



January 7, 2021

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 2158 for Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33  
Exchange and Network Services Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Services Tariff, submitted with a proposed effective date of February 13, 2021:

<u>Section</u>	<u>Sheet</u>	<u>Revision</u>
5	55	3rd
5	56	7 <sup>th</sup>
5	57	5 <sup>th</sup>

This filing proposes revisions to the Oregon Telephone Assistance Program (OTAP) section consistent with Public Utility Commission of Oregon Order No. 20-492 which was entered and effective on December 29, 2020. That order reduced the temporary OTAP credit from \$12.00 to \$7.00 and permanently increased the maximum allowed OTAP credit from \$3.50 to \$7.00. This filing also proposed a clarifying revision to the OTAP description by adding broadband service.

Additional clarifying revisions are proposed for the federal lifeline program section. Specifically, concurrent with the reduction of the federal lifeline credit from \$7.25 to \$5.25, the company began issuing an additional state credit equal to the difference between the interstate subscriber line charge and the federal credit amount, the net result being a total federal credit equal to the subscriber line charge.

If you have any questions regarding this filing, please contact me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

ec: Ms. Samantha Ridderbusch, CenturyLink  
Mr. David Ziegler, CenturyLink

OR2021-02

**ROBYN CRICHTON**  
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**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.6 LIFELINE ASSISTANCE PROGRAMS**

A. Federal Lifeline Program (Cont'd)

4. Monthly Credit

	<b>CREDIT USOC</b>	<b>CREDIT AMOUNT</b>
Federal Lifeline Program Credit	[1]	
<ul style="list-style-type: none"> <li>• Qualifying voice-only service                             <ul style="list-style-type: none"> <li>- Prior to December 1, 2019</li> <li>- Effective December 1, 2019</li> <li>- Effective December 1, 2020</li> </ul> </li> <li>• Qualifying Broadband or bundled service</li> </ul>		\$9.25 7.25 5.25 9.25

[1] **Effective December 1, 2020, the Company will issue an additional federal credit equal to the difference between the interstate subscriber line charge and the federal lifeline credit when the interstate subscriber line charge exceeds the federal lifeline credit amount.** (N)

Credit is applied as follows: ASGFX\* + ASGF2\*\*

\* USOC ASGFX applies an amount equal to the Subscriber Line Charge found in Section 4.7.1 of the CenturyLink Operating Companies Tariff F.C.C. No. 11.

\*\* USOC ASGF2 applies the remaining amount required to equal the federal credit **if the federal lifeline credit is greater than the subscriber line charge.** (N)

When a Tribal Lifeline Credit also applies, the Federal Lifeline Program Credit USOCs are ASGFR + ASGF2.

**5. EXCHANGE SERVICES**

**5.2 LOCAL EXCHANGE SERVICE**

**5.2.6 LIFELINE ASSISTANCE PROGRAMS (CONT'D)**

B. Oregon Telephone Assistance Program (OTAP)

1. Description

The Oregon Telephone Assistance Program (OTAP) is designed to provide low income subscribers who meet OTAP eligibility requirements a reduced rate or discount for basic **and/or qualifying broadband** service at their principal place of residence whether sold separately or in combination with other services. For purposes of OTAP, “basic service” means “basic telephone service” as defined in OAR 860-032-0190. For qualifying low-income subscribers, basic service also includes access to toll-limitation services. The OTAP discount is limited to one single line, or single line equivalent, per economic unit at the customer’s principal residence in Oregon.

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2. Eligibility Requirements

To be eligible for the OTAP discount, a residential service subscriber, one or more of the subscriber’s dependents or the subscriber’s household must:

- a. Receive benefits from one of the following public assistance programs:
  - Medicaid under Title XIX and XXI of the Social Security Act;
  - Supplemental Nutrition Assistance Program;
  - Supplemental Security Income;
  - Federal Public Housing Assistance (Section 8); or
  - Veterans and Survivors Pension Benefit
- b. Have income that is at or below 135 percent of the applicable federal poverty guidelines for a household of that size.

# Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33  
EXCHANGE AND  
NETWORK SERVICES**

**SECTION 5  
5th Revised Sheet 57  
Cancels 4th Revised Sheet 57**

## 5. EXCHANGE SERVICES

### 5.2 LOCAL EXCHANGE SERVICE

#### 5.2.6 LIFELINE ASSISTANCE PROGRAMS

##### B. Oregon Telephone Assistance Program (OTAP)

##### 3. Terms and Conditions

- a. To qualify for the OTAP discount, a subscriber must demonstrate eligibility for OTAP by making application to the Oregon Public Utility Commission (OPUC) on an OPUC-approved form.
- b. The Company provides an OTAP-eligible subscriber the OTAP discount in the form of a monthly credit on the subscriber's bill effective with the date specified for the subscriber by the OPUC. The OTAP credit will be prorated on the basis of a 30-day month from the effective date of the subscriber's eligibility.

##### 4. Monthly Credit

	Credit USOC	Credit Amount	
State Credit for the exchange access line and/or broadband internet access service for OTAP participants	ASGSX	up to \$7.00 <sup>[1][2]</sup>	(T) (C)

<sup>[1]</sup> Effective January 1, 2020, this credit also applies to broadband internet access service.

<sup>[2]</sup> Oregon Public Utility Commission Authorized Rate. **The currently authorized** credit amount is available in section 5.2.6 of the [Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Catalog No. 3.](#) (T)