



February 19, 2021

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 21-001 for United Telephone Company of the Northwest d/b/a CenturyLink,  
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of February 22, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
16	21	Original

This filing introduces a new promotion for business customers.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink  
Mr. David Ziegler, CenturyLink

OR 2021-07

**ROBYN CRICHTON**  
Government Operations Manager  
robyn.m.crichton@centurylink.com  
voice: (913) 884-1131

**PROMOTIONS**

**Customer Success 1 or 2 Months Credit**

From February 22, 2021 through August 21, 2021, existing business customers who do not qualify for a term discount plan for local exchange service may be eligible for a bill credit when they agree to retain their basic local exchange service(s) for at least one year. To be eligible, customers must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. Customers must also be subscribed to business local exchange service or a bundle that includes local exchange service. Eligible customers who agree to retain service for one year will receive a bill credit equal to the monthly charge for the local exchange or bundled services retained. Customers who agree to retain service for two years will receive two consecutive bill credits equal to the monthly charge associated with the eligible services. Taxes and surcharges applied against the regular monthly charges will not be credited.

If a customer discontinues service prior to the end of agreed upon service period, credits issued under this promotion will be rescinded, and charges for credits issued will be reflected on the customer's final invoice. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotion.