



May 27, 2016

Oregon Public Utility Commission
201 High St SE
Salem, OR 97301-3612

RE: Advice No. OR16-002 for United Telephone Company of the Northwest d/b/a CenturyLink

Dear Commissioners:

Attached for electronic filing are revised sheets for United Telephone Company of the Northwest, CenturyLink Price List No. 102. This filing is submitted with a proposed effective date of June 1, 2016.

Price List

Section 5	1st Revised Page 1	Section 5	3rd Revised Page 44
Section 5	1st Revised Page 7	Section 5	3rd Revised Page 45
Section 5	1st Revised Page 19	Section 5	2nd Revised Page 46
Section 5	1st Revised Page 25	Section 5	3rd Revised Page 47
Section 5	1st Revised Page 26	Section 5	1st Revised Page 52
Section 5	1st Revised Page 27	Section 5	1st Revised Page 53
Section 5	1st Revised Page 34	Section 5	1st Revised Page 54
Section 5	1st Revised Page 39	Section 5	1st Revised Page 55
Section 5	1st Revised Page 40	Section 5	1st Revised Page 56
Section 5	1st Revised Page 41	Section 5	1st Revised Page 59
Section 5	1st Revised Page 42	Section 5	1st Revised Page 60
Section 5	2nd Revised Page 43	Section 6	3rd Revised Page 22

Pursuant to the Price Plan under ORS 759.255 for United Telephone Company of the Northwest, this filing increases the rates for business flat rate and measured services, pbx trunk rates, custom calling services, packaged services, directory listings, and directory assistance service. Also, the monthly rate for hunting will decrease. The Price Plan Control List will be mailed separately.

Questions concerning this filing may be directed to me or to Phil Grate at (206) 345-6224.

Sincerely,

Tina Manning

Attachments

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

OR 16-03 (UN)

TINA MANNING
Regulatory Operations Analyst
100 Centurylink Drive
Monroe, LA 71203
voice: (318) 855-0134
tina.manning@Centurylink.com

EXCHANGE SERVICES

BUSINESS RATES, PER ACCESS LINE, PER MONTH

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges).

The following rates do not include **Extended Area Service (EAS) charges** or hunting. **For EAS charges see Section 5 of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4.** For hunting charges please see Section 5, Page 7.

The following rates do not include the Service Assistance Program Surcharge.

RATES

	<u>Code</u>	<u>Monthly Rate</u>
One-Party Flat Rate	1FLC	\$27.00 (I)
One-Party Measured #	1MLC	16.00 (I)
Key Line Flat Rate	TKR2LC	31.00 (R)
Key Line Measured #	TKN2LC	16.00 (I)
Pay Telephone Access Line	1MPT	24.00 **
PBX Trunk Flat	TSR2LC	32.00 (I)
PBX Trunk Measured #	TSN2LC	17.00 (I)

** See Section 7.

Local Measured Service charges are also applicable. See Section 5, Sheet 3.

SPECIAL EXCHANGE SERVICES

HUNTING

DESCRIPTION

Hunting is an optional arrangement available to customers with two or more individual lines or trunks. Where facilities permit, the lines and trunks will be arranged so that incoming calls to a busy line or trunk will overflow to other of the customer's lines or trunks not busy.

CONDITIONS

Availability of hunting arrangements depend upon the type of central office equipment provided. The limitations will vary by the type of Central office offering the service.

Hunting arrangements will effect the operation or availability of optional features. Those most often affected are Call Forwarding, Call Waiting, Call Transfer and Speed Calling, depending on the service configuration.

RATES

	<u>Per Month</u>	<u>Nonrecurring</u>
Hunting	.00 (R)	None

OFF NET TRANSFER

Off Net Transfer is a central office based feature that allows customers with key or PBX systems to transfer calls to stations not connected to their systems.

CONDITIONS

- A. Off Net Transfer is provided subject to the availability of facilities and central office equipment as determined by the Company. Off Net Transfer is not available from all central office locations.
- B. Off Net Transfer is only provided in conjunction with PBX or key trunks.
- C. Some key and PBX systems may not be compatible with this service.
- D. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarding call.
- E. The Off Net Transfer customer is responsible for all toll charges for the portion of the call from the Off Net Transferee's own number to the transferred to number. Any toll charges for the portion of the call from the originating number to the Off Net Transfer number will be the responsibility of the originating customer.
- F. This feature is not compatible with Direct Inward Dialing (DID).

RATES

	<u>Non-Recurring</u>	<u>Monthly</u>
Off Net Transfer	\$25.00	\$3.00

SPECIAL EXCHANGE SERVICES

DIRECTORY LISTINGS (Cont'd)

	<u>Code</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Directory List Change Charge			5.00
ADDITIONAL RESIDENTIAL LISTINGS			
Each listing			
- Reference listing	ADRADLS	\$2.00 (I)	\$5.00
- Other information, per line	ADRADLS	2.00 (I)	5.00
Listings in foreign exchange directories or directory sections			
- Residence listing, each	ADRFGRN	2.00 (I)	5.00
- Other information, per line	ADRFGRN	2.00 (I)	5.00
- Alpha listing of telephone number, per listing		5.00	10.00

ADDITIONAL BUSINESS LISTINGS

	<u>Code</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Each listing			
- Reference listing	ADRADLS	\$1.50 (I)	\$5.00
- Other information, per line	ADRADLS	1.50 (I)	5.00
- Hotel guest listing	ADRADLS	1.50 (I)	5.00
- Shared Service Provider (SSP) Client listing, per listing	ADRADLS	1.50 (I)	5.00
- Secretarial listing**		2.50	
- Listings in foreign exchange directories or directory sections			
- Business listing, each	ADRFGRN	1.50 (I)	5.00
- Other information, per line	ADRFGRN	1.50 (I)	5.00
- Alpha listing of telephone number, per listing		5.00	10.00

**Not available as a new service.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

RESIDENCE	Code	Monthly Rates ⁽¹⁾		Rate per Feature Activation
		Single	Multiple ⁽²⁾	
Call Forwarding		\$3.75 (I)	\$3.25 (I)	
Call Forwarding – Fixed ⁽³⁾		3.75 (I)	3.25 (I)	
Call Forward Additional Paths (Per Path)				
Business Only	FCF1FLC (PTH)	3.00		
Call Forward No Answer - Fixed		1.75 (I)	1.50 (I)	
Call Forward No Answer - Customer Programmable		1.75 (I)	1.50 (I)	
Call Forward Busy - Fixed		1.75 (I)	1.50 (I)	
Call Forward Busy - Customer Programmable		1.75 (I)	1.50 (I)	
Call Forward of Call Waiting ⁽⁴⁾	N/A	N/C	N/C	
Call Waiting	FCW1FLC	3.75 (I)	3.25 (I)	
Call Waiting with Options ⁽³⁾	FCW1FLC(OPT)	3.75 (I)	3.25 (I)	
Personal Alert Line ⁽⁶⁾	FHL1FLC	3.75 (I)	3.25 (I)	
SignalRing	FNA1FLC	3.75 (I)	3.25 (I)	
Speed Dial				
(8-number capacity)	FMD1FLC	3.75 (I)	3.25 (I)	
(30-number capacity)	FS31FLC	6.00	N/A	
Three-Way Calling ⁽⁵⁾				
Flat Rate	F3W1FLC	3.75 (I)	3.25 (I)	
Usage Sensitive	N/A			1.00 (I)
Outbound Call Block Feature	FTH1CCB	5.00	N/A	

	Monthly Rate Per Line	
	Residential	Business
Three-Way Calling with Transfer	N/A	\$5.00

(1) "Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

(2) Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.

(3) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(4) Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.

(5) Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.

(6) Grandfathered service limited to existing customers at existing locations as of September 23, 2009.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

BUSINESS	<u>Code</u>	<u>Monthly Rates⁽¹⁾</u>		<u>Rate per Feature Activation</u>	
		<u>Single</u>	<u>Multiple⁽²⁾</u>		
Call Forwarding		\$3.00	\$2.50		(l)
Call Forwarding – Fixed ⁽³⁾		3.00	2.50		(l)
Call Forward Additional Paths (Per Path)					
Business Only	FCF1FLC (PTH)	3.00			
Call Forward No Answer - Fixed		1.00	.75		(l)
Call Forward No Answer - Customer Programmable		1.00	.75		
Call Forward Busy - Fixed		1.00	.75		
Call Forward Busy - Customer Programmable		1.00	.75		
Call Forward of Call Waiting ⁽⁴⁾	N/A	N/C	N/C		(l)
Call Waiting	FCW1FLC	3.00	2.50		(l)
Call Waiting with Options ⁽³⁾	FCW1FLC(OPT)	3.00	2.50		(l)
Personal Alert Line ⁽⁶⁾	FHL1FLC	3.00	2.50		
SignalRing	FNA1FLC	3.00	2.50		
Speed Dial					
(8-number capacity)	FMD1FLC	3.00	2.50		
(30-number capacity)	FS31FLC	6.00	N/A		(l)
Three-Way Calling ⁽⁵⁾					
Flat Rate	F3W1FLC	3.00	2.50		(l)
Usage Sensitive	N/A			1.00	(l)
Outbound Call Block Feature	FTH1CCB	5.00	N/A		

	<u>Monthly Rate Per Line</u>	
	<u>Residential</u>	<u>Business</u>
Three-Way Calling with Transfer	N/A	\$5.00

(1) "Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

(2) Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.

(3) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(4) Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.

(5) Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.

(6) Grandfathered service limited to existing customers at existing locations as of September 23, 2009.

SPECIAL EXCHANGE SERVICES

FIXED REMOTE CALL FORWARDING

DESCRIPTION

Fixed Remote Call Forwarding, hereinafter referred to as FRCF, provides a customer with a telephone number equipped in the company's central office and permanently forwards all incoming calls to another customer selected telephone number.

GENERAL REGULATIONS

- A. FRCF service is offered subject to the availability of suitable central office facilities.
- B. FRCF service is not offered where the terminating station is:
 - a Pay Telephone.
 - a number to be used in conjunction with a data transmission.
 - a line equipped with any form of call forwarding features.
 - a DID station number terminating on a private branch exchange.
 - Centrex.
- C. FRCF can be used in conjunction with a voice mail box.
- D. FRCF can be used in conjunction with Billing Number Screening at an additional charge (See Section 5, Sheet 5).
- E. The Company will not provide identification of the originating number to the FRCF customer.
- F. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarding call.
- G. The FRCF customer is responsible for all toll charges for the portion of the call from the fixed call forwarding number to the primary access line. Any toll charges for the portion of the call from the originating access line to the call forwarding number will be the responsibility of the originating customer.
- H. The FRCF customer is responsible for all Extended Area Service charges that are applicable to the FRCF exchange, including the measured EAS rate if the calls are forwarded on an EAS route (see Section 5 of **United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4 Tariff**).

SPECIAL EXCHANGE SERVICES

EXPRESS TOUCH SERVICE (Cont'd)

Service Connection Charges do not apply when Express Touch Services are installed.

RATES

		<u>Code</u>	<u>Monthly Rate Per Line</u>		<u>Rate per Feature Activation</u>
			<u>Residential</u>	<u>Business</u>	
A.	Anonymous Call Rejection ⁽¹⁾		N/C	N/C	N/C
B.	Caller ID with Name	FTK1FCC	9.00	9.00 (I)	
C.	Caller ID–Number Only ⁽²⁾	FTE1FCC	9.00 (I)	8.00 (I)	
D.	Repeat Dial Flat Rate Usage Sensitive	FTA1FCC N/A	5.00 (I)	4.50 (I)	1.00 (I)
E.	Return Call Flat Rate Usage Sensitive	FTB1FCC N/A	5.00 (I)	5.00 (I)	1.00 (I)
F.	Selective Call Acceptance	FTJ1FCC	5.00	6.00	
G.	Selective Call Forwarding	FTG1FCC	5.00 (I)	4.50 (I)	
H.	Selective Call Rejection	FTH1FCC	5.00 (I)	5.00 (I)	
I.	Selective Call Ring	FTF1FCC	5.00 (I)	5.00 (I)	
			<u>Nonrecurring Charge</u>		
		<u>Code</u>	<u>Residential</u>	<u>Business</u>	
J.	Calling Number Identification Blocking	FTD1FCC	N/C	N/C	
K.	Subsequent Blocking on same line	FTD1FCC	5.00	5.00	

⁽¹⁾ Anonymous Call Rejection is provided at no charge only to customers of Caller ID–Number Only and Caller ID with Name.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges

1. Solutions Packages	<u>Monthly Rate</u> ⁽¹⁾
a. <u>Ideal Solution</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	\$33.95 (I)
b. <u>Sure Solution I</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	33.95 (I)
c. <u>Sure Solution II</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	30.95 (I)

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
d. <u>Custom Solution I</u> ^{(2) (4)} Local Exchange Service Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	\$30.95 (I)
e. <u>Choice Solution</u> ^{(2) (4)} Local Exchange Service Call Forwarding Call Waiting Three-Way Calling Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	28.95 (I)
f. <u>Standard Solution I</u> ^{(2) (4)} Local Exchange Service Call Waiting 60 minutes of Local Toll	25.95 (I)
g. <u>Standard Solution II</u> ^{(3) (4)} Local Exchange Service Call Forwarding Call Waiting Three-Way Calling Call Forward Busy - Fixed Call Forward No Answer - Fixed	23.95 (I)

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

⁽³⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

⁽⁴⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
h. <u>Basic Solution</u> ^{(2) (3)}	\$33.95 (I)
Local Exchange Service	
Call Forwarding	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Return Call	
Call Forward Busy – Fixed	
Call Forward No Answer – Fixed	
60 minutes of Local Toll	
i. <u>Classic Solution</u> ^{(2) (3)}	30.95 (I)
Local Exchange Service	
Call Forwarding	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Return Call	
Call Forward Busy – Fixed	
Call Forward No Answer – Fixed	

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
j. <u>Core Solution</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer - Fixed Call Forward Busy - Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	\$40.75 (I)
k. <u>Clear Solution</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer - Fixed Call Forward Busy - Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	40.75 (I)

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
i. <u>Personal II Solution</u> ⁽²⁾⁽³⁾	\$35.95 (I)
Local Exchange Service	
Call Waiting – Optional	
Call Forwarding	
Three-Way Calling	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Repeat Dial	
Return Call	
Call Forward No Answer – Fixed	
Call Forward Busy – Fixed	
Selective Call Forwarding	
m. <u>Home II Solution</u> ⁽²⁾⁽³⁾	29.45 (I)
Local Exchange Service	
Call Waiting – Optional	
Three-Way Calling	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Call Forward No Answer – Fixed	
Call Forward Busy - Fixed	

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4 will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly Rate ⁽¹⁾
n. <u>Safe and Sound II Solution</u> ⁽²⁾⁽⁵⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) CPE Warranty Plus ⁽³⁾ LineGuard ⁽³⁾ or Data LineGuard ⁽³⁾	\$23.95 (l)
p. <u>Progressive Plan</u> ⁽⁴⁾⁽⁵⁾ Local Exchange Service Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed	29.45 (l)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(3) Rates for these services can be found in the Oregon Catalog at www.centurylink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for LineGuard or Data LineGuard.

(4) Grandfathered service limited to existing customers at existing locations as of April 11, 2007.

(5) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly Rate ⁽¹⁾
q. Simple Solution ⁽⁵⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	\$23.99 (l)
r. Standard Home Phone Service II ^{(2) (4) (5)} Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Call Waiting Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call Selective Call Forward Speed Dial 8	35.95 (l)
And	
Embarq Communications, Inc. long distance plan ⁽²⁾ and Voicemail ⁽³⁾ Plus one of the following:	
LineGuard ⁽³⁾ Home Phone Warranty ⁽³⁾	

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Rates for Embarq Communications, Inc. long distance can be found in the Embarq Communications, Inc. Tariff at www.CenturyLink.com/tariffs.

⁽³⁾ Rates for these services can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail. No additional surcharge applies when the customer also subscribes to LineGuard.

⁽⁴⁾ Grandfathered service limited to existing customers at existing locations as of May 15, 2009.

⁽⁵⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly Rate ⁽¹⁾
s. <u>Progressive Plan II</u> ^{(2) (4)} Local Exchange Service Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed Voicemail ⁽²⁾	\$29.45 (I)
t. <u>Follow Me Plan</u> ⁽⁴⁾ Local Exchange Service Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed Return Call Repeat Dial Voicemail ⁽²⁾ Voicemail Integrated Calling Features ⁽³⁾	29.95 (I)

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.

⁽³⁾ Rates for Integrated Calling Features can be found in the Oregon Catalog at www.CenturyLink.com/tariffs.

⁽⁴⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
u. <u>Essential Home Phone Plan</u> ⁽¹⁾⁽³⁾ Local Exchange Service Call Waiting Call Waiting ID - Optional Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	\$28.95 (1)
v. <u>Pure Bundle</u> ⁽²⁾ Local Exchange Service Outbound Call Block Feature Non-Published Number Billed Number Screening (optional)	28.00 ⁽⁷⁾
w. <u>Simple Choice Bundle</u> ⁽⁵⁾⁽⁶⁾ Local Exchange Service Choice of available Custom Calling or ExpressTouch Service Features	29.95 ⁽⁴⁾

(1) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Extended Area Service (EAS) charges do not apply.

(3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

(4) Flat rate EAS charges are included in this rate. The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.

(5) Simple Choice Bundle is available for \$28.95 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

(6) As of December 26, 2014, this service is limited to lines in service for existing customers.

(7) The monthly rate includes the interstate Subscriber Line Charge.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges

1. Solutions Packages

	Monthly Rate ⁽¹⁾
a. <u>Ideal Solution</u> ⁽²⁾⁽³⁾	\$49.55
Local Exchange Service	
Call Forwarding	
Call Waiting	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Repeat Dial	
Return Call	
Call Forward Busy - Fixed	
Call Forward No Answer - Fixed	
60 minutes of Local Toll	
b. <u>Sure Solution II</u> ⁽³⁾	44.85 (I)
Local Exchange Service	
Call Forwarding	
Call Waiting	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Repeat Dial	
Return Call	
Call Forward Busy - Fixed	
Call Forward No Answer - Fixed	

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Effective June 29, 2005, this service will no longer be available for new installations.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly Rate ⁽¹⁾
c. <u>Choice Solution</u> ^{(2) (3)}	\$39.00 (I)
Local Exchange Service	
Call Forwarding	
Call Waiting	
Three-Way Calling	
Call Forward Busy - Fixed	
Call Forward No Answer - Fixed	
60 minutes of Local Toll	

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Effective June 29, 2005, this service will no longer be available for new installations.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly Rate ⁽¹⁾
e. <u>Standard Solution II</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Call Waiting Three-Way Calling Call Forward Busy - Fixed Call Forward No Answer - Fixed	\$33.50 (I)
f. <u>Basic Solution</u> ^{(2) (3)} Local Exchange Service Call Forwarding Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	45.05
g. <u>Classic Solution</u> ^{(2) (3)} Local Exchange Service Call Forwarding Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	42.50 (I)

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Effective June 29, 2005, this service will no longer be available for new installations.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly Rate ⁽¹⁾
h. <u>Priority Solution</u> ⁽²⁾⁽⁴⁾ Local Exchange Service Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed Call Waiting Caller ID with Name (includes Anonymous Call Rejection)	\$39.00 (l)
i. <u>Economy Bundle II A</u> ⁽⁴⁾ Local Exchange Service, Choice of three of the following: Call Forward-Fixed (includes Call Forward-Busy and Call Forward No Answer) Call Waiting ⁽³⁾ Caller ID with Name (includes Anonymous Call Rejection) Return Call Three-Way Calling	37.15 (l)
j. <u>Rotary Classic Solution</u> ⁽⁴⁾ Local Hunting Exchange Service Call Forwarding Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	39.90 (l)

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

⁽³⁾ When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

⁽⁴⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
k. <u>Economy Solution</u> ^{(1) (4)} Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Choice of one of the following: Call Forward No Answer–Fixed plus Call Forward Busy–Fixed Call Waiting ⁽²⁾ SignalRing	\$33.85 (l)
l. <u>Pure Bundle</u> ⁽³⁾ Local Exchange Service Outbound Call Block Feature Non-Published Number Billed Number Screening (optional)	35.92 ⁽⁵⁾

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

(3) Extended Area Service (EAS) charges do not apply.

(4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

(5) The monthly rate includes the interstate Subscriber Line Charge.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS (Cont'd)

D. Rates and Charges

1. Connected II ^{(1) (2) (3)}

- Business Key Line Flat Rate or Business One-Party Flat Rate Service
- Hunting (optional)
- Call Waiting
- Three-Way Calling or Three-Way Calling with Transfer
- Call Forwarding
- Return Call
- Repeat Dial
- Speed Dial (8 Number Capacity)
- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forward No Answer-Fixed
- Call Forward Busy-Fixed
- Call Waiting ID

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$44.85	\$44.85	\$44.85	\$44.85

(1)

- (1) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS (Cont'd)

D. Rates and Charges (Cont'd)

2. Economy Bundle II B ^{(1) (2) (3) (4)}

Business One-Party Flat Rate Local Exchange Service
 Choice of three of the following:
 Call Forward No Answer – Fixed
 plus Call Forward Busy - Fixed
 Call Waiting ⁽³⁾
 Caller ID with Name (includes Anonymous Call Rejection)
 Three-Way Calling
 Return Call

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$37.15	\$37.15	\$37.15	\$37.15

- (1) Customers must also subscribe to an Embarq Communications, Inc. long distance plan.
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.
- (4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

