



October 2, 2024

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 24-002 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC Price List No. 101

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Price List No. 101. The following revisions are being submitted with a proposed effective date of October 3, 2024

<u>Section</u>	<u>Page</u>
6	8th Revised Page 8
6	5th Revised Page 10

This filing grandfathers Directory Assistance Call Completion Service.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose

OR2024-06

ROBYN CRICHTON
Government Operations Director
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LUMEN - 100 CenturyLink Drive, Monroe, LA 71203

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 6
8th Revised Page 8

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.
2. There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided. ^[1] (C)
3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of \$4.25 per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES

Charge

(T)

1. Each call dialed directly by customer \$4.50
2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

[1] Effective October 3, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available.

(N)
(N)

DIRECTORY ASSISTANCE SERVICE

6.5 DIRECTORY ASSISTANCE CALL COMPLETION - GRANDFATHERED

(C)

Effective October 3, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available.

(C)

(C)

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

A. TERMS AND CONDITIONS

1. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.
2. Directory Assistance Call Completion can be blocked at the originating customer's request.
3. All Operator Service charges apply as appropriate.
4. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

B. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

	<u>Charge</u>
Each call completed	\$1.57