



June 16, 2016

Advice No. C54-2015

The Honorable Susan Ackerman, Stephen Bloom and John Savage, Commissioners
Oregon Public Utility Commission
P. O. Box 1088
Salem, Oregon 97308-1088

Attention: Joan Grindeland

Dear Commissioners Ackerman, Bloom and Savage:

Pursuant to ORS 759.250, Qwest Corporation, d/b/a CenturyLink QC is filing notification of an amendment to a Special Contract for ISDN Primary Rate Service (PRS). This agreement was signed August 19, 2015.

CenturyLink believes that ISDN PRI is competitive and that the Special Contract pricing is in accordance with the provisions of ORS 759.250. Supporting documentation is attached.

Due to the competitive nature of this Special Contract, the information provided in Attachment C contains commercially valuable information and/or trade secrets and is submitted to Staff in confidence pursuant to ORS 192.501 and ORS 192.502. We understand that you will notify us prior to release of any such information in sufficient time to seek a protective order from the Commission or to otherwise preserve its confidentiality.

We enclose one complete copy of the contract which contains confidential information for Staff review. As provided by the provisions of ORS 759.250(6), CenturyLink requests this information not be publicly disclosed. Confidential information has been removed from the additional copies included in this filing for public disclosure.

Please direct any questions or concerns regarding this filing to me at (318) 360-2812.

Yours very truly,

A handwritten signature in cursive script that reads "Michelle Lyn Rivers".

Michelle "Chelle" Lyn Rivers
cc: Phil Grate, CenturyLink
Attachments

MICHELLE "CHELLE" LYN RIVERS

Tariff Analyst

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Monroe, LA, 71203

voice: (318) 360-2812

ISDN PRS
CONTRACT NSP NO. 139288
CONTRACT SUMMARY

Type Of Agreement: New Request: X Renewal: Addition:

Term Of Agreement: The term of the contract is 24 months

Effective Date: August 19, 2015

ISDN PRIMARY RATE SERVICE (PRS)

Service Description:

ISDN Primary Rate Service (PRS) is a digital four-wire full duplex transmission path between ISDN-compatible Customer Premises Equipment (CPE) and an ISDN-equipped central office.

Description of Offer:

Customer receives a price discount in Oregon for the business service noted above. All other terms and conditions of this contract are offered in accordance with the Oregon QC Exchange and Network Services Price List.

Unit Price:

Service:	ISDN Primary Rate
Number of Arrangements:	3
Monthly Unit Price:	\$350.00

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I. CONTRACT ANALYSIS

- a. Please provide the rationale and justification for creating a special class of service. The rationale must include a discussion as to why no previously approved class of service (contract or tariff) is acceptable to the Customer for whom the utility proposes a special class of service. Determination of a special class of service must be based on the following:

The quantity of service used, the time when used, the purpose for which used, the existence of price competition or a service alternative, the services being provided, the conditions of service, or any other reasonable consideration.

Answer:

Current tariffs for services included in the contract do not provide pricing recognizing this customer's volume of service and commitment to retain service across CenturyLink's territory. The total volume of facilities being ordered by the customer justifies going beyond the standard terms offered in the tariff for similar services. Competitive alternatives such as resale of CenturyLink QC service are available to customers.

- b. The number of similarly situated Customers who should receive the same terms and conditions. Also, include the number of billing units for those Customers.

Answer:

All similarly situated customers should receive the same terms and conditions.

- c. If there are other similarly situated Customers who should not receive the same terms and conditions, explain the differences between those Customers and the special contract Customer.

Answer:

Not applicable; all similarly situated customers should receive the same offer.

- d. Summarize termination clause in the contract that protects CenturyLink if the customer stops the service early and CenturyLink does not recover initial costs.

Answer:

Termination Liability applies per the Oregon QC Exchange and Network Services Price List.

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e. Was there a Request for Proposal? Please describe.

Answer:

CenturyLink negotiated with this customer for ISDN PRI services.

f. Are there competitive alternatives? If yes, who are the competitive providers and what services do they offer?

Answer:

Yes. Almost all Competitive Local Exchange Companies offer this common business service.

**AMENDMENT TO
CENTURYLINK QC ADMINISTRATIVE RETAIL SERVICES AGREEMENT**

THIS AMENDMENT NUMBER SIX (this "Amendment") by and between **Qwest Corporation d/b/a CenturyLink QC** ("CenturyLink" or "CenturyLink QC") and [REDACTED] ("Customer"), hereby amends the CenturyLink QC Administrative Retail Services Agreement, Content ID:369627, 380916, 381156, 385542, 395867, and 420018 as may have been previously amended (the "Agreement"). Except as set forth in this Amendment, capitalized terms will have the definitions assigned to them in the Agreement. CenturyLink reserves the right to withdraw this offer if Customer does not execute and deliver the Amendment to CenturyLink before **September 21, 2015**. Using CenturyLink's electronic signature process for the Amendment is acceptable.

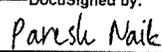
CUSTOMER: [REDACTED]

 Authorized Signature
 [REDACTED]

 Name Typed or Printed
 [REDACTED]

 Title

 Date

Qwest Corporation d/b/a CenturyLink QC
 DocuSigned by:


 Authorized Signature
 Paresh Naik

 Name Typed or Printed
 Director – Offer Management

 Title
 8/19/2015

 Date

CenturyLink and Customer wish to amend the Agreement as follows:

1. Modification to the Dispute Resolution Governing Law. The Governing Law; Forum under the Dispute Resolution; Governing Law, (CID# 369627, Pramata # 613171) is deleted in its entirety and replace as follows:

Governing Law: Forum. This Agreement will be governed by the laws of the state Tennessee except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Those matters alone will be governed by the laws of the appropriate jurisdiction. Any legal proceeding arising out of, or relating to this Agreement, will be brought in a United States District Court, or absent federal court jurisdiction, in a state court of competent jurisdiction, in the location of the party to this Agreement not initiating the action, as indicated in the Notices section. Notwithstanding the foregoing, CenturyLink may initiate proceedings in Denver, Colorado to collect undisputed amounts billed. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

2. Modification to the existing Interstate Metro Ethernet Service Exhibit. The following table is added to the Pricing Attachment. Service for the location specified expires 24 months from the Start of Service Date ("Term").

Location (Address, City, State)	Bandwidth Profile	Total MRC	Port Speed	Total NRC
[REDACTED] NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM NM 88030	3 Mbps	\$240.00	10/100 Mbps Port	\$0.00
[REDACTED] NM 88030	10 Mbps	\$475.00	10/100 Mbps Port	\$0.00
[REDACTED] OR 97402	10 Mbps	\$475.00	10/100 Mbps Port	\$0.00
[REDACTED] OR 97404	10 Mbps	\$475.00	10/100 Mbps Port	\$0.00
[REDACTED] UT UT 84104	20 Mbps	\$625.00	10/100 Mbps Port	\$0.00
[REDACTED] UT UT 84107	20 Mbps	\$625.00	10/100 Mbps Port	\$0.00
[REDACTED] LAS CRUCES, NM 88005	20 Mbps	\$625.00	10/100 Mbps Port	\$0.00

**AMENDMENT TO
CENTURYLINK QC ADMINSTRATIVE RETAIL SERVICES AGREEMENT**

[REDACTED] OR 97477	100 Mbps	\$975.00	10/100 Mbps Port	\$0.00
[REDACTED] OR 97401	100 Mbps	\$975.00	10/100 Mbps Port	\$0.00
[REDACTED] LAS CRUCES, NM 88011	100 Mbps	\$975.00	10/100 Mbps Port	\$0.00
[REDACTED] FLORENCE, OR 97439	10 Mbps	\$475.00	10/100 Mbps Port	\$0.00

3. Modification to the existing ISDN, PRS, DSS Advanced or UAS Service Exhibit Pricing Attachments. The attached Pricing Attachments are added to the Agreement.

4. Billing Information. Any new discounts or pricing for Customer's existing Services, if any, will become effective at CenturyLink QCC's earliest opportunity, but in no event later than the second full billing cycle following the Amendment Effective Date ("Billing Change Date"). The new pricing is otherwise in lieu of, and supersedes and replaces in its entirety, any discounts and/or pricing that Customer previously received under the Agreement.

5. Miscellaneous. This Amendment will be effective as of the date it is executed by CenturyLink after the Customer's signature (the "Amendment Effective Date") and will become part of the Agreement. All other terms and conditions in the Agreement will remain in full force and effect and be binding upon the parties. This Amendment and the Agreement set forth the entire understanding between the parties as to the subject matter herein, and in the event there are any inconsistencies between the two documents, the terms of this Amendment will control.

**ADMINISTRATIVE RETAIL SERVICES AGREEMENT
ISDN PRS, DSS, OR UAS SERVICE EXHIBIT
INDIVIDUAL CASE BASIS**

PRICING ATTACHMENT



Service Term: 24 Months

AQCB Contract Number:

Type of Service	USOC & MRC/line for 24 month Term
	Standard
PRS Voice/Data DS1	ZPG62 \$350

Service Location including City and State	Circuit ID or BTN	Type of Service	Higher Facility (Yes or No)	Qty.	Total MRC per location
[Redacted] OR97477	[Redacted]	PRS Voice/Data DS1	No	1	\$350.00
[Redacted] OR97477	[Redacted]	PRS Voice/Data DS1	No	1	\$350.00
[Redacted] OR97477	[Redacted]	PRS Voice/Data DS1	No	1	\$350.00
Total MRC:					\$1,050.00
Total Circuits:				3	

Mileage-related Components and Charges (If applicable):

Customer Address	Circuit ID or BTN	Description (USOC)	Qty.	Mileage MRC/each	Mileage NRC/each**
Total Mileage MRCs and NRCs:					

Total Mileage MRCs and NRCs:

** NRCs will not apply to renewals of existing Service installed as of the Effective Date. NRCs will only apply to new Service locations which may include moves of existing service.

