



December 20, 2024

Advice No. C05-2024

Filing Center  
Oregon Public Utility Commission  
PO BOX 1088  
Salem OR 97308-1088

Attention: Filing Center

Pursuant to ORS 759.250, Qwest Corporation d/b/a CenturyLink QC is filing notification of eight Special Contracts for basic business lines under CenturyLink™ Volume Plan (CLVP) for Tier 50-499.

CenturyLink believes this service is competitive and that the Special Contract pricing that was used for each of these contracts was in accordance with the provisions of ORS 759.250.

Included with this electronic filing as Attachment A, please find the Contract Summary and Analysis for CenturyLink Line Volume Plan contracts. Also included in this electronic filing for review as Attachment B are copies of the contracts. Confidential information has been removed.

Due to the competitive nature of this service, hard copies of these contracts and attachments that contain commercially valuable information and/or trade secrets will be submitted to Oregon Public Utility Commission Staff separately pursuant to ORS 192.501 and ORS 192.502. We understand that you will notify us prior to release of any such information in sufficient time to seek a protective order from the Commission or to otherwise preserve its confidentiality. As provided by the provisions of ORS 759.250(6), CenturyLink requests this information not be publicly disclosed.

Please direct any questions or concerns regarding this filing to me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Attachments

cc: Peter Gose

**ROBYN CRICHTON**

Lumen Government Operations Director  
robyn.m.crichton@lumen.com | (913) 884-1131  
[www.centurylink.com/tariffs](http://www.centurylink.com/tariffs)

**CENTURYLINK LINE VOLUME PLAN (CLVP)  
CONTRACT SUMMARY (CONTINUED)**

The following CLVP Contracts are included in this filing:

<b>CLVP LINE TIER 50-499</b>				
Contract No.	Type of Agreement	Term of Agreement (Months)	Effective (Signed by Customer)	Number of Arrangements
3013770	New	36	02/17/2022	3
3014380	New	36	02/17/2022	2
3103443	New	36	01/25/2023	139
3106541	New	36	03/24/2023	78
3191748	New	36	12/05/2023	15
3049775	New	60	02/26/2022	5
3088672	New	60	12/21/2022	18
3106456	New	60	03/27/2023	102

**Service Description:**

CenturyLink Line Volume Plan provides discounts for basic business services, which includes the Flat Rate Business Lines (1FB) with Hunting; CenturyLink Choice Business; CenturyLink Choice Business Plus; CenturyLink Choice Business Add-A-Line; and CenturyLink Choice Business Prime.

**Description of Offer:**

Provides a volume service price discount in Oregon for basic business lines included under the CenturyLink Line Volume Plan (CLVP).

**Number of Facilities:**

Customers purchased various combinations of the following lines or packages at the monthly rates below.

- Basic Business Service (Flat Rate w/ Hunting) (1FB)
- CenturyLink Choice Business (CCB)
- CenturyLink Business Plus (CCB)
- CenturyLink Choice Business Add A Line (CCB AAL)
- CenturyLink Choice Business Prime (CCB Prime)

<b>Monthly Rates for 50-499 Lines (Min 50)</b>					
Term of Agreement	1FB	CCB	CCB Plus	CCB AAL	CCB Prime
<b>2 Years (24 Months)</b>	\$24.99	\$28.99	\$29.99	\$25.99	\$27.99
<b>3 Years (36 Months)</b>	\$22.99	\$25.99	\$26.99	\$23.99	\$24.99
<b>5 Years (60 Months)</b>	\$22.99	\$25.99	\$26.99	\$23.99	\$24.99

## I. CONTRACT ANALYSIS

- a. Please provide the rationale and justification for creating a special class of service. The rationale must include a discussion as to why no previously approved class of service (contract or tariff) is acceptable to the Customer for whom the utility proposes a special class of service. Determination of a special class of service must be based on the following:

The quantity of service used, the time when used, the purpose for which used, the existence of price competition or a service alternative, the services being provided, the conditions of service, or any other reasonable consideration.

Answer: Current tariffs for services included in the contract do not provide pricing recognizing this customer's volume of service and commitment to retain service across CenturyLink's territory. The total volume of facilities being ordered by the customer justifies going beyond the standard terms offered in the tariff for similar services. Competitive alternatives such as resale of CenturyLink QC service are available to customers.

- b. The number of similarly situated Customers who should receive the same terms and conditions. Also, include the number of billing units for those Customers.

Answer: All similarly situated customers should receive the same terms and conditions.

- c. If there are other similarly situated Customers who should not receive the same terms and conditions, explain the differences between those Customers and the special contract Customer.

Answer: Not applicable; all similarly situated customers should receive the same offer.

- d. Summarize termination clause in the contract that protects CenturyLink if the customer stops the service early and CenturyLink does not recover initial costs.

Answer: Termination Liability language relating to this Special Agreement is included in Paragraph 6 of the Agreement.

- e. Was there a Request for Proposal? Please describe.

Answer: CenturyLink negotiated with this customer for CLVP services.

- f. Are there competitive alternatives? If yes, who are the competitive providers and what services do they offer?

Answer: Yes. Almost all Competitive Local Exchange Companies offer this common business service.





**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

1. **Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by Qwest Corporation d/b/a CenturyLink QC ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service areas in the 14 States. The Contributory Access Lines will be aggregated across the 14 States, and will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local serving area in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

2. **Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

3. **Contributory Access Lines, Line Tier and Rates.** Based on 265 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

4. **Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

5. **Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

6. **Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). Any exposure to PHI will be random, infrequent and incidental to CenturyLink's provision of Service and is not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI. Such exposure is allowable under 45 CFR 164.502(a)(1)(iii). As such, if Customer is a Covered Entity or Health Care Provider under the HIPAA Rules or supports the health care industry, CenturyLink and Customer agree that CenturyLink is not a "Business Associate" or "Covered Entity" under the HIPAA Rules for the purposes of this Acknowledgment.

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.

**Qwest Corporation d/b/a CenturyLink QC**

*Jamie Popa*

Jamie Popa (Feb 18, 2022 09:09 CST)

Authorized Signature

Jamie Popa

Name Typed or Printed

Manager Customer Success

Title

Feb 18, 2022

Date

**Address for Notices:**

1801 California Street, Suite 900  
Denver, Colorado 80202  
Attn.: Legal Department

Title

Feb 17, 2022

Date

**Address for Notices:**

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

**Customer:** [REDACTED]

**Contributory Access Lines = 265**

**Line Tier = 50-499**

**Minimum Line Requirement = 50**

**1.1 Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

"CCB" = CenturyLink Choice™ Business (PGOQL only)

"CCB Plus" = CenturyLink Choice™ Business Plus (PGOQM only)

"CCB AAL" = CenturyLink Choice™ Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink Choice™ Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
<b>Arizona</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Colorado</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Idaho</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Iowa</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Minnesota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Montana</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Nebraska</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>New Mexico</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>North Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Oregon</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>South Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Utah</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$19.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Washington</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Wyoming</b>	\$20.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499

**CENTURYLINK® LINE VOLUME PLAN  
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**EXHIBIT 2**

**Customer:** XXXXXXXXXX

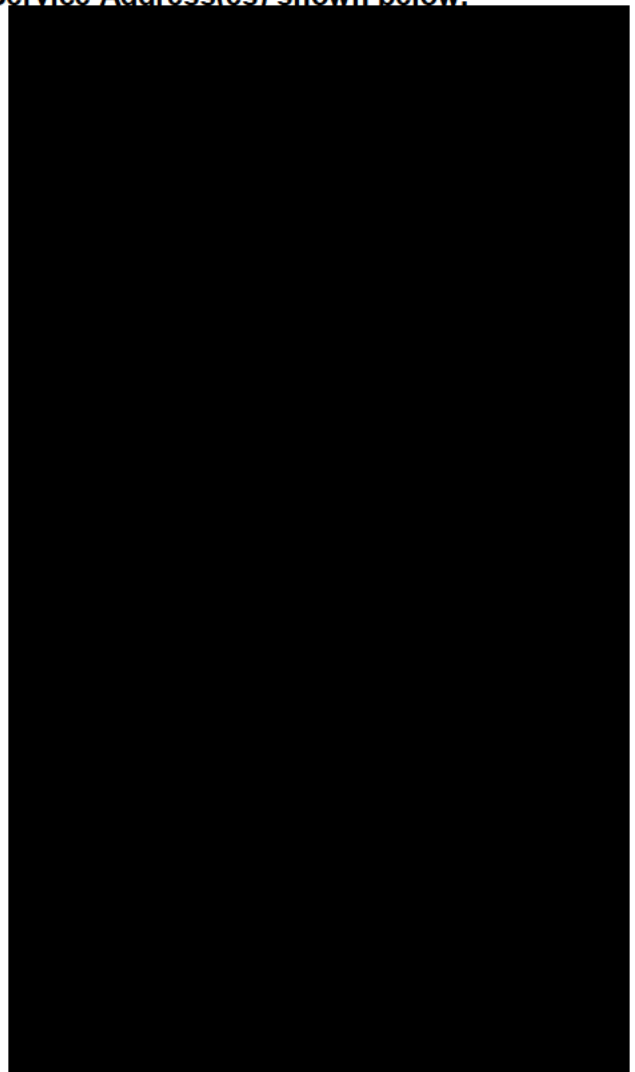
Contributory Access Lines and (USOCs)	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>** Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)</b>	<b>Flat Business Lines (AF4, BHS, 7FB)</b> <b>Utility Line (AWL)</b> Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X)

**\*\*** Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on Exhibit 1.  
 CenturyLink Choice™ Business (PGOQL only)  
 CenturyLink Choice™ Business Plus (PGOQM only)  
 CenturyLink Choice™ Business Add-A-Line (PGOQN)  
 CenturyLink Choice™ Business Prime (PGOQT)  
 NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

<b>TOTAL Contributory Access Lines:</b>	<b>265</b>
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**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

602-238-9095 (784)	6022389008	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389095	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389096	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389097	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389098	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389099	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389182	CHOICE BUSINESS	PGOQM	1
602-238-9095 (784)	6022389184	CHOICE BUSINESS	PGOQM	1
303-893-0107 (910)	3036233925	CHOICE BUSINESS	PGOQL	1
303-893-0107 (910)	3038930107	CHOICE BUSINESS	PGOQM	1
303-893-0107 (910)	3038933815	CHOICE BUSINESS	PGOQM	1
970-356-8842 (875)	9703568842	BUSINESS ACCESS	1FB	1
970-663-4235 (787)	9704618889	CHOICE BUSINESS	PGOQN	1
970-663-4235 (787)	9704618994	CHOICE BUSINESS	PGOQL	1
970-663-4235 (787)	9705931111	CHOICE BUSINESS	PGOQN	1
970-663-4235 (787)	9706634235	CHOICE BUSINESS	PGOQN	1
970-522-5324 (408)	9705220760	CB PRIME BUSINESS	PGOQT	1



**CENTURYLINK® LINE VOLUME PLAN  
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970-522-5324 (408)	9705223938	CB PRIME BUSINESS PACKAGE	PGOQT	1
970-522-5324 (408)	9705225324	CB PRIME BUSINESS PACKAGE	PGOQT	1
970-522-5324 (408)	9705225325	CB PRIME BUSINESS PACKAGE	PGOQT	1
970-522-5324 (408)	9705225326	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633228214545	5633228214	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263585396	5633220675	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263585396	5633227502	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263585396	5633263585	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633264154612	5633264154	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633241154	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633242073	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633243687	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633263581	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633263582	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633263583	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633263584	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633265591	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633265670	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633265677	CB PRIME BUSINESS PACKAGE	PGOQT	1
5633263581494	5633269188	CB PRIME BUSINESS PACKAGE	PGOQT	1
6414229346117	6414229346	CB PRIME BUSINESS PACKAGE	PGOQT	1
6414229346117	6414229347	CB PRIME BUSINESS PACKAGE	PGOQT	1
6414229346117	6414229348	CB PRIME BUSINESS PACKAGE	PGOQT	1
6414229346117	6414233430	CB PRIME BUSINESS PACKAGE	PGOQT	1
208-226-5662 (497)	2082265662	CB PRIME BUSINESS PACKAGE	PGOQT	1
208-226-2210 (632)	2082262210	CB PRIME BUSINESS PACKAGE	PGOQT	1
208-785-3444 (571)	2087853444	CB PRIME BUSINESS PACKAGE	PGOQT	1
208-785-3444 (571)	2087856735	CB PRIME BUSINESS PACKAGE	PGOQT	1
2089627338555	2089627338	BUSINESS ACCESS FLAT	1FB	1
2089623341551	2089623013	BUSINESS ACCESS FLAT	1FB	1
2089623341551	2089623040	BUSINESS ACCESS FLAT	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
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2089623341551	2089623341	BUSINESS FLAT	ACCESS	1FB	1
2089623802379	2089623770	BUSINESS FLAT	ACCESS	1FL	1
2089623802379	2089623802	BUSINESS FLAT	ACCESS	1FL	1
2089623802379	2089627226	BUSINESS FLAT	ACCESS	1FL	1
2089245107397	2089245107	BUSINESS FLAT	ACCESS	1FL	1
2089245281293	2089245281	BUSINESS FLAT	ACCESS	1FB	1
2089245281293	2089247229	BUSINESS FLAT	ACCESS	1FB	1
2089245281293	2089247302	BUSINESS FLAT	ACCESS	1FB	1
2089245515354	2089245212	BUSINESS FLAT	ACCESS	1FL	1
2089245515354	2089245441	BUSINESS FLAT	ACCESS	1FL	1
2089245515354	2089245515	BUSINESS FLAT	ACCESS	1FL	1
2089245515354	2089245516	BUSINESS FLAT	ACCESS	1FL	1
2089245515354	2089245517	BUSINESS FLAT	ACCESS	1FL	1
2089245515354	2089247896	BUSINESS FLAT	ACCESS	1FL	1
2089245515354	2089247897	BUSINESS FLAT	ACCESS	1FL	1
2089245201291	2089240221	BUSINESS FLAT	ACCESS	1FB	1
2089245201291	2089245201	BUSINESS FLAT	ACCESS	1FB	1
2089245201291	2089245368	BUSINESS FLAT	ACCESS	1FB	1
2089625981379	2089625981	BUSINESS FLAT	ACCESS	1FB	1
2089839751160	2089839751	BUSINESS FLAT	ACCESS	1FB	1
2089831711320	2089831711	BUSINESS FLAT	ACCESS	1FB	1
2089267895273	2089267895	BUSINESS FLAT	ACCESS	1FB	1
2087460721126	2087430731	BUSINESS FLAT	ACCESS	1FB	1
2087460721126	2087460721	BUSINESS FLAT	ACCESS	1FB	1
2089371011606	2089371011	BUSINESS FLAT	ACCESS	1FL	1
2089371011606	2089372466	BUSINESS FLAT	ACCESS	1FL	1
2089371011606	2089372562	BUSINESS FLAT	ACCESS	1FL	1
2089246861336	2089246861	BUSINESS FLAT	ACCESS	1FB	1
701D991015815	0	BUSINESS FLAT	ACCESS	1FB	1
2185854649454	2185854264	BUSINESS FLAT	ACCESS	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
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2185854649454	2185854649	BUSINESS ACCESS 1FB	1
		FLAT	
2185854649454	2185854673	BUSINESS ACCESS 1FB	1
		FLAT	
6514525553102	6514525553	BUSINESS ACCESS 1FB	1
		FLAT	
3206344220733	3206344220	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
3206344220733	3206345645	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
6514510132314	6514510132	BUSINESS ACCESS 1FB	1
		FLAT	
6514510132314	6514510143	BUSINESS ACCESS 1FB	1
		FLAT	
6514510132314	6514510148	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514501073	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
6514517333482	6514517333	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514517467	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514517488	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514575024	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514575338	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514575367	BUSINESS ACCESS 1FB	1
		FLAT	
6514517333482	6514575441	BUSINESS ACCESS 1FB	1
		FLAT	
6514539199960	6514539199	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
6514572144836	6514572144	BUSINESS ACCESS 1FB	1
		FLAT	
6515549496753	6514570923	BUSINESS ACCESS 1FB	1
		FLAT	
6515549496753	6515549496	BUSINESS ACCESS 1FB	1
		FLAT	
6515549496753	6515549497	BUSINESS ACCESS 1FB	1
		FLAT	
6515549496753	6515549498	BUSINESS ACCESS 1FB	1
		FLAT	
5072830070870	5072830070	BUSINESS ACCESS 1FB	1
		FLAT	
2189359037889	2189359037	BUSINESS ACCESS 1FB	1
		FLAT	
5078254256746	5078254256	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
5078254256746	5078254257	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
3202523439178	3202523439	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
2186815280686	2186812008	BUSINESS ACCESS 1FB	1
		FLAT	
2186815280686	2186815280	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
2186815280686	2186815281	BUSINESS ACCESS 1FB	1
		FLAT	
6512278358615	6512240669	BUSINESS ACCESS 1FB	1
		FLAT	
6512278358615	6512242153	BUSINESS ACCESS 1FB	1
		FLAT	



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6512278358615	6512242322	BUSINESS ACCESS 1FB	1
		FLAT	
6512278358615	6512242934	BUSINESS ACCESS 1FB	1
		FLAT	
6512278358615	6512278358	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
6512278358615	6512278359	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
6512278358615	6512279894	BUSINESS ACCESS 1FB	1
		FLAT	
9528909076006	9528909076	BUSINESS ACCESS 1FB	1
		FLAT	
9528909076006	9528956604	BUSINESS ACCESS 1FB	1
		FLAT	
2186816317431	2186816317	BUSINESS ACCESS 1FB	1
		FLAT	
5074529205842	5074520317	CHOICE BUSINESS PGOQN	1
		PACKAGE	
		ADDITIONAL LINE	
5074529205842	5074520573	CHOICE BUSINESS PGOQN	1
		PACKAGE	
		ADDITIONAL LINE	
5074529205842	5074529205	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
5074525886721	5074521992	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
5074525886721	5074525886	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
5074525886721	5074525954	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
5074525886721	5074526826	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
5074525886721	5074539276	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
406-278-9145 (917)	4062789145	BUSINESS ACCESS 1FB	1
		FLAT	
406-278-9145 (917)	4062789170	BUSINESS ACCESS AFK	1
		FLAT	
406-278-5489 (498)	4062785489	CHOICE BUSINESS PGOQL	1
		1-LINE PKG	
406-278-5489 (498)	4062787057	CHOICE BUSINESS PGOQN	1
		PACKAGE	
		ADDITIONAL LINE	
406-278-5489 (498)	4062787063	CHOICE BUSINESS PGOQN	1
		PACKAGE	
		ADDITIONAL LINE	
406-873-4642 (793)	4068732053	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
406-873-4642 (793)	4068734074	BUSINESS ACCESS AFK	1
		FLAT	
406-873-4642 (793)	4068734642	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
406-873-4642 (793)	4068734822	BUSINESS ACCESS AFK	1
		FLAT	
406-873-4642 (793)	4068735015	CB PRIME BUSINESS PGOQT	1
		PACKAGE	
406-873-4312 (160)	4068734060	BUSINESS ACCESS AFK	1
		FLAT	
406-873-4312 (160)	4068734312	BUSINESS ACCESS 1FB	1
		FLAT	
406-873-5551 (327)	4068732829	BUSINESS ACCESS AFK	1
		FLAT	
406-873-5551 (327)	4068734026	CB PRIME BUSINESS PGOQT	1
		PACKAGE	

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406-873-5551 (327)	4068735551	CB PRIME BUSINESS PACKAGE	PGOQT	1
406-873-5551 (327)	4068735552	CB PRIME BUSINESS PACKAGE	PGOQT	1
406-873-5551 (327)	4068738617	BUSINESS ACCESS FLAT	AFK	1
406-873-5551 (327)	4068739221	CB PRIME BUSINESS PACKAGE	PGOQT	1
406-873-2081 (634)	4068732081	CB PRIME BUSINESS PACKAGE	PGOQT	1
406-873-2081 (634)	4068732929	BUSINESS ACCESS FLAT	AFK	1
406-873-2081 (634)	4068735486	BUSINESS ACCESS FLAT	AFK	1
406-873-2081 (634)	4068739001	BUSINESS ACCESS FLAT	AFK	1
406-821-0162 (593)	4068210162	BUSINESS ACCESS FLAT	1FB	1
406-821-0162 (593)	4068210171	BUSINESS ACCESS FLAT	AFK	1
406-821-0162 (593)	4068212181	BUSINESS ACCESS FLAT	AFK	1
406-821-3612 (852)	4068211722	BUSINESS ACCESS FLAT	AFK	1
406-821-3612 (852)	4068213612	CB PRIME BUSINESS PACKAGE	PGOQT	1
406-821-3612 (852)	4068214814	BUSINESS ACCESS FLAT	AFK	1
406-821-3612 (852)	4068214862	BUSINESS ACCESS FLAT	AFK	1
406-365-8329 (095)	4063652159	BUSINESS ACCESS FLAT	AFK	1
406-365-8329 (095)	4063657969	BUSINESS ACCESS FLAT	AFK	1
406-365-8329 (095)	4063658329	CB PRIME BUSINESS PACKAGE	PGOQT	1
406-365-8329 (095)	4063659609	BUSINESS ACCESS FLAT	AFK	1
406-771-7210 (430)	4067717210	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
406-771-7210 (430)	4067717285	BUSINESS ACCESS FLAT	AFK	1
406-452-8848 (993)	4064528848	BUSINESS ACCESS FLAT	1FB	1
406-452-8848 (993)	4067276157	BUSINESS ACCESS FLAT	AFK	1
406-452-8848 (993)	4067613367	BUSINESS ACCESS FLAT	AFK	1
406-453-0384 (384)	4064530384	BUSINESS ACCESS FLAT	1FB	1
406-453-0384 (384)	4067271442	BUSINESS ACCESS FLAT	AFK	1
406-453-0384 (384)	4067611923	BUSINESS ACCESS FLAT	AFK	1
406-453-0384 (384)	4067612462	BUSINESS ACCESS FLAT	AFK	1
406-454-9158 (440)	4064549158	BUSINESS ACCESS FLAT	1FB	1
406-665-3988 (887)	4066653989	BUSINESS ACCESS FLAT	AFK	1
406-665-3988 (887)	4066653990	BUSINESS ACCESS FLAT	AFK	1
406-665-3988 (887)	4066653988	BUSINESS ACCESS FLAT	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
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406-665-3988 (887)	4066653992	BUSINESS ACCESS FLAT	AFK	1
406-265-2275 (792)	4062652275	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
406-265-2275 (792)	4062652276	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
406-265-2275 (792)	4062654966	CHOICE BUSINESS PACKAGE ADDITIONAL LINE	PGOQN	1
406-265-2275 (792)	4062656469	CHOICE BUSINESS PACKAGE ADDITIONAL LINE	PGOQN	1
406-265-2275 (792)	4062657914	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
406-265-2275 (792)	4062658750	CHOICE BUSINESS PACKAGE ADDITIONAL LINE	PGOQN	1
406-265-2275 (792)	4062659618	CHOICE BUSINESS PACKAGE ADDITIONAL LINE	PGOQN	1
406-628-3031 (519)	4066283031	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289020	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289087	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289283	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289850	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289862	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289962	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289963	BUSINESS ACCESS FLAT	1FB	1
406-628-3031 (519)	4066289964	BUSINESS ACCESS FLAT	1FB	1
406-628-6049 (403)	4066286049	BUSINESS ACCESS FLAT	1FB	1
406-284-4031 (050)	4062844031	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
406-284-4031 (050)	4062849038	CHOICE BUSINESS PACKAGE ADDITIONAL LINE	PGOQN	1
406-284-4031 (050)	4062849057	CHOICE BUSINESS PACKAGE ADDITIONAL LINE	PGOQN	1
7012324166607	7012320620	BUSINESS ACCESS FLAT	1FB	1
7012324166607	7012324166	BUSINESS ACCESS FLAT	1FB	1
7012324166607	7012324521	BUSINESS ACCESS FLAT	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
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7017460079631	7017460079	CB PRIME BUSINESS PACKAGE	PGOQT	1
7017460079631	7017464558	CB PRIME BUSINESS PACKAGE	PGOQT	1
7017466788907	7017466788	CHOICE BUSINESS 1-LINE PKG	PGOQM	1
7017466788907	7017728352	CHOICE BUSINESS PACKAGE	PGOQN	1
7014845657696	7014845657	ADDITIONAL LINE BUSINESS ACCESS	1FB	1
7014845657696	7014849397	FLAT BUSINESS ACCESS	1FB	1
7016962242302	7016962242	FLAT CHOICE BUSINESS 1-LINE PKG	PGOQL	1
7016962242302	7016962243	CHOICE BUSINESS PACKAGE	PGOQN	1
3089953136067	3089953136	ADDITIONAL LINE BUSINESS ACCESS	1FB	1
3089953136067	3089959321	FLAT BUSINESS ACCESS	1FB	1
5419239881347	5419239881	FLAT BUSINESS ACCESS	1FB	1
5419239881347	5419239904	FLAT BUSINESS ACCESS	1FB	1
5415041140512	5415041140	FLAT BUSINESS ACCESS	1FB	1
6053314925198	6053314925	CB PRIME BUSINESS PACKAGE	PGOQT	1
6053314925198	6053315854	CB PRIME BUSINESS PACKAGE	PGOQT	1
6053314925198	6053317839	CB PRIME BUSINESS PACKAGE	PGOQT	1
6053314925198	6053317922	CB PRIME BUSINESS PACKAGE	PGOQT	1
6053314925198	6053343975	CB PRIME BUSINESS PACKAGE	PGOQT	1
6058821351463	6058781224	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
6058821351463	6058821351	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
6058821351463	6058824603	CHOICE BUSINESS PACKAGE	PGOQN	1
801-968-4989 (621)	8019633905	ADDITIONAL LINE CHOICE BUSINESS 1-LINE PKG	PGOQL	1
801-968-4989 (621)	8019638588	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
801-968-4989 (621)	8019684989	BUSINESS ACCESS	1FB	1
801-968-4989 (621)	8019685009	FLAT CHOICE BUSINESS PACKAGE	PGOQN	1
801-968-4989 (621)	8019688992	ADDITIONAL LINE BUSINESS ACCESS	AFK	1
801-968-4989 (621)	8019691086	FLAT BUSINESS ACCESS	AFK	1
5097586568389	5097586568	FLAT CHOICE BUSINESS 1-LINE PKG	PGOQL	1
5097586568389	5097586813	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
5097586568389	5097588367	CHOICE BUSINESS 1-LINE PKG	PGOQL	1

**CENTURYLINK® LINE VOLUME PLAN  
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5097586568389	5097588616	CHOICE BUSINESS	PGOQL	1
		1-LINE PKG		
5097653465870	5097641867	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097653465	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097653466	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097653540	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097656024	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097656026	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097658186	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097661876	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653465870	5097661883	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097651713672	5097651713	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097661520421	5097661520	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097661520421	5097669162	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097650777	BUSINESS ACCESS	1FB	1
		FLAT		
5097653881212	5097653276	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097653881	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097653890	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097657091	BUSINESS ACCESS	1FB	1
		FLAT		
5097653881212	5097657664	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097660403	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097666924	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097653881212	5097668121	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097655617212	5097655617	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097655617212	5097655618	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097655617212	5097655619	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		
5097655617212	5097657873	CB PRIME BUSINESS	PGOQT	1
		PACKAGE		

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5097655617212	5097658684	CB PRIME BUSINESS PACKAGE	PGOQT	1
5094889681988	5094889681	CHOICE BUSINESS 1-LINE PKG	PGOQL	1
5094889681988	5094889682	CHOICE BUSINESS PACKAGE	PGOQN	1
5094889681988	5094889983	ADDITIONAL LINE CHOICE BUSINESS PACKAGE	PGOQN	1
5094883118007	5094883118	ADDITIONAL LINE CHOICE BUSINESS 1-LINE PKG	PGOQL	1
5094883118007	5094883790	CHOICE BUSINESS PACKAGE	PGOQN	1
5094883118007	5094883944	ADDITIONAL LINE CHOICE BUSINESS PACKAGE	PGOQN	1
5094883118007	5094885261	ADDITIONAL LINE CHOICE BUSINESS 1-LINE PKG	PGOQL	1
5095472712062	5095472712	CB PRIME BUSINESS PACKAGE	PGOQT	1
5095451808750	5095451808	CB PRIME BUSINESS PACKAGE	PGOQT	1
5095451808750	5095451809	CB PRIME BUSINESS PACKAGE	PGOQT	1
5095451808750	5095456963	CB PRIME BUSINESS PACKAGE	PGOQT	1
5095451808750	5095476746	CB PRIME BUSINESS PACKAGE	PGOQT	1

**CENTURYLINK® LINE VOLUME PLAN  
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**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by Qwest Corporation d/b/a CenturyLink QC ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on >>116 CONTRIBUTORY ACCESS LINES < Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 10 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.



**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12. Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**(a) Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.



**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.  
**QWEST CORPORATION D/B/A CENTURYLINK QC**

David Liberti  
David Liberti (Dec 6, 2023 15:49 EST)

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
David Liberti

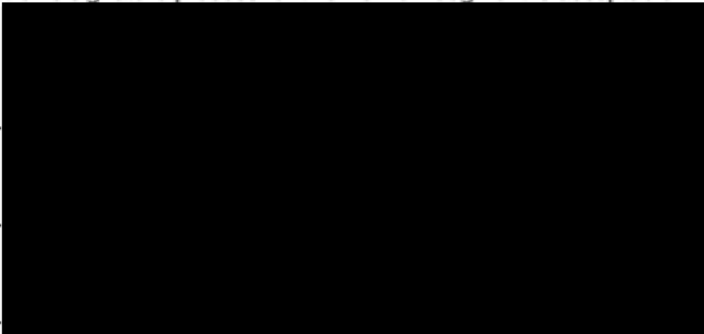
\_\_\_\_\_  
Name Typed or Printed

\_\_\_\_\_  
Sr. Manager, Offer Management

\_\_\_\_\_  
Title

\_\_\_\_\_  
12/6/2023

\_\_\_\_\_  
Date



\_\_\_\_\_  
Title

\_\_\_\_\_  
12/05/2023

\_\_\_\_\_  
Date

Customer's Address for Notice:  
Customer's facsimile number (if applicable):  
Person designated for notices:

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

Customer: [REDACTED]

Contributory Access Lines = >>116<<

Line Tier = 50-499

Minimum Line Requirement = 10

**1.1 Discount Eligible Services and (USOCs)**

\*1FB\* = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

\*CCB\* = CenturyLink Choice™ Business (PGOQL only)

\*CCB Plus\* = CenturyLink Choice™ Business Plus (PGOQM only)

\*CCB AAL\* = CenturyLink Choice™ Business Add-A-Line (PGOQN)

\*CCB Prime\* = CenturyLink Choice™ Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
Arizona	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Colorado	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Idaho	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Iowa	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Minnesota	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Montana	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
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New Mexico	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
North Dakota	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Oregon	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
South Dakota	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Utah	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$19.99 3 yr 50-499	\$24.99 3 yr 50-499
Washington	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
Wyoming	\$20.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 2**

Customer: XXXXXXXXXX

<b>Contributory Access Lines and (USOCs)</b>	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>**</b> Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC

**\*\*** Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on Exhibit 1.

CenturyLink Choice™ Business (PGOQL only)  
CenturyLink Choice™ Business Plus (PGOQM only)  
CenturyLink Choice™ Business Add-A-Line (PGOQN)  
CenturyLink Choice™ Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

<b>TOTAL Contributory Access Lines:</b>	<b>&gt;&gt;116&lt;&lt;</b>
---	----------------------------

**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

>>

<b>BTN</b>	<b>USOC</b>	<b>Total</b>
2082332182	PGOQT	2
2082783161	1FB	1
2082785031	1FB	1
2083662068	PGOQT	1
2083667351	PGOQT	2
2083859707	1FB	1
2084325420	PGOQT	1
2084593292	1FB	2
2085430920	1FB	1
2085436441	1FB	1
2085856270	1FB	1
2085870918	1FB	1
2085874073	1FB	1
2086780185	1FB	1
2087339270	PGOQT	1
2087344077	1FB	1
2087439086	1FB	1
2087765838	PGOQT	1
2088471224	PGOQT	1
2088471830	1FB	1
2088880395	1FB	1
2534355401	1FB	1
2536310203	1FB	1
2538267932	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

2538461389	1FB	1
2538467452	1FB	1
2538478029	1FB	1
2538626800	1FB	6
2538912044	1FB	1
3077891125	AFK	1
3078758661	1FB	1
3078774414	1FB	1
3078779039	1FB	1
3202357416	1FB	1
3603526899	1FB	3
3603527526	1FB	1
3603575999	1FB	1
3604140638	1FB	1
3604143240	1FB	1
3604275059	1FB	1
3604917452	1FB	1
3605770270	1FB	2
3605780802	1FB	1
3606477092	1FB	1
3606875672	1FB	1
3607355994	1FB	1
3607365756	1FB	1
3607853108	1FB	1
3607854101	1FB	3
3607854841	1FB	1
4062658484	1FB	1
4252551427	1FB	1
4252714090	1FB	1
4253911523	1FB	1
4253922162	1FB	1
4253926590	1FB	1
5092440550	1FB	1
5093262073	1FB	1
5093490880	1FB	2
5093498820	1FB	1
5094575052	1FB	1
5094661852	1FB	1
5094666650	1FB	3
5094668179	1FB	1
5095220614	1FB	1
5097667083	1FB	1
5413424435	1FL	1
5413426737	1FB	1
5414725287	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

5415234688	1FB	1
5415239359	1FB	1
5416729427	1FB	1
5416729427	1FL	3
5416792460	1FB	1
5417411875	1FB	2
5419676493	1FB	1
5419677486	1FB	1
5419678065	1FB	1
8015837218	1FB	1
8015838800	1FB	1
8015838800	AFK	2
8015838804	1FB	2
8015839875	1FB	1
8015839875	AFK	1
8017660935	1FB	1
8019670901	PGOQL	3
9702850102	1FB	1
9702851186	1FB	1
9702851186	AFK	1
9702851186	PGOQL	1
9708585114	1FB	1
9708780072	1FB	1
9708784751	1FB	1
<b>Grand Total</b>		<b>116</b>

# Williams Companies - CLVP Agreement

Final Audit Report

2023-12-06

Created:	2023-12-05
By:	Eric Rosson (eric.rosson@lumen.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAqyamK-IO54kdsvm5k1BaDUNYuUqcwv79

## "Williams Companies - CLVP Agreement" History

 Document created by Eric Rosson (eric.rosson@lumen.com)

2023-12-05 - 9:23:23 PM GMT- IP address: 155.70.52.170

 Document emailed to [REDACTED] for signature

2023-12-05 - 9:23:56 PM GMT

 Email viewed by [REDACTED]

2023-12-05 - 9:26:18 PM GMT- IP address: [REDACTED]

 Signer [REDACTED]

2023-12-05 - 11:36:43 PM GMT- IP address: [REDACTED]

 Document e-signed by [REDACTED]

Signature Date: 2023-12-05 - 11:36:45 PM GMT - Time Source: server- IP address: [REDACTED]

 Document emailed to pomdirectorsignature@lumen.com for signature

2023-12-05 - 11:36:47 PM GMT

 Email viewed by pomdirectorsignature@lumen.com

2023-12-06 - 12:57:17 PM GMT- IP address: 104.47.58.126

 Signer pomdirectorsignature@lumen.com entered name at signing as David Liberti

2023-12-06 - 8:49:32 PM GMT- IP address: 155.70.52.171

 Document e-signed by David Liberti (pomdirectorsignature@lumen.com)

Signature Date: 2023-12-06 - 8:49:34 PM GMT - Time Source: server- IP address: 155.70.52.171

 Agreement completed.

2023-12-06 - 8:49:34 PM GMT

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by **Qwest Corporation d/b/a CenturyLink QC** ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on 150 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain >>SELECT MINIMUM LINE REQUIREMENT<< Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.



**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8 ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9 HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12 Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**(a) Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.



CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.  
**QWEST CORPORATION D/B/A CENTURYLINK QC**

Jamie Popa  
Jamie Popa (Feb 22, 2022 13:30 CST)

Authorized Signature

Jamie Popa

Name Typed or Printed

Manager Customer Success

Title

Feb 22, 2022

Date



Title

2/17/2022 | 12:25 PM PST

Date

Customer's Address for Notice:  
Customer's facsimile number (if applicable):  
Person designated for notices:

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

**Customer:** [REDACTED]

**Contributory Access Lines = 150**

**Line Tier = 50-499**

**Minimum Line Requirement = 50**

**1.1 Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

"CCB" = CenturyLink Choice™ Business (PGOQL only)

"CCB Plus" = CenturyLink Choice™ Business Plus (PGOQM only)

"CCB AAL" = CenturyLink Choice™ Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink Choice™ Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
<b>Arizona</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Colorado</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Idaho</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Iowa</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Minnesota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Montana</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Nebraska</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>New Mexico</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>North Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 4 yr 50-499
<b>Oregon</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>South Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Utah</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$19.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Washington</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Wyoming</b>	\$20.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 2**

**Customer:** XXXXXXXXXX

<b>Contributory Access Lines and (USOCs)</b>	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>**</b> Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC

**\*\*** Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on Exhibit 1.

CenturyLink Choice™ Business (PGOQL only)  
CenturyLink Choice™ Business Plus (PGOQM only)  
CenturyLink Choice™ Business Add-A-Line (PGOQN)  
CenturyLink Choice™ Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

**TOTAL Contributory Access Lines:**

**150**

**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

BTN	USOC	QTY
2188473176	PGOQL	1
2188473176	PGOQN	6
2538480366	1FB	6
3032861573	1FB	1
3032862795	1FB	1
4027277876	1FB	2
5032855255	1FB	8
5032859660	1FB	1
5052431518	AFK	1
5052431518	PGOQL	1
5052431518	PGOQM	1
5094885208	1FB	7
5095353292	1FB	2
5095477200	PGOQT	9
5757464711	AFK	1
5757464711	PGOQM	4
6053360787	1FB	2
6053360787	PGOQT	7
6053366027	1FB	2
6414217616	PGOQT	3
6414562286	PGOQL	1
6414562286	PGOQN	6
6514150935	1FB	21

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM (“Acknowledgment”)**

6514810149	1FB	1
6514849050	1FB	5
6514864811	1FB	2
6514864894	1FB	5
7014849303	1FB	2
7122436397	PGOQM	1
7122585612	1FB	1
7122760429	1FB	1
7122760429	PGOQT	1
7123244857	1FB	1
7123244857	AFK	5
7123249792	PGOQL	1
7635596351	1FB	2
7635596351	PGOQT	1

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by **Qwest Corporation d/b/a CenturyLink QC** ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on 226 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12. Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**(a) Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.

**QWEST CORPORATION D/B/A CENTURYLINK QC**

*Zach Blakeley*

Zach Blakeley (Mar 7, 2023 13:57 MST)

\_\_\_\_\_  
Authorized Signature

Zach Blakeley

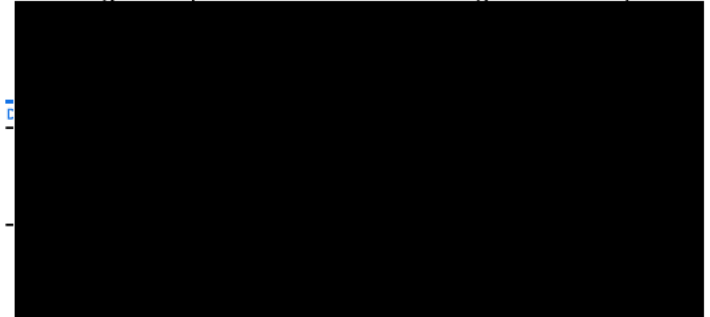
\_\_\_\_\_  
Name Typed or Printed

Manager - Offer Management

\_\_\_\_\_  
Title

Mar 7, 2023

\_\_\_\_\_  
Date



\_\_\_\_\_  
Title

Jan 25, 2023

\_\_\_\_\_  
Date





**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

**Customer:** \_\_\_\_\_

**Contributory Access Lines = 226**

**Line Tier = 50-499**

**Minimum Line Requirement = 50**

**1.1 Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

"CCB" = CenturyLink Choice™ Business (PGOQL only)

"CCB Plus" = CenturyLink Choice™ Business Plus (PGOQM only)

"CCB AAL" = CenturyLink Choice™ Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink Choice™ Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
<b>Arizona</b>	-----	-----	-----	-----	-----
<b>Colorado</b>	-----	-----	-----	-----	-----
<b>Idaho</b>	-----	-----	-----	-----	-----
<b>Iowa</b>	-----	-----	-----	-----	-----
<b>Minnesota</b>	-----	-----	-----	-----	-----
<b>Montana</b>	-----	-----	-----	-----	-----
<b>Nebraska</b>	-----	-----	-----	-----	-----
<b>New Mexico</b>	-----	-----	-----	-----	-----
<b>North Dakota</b>	-----	-----	-----	-----	-----
<b>Oregon</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>South Dakota</b>	-----	-----	-----	-----	-----
<b>Utah</b>	-----	-----	-----	-----	-----
<b>Washington</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Wyoming</b>	-----	-----	-----	-----	-----



**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 2**

**Customer:** XXXXXXXXXX

<b>Contributory Access Lines and (USOCs)</b>	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>**</b> Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC

**\*\*** Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on Exhibit 1.

CenturyLink Choice™ Business (PGOQL only)  
CenturyLink Choice™ Business Plus (PGOQM only)  
CenturyLink Choice™ Business Add-A-Line (PGOQN)  
CenturyLink Choice™ Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

**TOTAL Contributory Access Lines:**

**226**

**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

<b>BTN</b>	<b>USOC</b>	<b>Total</b>
3073244631	BSKCM	1
3602533811	1FB	1
3602535041	1FB	1
3602536885	1FB	1
3602537588	1FB	5
3602538045	1FB	1
3602539684	1FB	1
3602539957	1FB	2
3602542074	1FB	1
3602542355	1FB	1
3602547060	1FB	1
3602566947	1FB	1
3602569069	1FB	1
3602607148	1FB	1
3604141011	1FB	2
3604143206	1FB	1
3604145963	1FB	2
3604148334	1FB	2
3604148350	1FB	3
3604148360	1FB	1
3604149126	1FB	1
3604233423	1FB	1
3604235149	1FB	2
3604250131	1FB	1
3604250163	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

3604250561	1FB	1
3604250803	1FB	1
3604254899	1FB	1
3605744779	1FB	1
3605745430	1FB	1
3605749762	1FB	1
3605783906	1FB	1
3606362336	1FB	3
3606364212	1FB	1
3606365115	1FB	1
3606365647	1FB	2
3606711055	1FB	1
3606711069	1FB	1
3606711549	1FB	1
3606713238	1FB	1
3606713450	1FB	1
3606713522	1FB	1
3606713918	1FB	1
3606713952	1FB	1
3606715978	1FB	1
3606716184	1FB	1
3606762514	1FB	1
3606878811	1FB	1
3606931105	1FB	1
3606956307	1FB	1
3607330119	PGOQT	1
3607332782	1FB	1
3607340105	1FB	1
3607340230	1FB	1
3607341991	1FB	1
3607343351	1FB	1
3607345400	1FB	2
3607373642	1FB	2
3607387695	1FB	1
3607564069	1FB	1
3608823057	1FB	1
3608823977	1FB	1
3608874953	1FB	1
3608915942	1FB	1
3608920830	1FB	1
3608925492	1FB	1
3608926856	1FB	1
3608963436	1FB	1
3609443148	1FB	2
4255620548	1FB	1
5033919363	PGOQL	3

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

5033919363	PGOQN	4
5036351056	1FB	1
5412686860	1FB	2
5413423051	1FB	1
5413430686	1FB	3
5413445985	1FB	2
5414342452	1FB	2
5414840839	1FB	3
5414843060	1FB	2
5414850973	1FB	1
5414851798	1FB	3
5414857095	1FB	1
5416735771	1FB	2
5416874204	1FB	2
5416880497	1FB	3
5416892029	1FB	2
5416894930	1FB	2
5417262702	1FB	5
5417380723	1FB	2
5417412327	1FB	2
5417412342	1FB	3
5417416795	1FB	1
5417444128	1FB	4
5417446850	1FB	8
5417460404	1FB	3
5417464500	1FB	1
5417473178	1FB	2
5417479397	1FB	1
5417671027	1FB	2
5419020130	1FB	1
5419021479	1FB	1
5419021584	1FB	1
5419027628	1FB	1
5419372134	1FB	2
5419372134	PGOQT	2
5419429054	1FB	1
5419844604	1FB	1
5419971024	1FL	1
5419971471	1FB	1
5419972019	1FB	1
5419972227	1FB	1
5419972442	1FB	2
5419973211	1FB	1
5419974002	1FB	2
5419974221	1FB	1
5419975262	1FB	1

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

5419975282	1FB	1
5419975693	1FB	2
5419975828	1FB	1
5419977098	1FB	1
5419977197	1FL	1
5419977380	1FB	1
5419978073	1FB	1
5419978204	1FB	1
5419978272	1FB	2
5413347556	1FB	1
5413347564	1FB	10
5413440830	1FB	3
5413454065	1FB	1
5417262131	1FB	11
5417263009	1FB	4
5417263154	1FB	2
5417471477	1FB	2
<b>Grand Total</b>		<b>226</b>


# PeaceHealth Line Volume Discount - signed

Final Audit Report

2023-03-07

Created:	2023-03-07
By:	Shelley Pagels (shelley.pagels@lumen.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAIiyODpNXA_nME98C2otAoX4NC5iOFoqn

## "PeaceHealth Line Volume Discount - signed" History

 Document created by Shelley Pagels (shelley.pagels@lumen.com)

2023-03-07 - 8:09:43 PM GMT- IP address: 155.70.104.118

 Document emailed to pomdirectorsignature@lumen.com for signature

2023-03-07 - 8:10:22 PM GMT

 Email viewed by pomdirectorsignature@lumen.com

2023-03-07 - 8:56:34 PM GMT- IP address: 104.47.55.126

 Signer pomdirectorsignature@lumen.com entered name at signing as Zach Blakeley

2023-03-07 - 8:57:00 PM GMT- IP address: 184.96.252.191

 Document e-signed by Zach Blakeley (pomdirectorsignature@lumen.com)

Signature Date: 2023-03-07 - 8:57:02 PM GMT - Time Source: server- IP address: 184.96.252.191

 Agreement completed.

2023-03-07 - 8:57:02 PM GMT

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by Qwest Corporation d/b/a CenturyLink QC ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on 79 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges,

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12. Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**(a) Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.  
**QWEST CORPORATION D/B/A CENTURYLINK QC**

Zach Blakeley

Zach Blakeley (Mar 27, 2023 14:57 MDT)

\_\_\_\_\_  
Authorized Signature

Zach Blakeley

\_\_\_\_\_  
Name Typed or Printed

Manager - Offer Management

\_\_\_\_\_  
Title

Mar 27, 2023

\_\_\_\_\_  
Date



\_\_\_\_\_  
Title

03/24/23

\_\_\_\_\_  
Date

Customer's Address for Notice:  
Customer's facsimile number (if applicable):  
Person designated for notices:



**CENTURYLINK® LINE VOLUME PLAN  
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**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

**Customer:** \_\_\_\_\_

**Contributory Access Lines = 79**

**Line Tier = 50-499**

**Minimum Line Requirement = 50**

**1.1 Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

"CCB" = CenturyLink Choice™ Business (PGOQL only)

"CCB Plus" = CenturyLink Choice™ Business Plus (PGOQM only)

"CCB AAL" = CenturyLink Choice™ Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink Choice™ Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
<b>Arizona</b>	-----	-----	-----	-----	-----
<b>Colorado</b>	-----	-----	-----	-----	-----
<b>Idaho</b>	-----	-----	-----	-----	-----
<b>Iowa</b>	-----	-----	-----	-----	-----
<b>Minnesota</b>	-----	-----	-----	-----	-----
<b>Montana</b>	-----	-----	-----	-----	-----
<b>Nebraska</b>	-----	-----	-----	-----	-----
<b>New Mexico</b>	-----	-----	-----	-----	-----
<b>North Dakota</b>	-----	-----	-----	-----	-----
<b>Oregon</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>South Dakota</b>	-----	-----	-----	-----	-----
<b>Utah</b>	-----	-----	-----	-----	-----
<b>Washington</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Wyoming</b>	-----	-----	-----	-----	-----

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 2**

**Customer:** [REDACTED]

<b>Contributory Access Lines and (USOCs)</b>	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>**</b> Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC

**\*\*** Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on Exhibit 1.

CenturyLink Choice™ Business (PGOQL only)  
CenturyLink Choice™ Business Plus (PGOQM only)  
CenturyLink Choice™ Business Add-A-Line (PGOQN)  
CenturyLink Choice™ Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

**TOTAL Contributory Access Lines:**

**79**

**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

<b>BTN</b>	<b>USOC</b>	<b>Total</b>
3604232521	1FB	1
5032218791	1FB	1
5032241899	1FB	1
5032244248	1FB	1
5032249357	1FB	6
5032275215	1FB	1
5032275662	1FB	1
5032278626	1FB	1
5032278747	1FB	1
5032330188	1FB	1
5032380751	1FB	1
5032398478	1FB	1
5032400628	1FB	1
5032412430	1FB	1
5032412928	1FB	1
5032414153	1FL	1
5032414957	1FB	1
5032414978	1FB	1
5032414984	1FB	1
5032740227	1FB	1
5032749367	1FB	1
5032749468	1FB	1
5032749645	1FB	1
5032920828	1FB	1
5032955976	1FB	1

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5033168127	1FB	1
5033636304	1FB	2
5033649787	1FB	1
5033660309	1FB	4
5033908224	1FB	2
5033917337	1FB	2
5033931555	1FB	1
5033937344	1FB	1
5033977989	1FB	1
5034171633	1FB	1
5035561161	1FB	2
5035561161	1FL	1
5035859994	1FB	2
5036355695	1FB	1
5036477552	1FB	1
5036540589	1FB	1
5036575121	1FL	1
5037236101	1FB	3
5037600918	1FB	1
5037610239	1FB	1
5037614921	1FB	1
5037710978	1FB	1
5039811410	1FB	1
5039811614	1FB	1
5039811711	1FB	2
5039812396	1FB	1
5093822271	1FB	1
5414752208	1FB	4
5414752227	1FB	2
5414753101	1FL	1
5414754528	1FL	1
5414754658	1FB	1
5414756641	1FB	1
5414759207	1FB	1
<b>Grand Total</b>		<b>79</b>

**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by **Qwest Corporation d/b/a CenturyLink QC** ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or upon fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service areas in the 14 States. The Contributory Access Lines will be aggregated across the 14 States, and will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local serving area in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire five years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on 757 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates for Services provided to both Customer and Eligible Participants, as defined herein will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3,000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service, (b) not be retroactive to the Discount Effective Date, and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U.S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12. Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**(a) Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.

**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is accepted.



**Qwest Corporation d/b/a CenturyLink QC**

*Jane M Brown*

Jane M Brown (Mar 27, 2023 16:25 CDT)

Authorized Signature

Jane M Brown

Name Typed or Printed

Manager Customer Success

Title

27/03/2023

Date

## ADDENDUM A TO ADD ELIGIBLE PARTICIPANTS

Acknowledgment Number: N/A

Customer certifies that the following Eligible Participants are related business entities substantially associated with Customer's business name, mark, or commercial symbol and agrees to add them as Eligible Participants under this Addendum. Eligible Participant's name must match the bill name on CenturyLink's records.

[illegible]

**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

Customer: [REDACTED]

Acknowledgment Number: N/A

**Contributory Access Lines = 757**  
**Line Tier = 50-499**  
**Minimum Line Requirement = 50**

**Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)  
Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.  
"CCB" = CenturyLink Choice™ Business (PGOQL only)  
"CCB Plus" = CenturyLink Choice™ Business Plus (PGOQM only)  
"CCB AAL" = CenturyLink Choice™ Business Add-A-Line (PGOQN)  
"CCB Prime" = CenturyLink Choice™ Business Prime (PGOQT)

**Monthly Rates**

	1FB	CCB	CCB Plus	CCB AAL	CCB Prime
Arizona	\$22.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Colorado	\$22.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Idaho	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Iowa	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Minnesota	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Montana	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Nebraska	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
New Mexico	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
North Dakota	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Oregon	\$22.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
South Dakota	\$23.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Utah	\$22.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$19.99 5 yr 50-499	\$24.99 5 yr 50-499
Washington	\$22.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499
Wyoming	\$20.99 5 yr 50-499	\$25.99 5 yr 50-499	\$26.99 5 yr 50-499	\$23.99 5 yr 50-499	\$24.99 5 yr 50-499



## EXHIBIT 2

Acknowledgment Number: N/A

**\*\* Flat Business Lines with the following CenturyLink Choice™ Packages will only receive the package discount as shown on Exhibit 1.**

- CenturyLink Choice™ Business (PGOQL only)
- CenturyLink Choice™ Business Plus (PGOQM only)
- CenturyLink Choice™ Business Add-A-Line (PGOQN)
- CenturyLink Choice™ Business Prime (PGOQT)

**NOTE:** CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

Page 6 of 23



**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

	AFK - Flat Rate Line	\$ 20.99
	1FB - Flat Rate Line	\$ 20.99
	AFK - Flat Rate Line	\$ 20.99
	AFK - Flat Rate Line	\$ 20.99
	1FB - Flat Rate Line	\$ 22.99
	1FB - Flat Rate Line	\$ 22.99
	1FB - Flat Rate Line	\$ 22.99
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	1FB - Flat Rate Line	\$ 22.99
	1FB - Flat Rate Line	\$ 22.99
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	1FB - Flat Rate Line	\$ 22.99
	1FB - Flat Rate Line	\$ 22.99
	AFK - Flat Rate Line	\$ 22.99
	1FB - Flat Rate Line	\$ 22.99
	AFK - Flat Rate Line	\$ 22.99
	AFK - Flat Rate Line	\$ 22.99
	1FB - Flat Rate Line	\$ 23.99
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	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99



**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	AFK - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	PGOQL - Choice Business	\$ 25.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99

**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
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	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	AFK - Flat Rate Line	\$ 23.99
	AFK - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
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	1FB - Flat Rate Line	\$ 23.99
	AFK - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	1FB - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99
	PGOQN - Choice Business Add-A-Line	\$ 23.99
	AFK - Flat Rate Line	\$ 23.99
	PGOQL - Choice Business	\$ 25.99











**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
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	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	PGOQL - Choice Business	\$ 25.99
	WY	PGOQL - Choice Business	\$ 25.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	AFK - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99
	WY	1FB - Flat Rate Line	\$ 20.99







**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

	OR	1FB - Flat Rate Line	\$ 22.99
	OR	1FB - Flat Rate Line	\$ 22.99
	OR	1FB - Flat Rate Line	\$ 22.99
	OR	1FB - Flat Rate Line	\$ 22.99
	OR	1FB - Flat Rate Line	\$ 22.99
	WA	1FB - Flat Rate Line	\$ 22.99
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	OR	1FB - Flat Rate Line	\$ 22.99
	OR	1FB - Flat Rate Line	\$ 22.99







**CENTURYLINK® LINE VOLUME PLAN WITH ELIGIBLE PARTICIPANTS  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
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	UT	1FB - Flat Rate Line	\$ 22.99
	UT	AFK - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99
	UT	1FB - Flat Rate Line	\$ 22.99

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") provided by **Qwest Corporation d/b/a CenturyLink QC** ("CenturyLink"). CLVP provides discounted rates on Discount Eligible Services based on Customer's purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice™ Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice™ Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice® for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on 332 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8 ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9 HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12 Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**(a) Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**(b) Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.  
**QWEST CORPORATION D/B/A CENTURYLINK QC**

  
Eryn Graupensperger (Mar 7, 2022 16:05 PST)

Authorized Signature

Eryn Graupensperger

Name Typed or Printed

Director, Customer Success

Title

Mar 7, 2022

Date

Title

2/6/2022 | 18:48:54 PST

Date

Customer's Address for Notice:  
Customer's facsimile number (if applicable):  
Person designated for notices:



2/2/2022 | 17:25:16 PST

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

**Customer:** [REDACTED]

**Contributory Access Lines = 332**

**Line Tier = 50-499**

**Minimum Line Requirement = 50**

**1.1 Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

"CCB" = CenturyLink Choice™ Business (PGOQL only)

"CCB Plus" = CenturyLink Choice™ Business Plus (PGOQM only)

"CCB AAL" = CenturyLink Choice™ Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink Choice™ Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
<b>Arizona</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Colorado</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Idaho</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Iowa</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Minnesota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Montana</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Nebraska</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>New Mexico</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>North Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Oregon</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>South Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Utah</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$19.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Washington</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Wyoming</b>	\$20.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 2**

**Customer:** [REDACTED]

<b>Contributory Access Lines and (USOCs)</b>	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>**</b> Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC

**\*\*** Flat Business Lines with the following CenturyLink Choice™ packages will only receive the package discount as shown on Exhibit 1.

CenturyLink Choice™ Business (PGOQL only)  
CenturyLink Choice™ Business Plus (PGOQM only)  
CenturyLink Choice™ Business Add-A-Line (PGOQN)  
CenturyLink Choice™ Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

<b>TOTAL Contributory Access Lines:</b>	<b>332</b>
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**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

<b>QTY</b>			
<b>BTN</b>	<b>USOC</b>	<b>Total</b>	<b>Discount Eligible</b>
2066233696	1FB	7	Y
2067826675	1FB	4	Y
2067826675	PGOQT	2	Y
2082333888	PGOQL	2	Y
2082333888	PGOQN	3	Y
2083388417	PGOQL	3	Y
2083388417	PGOQN	5	Y
2083569101	1FB	4	Y
2083569101	PGOQT	4	Y
2083591800	AFK	3	Y
2083591800	AFV	1	Y
2083591800	PGOQL	2	Y
2083591800	PGOQN	1	Y
2087335027	1FB	7	Y
2182339767	1FB	2	Y
2182872700	PGOQL	4	Y
2182872700	PGOQN	1	Y
2534737021	1FB	2	Y
2534737021	PGOQL	2	Y
2534737021	PGOQT	3	Y
3032381719	1FB	1	Y
3032381719	PGOQL	1	Y

**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

3032381719	PGOQT	4	Y
3032382184	1FB	1	Y
3032382184	AFK	1	Y
3033410212	1FB	1	Y
3033410212	AFK	1	Y
3033441100	AFK	1	Y
3033441100	PGOQL	1	Y
3033656339	PGOQL	3	Y
3033656339	PGOQN	3	Y
3034274059	1FB	8	Y
3036204655	1FB	4	Y
3036204655	PGOQT	4	Y
4062597459	1FB	5	Y
4065860309	1FB	1	Y
4065860309	AFK	4	Y
4357537802	1FB	1	Y
4357537802	AFK	7	Y
4358678422	1FB	1	Y
4358678554	AFK	4	Y
4358678554	PGOQT	4	Y
4808331598	PGOQL	1	Y
4808339029	1FB	1	Y
4808339029	AFK	6	Y
5032525308	1FB	3	Y
5032525308	PGOQT	4	Y
5033648946	1FB	7	Y
5037775320	1FB	8	Y
5052425943	1FB	5	Y
5052627787	1FB	5	Y
5074449684	1FB	1	Y
5152440771	AFK	2	Y
5152440771	PGOQT	4	Y
5208367293	AFK	1	Y
5208367293	PGOQT	4	Y
5416839430	1FB	7	Y
5755235884	1FB	5	Y
6022661616	1FB	5	Y
6022661616	AFK	2	Y
6239349032	1FB	4	Y
6239349032	PGOQL	4	Y
6239378021	AFK	4	Y
6239378021	PGOQT	7	Y
6239390441	AFK	4	Y
6239390441	PGOQT	4	Y
6515010800	1FB	1	Y



**CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

6515010800	PGOQT	6	Y
7123521218	1FB	6	Y
7195443009	AFK	1	Y
7195443009	PGOQL	2	Y
7195443009	PGOQN	4	Y
7195972662	1FB	3	Y
7195972662	PGOQT	4	Y
7196355926	AFK	3	Y
7196355926	PGOQT	5	Y
8012359800	1FB	1	Y
8012359800	AFK	6	Y
8013631016	1FB	1	Y
8013631016	AFK	8	Y
8013637697	1FB	1	Y
8013752279	1FB	1	Y
8013752279	AFK	7	Y
8013771243	AFK	2	Y
8013771243	PGOQM	1	Y
8013771243	PGOQN	2	Y
8013771243	PGOQT	2	Y
8013922296	1FB	8	Y
8015311279	1FB	1	Y
8015321132	AFK	2	Y
8015321132	PGOQL	4	Y
8015322086	1FB	2	Y
8015662534	AFK	4	Y
8015662534	PGOQT	4	Y
8018250111	1FB	4	Y
8018250111	PGOQT	4	Y
8019659160	AFK	1	Y
8019659160	PGOQT	3	Y
9287822101	AFK	1	Y
9287822101	PGOQT	5	Y
9287824348	1FB	1	Y
<b>Grand Total</b>		<b>332</b>	

**CENTURYLINK<sup>®</sup> LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**1. Scope; Definitions.** [REDACTED] ("Customer") hereby acknowledges they are ordering the Line Volume Plan ("CLVP") from West Corporation d/b/a CenturyLink QC CenturyLink. CLVP provides discounted rates on Discount Eligible Services based on purchase of 10 to 3,000 Contributory Access Lines, as more fully described herein. CenturyLink provides CLVP in accordance with the applicable CenturyLink tariff, price list, price schedule, administrative guideline, catalog, or other rate and term schedules ("Tariff"), which is incorporated into this Acknowledgment by reference and made a part of this Acknowledgment. The Contributory Access Lines and Discount Eligible Services (collectively the "Service") described herein are provided in accordance with, and governed by the Tariff applicable to the Service. CenturyLink reserves the right to amend, change, withdraw, or file additional Tariffs in its sole discretion, with such updated Tariffs effective upon posting or fulfillment of any necessary regulatory requirements. This offer may not be provided in conjunction with any other local voice volume discount plan.

"the 14 States" are Arizona, Colorado, Idaho, Iowa, Minnesota, Montana, Nebraska, New Mexico, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming.

"Contributory Access Lines" means the aggregate number of Customer's existing and new local business exchange access lines as set forth on Exhibit 2, that will be considered for purposes of determining the applicable Line Tier as set forth in Exhibit 1, both of which are incorporated by this reference and made part of this Acknowledgment. Contributory Access Lines are (a) CenturyLink Flat Business Lines with or without CenturyLink Packages, Centrex 21 and Utility Line in CenturyLink's local service territories in the 14 States; and (b) at Customer's request, eligible lines provided by another CenturyLink affiliate incumbent local exchange carrier ("ILEC"). The terms and conditions for lines provided by any other CenturyLink affiliate ILEC are provided under a separate agreement. The Contributory Access Lines will be determined conclusively by CenturyLink records.

"Discount Effective Date" means the effective bill date of the first service order to add CLVP to Customer's account.

"Discount Eligible Services" are Flat Business Lines, Hunting associated with Flat Business Lines, CenturyLink Choice<sup>®</sup> Business (USOC PGOQL only), Business Plus (USOC PGOQM only), Business Add-A-Line, and Business Prime in CenturyLink's local service territories in the 14 States.

"CenturyLink Packages" are CenturyLink Choice<sup>™</sup> Business (USOC PGOQL and PGOBA), Business Plus (USOC PGOQM, PGOQX and PGOQY), Business Add-A-Line, Business Prime, Two-Line Business, Business Line Plus and CustomChoice<sup>®</sup> for Business.

"Rates" means the net rates that will be derived by applying discounts to the Tariff month-to-month rates for Discount Eligible Services which will appear as a credit on each monthly bill.

**2. Term.** This Acknowledgment will expire three years from the Discount Effective Date ("Term"). If CenturyLink continues to provide Service after the Term without a further agreement, the CLVP Rates will be discontinued and Service will continue at the then applicable month-to-month rate and terms and conditions of the Tariff.

**3. Contributory Access Lines, Line Tier and Rates.** Based on 121 Contributory Access Lines, Customer will pay the Rates for Services listed on Exhibit 1 hereto for the 50-499 line tier ("Line Tier") on each monthly bill for all Discount Eligible Services purchased during the Term. The Rates will (a) not change during the Term of this Acknowledgment; (b) commence on the Discount Effective Date; (c) not be applied to more than 3000 Discount Eligible Service lines; and (d) terminate upon expiration of the Term, and Service will continue at the applicable month-to-month rate and terms of the Tariff.

**4. Changes.** Customer may move or add Service ("Change") if CenturyLink commercially offers such Change, and Customer agrees to pay all applicable charges related to such Change. Such Change will be subject to the terms and conditions of the Tariff. Rates for added Service will (a) commence on the effective bill date of the service order to add CLVP to the additional Service; (b) not be retroactive to the Discount Effective Date; and (c) terminate upon expiration of the Term. Additions to the Contributory Access Lines will not change the Rates under this Acknowledgment. The Contributory Access Lines and any Change, will be determined conclusively by CenturyLink records.

**5. Minimum Line Requirement, Annual Audit, Shortfall Charge.** Based on the Line Tier, Customer must maintain 50 Contributory Access Lines ("Minimum Line Requirement") during the Term of this Acknowledgment. At the end of each twelve-month period following the Discount Effective Date ("Annual Period"), CenturyLink will conduct an audit to determine the number of Customer's operational Contributory Access Lines ("Line Count"). If after each Annual Period Customer's Line Count fails to meet or exceed the Minimum Line Requirement, Customer will promptly pay to CenturyLink a shortfall charge equal to the difference between the Minimum Line Requirement and the Line Count multiplied by \$60 ("Shortfall Charge"). If Customer is charged a Shortfall Charge, CenturyLink may subsequently conduct quarterly audits and apply Shortfall Charges until Customer meets the Minimum Line Requirement. In no event will the number of actual Contributory Access Lines in excess of Customer's Minimum Line Requirement in a particular Annual Period be "rolled back" or "carried over" for purposes of achieving Customer's Minimum Line Requirement in a prior or subsequent Annual Period.

**6. Termination.** Customer understands that, if prior to the conclusion of the Term, Customer terminates this Acknowledgment or Service in its entirety then Customer will be liable for a termination charge equal to the Minimum Line Requirement multiplied by \$15, multiplied by the number of months remaining in the Term ("Termination Charge"). If a Termination Charge applies, such charge will be waived if at the same time this Acknowledgment is terminated, Customer enters into a new agreement for any other CenturyLink provided service and the total value of the new service agreement, excluding any nonrecurring and special construction charges, equals or exceeds the Termination Charge, which will be considered the remaining value of this Acknowledgment. The waiver does not apply to changes between regulated and unregulated or enhanced products and services.

**CENTURYLINK<sup>®</sup> LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**7. Governing Law; Dispute Resolution.**

**7.1 Governing Law; Forum.** Colorado state law, without regard to choice-of-law principles, governs all matters relating to this Acknowledgment, except with regard to matters which are within the exclusive jurisdiction of the state or federal regulatory agency. Any legal proceeding relating to this Acknowledgment will be brought in a U. S. District Court, or absent federal jurisdiction, in a state court of competent jurisdiction, in Denver, Colorado. This provision is not intended to deprive a small claims court or state agency of lawful jurisdiction that would otherwise exist over a claim or controversy between the parties.

**7.2 Waiver of Jury Trial and Class Action.** Each party, to the extent permitted by law, knowingly, voluntarily, and intentionally waives its right to a jury trial and any right to pursue any claim or action relating to this Acknowledgment on a class or consolidated basis or in a representative capacity. If for any reason the jury trial waiver is held to be unenforceable, the parties agree to binding arbitration for any dispute relating to this Acknowledgment under the Federal Arbitration Act, 9 U.S.C. § 1, et. seq. The arbitration will be conducted in accordance with the JAMS Comprehensive Arbitration Rules. Judgment upon the arbitration award may be entered in any court having jurisdiction.

**7.3 Limitations Period.** Any claim relating to this Acknowledgment must be brought within two years after the claim arises.

**8. ARRA.** Customer will not pay for Service with funds obtained through the American Recovery and Reinvestment Act or other similar stimulus grants or loans that would obligate CenturyLink to provide certain information or perform certain functions unless each of those obligations are explicitly identified and agreed to by the parties in this Acknowledgment or in an amendment to this Acknowledgment.

**9. HIPAA.** CenturyLink does not require or intend to access Customer data in its performance hereunder, including but not limited to any confidential health related information of Customer's clients, which may include group health plans, that constitutes Protected Health Information ("PHI"), as defined in 45 C.F.R. §160.103 under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA Rules"). To the extent that any exposure to PHI is incidental to CenturyLink's provision of Service and not meant for the purpose of accessing, managing the PHI or creating or manipulating the PHI, such exposure is allowable under 45 CFR 164.502(a)(1)(iii).

**10. Confidentiality.** Neither party will, without the prior written consent of the other party: (a) disclose any of the terms of this Acknowledgment; or (b) disclose or use (except as expressly permitted by, or required to achieve the purposes of, this Acknowledgment) the Confidential Information of the other party. "Confidential Information" means any information that is not generally available to the public, whether of a technical, business, or other nature, and that: (i) the receiving party knows or has reason to know is confidential, proprietary, or trade secret information of the disclosing party; or (ii) is of such a nature that the receiving party should reasonably understand that the disclosing party desires to protect the information from disclosure. Confidential Information will not include information that is in the public domain through no breach of this Acknowledgment by the receiving party or is already known or is independently developed by the receiving party. Each party will use reasonable efforts to protect the other's Confidential Information, and will use at least the same efforts to protect such Confidential Information as the party would use to protect its own. CenturyLink's consent may only be given by its Legal Department. A party may disclose Confidential Information if required to do so by a governmental agency, by operation of law, or if necessary in any proceeding to establish rights or obligations under this Acknowledgment.

**11. Use of Name and Marks.** Neither party will use the name or marks of the other party or any of its Affiliates for any purpose without the other party's prior written consent. CenturyLink's consent may only be given by its Legal Department. "Affiliate" means any entity controlled by, controlling, or under common control with a party.

**12. Notices.** All notices must be in writing. Notices are deemed given if sent to the addressee specified for a party either (a) by registered or certified U.S. mail, return receipt requested, postage prepaid, three days after such mailing; or (b) by national overnight courier service, next business day; or (c) by facsimile when delivered if duplicate notice is also sent by regular U.S. Mail.

**Service Notices.** All Customer notices for Service disconnect and termination must be sent via e-mail to: CenturyLink, Attn.: [BusinessDisconnects@centurylink.com](mailto:BusinessDisconnects@centurylink.com) and must contain the account name, account number, identification of the Service(s), and Service address(es). Such disconnect and termination is effective 30 days after CenturyLink's receipt of the notice. All Customer notices for Service non-renewal and other routine operational notices will be provided to its CenturyLink sales representative. Failure to provide disconnect, termination and non-renewal notices in accordance with the terms of this Acknowledgment may result in continued charges, and CenturyLink will not credit charges for such noncompliance.

**Legal Notice.** All legal notices required to be given under the Acknowledgment will be in writing and provided to CenturyLink at: 931 14<sup>th</sup> St., #900, Denver, CO 80202; Fax: 888-778-0054; Attn.: Legal Dept., and to Customer as provided in the Acknowledgment or in its absence, to Customer's address reflected in CenturyLink's records Attn. General Counsel.

**13. General.** Customer may not assign this Acknowledgment or any of its rights or obligations hereunder without the prior written consent of CenturyLink, which will not be unreasonably withheld. Customer may not assign to a reseller or telecommunications carrier under any circumstances. If a conflict exists among provisions within this Acknowledgment, the following order of precedence will apply in descending order of control: Tariff, this Acknowledgment, and CenturyLink records.



**CENTURYLINK<sup>®</sup>LINE VOLUME PLAN**  
**ACKNOWLEDGMENT FORM ("Acknowledgment")**

This Acknowledgment constitutes the entire understanding between the parties and supersedes all prior oral or written agreements or understandings relating to this subject matter. Using CenturyLink's electronic signature process for this Acknowledgment is acceptable.  
QWEST CORPORATION D/B/A CENTURYLINK QC

*Douglas Brown*

Douglas Brown (Dec 28, 2022 15:09 MST)

Authorized Signature

Douglas Brown

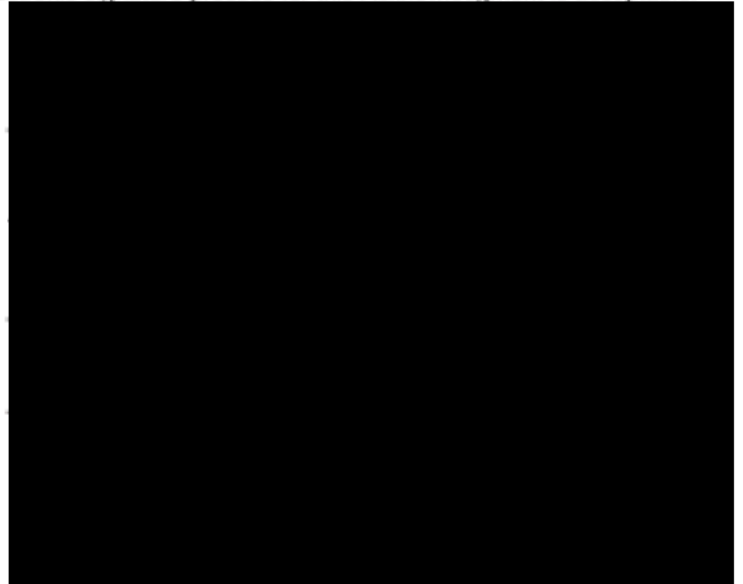
Name Typed or Printed

Sr Manager Customer Success

Title

Dec 28, 2022

Date



**CENTURYLINK<sup>®</sup>LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 1**

**MONTHLY RATES FOR DISCOUNT ELIGIBLE SERVICES**

**Customer:** [REDACTED]

**Contributory Access Lines = 121**  
**Line Tier = 50-499**  
**Minimum Line Requirement = 50**

**1.1 Discount Eligible Services and (USOCs)**

"1FB" = Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)

Hunting on 1FBs will be discounted 95% in Wyoming and provided at no additional charge in the remaining 14 States.

"CCB" = CenturyLink Choice<sup>™</sup> Business (PGOQL only)

"CCB Plus" = CenturyLink Choice<sup>™</sup> Business Plus (PGOQM only)

"CCB AAL" = CenturyLink Choice<sup>™</sup> Business Add-A-Line (PGOQN)

"CCB Prime" = CenturyLink Choice<sup>™</sup> Business Prime (PGOQT)

**(a) Monthly Rates**

	<b>1FB</b>	<b>CCB</b>	<b>CCB Plus</b>	<b>CCB AAL</b>	<b>CCB Prime</b>
<b>Arizona</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Colorado</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
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<b>Iowa</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Minnesota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Montana</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Nebraska</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>New Mexico</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>North Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Oregon</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>South Dakota</b>	\$23.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Utah</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$19.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Washington</b>	\$22.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499
<b>Wyoming</b>	\$20.99 3 yr 50-499	\$25.99 3 yr 50-499	\$26.99 3 yr 50-499	\$23.99 3 yr 50-499	\$24.99 3 yr 50-499

**CENTURYLINK<sup>®</sup>LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")**

**EXHIBIT 2**

**Customer:** [REDACTED]

<b>Contributory Access Lines and (USOCs)</b>	
<b>Discount Eligible</b>	<b>Not Discount Eligible</b>
<b>**</b> Flat Business Lines (1FB, 1FL, 1FA, AFK, AFV, HFB)	Flat Business Lines (AF4, BHS, 7FB) Utility Line (AWL) Centrex 21 (RXB, EPB, R4X, XRW, XRS, RSX, R4V, R6X) Participating lines provided by any other CenturyLink company ILEC

**\*\*** Flat Business Lines with the following CenturyLink Choice<sup>™</sup> packages will only receive the package discount as shown on Exhibit 1.

CenturyLink Choice<sup>™</sup> Business (PGOQL only)

CenturyLink Choice<sup>™</sup> Business Plus (PGOQM only)

CenturyLink Choice<sup>™</sup> Business Add-A-Line (PGOQN)

CenturyLink Choice<sup>™</sup> Business Prime (PGOQT)

NOTE: CenturyLink Choice package USOCs should not be included in the Contributory Access Line count.

<b>TOTAL Contributory Access Lines:</b>	<b>121</b>
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**Customer certifies that the Contributory Access Lines (a) exist under the Billing Telephone Numbers ("BTN") shown below; or (b) will be installed at the Service Address(es) shown below.**

<b>BTN</b>	<b>1FB</b>	<b>AFK</b>	<b>PGOQL</b>	<b>PGOQM</b>	<b>PGOQN</b>	<b>PGOQT</b>	<b>Total</b>
2062832952	1						1
2062847012	1		10				11
2534720453	2						2
2534722067	1						1
2534731924	1						1
2534748458	1						1
2534752507						4	4
3034504219	1						1
3034524700			9				9
3036594580			10	1			11
3602605821	2		2				4
3606472737	7						7
3606711583			3				3
3607386885	1						1
5032447533	3					2	5
5032454375	3						3
5033708284						14	14
5033711715			1				1
5033902812	3					1	4
5035885504	1					7	8
5412456077	1		1				2
5413450349	1						1
5413456299	2						2
5413856938	1						1

CENTURYLINK® LINE VOLUME PLAN  
ACKNOWLEDGMENT FORM ("Acknowledgment")

5415744461	1						1
5416837878	2						2
5416876971	1						1
5417792690	2						2
5417792911	3						3
5417793552			9				9
5417794726	2						2
5419983950	2						2
7206857770	1						1
Grand Total	47	0	45	1	0	28	121