



July 30, 2024

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 24-001 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of August 1, 2024.

<u>Section</u>	<u>Page</u>
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16	1st Revised Page 18.1

This filing grandfathers all Core Connect plans, including Core Connect, Connect LITE, Core Connect 2, Core Connect 2 LITE, and the Competitive Response Core Connect 2 Promotion, effective August 1, 2024.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose

OR2024-03

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SPECIAL EXCHANGE SERVICES

4.8 CORE CONNECT - GRANDFATHERED

(C)

Effective August 1, 2024, all Core Connect plans are grandfathered and will no longer be available to new customers.

(C)

(C)

A. Description

1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.

2. CORE CONNECT customers must subscribe to a qualifying long distance plan and to the Company's non-regulated High-speed Internet (HSI) service.

3. CORE CONNECT includes the following services and features:

- Business One-Party Flat Rate or Key Line Flat Rate Service
- Hunting (optional)
- Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Call Forward Busy-Fixed

Call Forward No Answer-Fixed

Call Waiting with Cancel Call Waiting

Call Waiting ID

Three-Way Calling

Three-Way Calling with Transfer

Repeat Dial

SignalRing

Return Call

Message Waiting ⁽¹⁾

Voicemail ⁽¹⁾

⁽¹⁾ Exempt from regulation. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

SPECIAL EXCHANGE SERVICES

4.8 CORE CONNECT - GRANDFATHERED (Cont'd)

(C)

B. Regulations

1. CORE CONNECT customers must subscribe to the Embarq Communications, Inc. Business Assist Advantage - Business Unlimited long distance plan for each CORE CONNECT line or trunk subscribed.

Customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.

2. Customers may subscribe to a maximum of ten (10) CORE CONNECT business lines at each customer location.
3. There is no minimum service period for CORE CONNECT. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT was in service.
4. CORE CONNECT lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
8. CORE CONNECT cannot be combined with any other discounts unless otherwise specified.
9. This plan is not available to customers who are or become toll restricted. Service Connection/Nonrecurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

SPECIAL EXCHANGE SERVICES

4.8 **CORE CONNECT - GRANDFATHERED**

(C)

C. Term Discount Plan

1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT under a one, two or three-year term agreement.
2. Any CORE CONNECT line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
3. The rates and discounts in effect when customers subscribe to CORE CONNECT under a TDP will apply until expiration of that TDP. CORE CONNECT lines that are subsequently added under a separate TDP will receive the rates in effect when those lines are added.
4. Upon expiration of a TDP, the TDP discounts specified in E. following will expire, and the customer will be charged at the then prevailing monthly rate. If the customer renews the TDP or signs up for a new TDP, the rates then in effect will apply for the new or renewed TDP.
5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT will be converted to ala carte rates and the TDP discount will not apply.

SPECIAL EXCHANGE SERVICES

4.8 CORE CONNECT - GRANDFATHERED (Cont'd)

(C)

D. Rates and Charges

1. The monthly rates include the Exchange Service, flat rate EAS, and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.
2. Service Connection/Nonrecurring Charges as described in Section 3 apply for new and additional CORE CONNECT lines and moves of existing lines. Service Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Connection/Nonrecurring Charges do not apply when CORE CONNECT replaces existing Exchange Service. Service Connection charges apply when Customers request a change from CORE CONNECT back to Exchange Service.
4. The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT	Monthly Rate
Initial bundle, per location	\$60.00
2 nd through 10 th bundle (each), per location	40.00

E. TDP Discounts

The following discounts will apply to the monthly rates specified in d. preceding for each CORE CONNECT bundle under a TDP.

Commitment Period	Monthly Discount, per bundle	
	Initial bundle	2 nd through 10 th bundle (each)
One-Year Term Plan	No discount	\$ 5.00
Two-Year Term Plan	No discount	7.50
Three-Year Term Plan	No discount	10.00

SPECIAL EXCHANGE SERVICES

4.8 CORE CONNECT - GRANDFATHERED (Cont'd)

(C)

Core Connect 1 LITE

A. Description

1. CORE CONNECT is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Exchange Service and additional features and services for a flat monthly rate. CORE CONNECT is available under month to month, one-year, two-year or three-year term plans.
2. CORE CONNECT customers must subscribe to the Company's non-regulated High-speed Internet (HSI) service.
3. The Embarq Communications, Inc. Business Assist Advantage – Business Unlimited long distance plan is not include with CORE CONNECT Lite. Other terms in conditions for Core Connect preceding, apply.
4. CORE CONNECT includes the following services and features:
 - Business One-Party Flat Rate or Key Line Flat Rate Service
 - Hunting (optional)
 - Choice of the following features and services:

Caller ID with Name (includes Anonymous Call Rejection)
Call Forwarding
Call Forward Busy-Fixed
Call Forward No Answer-Fixed
Call Waiting with Cancel Call Waiting
Call Waiting ID
Three-Way Calling
Three-Way Calling with Transfer
Return Call
SignalRing
Message Waiting
Voicemail ^[1]

^[1] Exempt from regulation. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate listed herein when customers select the Voice Mail feature.

SPECIAL EXCHANGE SERVICES

(C)

CORE CONNECT - GRANDFATHERED (Cont'd)

D. Rates and Charges

1. The monthly rates include the Exchange Service, flat rate EAS, and features only. These rates do not include the monthly charges for the qualifying long distance plan or HSI.
2. Service Connection/Nonrecurring Charges as described in Section 3 apply for new and additional CORE CONNECT lines and moves of existing lines. Service Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT under a one, two or three-year TDP.
3. Service Connection/Nonrecurring Charges do not apply when CORE CONNECT replaces existing Exchange Service. Service Connection charges apply when Customers request a change from CORE CONNECT back to Exchange Service.
4. The following rates apply in addition to the monthly rates applicable for companion long distance and HSI services.

CORE CONNECT LITE	Monthly Rate
Initial bundle, per location	\$60.00
2 nd through 10 th bundle (each), per location	40.00

E. TDP Discounts

The following discounts will apply to the monthly rates specified in d. preceding for each CORE CONNECT bundle under a TDP.

Commitment Period	Monthly Discount, per bundle	
	Initial bundle	2 nd through 10 th bundle (each)
One-Year Term Plan	No discount	\$ 5.00
Two-Year Term Plan	No discount	7.50
Three-Year Term Plan	No discount	10.00

SPECIAL EXCHANGE SERVICES

CORE CONNECT 2 - GRANDFATHERED

(C)

A. Description

1. CORE CONNECT 2 is an optional enrollment plan that permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

CORE CONNECT 2 bundles are available under a one, two, or three-year Term Discount Plan (TDP). CORE CONNECT 2 bundles are available on a month-to-month basis as specified in E. following.

B. Regulations

1. CORE CONNECT 2 customers must also subscribe to the Company's non-regulated 1.5 Mbps or greater High-speed Internet at each CORE CONNECT location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. These qualifying services must be billed on the same invoice as CORE CONNECT, but may be provisioned on access lines or trunks other than CORE CONNECT.
2. Customers may subscribe to a maximum of ten (10) CORE CONNECT 2 business lines at each customer location.
3. There is no minimum service period for CORE CONNECT 2. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days CORE CONNECT 2 was in service. Early termination liability charges for customers who subscribe to CORE CONNECT 2 under a Term Discount Plan are as specified in C. following.
4. CORE CONNECT 2 lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.
5. Components of CORE CONNECT 2 will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
6. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.

SPECIAL EXCHANGE SERVICES

CORE CONNECT 2 - GRANDFATHERED (Continued)

(C)

B. Regulations (Continued)

7. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order
8. CORE CONNECT 2 cannot be combined with any other discounts unless otherwise specified.
9. CORE CONNECT 2 is not available to customers who are or become toll restricted. Service Connection Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Term Discount Plan

1. A Term Discount Plan (TDP) provides customers with discounts when the customer subscribes to CORE CONNECT 2 under a one, two or three-year term agreement.
2. Any CORE CONNECT 2 line(s) added subsequent to establishment of a TDP must be added under a separate TDP commitment period.
3. The rates and discounts in effect when customers subscribe to CORE CONNECT 2 under a TDP will apply until expiration of that TDP. CORE CONNECT 2 lines that are subsequently added under a separate TDP will receive the tariffed rates in effect when those lines are added.
4. Upon expiration of a TDP, the customer will be charged at the then prevailing monthly rate if the customer does not renew or select a new TDP. If the customer renews the TDP or signs up for a new TDP, the tariffed rates then in effect will apply for the new or renewed TDP.
5. If the Company terminates service for cause or if the customer discontinues the service in whole or in part without cause prior to the expiration date, no termination liability charges will apply for the regulated portion(s) of CORE CONNECT 2. However, if customers remove any of the qualifying services prior to the TDP expiration date, the remaining components of CORE CONNECT 2 will be converted to ala carte rates and the TDP discount will not apply.

SPECIAL EXCHANGE SERVICES

CORE CONNECT 2 - GRANDFATHERED (Continued)

(C)

D. Application of Rates

1. The monthly rates include the Local Exchange Service, flat rate EAS and features only. These rates do not include the monthly charges for HSI or for the qualifying long distance plan, if applicable.
2. Service Connection Charges apply for new and additional CORE CONNECT 2 lines, and moves of existing lines. Service Connection Charges may be waived for customers who move services from another telecommunications service provider to CORE CONNECT 2 under a one, two or three-year TDP.
3. Service Connection Charges do not apply when CORE CONNECT 2 replaces existing Local Exchange Service. Service Connection charges do apply when Customers request a change from CORE CONNECT 2 back to Local Exchange Service.

SPECIAL EXCHANGE SERVICES

CORE CONNECT 2 - GRANDFATHERED (Continued)

(C)

E. Rates and Charges

1. Core Connect 2 ^[1]

Business One-Party Flat Rate or Key Line Flat Rate Service
 Hunting (optional)
 Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy-Fixed
- Call Forward No Answer-Fixed
- Call Waiting with Cancel Call Waiting
- Call Waiting ID
- Three-Way Calling
- Three-Way Calling with Transfer
- Repeat Dial
- SignalRing
- Return Call
- Selective Call Rejection
- Message Waiting ^[2]
- Voicemail ^[2]

Per Location, Per Month				
Initial Bundle	2 nd through 10 th bundle			
All Terms	Month-to-Month	1 Year Term	2 Year Term	3 Year Term
\$55.00	\$35.00	\$32.50	\$27.50	\$25.00

^[1] Customers must also subscribe to the Embarq Communications, Inc. Business Assist Advantage - Business Unlimited (Option 3) long distance plan for each CORE CONNECT line or trunk subscribed.

^[2] Exempt from regulation. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

SPECIAL EXCHANGE SERVICES

CORE CONNECT 2 - GRANDFATHERED (Continued)

(C)

E. Rates and Charges

2. Core Connect 2 LITE

Business One-Party Flat Rate or Key Line Flat Rate Service
 Hunting (optional)

Choice of the following features and services:

- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forwarding
- Call Forward Busy-Fixed
- Call Forward No Answer-Fixed
- Call Waiting with Cancel Call Waiting
- Call Waiting ID
- Three-Way Calling
- Three-Way Calling with Transfer
- SignalRing
- Return Call
- Selective Call Rejection
- Message Waiting ^[1]
- Voicemail ^[1]

Per Location, Per Month				
Initial Bundle	2 nd through 10 th bundle			
All Terms	Month-to-Month ^[2]	1 Year Term	2 Year Term	3 Year Term
\$60.00	\$35.00	\$32.50	\$27.50	\$25.00

^[1] Exempt from regulation. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

^[2] Customers must initially subscribe to Core Connect 2 LITE under a TDP. Month-to-month rates are available upon expiration of a TDP when customers do not renew or select a new TDP option.

COMPETITIVE RESPONSE

Business Unlimited NRC Waiver and 1/2/3 Month Free Offer

New business customers who subscribe to Unlimited Business Assist Advantage Plan may be eligible for a waiver of the nonrecurring charges otherwise applicable for installation of that service and a credit(s) of the monthly recurring charges. To be eligible, customers who are contacted by the Company or who contact the Company and request this offer must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating.

Nonrecurring charges otherwise applicable for installation of a new service will be waived when eligible customers subscribe to Unlimited Business Assist Advantage Plan under a one, two or three year term commitment. Additionally, customers subscribing under a one-year term will receive a credit for their first month's charge. Customers subscribing under a two-year term will receive a credit for the monthly recurring charge on their first and second months' invoices, and three-year term customers will receive a credit for the monthly charges on their first, second and third months' invoices. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this offer will be rescinded. This offer does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other promotional offer.

Core Connect 2 Promotion - GRANDFATHERED

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Business Core Connect 2 and Core Connect 2 LITE customers may be eligible for a waiver of all nonrecurring charges (excluding charges applicable for inside wiring, construction, or CPE installation) that are otherwise applicable when they order additional Core Connect 2 or Core Connect 2 LITE packages.

To be eligible, customers who are contacted by the Company or who contact the Company and request this offer must subscribe to an additional Core Connect 2 or Core Connect 2 LITE package under a term discount plan. The additional line(s), up to a maximum of nine, may be at the same or different locations but must be billed under the same account. This offer may not be combined with other discounts unless otherwise specified.