



February 19, 2016

Advice No. 2016-001-PL

The Honorable Commissioners Ackerman, Bloom and Savage
Oregon Public Utility Commission
P.O. Box 1088
Salem, Oregon 97308-1088

Attention: Joan Grindeland

Dear Commissioners:

Pursuant to Qwest's Price Plan under ORS 759.255, Qwest Corporation d/b/a CenturyLink QC is filing notice of revisions to the Exchange and Network Services Price List, Section 2. These sheets being revised are listed on Attachment A.

This filing revises language for the Convenience Fee Charge assessed by CenturyLink when customers complete one-time payments with the assistance of a live customer service representative. CenturyLink may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the CenturyLink assessed fee.

Whether a fee is assessed by CenturyLink or a third party vendor, customers will be advised prior to completing a one-time payment of the applicable fee.

Questions concerning this filing may be directed to me or to Phil Grate at (206) 345-6224.

Yours very truly,

A handwritten signature in black ink that reads "Dawn Salaver".

Dawn Salaver

Attachments

Cc: Phil Grate

Dawn Salaver
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EXCHANGE AND NETWORK SERVICES PRICE LIST
P.U.C. OREGON FOURTH EDITION

<u>SECTION</u>	<u>SHEET</u>	<u>REVISION</u>
2	Sheet 1	3rd

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 2
3rd Revised Sheet 1
Cancels 2nd Revised Sheet 1

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 GENERAL

Section 2, General Regulations - Conditions of Offering, of the Exchange and Network Services Tariff, is made a part of this Price List by reference.

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS

A. Convenience Fee Charge

A Convenience Fee Charge will apply to **business or** residential customers for one-time payments made with a live customer representative using a credit card or an electronic funds transfer. Payments for a deposit or advance payment to establish new service are excluded from the Convenience Fee Charge. This charge does not apply to residential customers who are enrolled in automatic payment plans, who pay their bill by mail, who use the automatic voice response unit, who use their financial institution's bill payment service, or who pay their bills online at Qwest's website. This one-time charge will appear on the customer's bank or credit card statement along with the payment amount. **The Company may utilize a third party vendor for the acceptance and processing of any type of one-time payments, in which instance a fee, as determined and assessed by the vendor, will apply in lieu of the charges specified herein.**

(C)

(N)

(N)

CHARGE

- Convenience Fee Charge, per occasion
(Live Representative) \$5.00

(M) Material moved to Sheet 1.1.

Transmittal No. 2016-001-PL

Effective: 2-20-16

NOTICE

THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2016-002