraLATA Toll Usage for Business is only available to business customers who subscribe to Frontier Northwest as their carrier for all local and intraLATA toll calls.

Unlimited IntraLATA Toll Usage for Business is available to business customers who subscribe to 25 or fewer Frontier Northwest lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage for Business for a maximum of ten (10) lines per customer location.

Unlimited IntraLATA Toll Usage for Business plan is not available with the following services:

- ~~FlexGrow~~ Flexible Digital Channel Service
- ISDN Basic Service
- ISDN Primary Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

(T)

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INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

CONDITIONS - Continued

An early termination charge will not apply under the following circumstances.

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

RATES

	<u>Monthly Rate</u> <u>Business</u>
Unlimited IntraLATA Toll Usage Plan for Business ^{1,2,3}	
Month-to-Month	\$12.00
One Year Term Option	8.00

- ¹ Unlimited IntraLATA Toll Usage for Business does not include a Business One-Party, EAS, ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service. Monthly rates for Unlimited IntraLATA Toll Usage for Business apply in addition to the monthly line rates associated with these services. (T)
- ² For Business customers with 25 or fewer lines per customer location. Eligible Business customers may subscribe to Unlimited Toll Usage for Business for a maximum of ten (10) lines per customer location.
- ³ Nonrecurring charges, as set forth in Section 13 of this tariff, are not applicable for customers ordering Unlimited IntraLATA Toll Usage for Business on an existing Business One-Party, ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service. (T)

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PACKAGED SERVICES

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Section 2

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PACKAGED SERVICES

PACKAGES

REGIONAL CALLING VALUE or ~~LOCAL CALLING PLUS~~ REGIONAL ESSENTIALS¹

| (T)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Regional Calling Value includes the following services:

| (T)

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
 - Each Network Access Line connected – Residence (P.U.C. OR. No. 18)
 - Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR. No. 18)
- d. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

~~Local Calling Plus~~ Regional Essentials includes the following services:

| (T)

- a. The services listed above under Regional Calling Value Services and up to three vertical services:
- b. Caller ID
- c. Call Waiting/Cancel Call Waiting
- d. A choice of voicemail options¹
- e. In addition to the nonrecurring charges listed above in Regional Calling Value Services, the following nonrecurring rate is included in the package price:
 - Calling Services – Nonrecurring Charge, per order (P.U.C. OR. No. 18, Section VII)
- f. A Feature Package that includes Call Forwarding and Three-Way Calling when the customer also subscribes to a qualifying unlimited long distance calling plan (see Conditions).

| (T)

¹ Voicemail options are non-regulated services and listed for informational purposes only.

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PACKAGED SERVICES

PACKAGES - Continued

REGIONAL CALLING VALUE or ~~LOCAL CALLING PLUS~~ REGIONAL ESSENTIALS -- Continued

3. CONDITIONS

Regional Calling Value or ~~Local Calling Plus~~ Regional Essentials is only available on flat-rated single-line residential service.

Regional Calling Value or ~~Local Calling Plus~~ Regional Essentials is not available:

- with any other package or bundled offering on the same line;
- with ISDN service;
- with affiliate discounts;
- with optional toll discount calling plans

Feature Package*

The Feature Package for ~~Local Calling Plus~~ Regional Essentials will automatically be provided to customers newly subscribing to ~~Local Calling Plus~~ Regional Essentials on or after April 18, 2010. Customers subscribing to ~~Local Calling Plus~~ Regional Essentials prior to April 18, 2010 will be eligible to receive the Feature Package upon customer request.

If the customer removes ~~Local Calling Plus~~ Regional Essentials or the qualifying unlimited long distance calling plan associated with ~~Local Calling Plus~~ Regional Essentials, the customer will lose the Feature Package. Additionally, if the customer requests the removal of any of the individual features included in the Feature Package, the entire feature package will be removed.

4. RATES

	Monthly Rate ¹	
Regional Calling <u>Value</u>	\$30.04*	(T)
Local Calling Plus <u>Regional Essentials</u>	32.04	(T)

* Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Frontier Communications Online and Long Distance Inc., Posted Rates, Terms and Conditions.

¹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

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PACKAGED SERVICES

PACKAGES - Continued

~~LOCAL CALLING PLUS~~ / REGIONAL ~~ESSENTIALS~~ / ~~CALLING~~ REGIONAL CALLING VALUE BUNDLE DISCOUNTS | (T)

1. General

Monthly discounts may apply when ~~Local Calling Plus~~ Regional Essentials or Regional Calling Value is bundled with an unlimited long distance calling plan plus the following: | (T)

High Speed Internet
Direct TV purchased through the Company

2. Service

Customers will continue receiving their existing discount on a month-to-month basis following the initial 12-month term of their offer.

Customers are limited to one discount only and cannot combine discounts. Each product must be purchased through or billed by Frontier Communications Northwest Inc. | (T)

3. Conditions

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited rate, terms, and conditions as found in the Company's Long Distance Product Guide. | (T)

High Speed Internet Up to 3.1 Mbps or Up to 7.1 Mbps package refers to a specific Company offering that offers a maximum speed of Up to 3.1 Mbps or Up to 7.1 Mbps, and does not refer to other products that offer lower maximum speeds.

4. Rates

~~Local Calling Plus~~ Regional Essentials | (T)

Monthly Discount

High speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package) \$ 3.00¹

Direct TV purchased through the Company (Total Choice or Higher) \$ 2.99²

¹ As of November 1, 2008, the discount to ~~Local Calling Plus~~ Regional Essentials bundle with High Speed Internet (Up to 3.1 Mbps or Up to 7.1 Mbps package) will no longer be offered for purchase, but will remain valid for existing customers. | (T)

² As of May 1, 2008, the ~~Local Calling Plus~~ Regional Essentials bundle with Direct TV will no longer be offered for purchase, but will remain valid for existing customers. | (T)

Section 2

~~Original~~ 1st Revised Sheet 4
~~Canceling~~
Original Sheet 4

PACKAGED SERVICES

PACKAGES - Continued

~~LOCAL CALLING PLUS~~ REGIONAL ESSENTIALS / REGIONAL CALLING VALUE BUNDLE DISCOUNTS - Continued

(T)

4. RATES - Continued

For Customers newly subscribing to ~~Local Calling Plus~~ Regional Essentials / Regional Calling Value Bundle Discounts beginning November 1, 2008:

(T)

Monthly Discounts

~~Local Calling Plus~~ Regional Essentials
Regional Calling Value

(T)

High Speed Internet	\$5.00	\$ 8.00
Direct TV through the Company	5.00	8.00
High Speed Internet and Direct TV through the Company	5.00	13.00

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~~Original~~ ~~1st Revised~~ Sheet 5
~~Canceling~~
~~Original Sheet 5~~

PACKAGED SERVICES

PACKAGES — Continued

~~LOCAL CALLING PLUS BUNDLE~~ ~~UNLIMITED REGIONAL CALLING~~ WITH FIOS

(T)

1. General

Monthly discounts may apply when ~~Local Calling Plus~~ ~~Unlimited Regional Calling~~ is bundled with an unlimited long distance calling plan plus one or both of the following FIOS Products as determined by Frontier for a 6, 12 or 24-month¹ commitment:

(T)

FIOS Internet
FIOS TV

2. Service

At the expiration of a customer's first 12 or 24-month term commitment under the ~~Local Calling Plus~~ ~~Unlimited Regional Calling~~ Bundle with FIOS, the customer will continue to receive the same level of discount on a month-to-month basis. Customers may at any time during this extension period elect to take month-to-month rates or, if qualified, enroll in another ~~Local Calling Plus Bundle~~ ~~Unlimited Regional Calling~~ with FIOS term commitment. In such case, the customer must contact the Company to arrange for the month-to-month rates or to enroll in the new term commitment.

(T)

(T)

Customers are limited to one discount only and cannot combine discounts. To qualify for the discount, each product must be billed by Frontier Northwest. Or purchased through a Home Owner's Association or Property Manager under contract with Enhanced Communities, and none of the products may be billed to a credit card.

3. Conditions

Qualifying unlimited long distance calling plans must be consistent with Plan O Service - Unlimited rates, terms and conditions, as found in the Company's Long Distance Product Guide.

Discontinuance of any one of the services listed above will result in immediate termination of the discount.

¹ As of August 23, 2008, the 24-month term option will no longer be offered for purchase but will remain valid for existing customers.

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Section 2

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Canceling
Original Sheet 6

PACKAGED SERVICES

PACKAGES - Continued

~~LOCAL CALLING PLUS BUNDLE~~ UNLIMITED REGIONAL CALLING WITH FIOS ~~—~~ Continued

(T)

4. Rates

The following discounts on Regional Essentials will apply when it is part of the ~~Local Calling Plus Bundle~~ Unlimited Regional Calling with FIOS:

(T)

(T)

For customers already subscribed to the Unlimited Regional Calling ~~Essentials Bundle~~ with FIOS® as of February 16, 2008:

(T)

	12 Month <u>Term</u>	24 Month ¹ <u>Term</u>
With FIOS Internet	\$0.01	\$5.01
With FIOS TV	\$3.01	\$8.01
With FIOS Internet and FIOS TV	\$8.00	\$15.00

For customers who subscribed to the ~~Local Calling Plus Bundle~~ Unlimited Regional Calling with FIOS between February 17, 2008 and October 3, 2008:

(T)

	12 Month <u>Term</u>	24 Month ¹ <u>Term</u>
With FIOS Internet	\$8.01	\$3.01
With FIOS TV	\$8.01	\$8.01
With FIOS Internet and FIOS TV	\$15.00	\$15.00

For customers who subscribed to the ~~Local Calling Plus Bundle~~ Unlimited Regional Calling with FIOS between October 4, 2008 and June 20, 2009.

(T)

	12 Month <u>Term</u>
With FIOS Internet	\$13.01
With FIOS TV	\$15.01
With FIOS Internet and FIOS TV	\$15.00

For customers newly subscribing to the ~~Local Calling Plus Bundle~~ Unlimited Regional Calling with FIOS between June 21, 2009 and January 16, 2010.

(T)

	6 or 12 Month <u>Term</u>
With FIOS Internet	\$5.01
With FIOS TV	\$8.01
With FIOS Internet and FIOS TV	\$15.00

¹ As of August 23, 2008, the 24-month term option will no longer be offered for purchase but will remain valid for existing customers.

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~~Original~~ 1st Revised Sheet 7
~~Canceling~~
Original Sheet 7

PACKAGED SERVICES

PACKAGES - Continued

~~LOCAL CALLING PLUS BUNDLE~~ UNLIMITED REGIONAL CALLING WITH FIOS - Continued

(T)

4. Rates

The following discounts on Regional Essentials will apply when it is part of the ~~Local Calling Plus Bundle~~ Unlimited Regional Calling with FIOS:

(T)

For customers newly subscribing to the ~~Local Calling Plus~~ Unlimited Regional Calling with FIOS on or after January 17, 2010:

(T)

	Month to Month <u>Term</u>	24 Month <u>Term</u>
With FIOS Internet	\$5.00	\$10.00
With FIOS TV	\$5.00	\$10.00
With FIOS Internet and FIOS TV	\$5.00	\$10.00

Reference No. ~~OR-10-01~~ 1002

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PACKAGED SERVICES

PACKAGES - Continued

C. BUSINESS FEATURE PACKAGES

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

a. General Regulations

These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.

Feature Package One

Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or Three Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features offered for the same rate.

Feature Package Two

Feature Package Two is available to customers' Basic Business One-Party Service including EAS, ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging¹. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

(T)
(T)

Feature Package Three

Feature Package Three is available to customers' Basic Business One-Party Service including EAS, ~~Internal Communications and Call Management Features~~ Customized Multi-line Telephone Service or ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging². The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

(T)
(T)

¹ Voice Messaging is a non-regulated service.

² One Point Voice Messaging is a non-regulated service.

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PACKAGED SERVICES

PACKAGES - Continued

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA (T)

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services: (T)

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18)
Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18)
Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18)

- e. Frontier Local Calling Plan Plus - choice of any of the following Calling Services ¹; Local Calling - choice of any three of the following Calling Services: (T)

Anonymous Call Block	Call Forwarding
Busy Redial	Distinctive Ring
*69	Special Call Acceptance
Call Block	Select Call Forwarding
Caller ID	Speed Dialing 8
Call Waiting/ Cancel Call Waiting	Speed Dialing 30
	Three Way Calling
	Priority Call

¹ New or existing customers of Frontier Local Calling Plan Plus only can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 for conditions, feature description and rate. (T)

Section 2

~~Original~~ 1st Revised Sheet 17
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PACKAGED SERVICES

PACKAGES - Continued

- D. FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued

(T)
(T)

2. Services - Continued

Frontier Regional Calling Plan includes the following services:

(T)

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:
 - Each Network Access Line connected – Residence (P.U.C. OR No. 18)
 - Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18)
 - Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18)
- d. Caller ID Name and Number, Speed Dialing 8 and 30, Call Waiting/ Cancel Call Waiting, and Three-Way Calling
- e. A choice of voicemail options¹
- f. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. A choice of voicemail options¹
- c. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- d. Call Intercept

¹ Voicemail options are non-regulated services and listed for informational purposes only.

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~~Original~~ 1st Revised Sheet 18
Canceling
Original Sheet 18

PACKAGED SERVICES

PACKAGES - Continued

- D. FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA - Continued

(T)
(T)

3. CONDITIONS

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is only available on flat-rated single-line residential service.

(T)

Choices or combinations of Calling Services are subject to availability.

Frontier Local Calling Plan, Frontier Local Calling Plan Plus, Frontier Regional Calling Plan, or Regional Calling Extra is not available:

(T)

- with any other package or bundled offering on the same line;
- with Lifeline service;
- with ISDN service

Frontier Regional Calling Plan, or Regional Calling Extra is not available for grandfathered foreign exchange customers.

(T)

4. RATES

	Monthly Rate ¹
Regional Calling Extra	\$49.95
<u>Frontier</u> Regional Calling <u>Plan</u>	\$44.95
<u>Frontier</u> Local Calling <u>Plan</u> Plus ²	\$32.95
<u>Frontier</u> Local Calling <u>Plan</u>	\$29.95

(T)

(T)

¹ Rate does not include any federal, state, or local taxes or surcharges applicable to a residential network access line.

² New or existing customers of Frontier Local Calling Plan Plus only can subscribe to Call Intercept at a discounted monthly rate. See P.U.C. OR No. 18 on for conditions, feature description and rate.

(T)

Section 2

~~Original~~ 1st Revised Sheet 19
~~Canceling~~
Original Sheet 19

PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND ~~INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC~~ CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS

(T)
(T)

1. General

Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging¹ offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

(T)

2. Services

The following two (2) options are available:

Unlimited DTL Basic Package includes the following:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one to five (1 - 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹.

Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

- (1) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging¹.

¹ – Voice Messaging is a non-regulated service and listed for informational purposes only.

Section 2

~~Original~~ 1st Revised Sheet 20
~~Canceling~~
Original Sheet 20

PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND ~~INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC~~ CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS -
Continued

(T)
(T)

2. Services - Continued

The following two (2) options are available: - Continued

Unlimited DTL Basic Package includes the following: - Continued

Unlimited DTL Expansion Lines - Continued

(2) Expansion Lines without unlimited calling¹

DTL Expansion Lines are available for a monthly rate, per line, with EAS and choice of one to five(1 to 5) of the following calling features:

Call Waiting, Three-Way Calling, Call Forwarding, Caller ID and Voice Messaging².

~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service includes the following:

(T)

- a. One (1) ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service

(T)

b. Extended Area Service (EAS)

c. Unlimited IntraLATA toll calling

d. Choice of one or both of the following calling features:

Caller ID and Voice Messaging².

¹ – IntraLATA toll usage rates apply in addition to the monthly rate.

² – Voice Messaging is a non-regulated service and listed for informational purposes only.

Section 2

~~Original~~ 1st Revised Sheet 21
Canceling
Original Sheet 21

PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND ~~INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC~~ CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS -
Continued

(T)
(T)

2. Services - Continued

The following two (2) options are available: - Continued

~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service Expansion
Lines

(T)

At least one (1) ~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service Expansion Line is required with each Unlimited ~~Internal Communications, System and Call Management Feature Basic~~ Custom Line Telephone Service Package. The following two (2) options are available:

(T)
|
(T)

(1) Expansion Lines with unlimited calling

~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one or both of the following calling features:

(T)

Caller ID and Voice Messaging¹.

(2) Expansion Lines without unlimited calling²

~~Internal Communications, System and Call Management Feature~~ Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and choice of one or both of the following calling features:

(T)

Caller ID and Voice Messaging¹.

¹ – Voice Messaging is a non-regulated service and listed for informational purposes only.

² – IntraLATA toll usage rates apply in addition to the monthly rate.

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Original Sheet 22

PACKAGED SERVICES

PACKAGES - Continued

- H. ~~UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES~~ BASIC CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - (T)
Continued (T)
3. Conditions
- Unlimited DTL and Internal Communications, System and Call Management Features Basic Custom Line Telephone Service are available only where facilities and conditions permit. (T)
- Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only. (T)
- Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service are only available with subscription to a business unlimited nationwide long distance calling plan through the Company and Frontier high speed internet service. Each Expansion Line must also subscribe to a business long distance calling plan through the Company's Long Distance. (T)
- Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic are~~ Custom Line Telephone Service are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. (T)
- Customers are allowed up to 24 Expansion Lines per customer location. A maximum of nine (9) such lines per customer location can have Unlimited Calling either with this plan or any other toll product offered by the Company.
- Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic are~~ Custom Line Telephone Service are not available with the following services: (T)
- ~~Flexgrow~~ Flexible Digital Channel Service (T)
 - ISDN Service
 - Remote Call Forwarding Service
 - Enhanced Call Forwarding Service – Personal Number
 - Auto Universal Call Distribution (ACD/UCD)
 - PBX Trunks
 - Foreign Exchange Service
 - Foreign Central Office Service
 - Customer Owned Pay Telephone (COPT)
 - Optional Measured Service
 - Premium Calling Plan
 - Toll Block

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~~Canceling~~
Original Sheet 23

PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND ~~INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC~~ CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS -
Continued

(T)
(T)

3. Conditions - Continued

Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service are not available in combination with other optional calling plans or virtual private network services.

(T)

Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service do not apply to the following calls or services:

(T)

- Operator Assist Station-to-Station Service
- Operator Assist Person-to-Person Service
- Operator Assist Credit/Calling Card Calls
- Directory Assistance Service (Local and National)
- Verification/Interrupt Service
- Dial It Service
- Wide Area Telecommunications and 800 Service
- Three Way Calling (per activation)
- *69 (per activation) ~~Operator Assist Person-to-Person Service~~

(T)

Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.

(T)

Details on calls made will not be available for this service.

Service Connection Charges will be waived in the event a class of service change is required in order to have an Unlimited DTL or ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service.

(T)

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PACKAGED SERVICES

PACKAGES - Continued

- H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND ~~INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC~~ CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS -
Continued

(T)
(T)

4. Termination Liability

Unlimited DTL and ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service are offered on a one-year or a three-year term agreement.

(T)

Early termination of a Unlimited DTL Basic Package or ~~Internal Communications, System and Call Management Features Basic~~ Custom Line Telephone Service term agreement by the customer will result in a one-time flat Termination Charge of:

(T)

1-year term agreement

\$75

3-year term agreement

\$225 for default within the 1st year of the term
\$150 for default within the 2nd year of the term
\$75 for default within the 3rd year of the term

If the customer cancels any of the unregulated components or all of the Expansion Line(s) of the bundle, the remaining components will revert to the individual rate and/or the tariff rate associated with that component.

The customer can add, delete or change the Expansion Lines without termination charges as long as two (2) lines (the Basic Package core line and one Expansion Line) remain on the account. If the one Expansion Line is removed, the remaining elements will revert to tariff rates. If the Basic Package core line is removed, the applicable termination charge shown above will apply.

Customer termination of service within the first 60 days, starting on the Order Completion Date, will result in customer liability for the monthly charges. Termination liability will be waived.

At the end of the term period or any subsequent renewal, the agreement will automatically be renewed for a successive one-year or three-year term at the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60-day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Company has provided 30 days notice of any change. Customers can move from a one-year to a three-year term without incurring a penalty.

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PACKAGED SERVICES

PACKAGES - Continued

H. UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND ~~INTERNAL COMMUNICATIONS, SYSTEM AND CALL MANAGEMENT FEATURES BASIC~~ CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

(T)
(T)

5. Rates and Charges

	<u>1-Year Term</u>	<u>3-Year Term</u>	
Unlimited DTL Basic Packages ¹	\$73.00	\$58.00	
	<u>Monthly Rate</u>		
Expansion Line with Unlimited Calling, per line ²	35.00		
Expansion Line without Unlimited Calling, per line, ^{2, 3}	35.00		
	<u>1-Year Term</u>	<u>3-Year Term</u>	
Internal Communications, System and Call Management Features Basic <u>Custom Line Telephone Service</u> ¹		68.00 53.00	(T) (D)
	<u>Monthly Rate</u>		
Expansion Line with Unlimited Calling, per line ²	45.00		
Expansion Line without Unlimited Calling, per line ^{2, 3}	30.00		

- ¹ At least one (1) Expansion Line is required with each Unlimited DTL Basic Package or ~~Management Features Basic~~ Custom Line Telephone Service¹ ordered. (T)
(T)
- ² Customers may have any combination of Expansion Lines but the combined total number allowed is 24 per customer location and may not exceed nine (9) Expansion Lines with Unlimited Calling per customer location.
- ³ IntraLATA toll usage rates apply in addition to the monthly rate.

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