



June 29, 2020

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2154 for Qwest Corporation d/b/a CenturyLink QC
P.U.C. OREGON NO. 33 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, Exchange and Network Services PUC No. 33 Tariff. The following revisions are being submitted with a proposed effective date of August 14, 2020.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
2	35	1st
2	53	1st

These proposed revisions standardize and simplify the discontinuance of service provisions for customer-requested termination of residential service. Upon request for discontinuance, residential service will be terminated on the last day of the customer's current billing cycle, and no prorations will apply on customer's final billing statement. Customers were notified of this change at least thirty days prior to the proposed effective date.

If you have any questions regarding this filing, please contact Ms. Samantha Ridderbusch at (503) 242-7989 or me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. John Felz, CenturyLink

OR2020-08

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
voice: (913) 884-1131

Qwest Corporation d/b/a CenturyLink QC

P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES

SECTION 2
1st Revised Sheet 35
Cancels Original Sheet 35

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.11 SPECIAL ASSEMBLIES OF EQUIPMENT (Cont'd)

B. Charge

A one-time charge will apply to all customer requests for new special equipment and arrangements that result in an advance quotation of estimated charges. The requesting party will be required to sign an agreement acknowledging these charges before the Company will develop an advance quotation for a new special equipment and arrangement. These charges will apply only if the customer does not elect to proceed to have detailed engineering performed, a firm price quoted and place an order for the special equipment and arrangement within 150 days of the receipt of the advance quotation of estimated charges. The 150 day interval will be extended as required in order to allow a customer 30 days in which to place his order after the receipt of the firm quote.

NONRECURRING CHARGE

- Per advance quotation \$200.00

2.2.14 TERMINATION OF SERVICE - CUSTOMER INITIATED

Each customer who discontinues service, for any reason, shall give notice to the Company five days before the date of disconnect. (OAR 860-21-310)

Until such notice is given, the customer shall be held responsible for all service rendered.

When business service is terminated at the customer's request after the minimum service period or initial contract period has been met, service will be discontinued immediately, and a final bill will be issued in accordance with Section 2.3.6.D.

Residential customers may request termination of residence service at any time, and service will be discontinued on the last day of the customer's billing cycle after the minimum service period has been met, except as otherwise described in 860-021-0310. Final charges will be rendered in accordance with Section 2.3.6.D.

A. Minimum Service Period

Unless stated otherwise in specific sections of this Tariff or other Company Price Lists or contracts, no Minimum Service Period applies for residence or business service discontinued within one month of service establishment.

Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON NO. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 2
1st Revised Sheet 53
Cancels Original Sheet 53**

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

**2.3 PAYMENT FOR SERVICE
2.3.6 BILLING (Cont'd)**

D. Prorating of Opening and Closing Bills

1. Monthly Bills

Opening and closing bills **for business services** will be prorated on the basis of a 30-day month, except for where a Minimum Service Period applies. On Basic and Budget Measured Service, the message allowance for a fraction of a month will also be prorated.

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Bills rendered for establishment of residence services will be prorated on the basis of a thirty-day month. Final bills rendered after customer-requested discontinuance of residential service will not be pro-rated and service will remain available to the customer until the first day of the customer's next billing cycle, except as otherwise described in 860-021-0310.

(N)

(N)

2. Annual Bills

On charges billed on an annual basis, the formula for prorating will be one-twelfth of the annual rate for each full month of service and one-thirtieth of a month's charges for each day over a full month.

E. Partial Disconnection

When a customer with simple service requests removal of part of the service, charges stop on the day negotiated with the customer. If the Company fails to meet the date agreed upon and service continues, charges stop on the original date agreed upon with the customer.

F. Temporary Disconnect due to Non-Payment

When this is in effect, regular rates will be charged for the period of temporary disconnect, not to exceed 15 days. (See 2.2.9.E., preceding.)