



October 29, 2015

Advice No. CTL-2015-01

The Honorable Susan Ackerman, Stephen Bloom and John Savage, Commissioners
Oregon Public Utility Commission
P. O. Box 1088
Salem, Oregon 97308-1088

Attention: Joan Grindeland

Dear Commissioners Ackerman, Bloom and Savage:

Pursuant to ORS 759.250, CenturyTel of Oregon, Inc. d/b/a CenturyLink is filing notification of a Special Contract for ISDN Primary Rate Interface (PRI) Service which is a competitive service. This agreement was signed September 28, 2015 and supporting documentation is attached.

Due to the competitive nature of this Special Contract, the information provided in Attachment C contains commercially valuable information and/or trade secrets and is submitted to Staff in confidence pursuant to ORS 192.501 and ORS 192.502. We understand that you will notify us prior to release of any such information in sufficient time to seek a protective order from the Commission or to otherwise preserve its confidentiality.

We enclose one complete copy of the contract which contains confidential information for Staff review. As provided by the provisions of ORS 759.250(6), CenturyLink requests this information not be publicly disclosed. Confidential information has been removed from the additional copies included in this filing for public disclosure.

If you have questions or need additional information regarding this filing, please contact me at (303) 992-5835 or Dawn.Salaver@CenturyLink.com.

Sincerely,

A handwritten signature in black ink that reads "Dawn Salaver".

Dawn Salaver

cc: Phil Grate, CenturyLink

Attachments

CENTURYTEL OF OREGON, INC.
d/b/a CENTURYLINK
CONTRACT NO. 150802053282
CONTRACT SUMMARY

Effective Date: September 28, 2015
Term Of Contract: 36 Months
Service Location: Chiloquin, OR
Service Offered: ISDN Primary Rate Interface (PRI)
Monthly Recurring Charge: \$375.00

Service Description:

The ISDN-PRI Service included in this contract will provide the customer a DS1 level access link to the telecommunications network including the functionality of integrating multiple voice and data transmission channels on the same line.

Contract Provisions:

The contract provides ISDN-PRI service to a customer in the Chiloquin, Oregon exchange for a 36 month term.

Cost Support:

The accompanying confidential cost support documents provide the basis for the rates in the contract as well as demonstrating that the rates cover the cost of providing the service.

CENTURYTEL OF OREGON, INC.
d/b/a CENTURYLINK
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I. CONTRACT ANALYSIS

- a. Please provide the rationale and justification for creating a special class of service. The rationale must include a discussion as to why no previously approved class of service (contract or tariff) is acceptable to the Customer for whom the utility proposes a special class of service. Determination of a special class of service must be based on the following:

The quantity of service used, the time when used, the purpose for which used, the existence of price competition or a service alternative, the services being provided, the conditions of service, or any other reasonable consideration.

Response:

The Company is offering the service via contract due to the competitive nature of the requested service in this market area in Oregon.

- b. Provide the number of similarly situated customers who should receive the same terms and conditions.

Response:

Similarly situated customers in this market area within the CenturyTel of Oregon, Inc. service area would receive the same terms and conditions if they purchased the same service in the same quantity for the same term.

- c. If there are other similarly situated customers who should not receive the same terms and conditions, explain the differences between those Customers and the special contract Customer.

Response:

Not applicable as all similarly situated customers should receive the same terms and conditions if purchasing the same service in the same quantity for the same term.

- d. Summarize termination clause in the contract that protects CenturyLink if the customer stops the service early and CenturyLink does not recover initial costs.

Response:

Termination Liability is found on the Services List, Page 3 of 3, Section 4.

CENTURYTEL OF OREGON, INC.
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e. Was there a Request for Proposal (RFP)?

Response:

CenturyLink negotiated with this customer for ISDN PRI services.

f. Are there competitive alternatives? If yes, who are the competitive providers and what services do they offer?

Response:

Yes. Although CenturyLink does not have specific information about the service offering of competitors, it generally believes that CLECs and other alternative providers offer services equivalent to CenturyLink's ISDN-PRI service to customers within the service area of CenturyTel of Oregon, Inc.

Contract No. 150802053282

Products and Services Agreement

This Products and Services Agreement ("Agreement") between CENTURYLINK SALES SOLUTIONS, INC., as contracting agent on behalf of the applicable affiliated entities providing the Products and Services ("CenturyLink") and [REDACTED] - OR ("Customer") sets forth the terms and conditions for CenturyLink's provision of those Products and Services to Customer. Electronic signatures on this Agreement will be accepted only in the form and manner prescribed by CenturyLink.

1. **SERVICES.** CenturyLink will sell to Customer the Services listed on the Services List, attached and incorporated by this reference. This Agreement is effective on the date all parties have signed below ("Effective Date") and continues for the longest Order Term listed on the Services List.
2. **PURCHASE ORDERS.** This Agreement controls over any Customer-issued purchase order, and any terms or conditions contained in a Customer-issued purchase order or other Customer ordering document will have no force or effect.
3. **UNIFORM RESOURCE LOCATORS (URLS).** References to URLs in this Agreement include any successor URLs designated by CenturyLink.
4. **ENTITY.** For an interim period until all work is completed to update systems and platforms related to the combination of EMBARQ and CenturyTel, and the acquisition of Qwest, the names EMBARQ and CenturyTel may be used in association with the products and services provided by CenturyLink in this Agreement and Qwest products and services will be sold under a separate agreement.

AGREED:

CENTURYLINK SALES SOLUTIONS, INC.

DocuSigned by:

Brian Adamson

By: _____
 Printed: Brian Adamson
 Title: Sales Manager
 Date: 9/28/2015

Address for Notices: Sales Administration
 665 Lexington Avenue
 Mailstop: OHMANB0107
 Mansfield, OH 44907

And if related to a dispute to:
 CenturyLink
 Attn: Legal Department
 1801 California Street, #900
 Denver, CO 80202
 Fax: (888) 778-0054

[REDACTED]

By: _____
 Printed: _____
 Title: General Manager
 Date: 9/28/2015

Customer Address: [REDACTED]
 KLAMATH FALLS, OR 97603

Address for Notices (if different from above):

Sales Rep: Michael Perkins

Sales Rep Phone:

Contract No. 150802053282**SERVICES LIST**

1. **SERVICES.** CenturyLink will provide to Customer those Services identified in the CenturyLink Price Quotes, attached and incorporated by this reference (each, a "Price Quote"). The name of the company providing Services to Customer is listed on each Price Quote. Customer can also locate the name of any CenturyLink local operating company by searching for a NPA-NXX in the first column of the list at http://www.centurylink.com/tariffs/NPANXX_Entity.pdf. The NPA-NXX is a number consisting of an Area Code plus the first three digits of the telephone number. Services are purchased on either a month-to-month basis or for a specific term for the particular Service ordered (each, an "Order Term"), as listed in each Price Quote. Each Order Term begins on the later of the first day of the first billing month after the Effective Date or the date that CenturyLink installs and makes that Service available to Customer. If Customer continues to receive a Service after expiration of the Service's applicable Order Term, CenturyLink will provide that Service on a month-to-month basis at its then-current list pricing and then-current terms and conditions, unless otherwise provided in the service-specific terms and conditions. CenturyLink will make the Services available only after its compliance with any state-specific regulatory filing requirements.

CenturyLink Price Quote Number(s): 15-022783

2. **PRICING.**
 - 2.1 **Monthly Recurring Charges ("MRC") or Monthly Recurring Rates ("MRRs").** CenturyLink will charge Customer the MRCs or MRRs for the Services described in each Price Quote. For purposes of this Agreement, MRCs and MRRs have the same meaning and may be used interchangeably.
 - 2.2 **Non-recurring Charges ("NRC") or Non-recurring Rates ("NRRs").** CenturyLink will charge Customer NRCs or NRRs related to the Services described in each Price Quote. For purposes of this Agreement, NRCs and NRRs have the same meaning and may be used interchangeably.
 - 2.3 **Additional Charges.** Rates do not include applicable local, state, or federal taxes, fees, or surcharges that CenturyLink may bill Customer.
 - 2.4 **Additional Payment Requirements.** If Customer is not able to establish a satisfactory credit rating with CenturyLink, CenturyLink, in its sole discretion, may require Customer to submit a deposit or make an advance payment in connection with obtaining or maintaining the Services.
3. **TERMS AND CONDITIONS.** CenturyLink provides Services under the applicable terms and conditions listed and incorporated by reference on each Price Quote. Except for Services provided under Tariffs or Local Terms of Service, in the event of any inconsistencies or conflicts between this Agreement and the applicable terms and conditions, this Agreement will take precedence. CenturyLink may modify its Tariffs or Local Terms of Service from time to time.
4. **TERMINATION.** If Customer gives notice of cancellation or termination, disconnects any portion of a Service or otherwise breaches this Agreement resulting in the termination of a Service prior to the end of the applicable Order Term, termination liability will apply as calculated and set forth in the applicable terms and conditions listed and incorporated by reference on each Price Quote. If no termination liability is specified for Services in these terms and conditions, Customer will be liable for 50% of the monthly payments that would otherwise remain in the applicable Order Term.
5. **RELATED PRODUCT PURCHASES.** Customer may purchase Products related to the Services at the CenturyLink then-current list pricing and subject to the then-current Standard Terms and Conditions for Communications Services, the Equipment Sales Product Annex, and other applicable annexes based on Customer's selection of Products, all as posted to http://about.centurylink.com/legal/rates_conditions.html.

[REDACTED] - OR
Order For CenturyLink ISDN - PRI Services
Order Management Copy - Quote #: 15-022783



Customer Contact Information:

Company Name: [REDACTED] - OR
Billing Address: [REDACTED]
Billing City, State, Zip: KLAMATH FALLS OR 97603
BAN ID: New BAN ID
Customer Contact Name: [REDACTED]
Customer Contact Phone: 541-783-[REDACTED]
Customer Contact E-mail:

Customer Service Location:

Primary Location Name: [REDACTED] OR
Address: [REDACTED]
Site City, State, Zip: CHILOQUIN OR 97624
NPA-NXX: 541-783
On-Site Contact Name: [REDACTED]
Work TN: [REDACTED]

Telco Central Office Information:

Telco: CENTURYTEL OF OREGON, INC. DBA CENTURYLINK
Serving Central Office CLLI: CHLQORXADS0
Serving Central Office Address: CHILOQUIN TEL UTILIT
Serving Central Office City, State, Zip: CHILOQUIN OR 97624

CenturyLink Contact Information:

Sales Person: Michael Perkins [1124223]
Email: michael.j.perkins@centurylink.com
Sales Contact Number: 541-776-8356
Dealer Code: 1124223

Teaming Sales Person: Kathy Gay []
Email: Kathy.Gay@CenturyLink.com
Teaming Sales Contact Number: 541-259-7740

Engineer: N/A
Email: N/A
Engineer Contact Number: N/A

Service Description:

Type of Service: CenturyLink ISDN - PRI Services (Qty: 1)
Term Agreement: 36 month
Customer Requested Due Date: 10/15/2015
Expedite: No
Circuit ID (if existing): N/A

Ordering Information:

Qty	Price Plan	Feature Code	Feature Code Description	MRR	NRR
1	PP3Z6P01	0018	Service Order Charge		\$34.50
1	PP3Z6P01	0238	Premises Visit Charge	\$0.00	
1	I CARE	WILL PROVIDE	ISDN PRI	\$351.49	

[REDACTED]



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	WILL PROVIDE	PRI Install Charge		
1 I CARE				\$0.00
1 PP3Z6P01	340K	ISDN Port	\$23.51	
1 PP3Z6P01	Y106	National ISDN-2 Protocol	\$0.00	
5 PP3Z6P01	1204V	DID Numbers - Block of 20 (N/C)	\$0.00	
		TOTAL	\$375.00	\$34.50



[REDACTED] - OR
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Order Management Copy - Quote #: 15-022783



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Provisioning Remarks:

ISDN PRI Protocol: B8ZS/ESF with National ISDN-2
New or Existing Trunk Group: New
Quantity of Trunks Ordered: 23B + 1D
Trunk Type: Two-Way (DID/DOD)
Signal Type: Q931 PRI
Trunk Selection Sequence: Ascending Sequential
PBX Store & Route Digits: Yes
If Yes, Number of Digits to be sent: 4
Pilot Number: 541-783-3293
Assign Test Number: Yes
POTS/DID Numbers to be Added (Inc. DID): Move 13 numbers
Backup D Channel Assignment: None
Customer Switch Type: Shoretel
Return DT on Seizure: No
Caller ID Name & Number: No
InterLATA PIC: 0550
IntraLATA PIC: 0550
Yield to Glare: Yes
Call Blocking: 900/976
Extend DEMARC / Provide Inside Wiring: No
Switch Type: DMS10
CNAME Database Update Required? No
E911 Database Update Required? No
Number(s) to be display on Caller ID for Outgoing Calls: Customer Main Number
Facility ID: N/A

Order Management Comments:

Install PRI with 5k minutes..moving numbers from DSS to PRI..move the following numbers to PRI from the DSS circuit # 00/UMMX/050478//CNTY

[REDACTED]

Remarks:

Install PRI with 5k minutes..moving numbers from DSS to PRI..move the following numbers to PRI from the DSS circuit # 00/UMMX/050478//CNTY

[REDACTED]

[REDACTED]

[Redacted]

Order For CenturyLink ISDN - PRI Services
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CenturyLink™

[Redacted]

[Redacted]