



February 25, 2025

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 25-001 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC Price List No. 101

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC Price List No. 101. The following revisions are being submitted with a proposed effective date of March 1, 2025.

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This filing increases monthly rates for most Custom Calling Features and Custom Calling Packages. Customers were notified 30 days in advance of these changes. Additionally, Caller ID Extra is being deleted as it's a grandfathered package with no remaining customer demand.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Peter Gose - Lumen

OR2025-02

**ROBYN CRICHTON**  
Government Operations Director  
robyn.m.crichton@lumen.com  
voice: (913) 884-1131

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**CUSTOM CALLING SERVICE**

5.6 RATES (Cont'd)

Applicable to business and residence one party line service.

- A. No Nonrecurring Charge applies for the installation or change of the following Custom Calling Service Features.

	<u>Monthly Rate</u>
Call Forwarding, each line equipped [PP3001 PP3051]	<b>\$5.25 (l)</b>
Call Forward No Answer, each line equipped [PP3021 PP3022]	<b>4.50 (l)</b>
Call Forward Busy, each line equipped [PP3019 PP3020]	<b>4.50 (l)</b>
Call Forward Busy/No Answer [PP3332 PP2227]	<b>7.50 (l)</b>
Speed Call, each line equipped	
Speed Call 8 [PP3003 PP3053]	<b>6.75 (l)</b>
Speed Call 30 <sup>[1]</sup> [PP3004]	<b>9.00 (l)</b>
3-Way Calling (a.k.a. Three-Way Calling), each line equipped [PP3052 PP3002]	<b>6.50 (l)</b>
Call Waiting, each line equipped <sup>[1]</sup> [PP3050 3000]	6.75
Call Waiting and Call Waiting Cancel [PP3078 PP3079]	<b>9.00 (l)</b>
Distinctive Ring (a.k.a. Custom Ring), each number assigned [PP3736 PP3737]	<b>9.00 (l)</b>
Intercom Calling <sup>[1]</sup> [PPR511]	4.50
Outbound Call Block Feature	5.00

<sup>[1]</sup> Grandfathered to existing customers. No new service will be offered. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

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**CUSTOM CALLING II**

5.7 RATES AND CHARGES

	<u>Monthly Rate</u>
Anonymous Call Reject *77 <sup>[3]</sup> [PP3734 PP3743]	<b>\$7.50 (I)</b>
Busy Redial *66 (Repeat Dial) [PP3162 PP3163]	<b>7.50 (I)</b>
Call Return *69 [PP3160 PP3161]	<b>7.50 (I)</b>
Caller ID <sup>[1]</sup> [PP3248 PP3249]	<b>13.00 (I)</b>
Call Forward Remote Access [PP3013G 3013GBE]	<b>4.50 (I)</b>
Call Waiting ID <sup>[2]</sup> [PP3295A PP3296A]	5.00
Call Waiting Deluxe (DSCWID) <sup>[2]</sup> <sup>[3]</sup>	5.00
VIP Alert (a.k.a. Priority Call) [PP3777]	<b>7.50 (I)</b>
Selective Call Accept *64 <sup>[3]</sup> <sup>[4]</sup> [PP3728 PP3746]	<b>7.50 (I)</b>
Selective Call Forward *63 [PP3726]	<b>7.50 (I)</b>
Selective Call Rejection *60 [PP3186 PP3187]	<b>7.50 (I)</b>
Casual Calling Features <sup>[4]</sup>	<u>Per Activation or Use</u>
Busy Redial *66	\$ 1.50
Call Return *69	1.50
Call Trace *57	See Tariff No. 6
Selective Call Accept *64 <sup>[3]</sup>	1.50
Selective Call Forward *63 <sup>[3]</sup>	1.50
Selective Call Rejection *60 <sup>[3]</sup>	1.50

<sup>[1]</sup> Name Delivery is dependent upon facilities availability.

<sup>[2]</sup> Requires Caller ID and Call Waiting.

<sup>[3]</sup> Grandfathered to existing customers. No new service will be offered. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

<sup>[4]</sup> Casual Calling Features do not carry a monthly rate. The customer is charged each time the feature is activated. For all Casual Features except Customer Originated Trace, the total monthly charge for Casual Calling Feature activation will not exceed two times the monthly charge for the service.

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**REMOTE CALL FORWARDING SERVICE [1]**

5.9 CONDITIONS (Cont'd)

M. The charges applicable to remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone (RCF location).

1. Between the calling telephone and the called RCF location, the calling party is responsible for the payment of the charges applicable for the type of call involved with the exception of those calls which are placed collect and accepted by the RCF Service customer.
2. The RCF Service customer is responsible for the payment of the charges from the called telephone (RCF location) to the terminating telephone. The applicable charges for this portion of the remotely forwarded call shall be:
  - the EAS measured usage rate (See Tariff No. 6), or
  - the appropriate dial, station-to-station charge.

These charges apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

N. RCF Service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.

RATES

	<u>Nonrecurring Charge</u>	<u>Monthly Rates</u>
A. Each Remote Call Forwarding Service		
without call screening and blocking [PP3110 PP3109]	*	<b>\$29.00 (I)</b>
with call screening and blocking [PPR519]	*	<b>\$29.00 (I)</b>
B. Change of local telephone number	--	--
C. Change of number to the call forwarding location	--	--

\* A service charge as set forth in Section 3 applies.

[1] Effective June 1, 2023, Remote Call Forwarding Service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.

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**PACKAGED SERVICES**

5.12 CUSTOM CALLING PACKAGES

	<u>Monthly Rates</u>
A. Two Feature Package; any two Custom Calling features <sup>(1)</sup> except 30 number Repertory Speed Call, Call Waiting and Call Waiting Cancel and Distinctive Ring - Per line equipped [PPR504]	<b>\$7.50 (I)</b>
B. Four Feature Package; Call Forwarding, 3-Way <sup>(1)</sup> Calling, Call Waiting and Call Waiting Cancel, plus 8 number Speed Call, - Per line equipped	12.00

<sup>(1)</sup> Grandfathered to existing customers. No new service will be offered. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

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**PACKAGED SERVICES**

5.14 VOICE MAIL COMPLEMENTARY SERVICES PACKAGE

A. DESCRIPTION

The Voice Mail Complementary Services Package provides a group of basic network services (generally used in conjunction with voice mail services) at one monthly rate. The package consists of the following services (where available):

Call Forward No Answer  
Call Forward Busy  
or, Call Forward Busy/No Answer  
Message Waiting Indication - Audible or Visual

B. CONDITIONS

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

C. RATES

	Monthly Rate <u>Per Line</u>
Residence [PPR706]	<b>\$4.50 (l)</b>
Business [PPR705]	<b>\$4.50 (l)</b>

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PACKAGED SERVICES

**5.18 Reserved for Future Use**

(D)  
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(D)

**5.19 CALLER ID PLUS <sup>(1) (3)</sup> [PP3321 PP33321BDL]**

The Company will offer a feature plan to residential customers who subscribe to Caller ID, Call Waiting and Call Waiting ID, where available, for a package price of \$8.95 per month. In addition, all applicable nonrecurring charges will be waived.

**5.20 PURE BROADBAND BUNDLE <sup>(2) (3)</sup>**

**A. DESCRIPTION**

Pure Broadband Bundle includes flat rate residence or business one-party line service and features as specified.

**B. FEATURES**

Outbound Call Block Feature  
Non-published Telephone Number Service  
Billed Number Screening (Optional)

**C. TERMS AND CONDITIONS**

Pure Broadband Bundle is available to residential and business customers in all exchanges within the Company where technically feasible, subject to availability of facilities.

This bundle is only available with one-party line service. Lines equipped with Pure Broadband Bundle will not have a directory listing and will not be included in the Company's directory assistance records. Extended Area Service (EAS) surcharges do not apply.

The bundle rate will include the Subscriber Line Charge.

Service Charges or nonrecurring charges do not apply.

**D. RATES**

	<u>Residence</u> <sup>(3)</sup>	<u>Business</u>
Per Bundle, per month	\$30.00	\$40.00

(1) Effective December 26, 2014, Caller ID Extra and Caller ID Plus are not available to new customers and are limited to units in service for existing customers.

(2) Effective June 11, 2017, Pure Broadband Bundle is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

(3) As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

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**DIRECTORY SERVICE**

6.1 DIRECTORY LISTINGS (Cont'd)

A. RESIDENCE AND BUSINESS RATES

Listings Service	NRC	Monthly Rate All Exchanges
Additional Listing <sup>(2)</sup> [PP3818R PP3820B]	\$5.00	<b>\$6.25</b> (1)
Alternate Listing <sup>(2)</sup> [PP3812R PP3814B]	\$5.00	<b>\$6.25</b> (1)
Cross-Reference Listing <sup>(2)</sup> [PP3839B]	\$5.00	<b>\$6.25</b> (1)
Foreign Listing, Alpha Section [PP3826R PP9013B PP3828R]	\$5.00	<b>\$6.25</b> (1)
Lines of Information (Extra Line), per line <sup>(2)</sup> [PP3830R PP3847R PP3832B PP3848B]	\$5.00	<b>\$6.25</b> (1)
Non-Published Listing	(1)	(1)
Non-Listed Listing	(1)	(1)

(1) Rates for Non-Published and Non-Listed Services are found in the CenturyTel of Oregon d/b/a CenturyLink OR PUC Tariff No. 6.

(2) Effective June 1, 2023, this service is grandfathered for residence and small business customers and will no longer be available to new residence and small business customers.