



October 21, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2021-007-PL for Qwest Corporation d/b/a CenturyLink QC
Exchange and Network Services Price List

Dear Commissioners:

Attached for electronic filing are revisions to the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services Price List, submitted with a proposed effective date of October 22, 2021. The following pages are included in this filing:

Section 5	1st Revised Sheet 104
	1st Revised Sheet 105
	7th Revised Sheet 106
Section 105	5th Revised Sheet 22

This filing standardizes the functionality for the "Custom Ring" feature to allow one additional telephone number that can be assigned to an access line with a differentiating ring. Current arrangements that include more than one additional telephone number, and associated directory listings for additional telephone numbers are grandfathered.

If you have any questions regarding this filing, please contact me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

ec: Ms. Peter Gose

OR2021-16

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
(913) 884-1131

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**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
1st Revised Sheet 104
Cancels Original Sheet 104

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

A. Description

Custom Ringing Service (**a.k.a. Custom Ring**) is a central office based service which **provides distinctive** ringing codes on incoming calls, using one individual exchange access line. The distinctive ringing codes are achieved by assigning **an** additional telephone **number** to the access line. (T)
(C)
(C)

Customers subscribed to Custom Ringing Service prior to October 22, 2021 may have up to three additional numbers on the same line, for a total of four numbers assigned to a single line, as long as the additional numbers were assigned prior to that date. Effective October 22, 2021, only one additional number may be assigned to a single line. (N)
(N)

B. Terms and Conditions

1. Custom Ringing Service is provided with individual exchange access lines and may be unavailable with some services due to technical limitations.
2. Custom Ringing will be billed to the primary exchange access line number. Itemized billing is not available on Custom Ringing numbers.
3. Company intercept service methods and procedures apply to Custom Ringing on a per number basis. In addition, the following conditions will apply:
 - When the exchange access line number remains in service, Custom Ringing numbers can be individually intercepted.
 - When the exchange access line number is intercepted, all Custom Ringing numbers must be intercepted. Exceptions: If another exchange access line is installed at the premises, Custom Ringing numbers can either remain in service or be individually intercepted.
4. When the customer's exchange access line is equipped with Call Waiting, and the line is busy, incoming calls will generate a distinctive Call Waiting tone at no additional charge.

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**EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION**

SECTION 5
1st Revised Sheet 105
Cancels Original Sheet 105

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING)

(T)

B. Terms and Conditions (Cont'd)

5. When the customer's exchange access line is equipped with Call Forwarding-Variable, the customer can choose one of the following options:

- To have Call Forwarding-Variable only on the exchange access line number, or
- To have all Custom Ringing numbers forwarded with the exchange access line number.

This choice is made, or changed, at the time the customer places an order with the Company. Call Forwarding-Variable rates apply only to the exchange access line number. Distinctive ringing will not be heard at the forwarded location.

C. Rates and Charges

1. The nonrecurring charges apply to install Custom Ringing and to change the ringing pattern associated with the service. Only one nonrecurring charge shall apply per order.
2. When the customer requests additions or changes to the Call Forwarding options, the nonrecurring charges found in 5.4.3, preceding, for Custom Calling Individual Line Service shall apply.
3. When the customer requests a change in telephone number, miscellaneous nonrecurring charges as specified in 2.2.7 of the Exchange and Network Services Tariff shall apply.
4. The charge to change a Custom Ringing number to the exchange access line number is the same as the charge to install a new exchange access line, as specified in 5.2.4 of the Exchange and Network Services Tariff.

Qwest Corporation d/b/a CenturyLink QC

EXCHANGE AND
NETWORK SERVICES
FOURTH EDITION

PRICE LIST
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SECTION 5
7th Revised Sheet 106
Cancels 6th Revised Sheet 106

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

C. Rates and Charges (Cont'd)

5. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the basic rates and charges for the services with which it is associated.

	USOC	NONRECURRING CHARGE	MONTHLY RATE	
a. Custom Ringing				
• Residence				
- First additional number	RGG1+	–	\$6.00	
- Second additional Number ^[1]	RGG2+	–	6.00	(C)
- Third additional number ^[1]	RGG3+	–	6.00	(C)
• Business				
- First additional number	RGG1+	^[2]	7.45	(T)
- Second additional Number ^[1]	RGG2+	^[2]	6.25	(C)
- Third additional number ^[1]	RGG3+	^[2]	6.25	(C)

^[1] **Effective October 22, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations.** (N)
|
(N)

^[2] The nonrecurring charge for business customers is the same as the Custom Calling nonrecurring charge. See 5.4.3, preceding, Custom Calling Services.

Qwest Corporation d/b/a CenturyLink QC

EXCHANGE AND
NETWORK SERVICES
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PRICE LIST
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SECTION 105
5th Revised Sheet 22
Cancels 4th Revised Sheet 22

105. OBSOLETE EXCHANGE SERVICES

105.4 PREMIUM EXCHANGE SERVICES (Cont'd)

105.4.10 CUSTOM RINGING SERVICE (A.K.A. CUSTOM RING) (T)

See 5.4.10, preceding, for Descriptions, Terms and Conditions.

A. Rates and Charges

Effective April 11, 2005, the discounted rate below is obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

	USOC	NONRECURRING CHARGE	MONTHLY RATE
a. Custom Ringing			
• Business			
- First additional number			
- Discounted ^[1]	RGG1+	[2]	\$7.45

[1] Discounted rate applies when this feature is added as an additional feature with the obsolete *QWEST CHOICE* Business or *QWEST CHOICE* Two-line Business.

[2] The nonrecurring charge for business customers is the same as the Custom Calling nonrecurring charge. See 5.4.3, preceding, Custom Calling Services.