



December 20, 2017

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 17-02 for United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4 Tariff

Dear Commissioners:

Attached for electronic filing are revisions for the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4 Tariff. The following revisions are being submitted with a proposed effective date of December 21, 2017.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
1	16	1st
1	22	1st
5	6	2nd

This filing includes non-customer impacting revisions for the purpose of standardization and clarification.

Consideration and timely approval of these pages are respectfully requested. Please contact me if you have any questions regarding this filing at zarneisha.dixon@centurylink.com or 913-353-7090.

Sincerely,

A handwritten signature in black ink that reads "Zarneisha Dixon".

Zarneisha Dixon

cc: Phil Grate, CenturyLink
John Felz, CenturyLink

OR17-11

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DEFINITIONS

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located (a grandfathered service).

Forwarded Message Information

Forwarded Message Information furnishes data about the origin and destination of a message that has been forwarded to a Provider's hunt group arrangement.

Fully-Restricted Service

Fully-restricted stations are denied access to the exchange network.

Grandfathered Service or Equipment

Service that is not available for new installation, regrade, or supersedure. Equipment that was connected to the network before the FCC Part 68 Rules and Regulations for equipment registration were in effect.

Group Intercom

This feature enables a customer to terminate on a member of a predesignated group by using abbreviated dialing.

Half Duplex

Denotes service which provides for transmission in both directions, but in only one direction at a time.

Held Calls

This feature allows users to hold an established call on any Directory Number. The user can then originate or receive another call on any other idle Directory Number.

Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed. When attempting to terminate a call to a busy line to which hunting is assigned, the switch offers the call to a sequence of other lines.

Idle Tone

A reorder tone at 120 IPM that is given to alert the PSAP attendant that the originating party has gone on-hook after the 9-1-1 call was established to the PSAP but before the PSAP attendant answered the phone. This feature allows the PSAP attendant to distinguish between calls that are abandoned before they are answered and calls where the calling party is unable to speak for some reason.

In-Only DID Trunk

In-only trunk with Direct Inward Dialing (DID) feature. Additional charges apply for the DID feature and numbers.

In-Only Trunk

One-way trunk which only allows traffic from the central office to be transmitted to the customer's CPE.

Individual Line Service (a.k.a. One-Party Line)

An exchange access line designed for the connection of one main station.

(N)
(N)

Individual Business Line

This feature allows the user to give one of the Directory Number Keys the appearance of a POTS line.

Individual Line Business Service

This feature allows a station in a customer group to have the appearance of a POTS line. The station has a POTS dialing plan, and does not have access to any features.

Individual Page from Group Intercom

This feature allows a Group Intercom member to page another group member using the built-in speaker on the set. This feature is provided on an Individual Case Basis.

OR 17-11

Advice No. OR 17-02

Issued: December 20, 2017

Issued By United Telephone Company of the Northwest

Effective: December 21, 2017

DEFINITIONS

Nonlisted Service

An arrangement whereby a customer's number is omitted from the telephone directory but not from the information records, at the customer's request.

Nonpublished Service

An arrangement whereby a customer's number is omitted from the telephone directory and from information records, at the customer's request.

Nonrecurring Charge

A one-time charge covering installation, move, or change of facilities accomplished at customer request. The charge may be based on either a flat rate or on a time and material basis.

Off Hook Queuing

A call that cannot be completed because an idle outgoing trunk is not available among the inexpensive route set, may wait off hook for an idle trunk. When an outgoing trunk becomes available, the call progresses in the normal manner.

Off-Hook Queuing (OHQ) Enhanced

This feature provides the following enhancements: OHQ priority, OHQ announcement, Discretionary OHQ and Call-Back Queuing activation. This feature is provided on an Individual Case Basis.

Off Net Transfer

Off Net Transfer is a central office based feature that allows customers with key or PBX systems to transfer calls to stations not connected to their systems.

Ohm

Denotes a unit of electrical resistance.

On Hook Dialing

This feature allows the user to originate calls without lifting the handset.

One-Party Line (1-PTY)

See "Individual Line"

(N)
(N)

Operator Verification/Intercept Service

Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress (herein called interrupt) by calling the "0" operator. This service applies to local and long distance calls.

Optional Features and Functions

Denotes options available to change the basic circuit's quality or utility.

Oregon Telephone Assistance Program (OTAP)

A program that provides reduced monthly rates for low income customers who meet eligibility requirements established by the Commission. Rates under this program apply to the single line serving the customer's principal residence. (See Service Assistance Program Surcharge.)

Originating End Office

A Central Office which serves the caller originating a 9-1-1 call.

Originating/Terminating Line Select

This Programmable Prime-Line Select feature provides users a variety of line-selection options for originating and terminating calls. This feature is provided on an Individual Case Basis.

EXCHANGE SERVICES

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

Residential rates as shown do not include the Oregon Telephone Assistance Program (OTAP) or Lifeline Assistance credit. The customer qualifying for the Lifeline Assistance credit will receive a reduction on the lowest tariff single line residential rates which serves the customer's principal residence and the FCC End User Subscriber Line Charge (EUSLC).

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges) in the Price List.

RESIDENCE RATES

	<u>Code</u>	<u>Monthly Rates</u>	
One-Party Flat Rate (1-PTY)	1FLC	\$16.43	(T)
One-Party Measured #	1MLC	10.07	

The above rates do not include the Service Assistance Program Surcharge.

Local Measured Service charges are also applicable. See Section 5, Page 14, following.