



February 28, 2022

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 376 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC No. 6 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff. The following revisions are being submitted with a proposed effective date of April 9, 2022.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	3	3rd
3	4	5th
5	8	6th
5	10	5th

This filing increases monthly rates for residential flat rate and local measured Basic Exchange Access Service and reduces residential and business monthly rates for Extended Area Service, Bands A through E. Nonrecurring charges for Returned Check, Copy of Bill and Maintenance Visit were also increased under this filing. Customers were notified of these changes.

Attachment A includes the Price Plan Control List.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, Lumen
Mr. David Ziegler, Lumen

OR2022-05

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
voice: (913) 884-1131

NONRECURRING CHARGES

3.1 NONRECURRING CHARGES - Residence, Simple Business and Complex Business (Cont'd)

D. Rate Schedule of Nonrecurring Charges

	<u>One Time Charge</u>
1. Service Charge	
a. Each Network Access Line connected:	
Residence	\$34.50
b. Changes requiring central office work only	15.55
c. Change in directory listing	7.67
d. Other Network Access Line Work, each occurrence	15.55
e. Supersedure of business service with all terminations in place	13.75
f. Maintenance Visit Charge (a.k.a. Trouble Isolation Charge) ⁽¹⁾	

The following charge(s) applies for each visit to a customer's premises by a Company employee during which it is determined that the service difficulty, or trouble report, results from customer-provided wire, connections, terminal equipment and/or communications systems arranged for connection to Company facilities.

	<u>Charge per Service Call</u>
- First 15 minutes	\$45.00 (I)
- Each Additional 15 minutes	18.00 (I)

⁽¹⁾ Maintenance Visit Charges (a.k.a. Trouble Isolation Charges) for individual business and residence lines/trunks will not exceed **\$99.00** per service call.

(C)

NONRECURRING CHARGES

3.2 RESTORAL CHARGES

Non-recurring service charges will apply as required to restore the service of a customer, which has been temporarily denied for nonpayment in accordance with the terms of this tariff. In case service has been denied for nonpayment of charges due, in addition to the charges for restoration, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service. The charges for restoration will also apply in instances when payment is offered to an installer who is on the premises to disconnect a service for nonpayment.

3.3 RETURNED CHECK CHARGE

- A. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.
- B. Charge per each returned check incident: **\$22.50 (I)**

3.4 LATE PAYMENT CHARGE

- A. A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.
- B. The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

3.5 COPY OF BILL (A.K.A. DUPLICATE BILL CHARGE)

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 5.00 (I)	\$ 7.00

BASIC EXCHANGE ACCESS SERVICE

5.2 EXTENDED AREA SERVICE (Cont'd)

C. Rates

1. Basic Exchange Access Service - Residential

The Basic Exchange Access Service monthly rates listed below do not include the EAS surcharge or the OTAP credit. Rate Group I includes all exchanges except Silver Lake. Rate Group II includes Silver Lake.

Class of Service ⁽¹⁾	Rate Group I and II
Flat Rate (1-PTY)	\$27.00 (I)
Local Measured Service ⁽²⁾	\$20.00 (I)

(T)

Nonrecurring charges from Section 3 apply as required to install, move, rearrange or change an access line. Customers may change from Flat to Local Measured Service, or Local Measured to Flat Service, once within 6 months of the initial service offering in their exchange without incurring a non-recurring charge.

⁽¹⁾ Multi-Party Access Line Service is available only to existing customers and will be eliminated, as facilities become available to provide 1-Party Service. No new services or supersedure of existing service will be permitted during the interim, except in the Harney exchange.

⁽²⁾ Measured Usage Charges also apply. See 5.3.A following.

BASIC EXCHANGE ACCESS SERVICE

5.5 RATES

A. Extended Area Service Surcharge

1. Flat Rate

The Extended Area Service surcharges listed below apply in addition to the Basic Exchange Access Service monthly rates specified elsewhere. The surcharge is applied by rate band. Rate bands are based upon the number of access lines which can be called that are outside of the local exchange but within the extended area service arrangement.

CLASS OF SERVICE

	Residential and <u>Business</u>	(T) (T)
BAND A	\$1.00	(R)
BAND B	1.00	
BAND C	1.00	
BAND D	1.00	
BAND E	1.00	(R)

2. Measured Rate

All classes of service, Per minute \$.06

3. Nonrecurring charges

Non-recurring charges from Section 3 normally apply when EAS service options are changed after initial installation of service. When EAS calling areas are added or changed, and when EAS rates are adjusted, affected customers may change their EAS option once within six months of the change at no charge.

4. Extended Area Service Exchange Rate Bands

See Page No. 11.

**Attachment A: CenturyTel of Oregon/CenturyTel of Eastern Oregon
Price Plan Control List**

Tariff OR PUC No. 6

Advice #	Effective Date	Location	Sheet	Bus/Res	Service	Pre-plan Price	Current Price	Proposed Price	Current Year Rate Change	Cumulative Rate Change	12-Month % Change	Cumulative % Change	Price Plan Category	Pricing Flexibility Allowed
376	4/9/2022	Section 3.5	4	Res	Copy of Bill (A.K.A Duplicate Bill Charge)	\$ 4.00	\$ 4.00	\$ 5.00	\$1.00	\$1.00	25.00%	25.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
376	4/9/2022	Section 5.2.C.1	8	Res	Flat Rate Service (Rate Group 1)	\$15.48	\$24.00	\$27.00	\$3.00	\$11.52	N/A	N/A	Res Basic Svc	\$3 increase annually; \$10 increase over Plan term. CenturyLink is permitted to combine the respective EAS rates and the rate for residential Primary Line Basic Service into a single line item amount for the purpose of bill simplification.
376	4/9/2022	Section 5.2.C.1	8	Res	Flat Rate Service (Rate Group 2)	\$17.55	\$24.00	\$27.00	\$3.00	\$9.45	N/A	N/A	Res Basic Svc	\$3 increase annually; \$10 increase over Plan term. CenturyLink is permitted to combine the respective EAS rates and the rate for residential Primary Line Basic Service into a single line item amount for the purpose of bill simplification.
376	4/9/2022	Section 5.2.C.1	8	Res	Local Measured Service (Rate Group 1)	\$11.55	\$16.50	\$20.00	\$3.50	\$8.45	N/A	N/A	Res Basic Svc	Rate increases allowed up to 80% of Res Basic Svc Rate
376	4/9/2022	Section 5.2.C.1	8	Res	Local Measured Service (Rate Group 2)	\$16.55	\$19.00	\$20.00	\$1.00	\$3.45	N/A	N/A	Res Basic Svc	Rate increases allowed up to 80% of Res Basic Svc Rate
376	4/9/2022	Section 5.5.A.1	10	Res	Extended Area Service (Band A)	\$4.83	\$3.00	\$1.00	-\$2.00	-\$3.83	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Res	Extended Area Service (Band B)	\$5.00	\$3.00	\$1.00	-\$2.00	-\$4.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Res	Extended Area Service (Band C)	\$5.50	\$3.00	\$1.00	-\$2.00	-\$4.50	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Res	Extended Area Service (Band D)	\$5.50	\$3.00	\$1.00	-\$2.00	-\$4.50	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Res	Extended Area Service (Band E)	\$7.00	\$3.00	\$1.00	-\$2.00	-\$6.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Bus	Extended Area Service (Band A)	\$7.00	\$3.00	\$1.00	-\$2.00	-\$6.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Bus	Extended Area Service (Band B)	\$7.00	\$3.00	\$1.00	-\$2.00	-\$6.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Bus	Extended Area Service (Band C)	\$9.00	\$3.00	\$1.00	-\$2.00	-\$8.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Bus	Extended Area Service (Band D)	\$10.00	\$3.00	\$1.00	-\$2.00	-\$9.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 5.5.A.1	10	Bus	Extended Area Service (Band E)	\$12.00	\$3.00	\$1.00	-\$2.00	-\$11.00	N/A	N/A	EAS	Capped at pre-plan rates
376	4/9/2022	Section 3.1.D.f.1	3	Both	Trouble Isolation Charge - First 15 minutes	\$21.30	\$40.00	\$45.00	\$5.00	\$23.70	12.50%	111.27%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
376	4/9/2022	Section 3.1.D.f.1	3	Both	Trouble Isolation Charge - Addl 15 minutes	\$9.00	\$15.00	\$18.00	\$3.00	\$9.00	20.00%	100.00%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
376	4/9/2022	Section 3.3.B	4	Both	Returned Payment Charge	\$7.50	\$16.75	\$22.50	\$5.50	\$9.25	48.89%	123.33%	Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term