



May 18, 2016

Oregon Public Utility Commission
Attention: Joan Grindeland, Tariff Coordinator
201 High St. SE
Salem, OR 97301-3612

RE: Advice No. OR16-03A for CenturyTel of Oregon

Dear Members of the Commission:

Pursuant to CenturyTel's Price Plan under ORS 759.255, CenturyTel of Oregon, Inc. d/b/a CenturyLink is filing notice of revisions to the pages listed on Attachment A.

As described in the attached narrative ("Description of Methodology"), this filing is the fifth step in implementing the "Transitional Intrastate Access Service" reductions mandated by the Federal Communications Commission's November 18, 2011 Report and Order and Further Notice of Proposed Rulemaking in WC Docket Nos. 10-90, etc. (FCC 11-161). Also enclosed is CenturyLink's certification that the company is not seeking duplicative recovery in the state jurisdiction for any Eligible Recovery subject to the recovery mechanism established by the Transformation Order.

As part of this filing CenturyLink is also updating obsolete billing language.

The proposed effective date is July 1, 2016.

Paper copies of the current Access Service Tariff sheets will be provided with the confirmation email and the filing. The calculations supporting this rate change are being filed as confidential and are being sent in a separate letter marked confidential.

Yours very truly,

A handwritten signature in blue ink that reads "Mark Brinton".

Mark Brinton
Manager Regulatory Operations
Office: (303) 992-5832
e-mail: Mark.Brinton@CenturyLink.com

Enclosures

ACCESS SERVICE TARIFF
OREGON P.U.C. AC4

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ACCESS SERVICE TARIFF

Oregon P.U.C. AC4
CENTURYTEL OF OREGON, INC.
d/b/a CenturyLink

9th Revised Page 1
Cancels 8th Revised Page 1

CHECK SHEET

Pages 1 to 423, inclusive of this tariff are effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date hereof:

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1.5	Original	28	1st	53	1st
2	2nd	29	1st	54	1st
3	2nd	30	1st	54.1	Original
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5	1st	32	1st	54.3	Original
6	1st	33	1st	54.4	Original
6.1	2nd	34	1st	54.5	Original
7	1st	35	1st	54.6	Original
8	1st	36	1st	54.7	Original
9	1st	37	1st	54.8	Original
10	2nd	38	1st	55	1st
11	1st	39	1st	56	1st
12	1st	40	1st	57	1st
13	1st	40.1	1st	58	1st
14	2nd	40.1.1	Original	59	1st
14.1	1st	40.2	1st	60	1st
14.2	2nd	40.3	1st	61	1st
15	1st	40.4	1st	62	1st
16	1st	40.5	1st	63	2nd
17	2nd	41	1st	64	1st
18	2nd	42	1st	65	1st
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* New or Revised Page.

Advice No. OR 16-03A
Issued: May 18, 2016
Issued by: CenturyTel of Oregon, Inc.
By: Phil Grate, State Regulatory Affairs, Director

Effective: July 1, 2016

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ACCESS SERVICE TARIFF

Oregon P.U.C. AC4
CENTURYTEL OF OREGON, INC.
d/b/a CenturyLink

2nd Revised Page 1.1
Cancels 1st Revised Page 1.1

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78	1st	101.4	1st	127	1st
79	1st	101.5	1st	128	1st
80	1st	101.6	1st	129	2nd
81	1st	101.7	1st	130	1st
82	1st	102	1st	131	1st
83	1st	103	1st	132	1st
83.1	Original	104	1st	133	1st
84	1st	105	1st	134	1st
85	1st	106	1st	134.1	1st
85.1	Original	107	1st	135	1st
86	1st	108	1st	136	1st
87	1st	109	1st	137	1st
88	2nd *	109.1	Original	138	1st
89	2nd *	110	1st	139	1st
90	1st	110.1	1st	140	1st
91	1st	110.2	Original	141	1st
92	1st	111	1st	142	1st
93	1st	112	1st	143	1st
94	1st	113	1st	144	1st
95	1st	114	1st	144.1	Original
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Oregon P.U.C. AC4
CENTURYTEL OF OREGON, INC.
d/b/a CenturyLink

6th Revised Page 1.2
Cancels 5th Revised Page 1.2

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151	1st	178	1st	200	Original
152	1st	178.1	Original	201	Original
153	1st	178.2	Original	202	Original
154	1st	178.3	Original	203	Original
155	1st	179	1st	204	Original
156	1st	180	2nd *	205	Original
157	1st	181	1st	206	Original
158	1st	182	1st	207	Original
159	1st	182.1	Original	208	Original
160	1st	182.2	Original	209	Original
161	1st	182.3	Original	210	Original
162	1st	182.4	Original	211	Original
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166.1	1st	185	6th *	216	Original
167	1st	185.1	Original	217	Original
167.1	Original	186	1st	218	Original
168	1st	187	1st	219	Original
169	1st	188	1st	220	Original
170	1st	189	1st	221	Original
171	1st	190	1st	222	Original
172	1st	191	1st	223	Original
173	1st	192	1st	224	Original
174	1st	193	1st	225	Original
175	1st	194	1st	226	Original
176	1st	194.1	Original	227	Original
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CENTURYTEL OF OREGON, INC.
d/b/a CenturyLink

1st Revised Page 1.3
Cancels Original Page 1.3

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231	Original	261	Original	292	Original
232	Original	262	1st *	293	Original
233	Original	263	Original	294	Original
234	Original	264	1st *	295	Original
235	Original	265	1st *	296	Original
236	Original	266	Original	297	Original
237	Original	267	Original	298	Original
238	Original	268	Original	299	Original
239	Original	269	Original	300	Original
240	Original	270	Original	301	Original
241	Original	271	Original	302	Original
242	Original	272	Original	303	1st *
243	Original	273	1st *	304	Original
244	Original	274	1st *	305	Original
245	Original	275	Original	306	Original
246	Original	276	Original	307	Original
247	Original	277	Original	308	Original
248	Original	278	Original	309	Original
249	Original	279	Original	310	Original
250	Original	280	Original	311	Original
251	Original	281	Original	312	Original
252	1st	282	Original	313	Original
252.1	1st	283	Original	314	Original
252.2	Original	284	Original	315	Original
253	Original	285	Original	316	Original
254	1st *	286	Original	317	Original
255	1st *	287	Original	318	1st *
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d/b/a CenturyLink

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323	Original	350	Original	380	Original
324	Original	351	Original	381	Original
325	1st *	352	Original	382	Original
326	1st *	353	1st *	383	Original
327	1st *	354	Original	384	Original
328	Original	355	1st	385	Original
329	Original	356	1st	386	Original
330	Original	357	Original	387	Original
331	Original	358	1st	388	Original
332	Original	359	1st	389	Original
333	Original	360	Original	390	Original
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335	Original	362	Original	392	Original
336	Original	363	Original	393	Original
337	Original	364	Original	394	Original
338	Original	365	Original	395	Original
339	Original	366	Original	396	Original
340	Original	367	Original	397	Original
341	Original	368	Original	398	Original
342	Original	369	Original	399	Original
343	1st	370	Original	400	Original
343.1	Original	371	Original	401	Original
343.2	Original	372	Original	402	Original
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5. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.2 ACCESS ORDER (Cont'd)

5.2.2 ACCESS ORDER MODIFICATIONS (Cont'd)

A. Service Date Change Charge (Cont'd)

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in D. following apply. Such charges will apply in addition to the Service Date Change Charge.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is:

	<u>USOC</u>	<u>CHARGE</u>		
		<u>SWITCH</u> <u>ACCESS[1]</u>	<u>SPECIAL</u> <u>ACCESS</u>	
• Service Date Change Charge, per order	OMC	\$25.00 (R)	\$25.00	(C)

B. Partial Cancellation Charge

Any decrease in the number of ordered Special Access Services channels, Switched Access Service lines, trunks or busy hour minutes of capacity or Frame Relay Ports and/or PVCs will be treated as a partial cancellation and the charges as set forth in 5.2.3C. following will apply.

[1] This flat rated charge was calculated based upon a 50/50 split between originating and terminating. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.

(N)
|
(N)

5. ORDERING OPTIONS FOR SWITCHED AND SPECIAL ACCESS SERVICE

5.2 ACCESS ORDER (Cont'd)

5.2.2 ACCESS ORDER MODIFICATIONS (Cont'd)

C. Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package, or a change in the destination of PVC, speed of PVC, or speed of the end user port. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if it can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply. The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is:

	<u>USOC</u>	<u>CHARGE</u>		
		<u>SWITCH</u>	<u>SPECIAL</u>	
		<u>ACCESS[1]</u>	<u>ACCESS</u>	
• Design Change Charge, per order	H28	\$25.00 (R)	\$25.00	(C)

If a change of service date is required, the Service Date Change Charge as set forth in A. preceding will also apply.

[1] This flat rated charge was calculated based upon a 50/50 split between originating and terminating. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate, a single flat rate is generated for billing purposes.

6. SWITCHED ACCESS SERVICE6.7 RATE REGULATIONS6.7.8 MEASURING ACCESS MINUTES (Cont'd)D. Feature Group D Usage MeasurementOriginating Usage

Customer traffic to end offices will be recorded at end office switches or access tandem switches. Originating and terminating calls will be measured or derived to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged data files or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

(C)

FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

For originating calls over FGD, the measured minutes are the chargeable access minutes.

The measurement of originating call usage over FGD provided with Multi-Frequency Signaling ends when the originating FGD entry switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the entry switch.

Terminating Usage

For terminating calls over FGD, the chargeable access minutes are either measured or derived.

For terminating call usage over FGD provided with Multi-Frequency Signaling, where measurement capability exists, the measurement of chargeable access minutes begins when the terminating FGD first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. This measurement ends when the terminating FGD first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

6. SWITCHED ACCESS SERVICE

6.8 RATES AND CHARGES (Cont'd)
6.8.2 LOCAL TRANSPORT

	USOC	RATE PER CALL BLOCKED	
C. <u>Network Blocking(Applies to FGD Only)</u>	NBCPC	\$0.0038 (R)	(T)
D. Dedicated Trunk Port			
	USOC	MONTHLY RATE	
1. Local Trunk Port[1]			
• Voice Band			
- Per channel	PT8HX	\$1.24 (R)	(T)
• DS1			
- Per channel	PT8JX	\$0.06 (R)	(T)
2. Tandem Trunk Port			
• Voice Band			
- Per channel	PT8KX	\$16.77	
• DS1			
- Per channel	PT8LX	\$7.89	

(T)

[1] The End Office Dedicated Trunk Port rate was calculated based upon a 50/50 split between originating and terminating traffic using this flat-rated port. The FCC in their FCC 11-161 ICC Transformation order in section 51.907(d)(1) allowed Price Cap Carriers to use an equal split to divide the charge between originating and terminating elements. When the terminating portion of the rate is reduced and then combined with the originating portion of the rate a single flat rate is generated for billing purposes. The Originating portion of the Voice Band charge is \$1.24 and the Originating portion of the DS1 charge is \$.06.

6. SWITCHED ACCESS SERVICE6.8 RATES AND CHARGES (Cont'd)6.8.3 END OFFICEA. Local Switching

1. Premium

a. Local Switching 1:

Feature Groups A & B (except: (1) Feature Group B utilized for the provision of MTS/WATS service and (2) Feature Groups A and B when utilized for the provision of terminating inward WATS and WATS - type services at an equal access WATS Serving Office.

	<u>USOC</u>	<u>MONTHLY RATE ORIGINATING</u>	<u>TERMINATING</u>	
- Per Access Minute	EOLS1	\$0.012310	\$0.000700 (R)	(T)

b. Local Switching 2:

Feature Groups C & D (including: (1) Feature Group B when utilized for the provision of MTS/WATS service and (2) Feature Groups A and B when utilized for the provision of terminating inward WATS and WATS - type services at an equal access WATS Serving Office.

	<u>USOC</u>	<u>MONTHLY RATE ORIGINATING</u>	<u>TERMINATING</u>	
- Per Access Minute	EOLS2	\$0.012310	\$0.000700 (R)	(T)

2. Non – Premium

- Per Access Minute	EOLS1	\$0.0055400	\$0.000700 (R)	(T)
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3. Shared Trunk Port

Per Access Minute	-	\$0.001997	\$0.000000 (R)	(T)
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ACCESS SERVICE

8. Billing and Collection Services (Cont'd) 8.1 Recording Service (Cont'd)

For Feature Group A Switched Access Service, the term "customer message" used herein denotes a completed call over an intrastate Feature Group A Switched Access Service. A completed call includes both completed calls originated to and terminated from a Feature Group A Switched Access Service. A customer message begins in the originating direction when the off-hook supervision provided by the premise of the ordering customer is received by Telephone Company recording equipment. A customer message begins in the terminating direction when answer supervision is received by Telephone Company recording equipment indicating the called party has answered. A customer message ends in the originating direction when disconnect supervision is received by Telephone Company recording equipment from the premise of the ordering customer. A customer message ends in the terminating direction when disconnect supervision is received by Telephone Company recording equipment from either the premise of the ordering customer or the called party.

8.1.1 General Description

Recording Service is the recording of the details of a customer message and, when requested by the customer, the provision of those details to the customer. Recording Service includes recording, assembly and editing, and provision of recorded customer message detail.

Recording is the entering on data files or other acceptable media the details of customer messages originated through Switched Access Service for which answer and disconnect supervision has been received. Recording is provided 24 hours a day, 7 days a week.

(C)

Assembly and editing is the aggregation of the recorded customer message details to create individual messages and the verification that the data required for rating, in accordance with the standard format established by the Telephone Company, is present. Assembly and editing is performed at least once a week.

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording Service (Cont'd)

8.1.1 General Description (Cont'd)

Provision of customer message detail is the provision of data files containing the assembled and edited customer message detail and when requested by the customer, data-transmitting the assembled and edited customer message detail to the customer, sorting the message detail, and providing address information for the message detail. Except for lost or damaged records, the recorded detail will be available to the customer not more than five business days after the date all the detail requested by the customer was processed by the Telephone Company. (C)

8.1.2 Undertaking of the Telephone Company

- (A) The Telephone Company will record all customer messages carried over Feature Groups C and D Switched Access Service that are available to Telephone Company provided recording equipment or operators. The Telephone Company will record all customer messages, including interLATA intrastate messages and interLATA interstate messages, carried over a Feature Group A Switched Access Service. Unavailable customer messages (i.e., certain Feature Group C operator and TSPS messages which are not accessible by Telephone Company provided recording equipment or operators) will not be recorded. The recording equipment will be provided at locations selected by the Telephone Company. Assembly and editing will be performed on all customer messages recorded during the billing period established by the Telephone Company. Except as set forth in 8.1.2(F) and 8.1.3 following, recorded message detail from previous billing periods will not be recovered and made available to the customer.
- (B) A standard format for the provision of the recorded customer message detail will be established by the Telephone Company and provided to the customer. If, in the course of Telephone Company business, it is necessary to change the format, the Telephone Company will notify the involved customers six months prior to the change.

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.1 Recording Service (Cont'd)
- 8.1.2 Undertaking of the Telephone Company (Cont'd)

- (C) The recorded customer message detail provided to the customer will, when requested by the customer, be sorted to furnish detail to meet the customer's need.

Also address information will, when requested by the customer and to the extent the required names and addresses are available in the Telephone Company customer information data bases, be provided for the recorded customer message detail.

The sorting will be provided in accordance with the specifications the customer provides when it orders recorded customer message detail with sorting. If the information necessary to sort the recorded message detail as requested by the customer is not available in the recorded message detail (i.e., a sort based on any other information other than calling number or called number), the Telephone Company will provide the sorting if (1) the information necessary to perform the sort is contained in its customer information data bases, or the Wire Center Information as set forth in Exchange Carrier Association Tariff F.C.C. No. 4, or (2) the customer provides the necessary information. If the sorting is to be performed using information which is confidential due to legal, national security, end user or regulatory imposed requirements, the information will not be used unless the customer secures written permission from the end user for the Telephone Company to use such information as requested by the customer.

The address information will be provided with the recorded customer message detail and included on the data files containing the recorded customer message detail. The name and address information will be provided in a format in accordance with the specifications the customer provides when it orders recorded customer message detail. The name and address information will be obtained by the Telephone Company from its customer information data bases

(C)

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.1 Recording Service (Cont'd)
- 8.1.2 Undertaking of the Telephone Company (Cont'd)
(C) (Cont'd)

The name and address information will be provided for the calling number shown in the recorded customer message detail to the extent a name and address exists in the Telephone Company customer information data bases (e.g., some calling name and number addresses may be confidential). If the name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the name and address information will not be used unless the customer secures written permission from the end user for the Telephone Company to use the information as requested by the customer. When sorting of recorded customer message detail and/or name and address information is provided to the customer, the interval, minimum period and charges to provide the sorting and/or name and address information will be determined on an individual case basis.

- (D) Recorded customer message detail with or without sorting and name and addresses will be provided to a customer as set forth in (E) following. The Telephone Company will determine the number of data files required to provide the recorded message detail to the customer. (C)
- (E) At the request of a customer, data files containing the recorded customer message details with or without sorting and addresses will be provided to the customer as part of Recording Service. (C)

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.1 Recording Service (Cont'd)
- 8.1.2 Undertaking of the Telephone Company (Cont'd)
(E) (Cont'd)

When the recorded customer message details are electronically transmitted to a customer the charges will be determined on an individual case basis. When the customer does not wish to receive the recorded customer message details, except when sorting and name and address information is provided, and the Telephone Company receives notice from the customer at least two weeks prior to the date the details would be sent to the customer, the charge as set forth in 8.1.7(C) following does not apply. When sorting and name and address information is provided and the customer does not wish to receive the recorded customer message detail, the terms and conditions will be as set forth in the individual case basis agreement. (C)

- (F) Recorded customer message detail which is used at the request of the customer to provide Message Processing and Message Bill Processing Service is not retained by the Telephone Company for longer than 45 days. For recorded customer message detail not used by Message Processing Service at the customer's request, the Telephone Company will make every reasonable effort to recover recorded customer message detail previously made available to the customer and make it available again for the customer. The charges as set forth in 8.1.7(C) following will apply for all such detail provided. When the recorded customer message details are electronically-transmitted to a customer premise, the charges will be determined on an individual case basis. Such a request must be made within 30 days from the date the details were initially made available to the customer. (C)

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)
8.1 Recording Service (Cont'd)
8.1.3 Liability of the Telephone Company

Notwithstanding 2.1.3 preceding, the Telephone Company liability for Recording Service is as follows:

- (A) If customer message detail is not available because the Telephone Company lost or damaged data files or incurred recording system outages, the Telephone Company will estimate the volume of lost customer messages and associated revenue based on previously known values. This estimated customer message volume will be included along with the customer message detail provided to the customer and/or provided for Message Processing Service. In such events the extent of the Telephone Company's liability for damages shall be limited to the granting of a corresponding credit adjustment to the customer amounts due to account for the unbillable revenue. (C)
- (B) When the Telephone Company is notified that, due to error or omission, incomplete data has been provided to a customer, the Telephone Company will make every reasonable effort to locate and/or recover the data and provide new data files to the customer at no additional charge. Such request to recover the data must be made within 30 days from the date the details were initially made available to the customer. If the data cannot be recovered, the extent of the Telephone Company's liability for damages shall be limited as set forth in (A) preceding. (C)
- (C) In the absence of willful misconduct, no liability for damages to the customer or other person or entity other than as set forth in (A) and (B) preceding shall attach to the Telephone Company for its action or the conduct of its employees in providing Recording Service.

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording Service (Cont'd)

8.1.4 Obligations of the Customer

- (A) The customer shall order Recording Service under a Special Order for each state where the service is desired.

The customer shall order Recording Service at least one month prior to the date when the customer message detail is to be recorded.

- (B) The customer shall order provision of recorded customer message detail without sorting or name and address information at least one month prior to the date when it wishes to receive the recorded message detail. However, the customer may wish to receive data files of the recorded customer message detail without sorting or name and address information or have the recorded detail data-transmitted to a customer premise at some times and not at others. Therefore, change in the provision of recorded customer message detail without sorting and name and address information to the customer will be accommodated provided the customer gives two weeks advance written notification to the Telephone Company.

(C)

For recorded customer message detail with sorting and/or name and address information, the customer shall order the detail in accordance with the terms and conditions of the individual case basis established and filed in this tariff to cover the provision of recorded customer message detail with sorting and/or address information.

- (C) The premises of the ordering customer shall provide such signals as may be required for the proper operation of the Telephone Company's automatic message accounting equipment used to perform the detail recordings.

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording Service (Cont'd)

8.1.5 Payment Arrangements and Audit Provision (Cont'd)

(B) Minimum Period and Minimum Monthly Charge (Cont'd)

The minimum monthly charges are the charges for customer messages recorded, customer messages assembled and edited (except when Message Processing Service is ordered for the same monthly period) and when ordered by the customer, provision of customer message detail without sorting and/or name and address information on data files. If the service is cancelled or discontinued prior to entering the customer message detail on data files, the minimum monthly charge will be the charge for all customer messages recorded, assembled and edited for a 30 day period. The Telephone Company will use the most recent 30 day period for which data is available to determine the minimum charge.

(C)

(C)

(C) Cancellation of a Special Order

A customer may cancel a Special Order for Recording Service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the Special Order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. The service date for Recording Service is the date the customer requests the recordings to start.

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording Service (Cont'd)

8.1.6 Rate Regulations

- (A) For each customer message recorded, the recording and the assembling and editing charges apply except when the customer orders Message Processing Service. When Message Processing Service as set forth in 8.2.1 following is ordered for the same state and month that Recording Service is ordered, the assembling and editing charge does not apply per customer message.

The charges for recording and for assembly and editing apply per message recorded and per message assembled and edited whether or not the customer's schedule of rates specifies billing on a per message basis or any other basis.

- (B) The per Special Order charge applies for each Special Order accepted by the Telephone Company for Recording Service.

- (C) When message detail, with or without sorting and/or address information is entered on a data file for provision of message detail to a customer, the per data file charge applies for each data file or magnetic tape prepared, and the per record charge applies for each record processed. A record is a logical grouping of information as described in the programs that process the information and load the data file. The Telephone Company will determine the charges based on the number of data files prepared and on its count of the records processed. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information and load the data files, whichever number of records is higher.

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.1 Recording Service (Cont'd)

8.1.7 Rates and Charges

The rates and charges are:

	<u>USOC</u>	<u>RATES</u>
(A) Recording		
per Customer Message	BARRM	\$.00
per Special Order	BARRO	\$.00
(B) Assembling and editing, per customer message*	BARAM	\$.00
(C) Provision of Message detail, per record processed	BARAR	\$.00
per data file	BARAF	\$.00

(C)

* Not applicable when Message Processing Service, as set forth in 8.2.1 following, is provided to the customer except as set forth in 8.2.1(B)(1)(c) and 8.2.1(B)(2)(d) following.

Advice No. OR 16-03A

Issued: May 18, 2016

Issued by: CenturyTel of Oregon, Inc.

By: Phil Grate, State Regulatory Affairs, Director

Effective: July 1, 2016

(T)

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.2 Billing Service (Cont'd)

8.2.1 Message Billing Service (Cont'd)

(B) Undertaking of the Telephone Company (Cont'd)

(1) Message Processing Service (Cont'd)

- (h) Where the Telephone Company has rated customer messages which are to be billed to an end user by another Exchange Telephone Company, the Telephone Company will enter the customer messages on a data file which can be used for data transmission of the details. When the customer has so arranged with an involved Exchange Telephone Company, the Telephone Company will transmit the rated customer message details to such other Exchange Telephone Company for billing to end users in its operating territories. When the customer does not have billing arrangements with an Exchange Telephone Company, rated customer messages for such an Exchange Telephone Company will be delivered to the customer. The charges as set forth in G(4) following apply to rated customer messages that are data-transmitted to the other Exchange Telephone Companies. The charges as set forth in (G)(5) following apply to rated customer messages that are delivered to the customer. When the customer message details are electronically-transmitted to the location designated by the customer, charges will be determined on an individual case basis. Program development charges as set forth in (G)(3) following apply for the hours required to design, develop, test and maintain the necessary programs. (C)
- (i) Where the rates for customer services have been implemented under an accounting order pending final approval from a regulatory agency, the Telephone Company will, upon written request from the customer, keep such records as may be required to make any adjustments to the end users as may be ordered by the regulatory agency. The charges for such a service will be determined on an individual case basis. (C)

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ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.2 Billing Service (Cont'd)

8.2.1 Message Billing Service (Cont'd)

(B) Undertaking of the Telephone Company (Cont'd)

(1) Message Processing Service (Cont'd)

- (j) The Telephone Company will, upon request, provide the customer the rated message detail. The rated message detail will be provided on a request by request basis in a format similar to that used by the Telephone Company as input to Bill Processing Service. All rated customer message detail available to the Telephone Company will be provided to the customer. The rated customer message detail will furnish detail by specific end users, groups of end users, by office or by location.

The Telephone Company will provide the customer detail on a data file. Program development charges, as set forth in (G)(3) following, apply for the hours required to design, develop, test and maintain the necessary programs. When a data files is provided, the charges as set forth in (G)(5) following also apply.

(C)
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(C)

Unless specified otherwise by the customer, the paper files will be sent to the customer using first class U.S. Mail service.

(C)
(C)

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.3 Billing Analysis Service (Cont'd)
- 8.3.2 Undertaking of the Telephone Company (Cont'd)
 - (B) (Cont'd)
 - (3) (Cont'd)

time of the call, if available, and (e) the date of the call, if available. The report will be provided as a paper printout of data files at the discretion of the Telephone Company and sent to the authorized Security representative of the customer by registered first class U.S. Mail service. However, an authorized Security representative of the customer may pick up the report at a location designated by the Telephone Company. The 60-day report will be available for mailing or pickup 2 weeks after the end of the 60-day period. Results of the continuous scan will be provided to the authorized Security representative of the customer by a written report and/or a telephonic report within six working days after the end of a weekly scan.

(C)

- (C) Investigative Service will be provided by authorized Telephone Company Security personnel upon receipt of a Special Order from an authorized Security representative of the customer specifying the line or lines or billing evasion activity (i.e., Message Billing Abuse and/or Network Abuse) to be investigated. The services provided include the provision of an identification report, collection of evidence, provision of a detection and documentation scan, preparation of an affidavit and prosecutive summary, preservation of evidence collected, assistance to law enforcement agencies and provision of expert witness analysis and/or testimony, the coordination of billing evasion investigative services and the review of a customer's billing evasion control programs.

- (1) Provision of an identification report is the collection by Telephone Company personnel of billing information, party name, party address, service configuration, if any, and the preparation and submission of this information pertinent to the customer's service in a report to the authorized Security representative of the customer for each line or billing evasion activity specified by the customer.

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.4 Billing Information Service (Cont'd)
- 8.4.2 Undertaking of the Telephone Company (Cont'd)

(F) CRIS and/or DBAS information will be provided on a total file and/or file update basis as follows:

- (1) The total file basis will permit the customer to receive, at the customer's option, all the end user information that is authorized for the customer's use on paper printout, or data files. The total file output will contain end user information for the current billing period. The billing period will be set by the Telephone Company. The paper printout, or electronic files will be available from the Telephone Company within 10 working days of the customer request.

(C)

(C)

(D)

(D)

Once available, the paper printout will be sent to the customer via first class U.S. Mail service.

(C)

(C)

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.2 Undertaking of the Telephone Company (Cont'd)

(F) (Cont'd)

- (2) The file update basis will permit the customer to receive, at the customer option, all the end user information that is authorized for the customer's use on paper printout, or data files. The file update output will contain end user information for the current billing period only. The current billing period is the period associated with the most recent bill rendered to an end user. The file updates will include those records added and those records deleted, if any. For CRIS information, the file updates will be provided on a monthly interval. For DBAS information, the file updates will be provided for each business day. (C)

Program development charges as set forth in 8.4.7 following, apply for the hours required to design, develop, test and maintain the necessary programs that are used to provide the paper output. (C)

Once available, the file update paper printout, will be sent to the customer via first class U.S. Mail service. (C)

- (3) The total file output and the file update output will, at the option of the customer, be provided on a quick turnaround basis. Such quick turnaround output will be provided one working day after the information that the customer ordered is available. Once available, the output will be provided on paper printout and will be sent to the customer via first class U.S. Mail service. (C)

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.4 Billing Information Service (Cont'd)
- 8.4.2 Undertaking of the Telephone Company (Cont'd)

- (G) The Telephone Company will, at the request of the customer, mark any message-billed message end user account, other than end user accounts with customer credit cards or rate elements, as a user of the customer's message services. After marking is ordered, the end user account will be marked as a customer end user account at the time the first message is posted to the end user account. If not marked at the request of the customer, such an end user account will not be identified as a customer account unless there are customer message details associated with the account for the bill period for which message detail is ordered by the customer. The mark will be removed at the request of the customer. Charges to mark the account and maintain the mark in future months as set forth in 8.4.7(F) following apply. Customer bulk-billed end user accounts and message end user accounts with customer credit cards or customer rate elements are counted as customer accounts.
- (H) Upon acceptance by the Telephone Company of a Special Order for Billing Information Service from a customer, the Telephone Company will determine the period of time to implement such service on an individual order basis.
- (I) The Telephone Company will provide the format for interrogation of its data files and the format of any printed or data files output from its CRIS and DBAS files. (C)
- (J) Upon request from an authorized supervisor of the customer who furnished the account code assigned by the Telephone Company, the Telephone Company will provide name and town information. Name and town data, but no street address, will be provided only when the customer needs the information to authorize a call, to bill a call, or to handle an emergency situation. The information will be provided on a request by request basis by voice telecommunications. Name, town and state will be provided for a telephone number. A request includes the handling of one call and providing the data for one telephone number.

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.4 Billing Information Service (Cont'd)
- 8.4.5 Payment Arrangements (Cont'd)
- (B) Cancellation of a Special Order (Cont'd)

When a customer cancels a Special Order for Billing Information Service after the order date but prior to the start of service, charges as listed following shall apply:

- (1) For any service, the appropriate per hour rate for all hours expanded by the Telephone Company to provide the service.
- (2) For any service, any expense for equipment obtained for the service where such equipment cannot be reused within six months.

- (C) Changes to Special Orders

When a customer requests changes for a pending Special Order for Billing Information Service, they will be undertaken if they can be accommodated by the Telephone Company. Any additional time required on the part of Telephone Company personnel will be billed to the customer at the appropriate hourly charges.

- 8.4.6 Rate Regulations

- (A) A record is a logical grouping of information as described in the programs that process the information, print the paper output, and load the data files. (C)
For each service and type of output ordered, the number of records processed by the Telephone Company to prepare the output will be used to determine the charges. The number of records processed will be determined using the number of records input to or the number of records output from the programs that process the information, print the paper output and load the data files, whichever number of records is higher. (C)

ACCESS SERVICE

- 8. Billing and Collection Services (Cont'd)
- 8.4 Billing Information Service (Cont'd)
- 8.4.6 Rate Regulations (Cont'd)

- (B) The number of hours and fraction thereof for which charges apply as set forth in 8.4.7 following will be accumulated by the Telephone Company. The per hour rate is for the use of one hour of one Telephone Company programmer. The Telephone Company will bill the customer for hourly charges in accordance with these accumulations. The accumulated hours for each order will be summed and rounded to the nearest hour, except that when the total is less than one hour, one hour will be used to determine the charges.
- (C) When a customer name and address request is received, the Telephone Company will keep a count of the requests. The Telephone Company will bill the customer in accordance with these records even though the Telephone Company was not able to provide a name and town location for all requests.
- (D) When marking of message end user accounts is ordered, the marking charge applies for each end user account marked. Once an account is marked, the maintenance of mark charge applies for each month following the month the account is marked until the customer requests the mark be removed. No charges apply to remove the mark.
- (E) The Provision of Billing Information Service per Special Order Charge applies for each Special Order accepted by the Telephone Company for any Billing Information Service.

(D)

(D)

(T)

(T)

ACCESS SERVICE

8. Billing and Collection Services (Cont'd)

8.4 Billing Information Service (Cont'd)

8.4.7 Rates and Charges

The rates and charges are:

		Rates*		
		Message Detail	Account Detail	Service and Equipment Detail
(A)	CRIS 10 Working Day Information Service,			
	- Paper output, per study	ICB	ICB	ICB

(C)
(C)

(D)
|
(D)

* The Quick Turnaround per record charge and the per tape charge is three times the 10 working day per record charge and per tape charge.

		<u>USOC</u>	<u>Rates</u>
(B)	DBAS Information Service,	1FS++	
	- Paper output, per record processed		#

(D)
|
(D)

(C)	CRIS File or DBAS File interrogation, per request received	2FQ++	#
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These offerings are only provided where facilities are available. When facilities can be made available with the agreement of the Telephone Company, ICB rates and charges apply.

ACCESS SERVICE

13. Additional Engineering, Additional Labor and Miscellaneous Services (Cont'd)

13.3 Miscellaneous Services (Cont'd)

13.3.6 Provision of Access Service Billing Information

(A) The customer will receive monthly bills and Customer Service Records (CSRs) in a standard paper format at no charge. At the option of the customer, monthly bills and CSRs may be provided electronically, in lieu of the standard paper format at no charge. (C)

(B) At the option of the customer additional copies of the customer's monthly bill and/or CSR may be provided in standard paper or electronic for an additional charge. (C)

(D)

(D)

CERTIFICATION

I am Vice President – Regulatory Operations for CenturyLink. I hereby certify that I have overall responsibility for supervision of the personnel who prepare all of the data supporting the CenturyLink Operating Companies– July 1, 2016 Annual Access Charge Tariff Filing bearing Tariff F.C.C. Nos. 1, 2, 3, 6, 7, 8, 9 and 11 for all issuing carriers and that I am authorized to execute this certification. Based upon the information provided to me by employees responsible for the preparation of, or for the supervision of the preparation of, the data submitted in support of the Tariff Review Plan information contained herewith, I hereby certify that the data has been examined and reviewed and is true, correct and complete to the best of my knowledge and belief.

Further, based upon the information provided to me by employees responsible for the preparation of, or for the supervision of the preparation of, the data submitted in support of the Eligible Recovery for Price Cap Carriers and Access Recovery Charge information contained herewith, I hereby certify that the data has been examined and reviewed and is true, correct and complete to the best of my knowledge and belief, that the CenturyLink Operating Companies are not seeking duplicative recovery in the state jurisdiction for any Eligible Recovery subject to the recovery mechanism, and that CenturyLink Operating Companies have complied with sections 51.915(d), 51.915(e) and 51.915 (f) of the Commission's rules.

May 9, 2016



Jeff Glover
Vice President – Regulatory Operations

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Director, Regulatory Operations
Telephone Number: (913) 353-7080

Description of Methodology

The following narrative describes the methodology and supporting calculations utilized by CenturyLink to implement the process of reducing terminating switched end office rates to not exceed \$0.0007 per minute as required by 47 C.F.R. §51.907(f) which addresses changes beginning July 2016. CenturyLink's supporting calculations utilize the "Access Reduction Spreadsheet" template released by the Federal Communications Commission ("FCC") on April 13, 2016, for calculating the July 1, 2016 intrastate access rate changes.

The FCC spreadsheet template also provides the methodology for calculating the rate changes and identifies in detail the interstate access rates that are required to be changed consistent with the rules. Step 5 of the USF ICC Transformation Order adjusts Interstate Terminating End Office Access rates down to the target composite rate of \$0.0007. The interstate rates will then be mirrored on the intrastate side so that rates will remain in parity.

Section 51.907(f) of the FCC Rules required the Access Reduction Spreadsheet to be modified to reflect rate reductions for July 1, 2016. For Price Cap carriers that file interstate tariffs assessing a single rate applicable in different states, the interstate demand used shall be the sum of the demand for all of the states included in the tariff, rather than making separate state-by-state calculations. For companies with a single rate in multiple states, the calculations are done at the regional level and the regional rates are mirrored in each study area¹. For individual study areas, the calculations are done at the study area level. An overview of the methodologies necessary for reducing terminating end office access rates is as follows:

1. Establish the 2011 Baseline Composite Terminating End Office Access Rates, which reflects interstate rates and demand.
2. Calculate the 2016 Target Composite Terminating End Office Access Rate by reducing the 2011 Baseline Composite Terminating End Office Access Rate to not exceed \$0.0007.
3. Calculate the individual Interstate Terminating End Office Access rate levels so that the reduced rates and demand will equal to the 2016 Target Composite Terminating End Office Access Rate.
4. Set Intrastate Terminating End Office Access rates equal to their functionally equivalent interstate rates.
5. Prepare intrastate and interstate tariff filing documents as required by each tariff jurisdiction.

¹ See footnote No. 27 in clarification order: Connect America Fund, et al., DA 14-434, WC Docket No. 10-90 et al.