



July 18, 2016

Oregon Public Utility Commission  
201 High St SE  
Salem, Oregon 97301-3612

RE: Advice No. 350 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Tariff.

Dear Commissioners:

Attached for electronic filing are revised sheets for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Tariff. This filing is being submitted with a proposed effective date of August 18, 2016.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
6	3	2nd

This filing adds clarifying language documenting CenturyLink's policy to provide non-chargeable Non-Published (Private) and Non-Listed (Semi-Private) number service to customers who need private listings to protect their safety. This practice is intended to help protect victims of stalking, domestic violence, sexual assault or other crimes from offenders who attempt to use public records to locate them.

Questions concerning this filing may be directed to me or to Phil Grate at (206) 345-6224.

Sincerely,

Tina Manning

Attachment

cc: Phil Grate, CenturyLink  
John Felz, CenturyLink

OR 16-04 (CT)

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**DIRECTORY SERVICE**

6.1 CONDITIONS (Cont'd)

G. Non-published or non-listed service

1. Non-published service is an arrangement where a customer's listing is omitted from both the telephone directory and information listing.
2. Non-listed service is an arrangement whereby a customer's number is omitted from the telephone directory but not from the information record.
3. When non-published or non-listed service is to be furnished, the customer will be required to execute an agreement, which holds the Company harmless from any damages which might arise and which absolves the Company from any responsibility for the failure of the customer to receive calls because of the non-published or non-listed arrangement.
4. The Company will take reasonable precautions not to publish the number in any of its publicly distributed directories and, except when required by law, will not disclose the number to any person other than representatives of law enforcement agencies, its own employees or representatives or those of other telephone companies, or to other customers who are billed for calls placed to or from non-published numbers.
5. Customers to non-published or non-listed service may change from one to other without incurring an additional monthly charge.
6. No charge will be made for non-published or non-listed numbers for customers having a listed number in the same exchange under the same listing.
7. Non-published and non-listed service conditions pertain to Directory services only. The provision of these services does not restrict the transport of the customer's name and/or number under other sections of this tariff; for example, Caller ID Name and Number, or E9-1-1.
8. **A customer requesting non-published or non-listed service due to personal safety concerns (stalking, domestic violence, sexual assault, etc.) will be provided the service free of charge. Customers may be required to provide documentation of eligibility. Examples of acceptable documentation are participation in a state-administered address confidentiality program or a court-ordered protective order.**
9. The foreign listing rate applies to alpha listings in the local exchange directory for customers served by an exchange other than that in which the directory service is furnished.
10. Parties with Private Directory Service forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request.

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