



February 25, 2025

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 25-001 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of March 1, 2025.

<u>Section</u>	<u>Page</u>
5	8th Revised Page 19
5	8th Revised Page 25
5	6th Revised Page 28
5	6th Revised Page 34
5	2nd Revised Page 37.1

This filing increases monthly rates for most Custom Calling Features and Custom Calling Packages. Customers were notified 30 days in advance of these changes.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Peter Gose - Lumen

OR2025-02

ROBYN CRICHTON
Government Operations Director
robyn.m.crichton@lumen.com
voice: (913) 884-1131

SPECIAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Cont'd)

Service Charge	Monthly Rate	Nonrecurring Charge
Directory List Change Charge	-	5.00

Residential Additional Listings [1]	Monthly Rate	Nonrecurring Charge
Each listing [PP3818R]		
- Reference listing	\$6.25 (I)	\$5.00
- Other information (Alternate), per line [PP3812R] [PP3830R]	\$6.25 (I)	5.00
Listings in foreign exchange directories or directory sections [PP3826R]		
- Residence listing, each	\$6.25 (I)	5.00
- Other information, per line	\$6.25 (I)	5.00
Alpha listing of telephone number, per listing	\$9.00	10.00

Business Additional Listings [1]	Monthly Rate	Nonrecurring Charge
Each listing [PP3820B]		
- Reference listing	\$6.25 (I)	\$5.00
- Other information (Alternate), per line [PP3814B] [PP3832B] [PP3839B]	\$6.25 (I)	5.00
- Hotel guest listing	\$6.25 (I)	5.00
- Shared Service Provider (SSP) Client listing, per listing	\$6.25 (I)	5.00
- Secretarial listing**	\$7.25	
Listings in foreign exchange directories or directory sections [PP3828B]		
- Business listing, each	\$6.25 (I)	5.00
- Other information, per line	\$6.25 (I)	5.00
Alpha listing of telephone number, per listing	\$9.00	10.00

**Not available as a new service.

[1] Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

"Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

Description	Residence Monthly Rates		Business Monthly Rates	
	Single	Multiple ^[1]	Single	Multiple ^[1]
Call Forwarding (Fixed ^{[2] [5]} or Variable)	\$7.50 (I)	\$7.50 (I)	\$7.50 (I)	\$7.50 (I)
Call Forward Additional Paths (Per Path)	N/A	N/A	3.00 NC	N/A
Call Forward No Answer (Fixed or Customer Programmable)	4.50 (I)	4.50 (I)	4.50 (I)	4.50 (I)
Call Forward Busy (Fixed or Customer Programmable)	4.50 (I)	4.50 (I)	4.50 (I)	4.50 (I)
Call Forward of Call Waiting ^[3]	N/C	N/C	N/C	N/C
Call Waiting ^[PP3000 PP3050]	11.00 (I)	11.00 (I)	11.00 (I)	11.00 (I)
Call Waiting with Options ^{[2] [5]}	8.00	8.00	8.00	8.00
Personal Alert Line ^{[2] [5]} (a.k.a. Warm Line)	7.50 (I)	7.50 (I)	7.50 (I)	7.50 (I)
SignalRing (a.k.a. Custom Ring)	9.00 (I)	9.00 (I)	9.00 (I)	9.00 (I)
Speed Dial				
- 8-number capacity	7.50 (I)	7.50 (I)	7.50 (I)	7.50 (I)
- 30-number capacity ^{[2] [5]}	9.00 (I)	N/A	9.00 (I)	N/A
Three-Way Calling ^[4]	7.50 (I)	7.50 (I)	7.50 (I)	7.50 (I)
- with Transfer (per line)	N/A	N/A	7.50 (I)	N/A
Outbound Call Block Feature	5.00	N/A	5.00	N/A

^[1] Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.

^[2] Grandfathered service limited to lines in service for existing customers at existing locations.

^[3] Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.

^[4] Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.

^[5] As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

SPECIAL EXCHANGE SERVICES

FIXED REMOTE CALL FORWARDING [1] (Cont'd)

- I. FRCF service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.
- J. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with Residential and Business FRCF service. In addition, Business FRCF is entitled without charge, to one listing in the classified section ("yellow pages") of the directory.

RATES

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Fixed Remote Call Forwarding		
Residence [PP3109]	\$24.50 (I)	\$25.00
Business [PP3110]	\$29.00 (I)	\$25.00
Change of number to which calls are forwarded		\$15.00

[1] Effective June 1, 2023, Fixed Remote Call Forwarding is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

UNITED TELEPHONE COMPANY OF THE NORTHWEST

OREGON PRICE LIST

Section 5
6th Revised Page 34

SPECIAL EXCHANGE SERVICES

EXPRESS TOUCH SERVICE (Cont'd)

Service Connection Charges do not apply when Express Touch Services are installed.

RATES

	<u>Code</u>	<u>Monthly Rate Per Line</u>		<u>Rate per Feature Activation</u>
		<u>Residential</u>	<u>Business</u>	
A. Anonymous Call Rejection ⁽¹⁾		N/C	N/C	N/C
B. Caller ID with Name [PP3248 PP3249]	FTK1FCC	13.00 (I)	13.00 (I)	
C. Caller ID–Number Only ⁽²⁾ ^[4] [PP3165 PP3164]	FTE1FCC	13.00 (I)	13.00 (I)	
D. Repeat Dial Flat Rate Usage Sensitive [PP3163 PP3162]	FTA1FCC N/A	7.50 (I)	7.50 (I)	1.50
E. Return Call Flat Rate Usage Sensitive	FTB1FCC N/A	7.50 (I)	7.50 (I)	1.50
F. Selective Call Acceptance ^[3] ^[4]	FTJ1FCC	7.50 (I)	7.50 (I)	
G. Selective Call Forwarding	FTG1FCC	7.50 (I)	7.50 (I)	
H. Selective Call Rejection	FTH1FCC	7.50 (I)	7.50 (I)	
I. Selective Call Ring (a.k.a. Priority Call)	FTF1FCC	7.50 (I)	7.50 (I)	
	<u>Code</u>	<u>Nonrecurring Charge</u>		
		<u>Residential</u>	<u>Business</u>	
J. Calling Number Identification Blocking	FTD1FCC	N/C	N/C	
K. Subsequent Blocking on same line	FTD1FCC	5.00	5.00	

⁽¹⁾ Anonymous Call Rejection is provided at no charge only to customers of Caller ID–Number Only and Caller ID with Name.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

^[3] Grandfathered service limited to lines in service for existing customers at existing locations.

^[4] As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING/EXPRESSTOUCH SERVICE FEATURE PACKAGES - (Cont'd)

D. Feature Packages - (Cont'd)

2. Feature Package Rates

Features Package Name	GF	Monthly Rate Per Line
Advantage [PP3015APR]	✓	\$18.00 (I)
Call Manager	✓	15.00
Essentials [PPEQESPKB]	✓	19.00 (I)
In Touch with Call Forward [PP3024CFB]	✓	9.00
Elite [PPEQEPKB PPEQEPKR]	✓	21.00
Classics [PPEQCCPKB]	✓	18.00 (I)
Priority [PPEQPPK]	✓	10.00

GF (✓) = Grandfathered and limited to lines in service at existing locations for current customers. Effective March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.