



February 19, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2160 for Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33
Exchange and Network Services Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Services Tariff, submitted with a proposed effective date of March 26, 2021:

| <u>Section</u> | <u>Sheet</u> | <u>Revision</u> |
|----------------|--------------|-----------------|
| 1 | 30 | 3rd |
| 5 | 53 | 3rd |

This filing revises Federal Lifeline terms and conditions regarding the manner in which applicants may request Lifeline assistance. The changes reflected herein were previously implemented in compliance with FCC 16-38. The FCC established the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier, in April 2016, to be rolled out in phases. The NLEV is utilized to make eligibility determinations and to perform other functions necessary to enroll eligible subscribers into the Lifeline Program.

This filing also updates the Trademarks, Trade names and Service Marks section to update the name "CenturyLink, Inc." to "Lumen Technologies, Inc." The legal name "CenturyLink, Inc." was formally changed to "Lumen Technologies, Inc." in January 2021. This change does not impact customers and does not impact the company's use, with permission, of trademarks, trade names and service marks owned by Lumen Technologies, Inc.

If you have any questions regarding this filing, please contact me at the contact information below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Ms. Samantha Ridderbusch, CenturyLink
Mr. David Ziegler, CenturyLink

OR2021-06

ROBYN CRICHTON
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Qwest Corporation d/b/a CenturyLink QC

**P.U.C. OREGON No. 33
EXCHANGE AND
NETWORK SERVICES**

**SECTION 1
3rd Revised Sheet 30
Cancels 2nd Revised Sheet 30**

1. APPLICATION AND REFERENCE

1.7 TRADEMARKS, SERVICE MARKS AND TRADE NAMES (Cont'd)

The following list of trade names, trademarks and/or service marks which may be used for services offered in this Tariff are owned by **Lumen Technologies, Inc.** (formerly CenturyLink, Inc.) or a subsidiary of **Lumen Technologies, Inc.** and are used by the Company with express permission. Trademark and service mark designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks are applicable. (C)
(C)

Trade names, trademarks and service marks that are owned by **Lumen Technologies, Inc.** or a subsidiary of **Lumen Technologies, Inc.** cannot be used by another party without authorization. (C)
(C)

CENTURYLINK

CENTURYLINK® (T)

(D)

(D)

Tariffed service names which are preceded by QWEST® or “Qwest,” and tariffed services which include “Qwest” as a part of the service marked or trademarked product name, may also be marketed and/or billed under the trade or brand name CenturyLink, or may be marketed and/or billed without any trade or brand name.

MARK

SECURITY SCREENSM.

SIMPLE VALUETM

STAND-BY LINE[®]

SUPER SAVINGSTM

SWITCHNET 56[®]

TELECHOICE[®]

TOTAL ADVANTAGE[®]

VALUECHOICESM

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.6 LIFELINE ASSISTANCE PROGRAMS (Cont'd)

A. Federal Lifeline Program

3. Terms and Conditions

- a. An applicant may request Lifeline assistance **directly** through **the on-line consumer portal of the National Lifeline Eligibility Verifier (NLEV), also known as National Verifier. Applicants may also mail a completed paper application, Household Worksheet, and proof of eligibility to the Lifeline Support Center. Applicants may contact the Company to request that paper copies of the application and Household Worksheet be mailed to them or may obtain the required forms from the following website: <https://www.lifelinesupport.org/ls/nv/default.aspx>.**
- b. The Federal Lifeline Program credit may be applied to any qualifying residential Local Exchange Service provided by the Company (including Packaged Services).
- c. Customers are limited to one credit per household, which may be applied towards a qualifying wireline service, a qualifying broadband service or a qualifying bundled voice and broadband service package. Customers are not eligible to receive a credit from the Company if they receive a Federal Lifeline Program credit for a service provided by another Eligible Telecommunications Carrier or Lifeline Broadband Provider.
- d. The Federal Lifeline Program credit will be pro-rated on the basis of a 30-day month from the effective date of the customer's application.
- e. Applicants must provide proof of eligibility and be deemed eligible for participation before monthly credits begin. Credits will only be issued on a go-forward basis.
- f. Nonrecurring charges will not apply when establishing this program on existing service.

(C)
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(C)