



September 29, 2025

Public Utility Commission of Oregon  
201 High Street, SE, Suite 100  
Salem, Oregon 97301-3398

RE: Advice No. 25-004 for United Telephone Company of the Northwest d/b/a CenturyLink,  
OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. The following revisions are being submitted with a proposed effective date of October 1, 2025.

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This filing adds clarifying terms for bundled services that include non-regulated High Speed Internet services.

If you have any questions regarding this filing, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Peter Gose - Lumen

OR2025-10

**ROBYN CRICHTON**  
Government Operations Director  
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voice: (913) 884-1131

**RULES AND REGULATIONS - CONDITIONS OF OFFERING**

A. Section 2, Rules and Regulations - Conditions of Offering, of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4 (Tariff No. 4), is made a part of this Price List by reference.

B. Obsolete/Grandfathered Packaged Services

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

C. **Effective October 1, 2025, the Company reserves the right to separate the following bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.**

(N)

**Impacted Bundled Services:**

- **Simple Choice and Simple Choice Unlimited Plans**
- **Business Assist Advantage Plans**
- **Core Connect Plans**
- **CenturyLink Business Bundles**
- **Economy Pack Plans**
- **Home Phone Unlimited**
- **Home Phone II**
- **Simply Unlimited Business**
- **Simply Unlimited Phone for Residence**
- **Unlimited Nationwide Calling**
- **Essential Home Phone with 30 Minutes Nationwide Long Distance**

**Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.**

(N)