



February 26, 2025

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 25-002 for United Telephone Company of the Northwest d/b/a CenturyLink,
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of March 1, 2025.

<u>Section</u>	<u>Page</u>
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	6th Revised Page 64

This filing increases monthly rates for Flat Rate Access Business Service and Local Measured Business Service, as well as Joint User Service and various Packaged Services. Customers were notified of these changes.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Peter Gose - Lumen

OR2025-01

ROBYN CRICHTON
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EXCHANGE SERVICES

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges).

The following rates do not include Extended Area Service (EAS) charges or hunting. For EAS charges see Section 5 of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4. For hunting charges please see Section 5, Page 7.

The following rates do not include the Service Assistance Program Surcharge.

<u>BUSINESS</u>	<u>Monthly Rate</u>	
• Flat Rate		
One-Party (1-Pty)	\$40.50 (l)	(T)
Key Line	\$40.50 (l)	
PBX	\$40.50 (l)	
• Measured ^[1] (Local Measured Service charges are also applicable. See Section 5, Sheet 3.)		
One-Party (1-Pty)	\$30.50 (l)	(T)
Key Line	\$30.50 (l)	
PBX	\$30.50 (l)	
• Pay Telephone Access Line (See Section 7.)	\$24.00	(T)

^[1] **Local Measured Service is grandfathered and no longer available to new customers. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. You may remove a grandfathered service or listing from your account at any time. Please note, however, that grandfathered services and listings removed from your account may not be subsequently reinstated.**

EXCHANGE SERVICES

JOINT USER SERVICE

A Joint User is a person, firm or corporation authorized by a customer and the Company to share in the use of the customer's business telephone service.

CONDITIONS

- Written permission must be granted by the original customer in order to grant joint user privilege. One bill will be issued to the original customer who will be responsible for all charges for joint user service. It is the responsibility of the joint users to segregate the charges between them.
- The applicability of joint user service is determined by its obvious or actual use. Facilities are not to be extended from the premises on which the primary service is located for the sole purpose of furnishing joint user service.
- The rate for joint user service includes a listing in the telephone directory and is in addition to the rates and charges for the facilities and all other services furnished.
- Joint user service is not intended for use in situations involving the resale of telephone service.
- The minimum charge for joint user service shall be the monthly rate. However, if the listing is included in the telephone directory, the charge will continue until the end of the directory period unless:

The joint user vacates the customer's premises.

The customer's service is disconnected.

The business for which the joint user service is furnished is discontinued at the customer's premises.

The joint user becomes a customer to business service in the same exchange.

- Joint user service is only furnished in connection with business one-party telephone service. It will not be furnished as a substitute for additional directory listings.

RATE

Monthly Rate

Joint User, each**	\$15.50 (I)
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**Not available for new installation, regrade, or supersedure.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

2. Solutions Package Rates (See C.1. preceding for Solutions Package descriptions)

In addition to the monthly rates below, applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

Package Name	GF	Monthly Rate ⁽¹⁾
Ideal Solution	✓	\$46.50 (l)
Sure Solution I	✓	\$46.50 (l)
Sure Solution II	✓	\$43.50 (l)
Custom Solution I	✓	\$43.50 (l)
Choice Solution	✓	\$41.50 (l)
Standard Solution II	✓	\$36.50 (l)
Basic Solution	✓	\$46.50 (l)
Classic Solution	✓	\$43.50 (l)
Core Solution	✓	\$53.50 (l)
Clear Solution	✓	\$53.50 (l)
Personal II Solution	✓	\$48.50 (l)
Home II Solution	✓	\$42.00 (l)
Safe and Sound II Solution	✓	\$36.50 (l)
Progressive Plan	✓	\$42.00 (l)
Simple Solution	✓	\$36.50 (l)
Standard Home Phone Service II	✓	\$48.50 (l)
Progressive Plan II	✓	\$42.00 (l)
Follow Me Plan	✓	\$42.50 (l)
Essential Home Phone Plan	✓	\$41.50 (l)

GF = Grandfathered and limited to lines in service at existing locations for current customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

2. Solutions Package Rates (Cont'd)

See C.1. preceding for Solutions Package descriptions.

Package Name	Monthly Rate
Pure Bundle ^[1]	\$30.00
Simple Choice Bundle ^[2] ^[5] - with Voicemail ^[3] and CenturyLink Communications, Inc. Easy Talk Simple Choice Long Distance	\$36.95 \$33.95
Simple Choice Unlimited Bundle ^[2] Simple Choice Unlimited Bundle ^[2] with CenturyLink Communications, Inc. Easy Talk Simple Choice Long Distance and with subscription to: - Voicemail ^[3] - High Speed Internet (1.5M or higher) - Voicemail ^[3] and High-Speed Internet (1.5M or higher)	\$39.45 (I) \$38.45 (I) \$34.45 (I) \$33.45 (I)
Economy Pack Bundle ^[2] ^[4]	\$41.45 (I)
Economy Pack Plus Bundle ^[2]	\$36.50 (I)
Home Phone II	\$28.95

^[1] The monthly rate includes the interstate Subscriber Line Charge. Extended Area Service (EAS) charges do not apply.

^[2] Flat rate EAS charges are included in this rate.

^[3] Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.

^[4] The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve-month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

^[5] This service is grandfathered and limited to lines in service at existing locations for current customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

2. Solutions Package Rates

See C.1. preceding for Package descriptions.

Package Name	GF	Monthly Rate ^[1]
Sure Solution II	✓	\$58.50 (I)
Choice Solution	✓	\$52.50 (I)
Standard Solution II	✓	\$46.50 (I)
Classic Solution	✓	\$55.50 (I)
Priority Solution	✓	\$52.50 (I)
Economy Bundle II A	✓	\$50.50 (I)
Rotary Classic Solution	✓	\$53.50 (I)
Economy Solution	✓	\$47.50 (I)
Pure Bundle ^[2]		\$40.00

GF (✓) = Grandfathered and limited to lines in service at existing locations for current customers. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

^[1] Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

^[2] The monthly rate for Pure Bundle includes the interstate Subscriber Line Charge. Extended Area Service (EAS) charges do not apply.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS (Cont'd)

D. Rates and Charges

1. Connected II - Grandfathered ⁽¹⁾

Connected II customers must also subscribe to **CenturyLink** Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.

(M)
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(M)

Includes:

- Business Key Line Flat Rate or Business One-Party Flat Rate Service
- Hunting (optional)
- Call Waiting
- Three-Way Calling or Three-Way Calling with Transfer
- Call Forwarding
- Return Call
- Repeat Dial
- Speed Dial (8 Number Capacity)
- Caller ID with Name (includes Anonymous Call Rejection)
- Call Forward No Answer-Fixed
- Call Forward Busy-Fixed
- Call Waiting ID

<u>Connected II Monthly Rates</u>	<u>Per bundle</u>
· Month-to-Month	\$58.50 (I)
· Term Commitments for 1 Year, 2 Years and 3 Years.....	\$58.50 (I)

(T)
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(T)

(1) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

(M) Moved within the page.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS

D. Rates and Charges (Cont'd)

2. Economy Bundle II B ^{(1) (2) (3)} - **Grandfathered** ⁽⁴⁾ (T)

Business One-Party Flat Rate Local Exchange Service
Choice of three of the following:
Call Forward No Answer – Fixed
 plus Call Forward Busy - Fixed
Call Waiting ⁽³⁾
Caller ID with Name (includes Anonymous Call Rejection)
Three-Way Calling
Return Call

<u>Economy Bundle II B Monthly Rates</u>	<u>Per bundle</u>
• Month-to-Month	\$50.50 (I)
• Term Commitments for 1 Year, 2 Years and 3 Years.....	\$50.50 (I)

- (1) Customers must also subscribe to a **CenturyLink** Communications, Inc. long distance plan. (T)
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.
- (4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011. As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service.

SPECIAL EXCHANGE SERVICES

BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

D. Rates and Charges

1. Business Assist Advantage Plan

Business Key Line Flat Rate or Business One-Party Flat Rate Service
Hunting (optional)
Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates ⁽¹⁾
Initial bundle, per location	\$64.50 (l) ⁽²⁾
2 nd through 10 th bundle (per bundle), per location	59.50 (l)

2. Unlimited Business Assist Advantage Plan ⁽³⁾

Business Key Line Flat Rate or Business One-Party Flat Rate Service
Hunting (optional)
Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates ⁽¹⁾
Initial bundle, per location	\$65.50 (l) ⁽²⁾
2 nd through 10 th bundle (per bundle), per location	59.50 (l)

⁽¹⁾ Flat rate EAS charges are included in this rate.

⁽²⁾ When customers also subscribe to the Company's non-regulated Voicemail, a \$1.00 discount is applied to the monthly rate. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

⁽³⁾ Customers must also subscribe to **CenturyLink** Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.