December 30, 2015

ELECTRONICALLY FILED

Public Utility Commission of Oregon
Filing Center
201 High Street SE, Suite 100
P.O. Box 1088
Salem, Oregon 97301

Re: Oregon Tariff Advice No. 15-14
Schedule 23 – Irrigation Peak Rewards Program

Attention Filing Center:

Idaho Power Company (“Idaho Power” or “Company”) respectfully requests that the Public Utility Commission of Oregon approve changes to its Schedule 23, Irrigation Peak Rewards Program. Overall, the proposed revisions are intended to reduce program costs to more fully utilize the Company’s Advanced Metering Infrastructure (“AMI”).

BACKGROUND

The Irrigation Peak Rewards Program (“Program”) is a voluntary load control program currently available to agricultural irrigation service locations that have participated in the Program in the past and receive service under Schedule 24, Agricultural Irrigation Service. The purpose of the Program is to reduce electrical load during summer peak hours by turning off specified irrigation pumps for a maximum of 60 hours during the period of June 15 through August 15 (“Program Season”). Load Control Events may last up to four hours per day and will not exceed 15 hours per calendar week.

Currently, there are three Interruption Options for which participants can enroll. Option 1 allows only the Company to communicate with the load control device in order to turn the pump off during a load control event. Similar to Option 1, Option 2 allows the Company to communicate with the load control device in order to turn the pump off during a load control event, but in addition, the customer has access to a customized website, utilizing a cellular based technology, to monitor and turn on/off their pump(s) throughout the Program Season. Option 3 does not utilize any load control device technology but allows the customer to manually turn off a nominated number of pumps during a load control event. However, in order to qualify for Option 3, the participating service location must have at least 1,000 horsepower.
The Program is designed to minimize or delay the need to build new supply-side resources. When the Program was expanded in 2009 to include dispatchable load control technology, Idaho Power was just beginning to install AMI technology on its system. Until AMI became available for load control, the Company relied on cellular-based load control devices to turn off pumps at participating service locations. When the Company’s AMI technology became fully implemented, the Company began to successfully use the AMI load control devices instead of cellular devices.

2015 PROGRAM REVIEW

In 2015, the Company reviewed the number of service locations enrolled in each of the Program’s three Interruption Options. During the 2015 Program Season, 95 percent of participating service locations were enrolled under Option 1, three percent were enrolled under Option 2, and two percent were enrolled under Option 3.

Interruption Option 2 requires a cellular-based technology in order for customers to monitor and turn on/off their pump(s). This feature, while seen as a benefit to a few participants, has higher costs associated with replacement installations, annual service fees, and ongoing maintenance expenses. As stated previously, only three percent of service locations are enrolled under Option 2. These service locations account for only one percent of the customers that participate in the Program. The Company recommends eliminating Option 2, which requires the continuation of the higher cost, cellular-based technology. By transitioning these devices to the AMI technology, the Program could achieve substantial cost savings while decreasing the current communication failure rate as compared to cellular-based technology.

Based upon the findings of the Company’s 2015 Program review, it was determined that, of the 2,775 total eligible service locations, 12 percent do not have AMI technology available to them. Fourteen of these service locations are currently enrolled in Option 3 (manual operation). However, some participating service locations that don’t qualify for Option 3 due to size require the use of advanced satellite-based technology or additional equipment due to electrical input, configuration, or location issues. The Company has concluded that, by modifying the requirement to have at least 1,000 horsepower for Option 3, these service locations will have greater flexibility to participate in the Program. The Company would also reduce costs if participants were able to operate under Option 3 instead of requiring the Company to maintain satellite-based technology and/or additional equipment. The Company estimates that potential enrollment in Option 3 may increase to three percent of overall participation as metered service points previously enrolled under options 1 and 2 are allowed.

PROPOSED PROGRAM MODIFICATIONS

In response to the issues identified in the 2015 Program review, the Company proposes two program modifications.

First, the Company seeks to consolidate Interruption Option 1 and Option 2 into a single option that would be referred to as the “Automatic Dispatch Option.” Participants who are currently using the cellular technology would not see any changes immediately because the Company would not immediately remove working cellular devices. Rather, as these devices fail, or at a time in the future when the Company determines it is cost-effective, the Company would replace each cellular device with an AMI device. Currently the cost of replacing a working cellular device with an AMI device is higher than the annual fee for the working cellular device. However, as devices fail,
replacing the cellular devices with the AMI devices would reduce the Program’s service and installation costs by 74 percent per device, and future maintenance costs by 88 percent per device.

Second, Idaho Power seeks to rename Interruption Option 3 to “Manual Dispatch Option” and modify the requirement of 1,000 cumulative horsepower for participation. The Company requests that qualification for the enrollment in the Manual Dispatch Option also include service locations that the Company determines may be limited by load control device communication technology or installation configuration. These proposed changes will not impact service locations currently enrolled under this option, but instead, will allow flexibility to include other service locations making it possible for customers to participate in the Program without the Company incurring the added costs of maintaining the existing load control technology.

CONCLUSION

Idaho Power’s proposed Program modifications are a result of Program analysis and review. The Company presented these modifications to the Energy Efficiency Advisory Group (“EEAG”) on November 5, 2015. The EEAG indicated general support for the Company’s proposed modifications to the Irrigation Peak Rewards Program. The Program modifications will more closely align with the Company’s objectives of providing cost-effective Demand Response with reliable load control technology.

Idaho Power begins contacting eligible participants mid-February for enrollment in the Program each year to ensure device installation and maintenance is completed prior to the start of the Program Season. For this reason, Idaho Power respectfully requests that the revisions to Schedule 23, Irrigation Peak Rewards Program, be approved effective on or before February 15, 2016.

If you have any questions or concerns, please feel free to contact Regulatory Analyst, Kristy Patteson at 208-388-2982.

Sincerely,

Lisa Nordstrom

LDN:kkt

Enclosure
PURPOSE

The Irrigation Peak Rewards Program (the Program) is an optional, supplemental service that permits participating agricultural irrigation Customers taking service under Schedule 24 to allow the Company to turn off specific irrigation pumps with the use of one or more Load Control Devices. In exchange for allowing the Company to turn off specified irrigation pumps, participating Customers will receive a financial incentive for load reductions during the calendar months of June, July, and August for each metered service point (Metered Service Point) enrolled in the Program.

AVAILABILITY

Service under this schedule is available on an optional basis to Customers with a Metered Service Point or Points receiving service under Schedule 24 where the Metered Service Point serves a water pumping or water delivery system used to irrigate agricultural crops or pasturage. The Program is only available to Customers that have an existing dispatchable Load Control Device installed on their equipment and existing participants under the Manual Dispatch Option.

The Company shall have the right to select and reject Program participants at its sole discretion based on criteria the Company considers necessary to ensure the effective operation of the Program. Selection criteria may include, but will not be limited to, Billing Demand, location, pump horsepower, pumping system configuration, or electric system configuration. Past participation does not ensure selection into the Program in future years. Participation may be limited based upon the availability of Program equipment and funding.

Each eligible Customer who chooses to take service under this optional schedule is required to enter into a Uniform Irrigation Peak Rewards Service Application/Agreement (Agreement) with the Company prior to being served under this schedule. The Agreement will grant the Company or its representative permission, on reasonable notice, to enter the Customer’s property to maintain one or more Load Control Devices on the electrical panel servicing the irrigation equipment associated with the Metered Service Points that are enrolled in this Program and to allow the Company or its representative reasonable access to the Load Control Device(s). By entering into the Agreement, each Customer also agrees to not increase for the sole purpose of participating in the Program the capacity, horsepower (HP) or size of the irrigation system served by the Company.

PROGRAM DESCRIPTION

Service under this optional, supplementary Program permits the Company to turn off specified irrigation pumps for a limited number of hours during the period of June 15 through August 15 (Program Season). The Company will utilize dispatchable Load Control Devices to turn off specific irrigation pumps during Load Control Events. In limited applications, a select group of eligible Customers will be permitted to manually interrupt electric service to participating irrigation pumps during Load Control Events (See the Manual Dispatch Option). In exchange for allowing the Company to interrupt service to specified irrigation pumps, participating Customers will receive a financial incentive for usage that occurs during the calendar months of June, July, and August for each Metered Service Point enrolled in the Program.

DEFINITIONS

Bill Credit. The Bill Credit is the sum of the Demand Credit and the Energy Credit applied to the Customer’s monthly bills for usage that occurs during the calendar months of June, July, and August of each calendar year. This amount may be prorated for the number of days during the months of June, July, and August that fall in the Customer’s billing cycle to correspond with the Program Season. The Bill Credit amount may be applied directly to participating Customers’ bills or provided in the form of a check.
Schedule 23
Irrigation Peak Rewards Program
(Optional)
(Continued)

Definitions (Continued)

Demand Credit. The Demand Credit is a demand-based financial incentive provided in the form of a credit on the monthly bill for the Metered Service Point enrolled in the Program. The monthly Demand Credit is calculated by multiplying the Program kW by the demand-related incentive amount for the Interruption Option selected by the Customer. The Demand Credit will be included on the Customer’s monthly bills for usage that occurs during the calendar months of June, July, and August of each year. This amount may be prorated for the number of days during the months of June, July, and August that fall in the Customer’s billing cycle to correspond with the Program Season.

Demand Credit = Program kW x demand-related incentive amount

Energy Credit. The Energy Credit is an energy-based financial incentive provided in the form of a credit on the monthly bill for the Metered Service Point enrolled in the Program. The monthly Energy Credit is calculated by multiplying the Program kWh by the energy-related incentive amount for the Interruption Option selected by the Customer. The Energy Credit will be included on the Customer’s monthly bills for usage that occurs during the calendar months of June, July, and August of each year. This amount may be prorated for the number of days during the months of June, July, and August that fall in the Customer’s billing cycle to correspond with the Program Season.

Energy Credit = Program kWh x energy-related incentive amount

Load Control Device. Load Control Device refers to any technology, device, or system utilized under the Program to enable the Company to initiate the Load Control Event.

Load Control Event. Refers to an event under the Program where the Company requests or calls for interruption of specific irrigation pumps either manually or with the use of one or more Load Control Devices.

Nominated Demand. Nominated Demand is the amount of demand that participants under the Manual Dispatch Option must declare as available for dispatch during Load Control Events.

Notification of Program Acceptance. An interested Customer must sign and return to the Company an Agreement specifying the Metered Service Point(s) to be included in the Program. If a Customer is selected for participation in the Program, a notification of acceptance into the Program will be mailed to participants, which will include a listing of the Metered Service Point(s) that have been enrolled.

Program kW. The Program kW is the demand amount, as measured at the Customer’s meter in kilowatts (kW) during the Program Season, that is multiplied by the applicable incentive amount to determine the Demand Credit under each Interruption Option.

Program kWh. The Program kWh is the energy amount, as measured at the Customer’s meter in kilowatt-hours (kWh) during the Program Season, that is multiplied by the applicable incentive amount to determine the Energy Credit under each Interruption Option.

Program Season. The Program Season is the period June 15 through August 15 of each year.

Variable Energy Credit. The Variable Energy Credit is an energy-based financial incentive provided for the Metered Service Point enrolled in the Program. The Variable Energy Credit is calculated by multiplying Variable Program kWh by the energy-related incentive amount for the Interruption Option selected by the Customer. The Variable Energy Credit is paid in the form of a check no later than 45 days after the Program Season. This amount may be prorated for the number of days during the months of June, July, and August that fall in the Customer’s billing cycle to correspond with the Program Season. The Variable Energy Credit does not apply to the first three Load Control Events.

Variable Energy Credit = Variable Program kWh x variable energy-related incentive amount

Issued by IDAHO POWER COMPANY
By Gregory W. Said, Vice President, Regulatory Affairs
1221 West Idaho Street, Boise, Idaho

OREGON
Issued: December 30, 2015
Effective with Service
Rendered on and after:
February 15, 2016
DEFINITIONS (Continued)

Variable Program kWh. The Variable Program kWh is the demand amount, as measured at the Customer's meter in kilowatts (kW) multiplied by the hours of interruption for the Metered Service Point during the Program Season. The Variable Program kWh is multiplied by the applicable variable incentive payment to determine the Variable Energy Credit under each Interruption Option.

Variable Program kWh = metered kW x hours of interruption during Program Season

INTERRUPTION OPTIONS

Under the Interruption Options, the Company will dispatch remotely service interruptions to specified irrigation pumps any Monday through Saturday during the Program Season between the hours of 1:00 P.M. and 8:00 P.M. Mountain Daylight Time (MDT), excluding holidays (Standard Interruption). Customers may elect to participate until 9:00 P.M. MDT (Extended Interruption) and will receive a larger Variable Energy Credit. Service interruptions may last up to 4 hours per day and will not exceed 15 hours per calendar week and 60 hours per Program Season. During each Program Season the Company will conduct a minimum of three Load Control Events. Customers participating in the Automatic Dispatch Option may not receive advance notification of a Load Control Event, but will be notified after the Load Control Event begins. Customers participating in the Manual Dispatch Option will receive advance notification at least 4 hours prior to a Load Control Event. The Company will provide notice of a Load Control Event via the following communication technologies: telephone, e-mail and/or text message. If prior notice of a pending Load Control Event has been sent, the Company may choose to revoke the Load Control Event and will provide notice to Customers up to 30 minutes prior to the Load Control Event.

Customers who elect to participate in the Program may be eligible for one of the following Interruption Options:

Automatic Dispatch Option. A dispatchable Load Control Device will be connected to the electrical panel(s) serving the irrigation pumps associated with the Metered Service Points enrolled in the Program. The Load Control Device utilized under the Automatic Dispatch Option will provide the Company the ability to send a signal that will interrupt or not allow the associated irrigation pumps to operate during dispatched Load Control Events. This option requires that all pumps at the Metered Service Point be controlled.

Under the Automatic Dispatch Option, the Program kW will be based upon the monthly Billing Demand, as measured in kW, for the associated Billing Period. The Program kWh under this option will be based upon the monthly energy usage, as measured in kWh, for the associated Billing Period.

Customers selecting the Automatic Dispatch Option may opt-out of a Load Control Event up to five times per season prior to or during a Load Control Event. Each time a customer chooses to opt-out of one of the three minimum Load Control Events a fee of $5.00 per kW will be assessed based upon the current Billing Period’s kW. Each time a customer chooses to opt-out of a Load Control Event after the three minimum Load Control Events a fee of $1.00 per kW will be assessed based upon the current Billing Period’s kW. The opt-out fee will not exceed the total Bill Credit for the Program Season. Any opt-out fee will be applied at the end of the Program Season.
INTERRUPTION OPTIONS (Continued)

Manual Dispatch Option. Metered Service Points with at least 1,000 cumulative HP, or Metered Service Points that have been determined by the Company to be limited by load control device communication technology or installation configuration, are eligible for the Manual Dispatch Option. Under the Manual Dispatch Option, eligible Customers have the flexibility to choose which irrigation pumps at a Metered Service Point will be interrupted during each dispatched Load Control Event. Customers electing this option must notify the Company of their Nominated Demand prior to June 1 of each year.

Customers selecting the Manual Dispatch Option are required to provide no less than their Nominated Demand during each Load Control Event. Each time a customer chooses to provide less than their Nominated Demand during one of the three minimum Load Control Events, an opt-out fee of $5.00 per kW will be assessed on the Nominated Demand not made available for interruption. Each time a customer chooses to provide less than their Nominated Demand during a Load Control Event, after the three minimum Load Control Events, an opt-out fee of $1.00 per kW will be assessed on the Nominated Demand not made available for interruption. The opt-out fee will not exceed the total Bill Credit for the Program Season. Any opt-out fee will be applied at the end of the Program Season.

Under the Manual Dispatch Option, the Program kW will be based upon the maximum measured interval demand during the 24-hour period preceding 8:00 A.M. MDT the day of the announcement of a Load Control Event, minus the average demand during an event, as measured in kW over applicable load profile metering intervals. This applies to each Load Control Event initiated during a Billing Period. If there are no Load Control Events during a Billing Period, then the Program kW will be the Nominated Demand. The Program kWh under this option will be based upon a calculated value, as measured in kWh. The Program kWh will be calculated separately for each Billing Period by multiplying the monthly Program kW by the ratio of the monthly energy usage to the Billing Demand for the associated Billing Period.

INCENTIVE STRUCTURE

Incentive payments under the Interruption Options will be determined based on a fixed payment and a variable payment. The fixed portion of the incentive payment will be paid through a Bill Credit and the variable portion will be paid by check no more than 45 days after the end of the Program Season. The first three Load Control Events will not be subject to the Variable Energy Credit. The variable payment will be based on the number of hours a participant’s pump is interrupted during the Program Season and their associated Program kW after the first three Load Control Events.

<table>
<thead>
<tr>
<th>Interruption Option</th>
<th>Fixed Incentive Payment</th>
<th>Variable Incentive Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Demand Credit ($ per Program kW)</td>
<td>Energy Credit ($ per Program kWh)</td>
</tr>
<tr>
<td>Standard Interrupt</td>
<td>$5.00</td>
<td>$0.0076</td>
</tr>
</tbody>
</table>

Issued by IDAHO POWER COMPANY
By Gregory W. Said, Vice President, Regulatory Affairs
1221 West Idaho Street, Boise, Idaho

Advice No. 15-14

OREGON
Issued: December 30, 2015
Effective with Service
Rendered on and after: February 15, 2016
TERM OF AGREEMENT AND TERMINATION

The term of the Agreement, as it applies to each Metered Service Point accepted for participation, shall commence on the date the Agreement is signed by both the Customer and the Company and shall automatically renew on March 15 of each calendar year unless notice of termination is given by either party to the other prior to the annual renewal date or unless otherwise terminated as follows:

1. A Customer may terminate the participation of a Metered Service Point and avoid the Termination Fee by notifying the Company or its representative before the Program Season.

2. A Customer who terminates the participation of a Metered Service Point anytime between June 15 and August 15 of each calendar year shall pay the Company a Termination Fee, which sum will be included on the Customer's monthly bill following termination of participation. The Customer's Bill Credit shall be prorated for the number of days in that month the Customer satisfactorily participated in the Program. Upon terminating participation of a Metered Service Point under the provisions of item 2, the Customer may not re-enroll the Metered Service Point into the Program until the following calendar year and the applicable Termination Fee has been paid in full.

Termination Fees:

Automatic Dispatch Option: $500.00 per Metered Service Point terminated under item 2

3. If there is evidence of alteration, tampering, or otherwise interfering with the Company's ability to initiate a Load Control Event at a Metered Service Point, the Agreement as it applies to that Metered Service Point will be automatically terminated. In addition, the Customer will be subject to each of the following:

a. The Customer will be required to reimburse the Company for the cost of replacement or repair of the Load Control Device(s), including labor and other related costs.

b. An applicable Termination Fee, as provided under item 2, will be applied to the Customer's monthly bill following the termination of participation.

c. The Company will reverse any and all Demand Credits and/or Energy Credits applied to the Customer's monthly bill(s) for the Metered Service Point as a result of the Customer's participation in the Program during the current year.

Note: A service disconnection for any reason does not terminate the Agreement.

SPECIAL CONDITIONS

The provisions of this schedule do not apply for any time period that the Company utilizes a Load Control Device installed under this Program to interrupt the Customer's load for a system emergency or any other time that a Customer's service is interrupted by events outside the control of the Company. The provisions of this schedule will not affect the calculation or rate of the regular Service, Energy or Demand Charges associated with a Customer's standard service schedule.
This Agreement Made this ___ day of _______________________________, 20___ between ______________________________, hereinafter called Customer, whose
billing address is ______________________________, and IDAHO POWER
COMPANY, a corporation with its principal office located at 1221 West Idaho Street, Boise, Idaho, hereinafter
called Company. This Agreement shall automatically renew on March 15 of each calendar year unless notice
of termination is given by either party to the other prior to the annual renewal date. This Agreement is for the
Metered Service Point(s) identified on the attached worksheet (Worksheet):

The Customer designates the following person as the Customer’s authorized contact:

Authorized Contact: ____________________________________________
Phone: ___________________________ Cell Phone: ___________________________
Fax: ___________________________ Email: ___________________________

NOW, THEREFORE, The Parties agree as follows:

1. The Uniform Irrigation Peak Rewards Service Application/Agreement must be signed by the
Customer and the Customer must be the person who is responsible for paying bills for retail
electric service provided by the Company at the Metered Service Point(s) identified on the
Worksheet.

2. The Customer understands that the information concerning the Metered Service Point(s) on the
Worksheet is based on the best information currently available to the Company. The Bill Credit
amounts are estimates based on the previous year’s billing history for the Metered Service
Point(s) specified on the Worksheet. Customers without sufficient billing history will be provided
an estimated Bill Credit based on the stated cumulative horsepower at the Metered Service Point.
The Bill Credit estimates are provided for illustration purposes. The Customer agrees to specify
which Metered Service Point(s) listed on the Worksheet the Customer wishes to enroll in the
Program and the Interruption Option selected for each specified Metered Service Point. For
Metered Service Points enrolled in the Manual Dispatch Option the Customer must notify the
Company of Nominated Demand amounts by June 1 of each year.

3. From time to time during the term of this Agreement and with prior reasonable notice from the
Company, the Customer shall permit the Company or its representative to enter the Customer’s
property on which the enrolled Metered Service Point(s) are located to permit the Company or its
representative to install, service, maintain and/or remove Load Control Device(s) on the electrical
panel that services the Customer’s irrigation pumps. The Load Control Device(s) may remain in
place on the Customer’s property upon termination of the Agreement unless the Customer
specifically requests removal.
4. The Customer understands and acknowledges that by participating in the Program, the Company shall, at its sole discretion, have the ability to interrupt the specified irrigation pumps at the Metered Service Point(s) enrolled in the Program according to the provisions of the Interruption Option selected. The Company retains the sole right to determine the criteria under which a Load Control Event is scheduled for each Metered Service Point. The Customer also understands and acknowledges that if a Metered Service Point provides electricity to more than one irrigation pump, each pump will be scheduled for service interruption simultaneously, excluding Metered Service Points participating in the Program under the Manual Dispatch Option.

5. For the Customer's satisfactory participation in the Program, the Company agrees to pay the Customer the Demand Credit and/or Energy Credit corresponding to the Interruption Option selected by the Customer. The Bill Credit included on the Worksheet is based upon the billing history for the Metered Service Point(s) specified on the Worksheet, for the months of June, July, and August of the prior year. The Bill Credit will be paid in the form of a credit on the Customer's monthly bill or provided in the form of a check. The Demand Credit may be prorated for the months of June, July, and August depending on the Customer's billing cycle.

Metered Service Points participating under the Manual Dispatch Option, will receive a Bill Credit from the Company within 30 days of billing due to the extensive data analysis required to process interval metering data.

6. If the Customer terminates this Agreement anytime between June 15 and August 15 of the current calendar year while the Metered Service Point(s) are still connected for the Customer may not re-enroll that Metered Service Point into the Program until the following calendar year and the applicable Termination Fee has been paid in full.

7. If there is evidence of alteration, tampering, or otherwise interfering with the Company's ability to initiate a Load Control Event at a Metered Service Point(s), the Agreement as it applies to that Metered Service Point will be automatically terminated. The Customer will also be required to reimburse the Company for all costs of replacement or repair of the Load Control Device(s), including labor and other related costs, pay the Company the applicable Termination Fee which sum will be included on the Customer's monthly bill and the Company will reverse any Demand Credits applied to the Customer's monthly bill(s) for the Metered Service Point as a result of the Customer's participation in the Program during the current year.

8. The Company's Schedule 23, any revisions to that schedule and/or any successor schedule are to be considered part of this Agreement.
SCHEDULE 23  
IRRIGATION PEAK REWARDS  
PROGRAM  
(OPTIONAL)  
(Continued)  

IDAHO POWER COMPANY  
Uniform Irrigation Peak Rewards Service  
Application/Agreement  
(Continued)  

9. This Agreement and the rates, terms and conditions of service set forth or incorporated herein and the respective rights and obligations of the Parties hereunder shall be subject to valid laws and to the regulatory authority and orders, rules and regulations of the Idaho Public Utilities Commission and such other administrative bodies having jurisdiction.  

10. Nothing herein shall be construed as limiting the Idaho Public Utilities Commission from changing any terms, rates, charges, classification of service or any rules, regulations or conditions relating to service under this Agreement, or construed as affecting the right of the Company or the Customer to unilaterally make application to the Commission for any such change.  

11. In any action at law or equity under this Agreement and upon which judgment is rendered, the prevailing Party, as part of such judgment, shall be entitled to recover all costs, including reasonable attorneys fees, incurred on account of such action.  

12. The Company retains the sole right to select and reject the participants to receive service under Schedule 23. The Company retains the sole right for its employees and its representatives to install or not install Load Control Devices on the Customer’s electrical panel at the time of installation depending on, but not limited to, safety, reliability, or other issues that may not be in the best interest of the Company, its employees or its representatives.  

13. Under no circumstances shall the Company or any subsidiary, affiliates or parent Company be held liable to the Customer or any other party for damages or for any loss, whether direct, indirect, consequential, incidental, punitive or exemplary resulting from the Program or from the Customer’s participation in the Program. The Customer assumes all liability and agrees to indemnify and hold harmless the Company and its subsidiaries, affiliates and parent company for personal injury, including death, and for property damage caused by the Customer’s decision to participate in the Program and to reduce loads.  

14. The Company makes no warranty of merchantability or fitness for a particular purpose with respect to the Load Control Device(s) and any and all implied warranties are disclaimed.  

(APPROPRIATE SIGNATURES)