



May 22, 2017

Oregon Public Utility Commission  
201 High St SE  
Salem, Oregon 97301-3612

RE: Advice No. 17-001-PL for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List.

Dear Commissioners:

Attached for electronic filing are revised sheets for the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink Price List. This filing is being submitted with a proposed effective date of May 23, 2017.

<u>SECTION</u>	<u>PAGE</u>	<u>REVISION</u>
3	1	2nd
3	2	Original
4	2	1st

These revisions standardize CenturyLink's process and timeline for acceptance of a customer-requested service date for price listed services that require treatment, equipment or engineering design during the provisioning process. CenturyLink will allow customers to change a requested service date for such services by up to 60 days beyond the originally requested service date. This timeline and process previously differed across CenturyLink ILECs.

Conditions associated with customer cancellation of pending service orders for the described services are also being standardized and clarified. If a customer is unable to accept service within 30 calendar days after the latest agreed upon service date but does not cancel the order, CenturyLink will either cancel the order and apply appropriate cancellation charges if the service has not been fully provisioned, or will begin billing once the service has been fully provisioned.

Questions concerning this filing may be directed to me or to Phil Grate at (206) 345-6224.

Sincerely,

A handwritten signature in cursive script that reads "Zarneisha Dixon".

Zarneisha Dixon

Attachments

cc: Phil Grate, CenturyLink  
John Felz, CenturyLink

OR 17-01

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**CenturyTel of Oregon, Inc. d/b/a CenturyLink and  
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink  
Price List**

Section 3  
2nd Revised Page 1  
Cancels 1st Revised Page 1

**NONRECURRING CHARGES**

3.1 NONRECURRING CHARGES - Simple Business and Complex Business

A. Rate Schedule of Nonrecurring Charges

One Time Charge

1. Service Charge

a. Each Network Access Line connected:

Business	\$34.50
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2. Service Date Change

The customer may request a change of service date on a pending Private Line Service or Design Service order prior to the service date. For purposes of this section, a Design Service is defined as any service provided under this Price List that is not immediately available for provisioning and requires treatment, equipment or engineering design (e.g. ISDN-PRI, DS1, Private Line, Foreign Exchange Service).

A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 60 calendar days from the original service.

If the Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and appropriate service charges will apply.

If the service date is changed to an earlier date, the customer will be notified by the Company that Expedited Order Charges (determined on a time and material basis) may apply in addition to the service charge applicable for a change order.

If the requested service date exceeds 60 calendar days following the original service date, and the Company determines that the customer's request can be accommodated, the Company will cancel the original order and apply the Cancellation Charges set forth elsewhere in this section for "Cancellation for Application of Service", and a new order with a new service date will be issued. In this instance, no service charge will apply for the service date change; however, normally applicable service ordering charges will apply to the new order. Failure by the Customer to notify the Company prior to the latest agreed upon service date to request a different service date may result in the application of a premises visit charge.

(N)

(N)

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**NONRECURRING CHARGES**

3.1 NONRECURRING CHARGES - Simple Business and Complex Business

A. Rate Schedule of Nonrecurring Charges

2. Service Date Change (Cont'd)

If a customer is unable to accept service within 30 days after the latest agreed upon service date, the order will either be cancelled or billing will commence as specified elsewhere in this section for "Cancellation of Application for Service."

3. Cancellation of Order Charge (a.k.a. Cancellation of Application for Service)

A customer may cancel an order for the installation of services provided under this Price List at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be canceled. Verbal notice to the Company must be followed by written confirmation within 10 days. If a customer is unable to accept service within 30 calendar days of the latest agreed upon service date and the order has not been cancelled by the customer, the following conditions will apply:

- The order will be cancelled and applicable cancellation charges will apply, if the service has not been fully provisioned, or
- The order will be completed and billing will commence once the service has been fully provisioned.

When a customer cancels an order for the installation of a service, cancellation charges will be determined as specified in Section 2 of the Company's PUC OR No. 6 Tariff, unless specified otherwise elsewhere in this Price List for a specific service.

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and  
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink  
Price List**

Section 4  
1st Revised Page 2  
Cancels Original Page 2

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**SPECIAL CONSTRUCTION**

4.1 CONDITIONS (Cont'd)

- F. When it is necessary to relocate buried wire or cable or underground conduit and cable at the customer's request, the customer will be charged the actual labor and material cost, less salvage.
- G. Where underground construction will not be within a utility strip or other designated right-of-way and where the Company requires adequate rights for the construction, operation and maintenance of such construction, the customer, or tract owner or developer in the case of real estate subdivision, will provide the Company with easements, deed restrictions or other appropriate covenants for these rights.

RATES

- A. For construction other than normal, the customer will pay the actual cost above normal cost in accordance with the conditions below. Normal construction includes all distribution facilities, aerial underground, fiber optic and radio, placed at the option and initiative of the Company.
- B. For changing from one type of construction to another on the customer's property, when done at the customer's request or when required by law, the customer will pay the costs of constructing the new and removing the old construction.
- C. For moving existing construction, when done at the customer's request or when required by law, the customer will pay the actual cost, less salvage.
- D. For construction to serve a project or subdivision which in the opinion of the Company is speculative or involves risk or delay in the use of the facilities provided, the Company may require a written agreement setting forth the amount and conditions for prepayment of the cost of construction or for refunding portions of the initial payment, if applicable, as the facilities are placed in service.
- E. **For expediting the date for services described in Section 3.1.A.2., the customer will pay for the additional time and labor on a time and material basis.** (N)  
(N)