



July 16, 2015

Advice No. 2015-006-PL

The Honorable Commissioners Ackerman, Bloom and Savage
Oregon Public Utility Commission
P.O. Box 1088
Salem, Oregon 97308-1088

Attention: Joan Grindeland

Dear Commissioners:

Pursuant to Qwest's Price Plan under ORS 759.255, Qwest Corporation d/b/a CenturyLink QC is filing notice of revisions to the Exchange and Network Services Price List, Section 6. These sheets being revised are listed on Attachment A.

This filing reduces the rate increase that became effective on July 1, 2015 for local Directory Assistance Service (Advice No. 2015-004-PL). The rate increased from \$1.12 to \$1.78, which inadvertently exceeded the Company maximum of \$0.50 or 50% annually under the Price Plan. This filing reduces that charge by \$0.10 to \$1.68 which corrects the increase to reflect 50%. Current customers were initially notified of the increases in their May bills which included the higher DA rate. Billing has been corrected to \$1.68 back to July 1, 2015. No customers were impacted by the higher incorrect rate.

Questions concerning this filing may be directed to me or to Ron Trullinger at (503) 242-5089.

Yours very truly,

A handwritten signature in black ink that reads "Dawn Salaver".

Dawn Salaver

Attachments

Dawn Salaver
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EXCHANGE AND NETWORK SERVICES PRICE LIST
P.U.C. OREGON FOURTH EDITION

<u>SECTION</u>	<u>SHEET</u>	<u>REVISION</u>
6	Sheet 18	3rd

Qwest Corporation d/b/a CenturyLink QC

PRICE LIST OREGON

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

SECTION 6
3rd Revised Sheet 18
Cancels 2nd Revised Sheet 18

6. MESSAGE TELECOMMUNICATIONS SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

2. Terms and Conditions

- a. Directory Assistance calls originated from telephone services the Company has determined are used on a continuing basis by a person or persons incapable of using a published telephone directory because of a physical or functional disability will be exempt from charges.
- b. An exempted disabled person may third number bill, to a home telephone number, Directory Assistance requests made at a work location if those requests are unable to be isolated.
- c. One of the following situations constitutes a single request:
 - (1) Any "if no answer" or "or" numbers associated with a listing.
 - (2) Any suggestion of a way a number may be listed when the original listing cannot be located.
 - (3) A final "Not Found" report applies even after checking for alternate listings as shown in (2), above.
 - (4) A maximum of two listings from a caption provided to satisfy a request for one number.

3. Charges

CHARGE

- Call to Directory Assistance[1,2] **\$1.68 (I)**

[1] In locations (including PALs) where the customer has the capability to direct dial Directory Assistance but places a call to the Directory Assistance service attendant via an operator, the operator handled service charges listed in 6.2.1, preceding, apply in addition to the Directory Assistance Charge.

[2] Rate change was effective as of July 1, 2015.

Transmittal No. 2015-006-PL

Effective: July 17, 2015

NOTICE
THE INFORMATION CONTAINED IN THIS DOCUMENT IS SUBJECT TO CHANGE.

OR2015-016