



January 19, 2023

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 23-001 for United Telephone Company of the Northwest d/b/a CenturyLink,  
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist No. 102. The following revisions are being submitted with a proposed effective date of February 22, 2023:

<u>Section</u>	<u>Page</u>
16	3rd Revised Page 17

This filing grandfathers a Competitive Response offer for business customers. Availability to current customers is limited to lines in service at existing locations.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, CenturyLink

OR 2022-02

**ROBYN CRICHTON**  
Government Operations Manager  
robyn.m.crichton@centurylink.com  
voice: (913) 884-1131

**COMPETITIVE RESPONSE**

**RESIDENCE CUSTOMER INCENTIVE PROGRAM**

A. GENERAL (Cont'd)

**\$5 for 6 Offer – GRANDFATHERED**

**Effective February 22, 2023, this offer is grandfathered. Availability to current customers is limited to lines in service at existing locations.**

Existing residence customers may be eligible for a \$5 bill credit for six months when they contact the Company to disconnect access line service and agree to retain service with the Company. To be eligible, a customer's account must have and maintain a B, C or D Credit Class rating with the Company and the customer must agree to retain flat rated one-party access line service with the Company.

The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for five consecutive months thereafter. If a customer discontinues service being offered prior to the end of the six month period, no additional credits will be applied.

In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.

**Waiver of Access Line Service Connect Charges – GRANDFATHERED**

Effective May 1, 2022, this competitive response program is grandfathered. Availability to current customers is limited to lines in service at existing locations.

When new residence customers who are contacted by the Company or who contact the Company and request this offer establish a new account that includes an access line, the Company will waive the service charges that are otherwise applicable (excluding inside wire, construction or CPE installation) when the customer agrees to retain service for 12 months. This waiver will only apply to the primary access line. The benefits awarded under this offer will not be rescinded if the customer disconnects the qualifying service prior to the 12-month commitment period.

(C)  
|  
(C)