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September 30, 2026

Oregon Public Utility Commission
 Attn: Filing Center
 P.O. Box 1088
 Salem, OR 97308-1088

RE: Cascade Advice No. 026-09-01, AR 671 Housekeeping

Cascade Natural Gas Corporation (“Cascade” or “Company”) submits to the Public Utility Commission of Oregon (“Commission”) the following revisions to its Tariff P.U.C. OR No. 10 to conform it to the administrative rule changes adopted in Commission Order No. 25-543, issued in Docket AR 671, *Rulemaking Regarding Customer Protections*. The revisions are stated to become effective with service on and after **November 11, 2026**.

Table 1. Revised Tariff Sheets

Sheet No.	Rule or Schedule	Title
Fifth Revision of Sheet No. 2.2	Rule 2	Definitions
Fourth Revision of Sheet No. 2.3	Rule 2	Definitions
Third Revision of Sheet No. 3.1	Rule 3	Establishing Service
Third Revision of Sheet No. 4.1	Rule 4	Customer Deposits and Other Security
Second Revision of Sheet No. 5.1	Rule 5	Discontinuation of Service
First Revision of Sheet No. 5.2	Rule 5	Discontinuation of Service
Second Revision of Sheet No. 5.3	Rule 5	Discontinuation of Service
Second Revision of Sheet No. 5.4	Rule 5	Discontinuation of Service
Second Revision of Sheet No. 5.5	Rule 5	Discontinuation of Service
Third Revision of Sheet No. 5.8	Rule 5	Discontinuation of Service
Third Revision of Sheet No. 32.1	Schedule 32	Oregon Low-Income Bill Assistance Program
Second Revision of Sheet No. 36.1	Schedule 36	Energy Discount Program

Description of Tariff Changes

Table 2 identifies the revision proposed to each tariff sheet.

Table 2. Description of Tariff Changes

Sheet No.	Description of Change	Authority
2.2	Cascade defines “Income-Qualified Residential Customer” as item 11.	OAR 860-021-0008(5)
2.3	Items are renumbered to accommodate the addition on Sheet No. 2.2.	—
3.1	Cascade adds the consular identification card to the forms of identification accepted under Rule 3 and clarifies that consular cards, along with other forms of state or federal identification, are accepted without regard to expiration date.	OAR 860-021-0009(4)
4.1	Cascade updates language to recognize the definition of “Income-Qualified Residential Customer” consistent with Rule 2.	OAR 860-021-0008(5)
5.1	Cascade adds Disconnection Moratoriums for Severe-Weather and Wildfire Events (continues to Sheet No. 5.2).	OAR 860-021-0008(11)–(14); OAR 860-021-0407; OAR 860-021-0406
5.2	Cascade adds Disconnection Moratoriums for Severe-Weather and Wildfire Events and related reconnection requirements.	OAR 860-021-0008(11)–(14); OAR 860-021-0407; OAR 860-021-0406
5.3	This sheet is revised to receive the text moved from Sheet No. 5.2. Items are renumbered.	—
5.4	This sheet is revised to receive the text moved from Sheet No. 5.3. Items are renumbered.	—
5.5	Cascade extends the period for submitting a medical certificate from 30 to 60 days and the period a certificate issued for a specific chronic illness remains valid from 12 to 24 months in compliance with the cited OAR. Items are renumbered.	OAR 860-021-0410
5.8	Cascade updates language to recognize the definition of “Income-Qualified Residential Customer” in Rule 2, extends the reconnection-charge exemption to customers with a medical certificate on file, and revises the associated reconnection requirements.	OAR 860-021-0330; OAR 860-021-0335
32.1	Cascade updates language to recognize the definition of “Income-Qualified Residential Customer” consistent with Rule 2.	OAR 860-021-0008(5)
36.1	Cascade updates language to recognize the definition of “Income-Qualified Residential Customer” consistent with Rule 2.	OAR 860-021-0008(5)

Please direct any questions regarding this filing to Jennifer Gross at (509) 975-9473 or jennifer.gross@cngc.com.

Sincerely,

/s/ Michael Parvinen

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Attachments

**RULE 2
DEFINITIONS****DEFINITIONS (continued)**Customer Classifications (continued)

- B. Commercial - Commercial service is provided to a customer engaged in selling, warehousing, or distributing a commodity, in some business activity or in a profession, or in some form of economic or social activity, including but not limited to office spaces, stores, and clubs. Commercial service is also provided to the following dwellings: 1) spaces for transient occupancy such as hotels and motels; 2) common spaces within individually metered apartments, townhouse, and condominiums such as lobbies, hallways, corridors, recreation rooms, pools, shared barbeques, and shared gyms; and 3) multiple unit residential dwellings with a single meter serving more than two units. Commercial service also includes purposes that do not come directly under another classification of service.
- C. Industrial - Service to a customer engaged in a process which creates or changes raw or unfinished materials into another form or product. (Factories, mills, machine shops, mines, oil wells, refineries, pumping plants, creameries, canning and packing plants, shipyards, etc., i.e., in extractive, fabricating or processing activities).
- D. Interruptible Gas - An interruptible gas service is considered non-firm, receives a reduced rate on natural gas service because this class of customers is the first curtailed when gas supply or distribution is constrained for reasons other than force majeure, and is required to have a back-up system for use when curtailment occurs. An interruptible customer is a *core* customer because the Company purchases this customer's gas.
- E. Transportation - Transportation customers purchase their own natural gas and procure only distribution services from the Company.
10. Gas Day - A twenty-four-hour period beginning daily at 7:00 a.m. Pacific Clock Time (PCT), which is Pacific Standard Time or Daylight Savings Time in Kennewick, Washington, whichever is effective at the time of reference. The Company's Gas Day coincides with the Gas Day established in Northwest Pipeline's tariff, which may change from time to time, upon approval of the Federal Energy Regulatory Commission (FERC).
11. Income-Qualified Residential Customer - A customer who meets the eligibility standard and is currently receiving service on Schedule 36, Energy Discount Program. (N)
(N)
12. Firm Service - The sale of natural gas on a firm basis where the Company will exercise reasonable diligence to supply and deliver continuous service to customers not receiving interruptible service. See Order of Priority in Rule 17. (T)

(continued)

**RULE 2
DEFINITIONS**

DEFINITIONS (continued)

12. Month - The period of time between and including the date of the current meter read and the date of the prior meter read which is the period upon which the Customer's monthly bill is based. A billing month may be contained within a single calendar month or may encompass a portion of two separate calendar months. (T)
13. Non-Core Customer – A non-core customer is one for whom the Company provides distribution service but does not purchase that customer's natural gas; instead, that customer procures its natural gas from a third party. (T)
14. Premise - All of the real property and personal property in use by a single customer on a parcel of land which comprises the site upon which customer facilities are located and to which natural gas service is provided. (T)
15. Tariff - This Tariff, including all schedules, rules, regulations, and rates as they may be modified or amended from time to time. (T)
16. Therm - A unit of heating value equivalent to 100,000 BTUs. (T)
17. WACOG - The Weighted Average Cost of System Supply Gas (WACOG) reflected in Cascade's tariffs shall be as established by gas cost tracking or other similar filings. (T)

RULE 3 ESTABLISHING SERVICE

REQUIREMENTS FOR ESTABLISHING SERVICES

To establish service with the Company, an applicant must do the following:

1. Provide the Company with: a) the date service is to begin; b) whether the premise has previously received service from the Company; c) the purpose for which the gas is to be used; d) whether the applicant owns or rents the premise; e) the applicable rate schedule; and f) any other information that the Company deems necessary;
2. Establish Identity in accordance with the requirement in Section A below in this Rule; and
3. Establish Credit in accordance with the requirements found in Section B below in this Rule.

By establishing service, a customer agrees to be bound by all the terms and conditions of service as established in the Company Tariff as periodically revised and approved by the Public Utility Commission of Oregon.

A. ESTABLISHING IDENTITY

To establish an account, each applicant, including an applicant for co-customer, is required to provide documentation verifying his/her identity. Cascade may require: a) the name of person responsible; b) name on the account if different; c) birthdate; d) Social Security Number; e) valid Oregon driver's license; f) service address; g) billing address if different; h) telephone numbers where applicant can be reached; and i) other information as deemed necessary by the Company.

If the applicant does not wish to provide their Social Security Number or valid driver's license, the applicant may provide: a) a state or federal picture identification, regardless of expiration date; b) a passport, regardless of expiration date; c) a consular identification card, regardless of expiration date; d) a combination of a birth certificate and current school or employer picture identification; and the name of another person that can verify the applicant's identity; or e) other information deemed sufficient by the Company.

(T)
(T)
(C)
(C)
(T)
(T)

Once an account is established, at the customer's request, Cascade will restrict access of the account by other individuals through the use of a password.

B. ESTABLISHING CREDIT

Residential Customers: A residential customer may be required to establish credit in accordance with OAR 860-021-0200.

Non-residential customers: A non-residential customer who cannot meet the requirements put forth below must pay a deposit or provide other security in accordance with the terms and conditions in Rule 4.

(continued)

RULE 4**CUSTOMER DEPOSITS AND OTHER SECURITY****GENERAL**

The Company may require a deposit or other form of security from an applicant or non-residential customer for reasons set forth in Rule 3 and this Rule.

Paying a deposit or providing some other form of security does not excuse a customer from complying with Cascade's tariffs or other regulations on file with the Commission, such as the obligation to pay bills promptly.

RESIDENTIAL DEPOSIT REQUIREMENTS

The Company will not charge a deposit to an Income-Qualified Residential Customer.

(C)

NONRESIDENTIAL DEPOSIT REQUIREMENTS

1. Deposit Requirement - Nonresidential (Seasonal and Non-Seasonal Service). A deposit may be required equal to one-sixth the estimated annual usage at the service address if an applicant or customer:
 - a. Does not satisfy the credit-screening criteria set forth in Rule 3.
 - b. Owes a bill that is overdue by thirty (30) days or more;
 - c. Was previously exempted from paying a deposit based upon false information given at the time of application;
 - d. Is involved in a bankruptcy action, liquidation, bulk sale or financial reorganization;
 - e. Is adding incremental demand at a premise with an existing service account; or
 - f. The non-residential customer is past due on commitments to creditor such as real estate mortgages or lease agreements, commercial loans, other utility bills and trade accounts.

DEPOSIT PAYMENT ARRANGEMENTS FOR NON-RESIDENTIAL SERVICE

1. An applicant for nonresidential service who is required to pay a deposit shall pay the deposit in full prior to receiving service. An applicant for nonresidential service may also fulfill the deposit requirement with an irrevocable letter of credit, surety bond (performance bond) or some other form of guarantee acceptable to the Company.
2. An existing nonresidential customer is considered to be an applicant for purposes of satisfying the deposit requirement. An existing nonresidential customer, if required to pay or supplement a deposit, is required to pay the full amount within 10 days of the date of the notice from the Company that such a deposit is required. This notice will also serve as the notice of disconnection required under OAR 860-021-0505.
3. If service is disconnected for nonpayment of a deposit, the customer disconnected will be required to pay the full amount of the deposit, plus any applicable reconnection fee, disconnect visit charge, late payment fee and past due account balance before service is restored.

(continued)

SCHEDULE 32
OREGON LOW-INCOME BILL ASSISTANCE PROGRAM (OLIBA)

PURPOSE

This schedule establishes the program parameters for providing grants to be applied towards the past due balances of Income-Qualified Residential Customers. (C)

APPLICABLE

This schedule applies to residential customers or household members of a dwelling served on Schedule 101, General Residential Service Rate, who have self-declared their household is Income-Qualified. (C)

INCOME-QUALIFIED DEFINITION

A customer is considered an Income-Qualified Residential Customer if they are applicable for service on Schedule 36, Energy Discount Program, which requires that a qualifying customer's gross cumulative household income is less than or equal to 150% Federal Poverty Level (FPL) or less than or equal to 60% State Median Income (SMI) for the number of residents living in the household. (C)

GRANTS

Four tiers of grants are offered based on the customer's FPL or SMI, whichever is more advantageous to the customer. A qualifying customer may receive one cashless voucher per program year for the percentage of their past due amount as established in the tier for which they qualify:

Tier	Income Level	Arrearage Paid
T1	0-25% FPL, 0-15% SMI	90%
T2	26-50% FPL, 16-30% SMI	86%
T3	51-100% FPL, 31-45% SMI	83%
T4	101-150% FPL, 46-60% SMI	80%

Cascade management may authorize exceptions to the limitations for grants established herein when Cascade management deems it is warranted.

PROGRAM ADMINISTRATION

OLIBA is administered by the Company and the Community Action agencies (Agencies) listed in the table below that also administer Low Income Home Energy Assistance Program (LIHEAP) and have executed service agreements for Income-Qualified bill pay assistance program delivery with the Company. (C)

AGENCIES
Community Connection of NE Oregon (CCNO)
NeighborImpact (NIMPACT)
Klamath Lake Community Action Services (KLCAS)
Community in Action (CINA)
Community Action Program of East Central Oregon (CAPECO)

(continued)

SCHEDULE 36
ENERGY DISCOUNT PROGRAM

PURPOSE

The purpose of this schedule is to define the mechanism for providing billing assistance to Income-Qualified Residential Customers under the Company's Energy Discount Program (EDP).

(C)

(C)

APPLICABILITY

This schedule is for Income-Qualified Residential Customers served on Schedule 101 or household members of a dwelling served on Schedule 101. An applicant for service under this schedule must demonstrate their household income is less than or equal to 150% of the Federal Poverty Level (FPL) or less than or equal to 60% Oregon State Median Income (SMI). Qualifications under EDP.

(C)

ENERGY DISCOUNT PROGRAM TIERS

Customers enrolled in EDP will have their monthly natural gas bill discounted by the percentage as listed in the table below for the tier that corresponds with their percentage of FPL or SMI for their household.

Tier	Tier Levels	Energy Discount
1	0-25% FPL, 0-15% SMI	95%
2	26-50% FPL, 16-30% SMI	70%
3	51-100% FPL, 31-45% SMI	45%
4	101-150% FPL, 46-60% SMI	15%

PROGRAM ENROLLMENT

Customers may enroll in EDP by calling Cascade's customer service number at (888) 522-1130 (Monday - Friday, 7:30 A.M. - 6:30 P.M.) or completing an online application found on cngc.com. Customers may also apply for EDP energy assistance by calling a local Community Action Agency (Agency). The customer will verbally provide their monthly income and the number of household residents to enroll in the EDP within the qualifying tier.

INCOME VERIFICATION

Customers who qualify for service under this schedule by self-declaring their income may be subject to a post-enrollment income verification. Cascade may choose to income verify up to three (3) percent of customers who qualified for service on this schedule by self-declaring their income. Customers found to be ineligible for the rate discount they are receiving will be prospectively removed from the program or adjusted to the correct tier.

(continued)

RULE 5
DISCONTINUATION OF SERVICE

GROUNDINGS FOR DISCONNECTING GAS SERVICE

Gas service may be disconnected:

- a. When the applicant or customer fails to pay a deposit or make payments in accordance with the terms of a deposit payment arrangement as outlined in Rule 4;
- b. When the applicant or customer provides false identification to establish service, continue service, or verify identity;
- c. When the customer fails to pay Oregon tariff or price-listed charges due for services rendered;
- d. When the customer fails to abide by the terms of a time-payment agreement;
- e. When the customer requests Cascade disconnect service or close an account or when a co-customer fails to reapply for service within 20 calendar days after a joint account is closed by the other co-customer, so long as the Company has provided a notice of pending disconnection;
- f. When the customer does not cooperate in providing access to the meter;
- g. When facilities provided are unsafe or do not comply with state and municipal codes governing service or the utility's rules and regulations;
- h. When there is evidence of meter-tampering, diverting service, or other theft of service;
- i. When dangerous or emergency conditions exist at the service premises under OAR 860-021-0315;
- j. When a customer fails to disclose reasonably accurate customer load information which results in damage to utility equipment; or
- k. When the Commission approves the disconnection of service.

VOLUNTARY DISCONNECTION

Every customer who is about to vacate any premise supplied with gas service, or who for any reason wishes to have such service discontinued, shall give five days' notice to the Company in advance of specified date of discontinuance of service. Until the Company has such notice, the customer shall be held responsible for all service rendered.

DISCONNECTION MORATORIUMS

Cascade shall suspend disconnections for nonpayment for affected Residential customers and, when applicable, affected Commercial customers for the Disconnection Moratorium periods as defined below:

- a. An Air Quality Event is when an Air Quality Index of 100 or greater is either forecast or is occurring per AirNow.gov or a comparable website. For Commercial customers, the Disconnection Moratorium will last through the Air Quality Event. For Residential customers, the Disconnection Moratorium will last through the Air Quality Event plus 48 hours after the event.

(N)

(N)

(continued)

RULE 5
DISCONTINUATION OF SERVICE

DISCONNECTION MORATORIUMS (continued)

- b. An Off-Season Cold Weather Event is when a temperature of 32°F or below is forecast or is occurring, or a winter storm warning is issued during the timeframe of May 1 through October 31. The Disconnection Moratorium is applicable to Residential customers and lasts through the Off-Season Cold Weather Event plus 48 hours after the event ends.
- c. An On-Season Cold Weather Event is when a temperature of 32°F or below is forecast or is occurring, or a winter storm warning is issued during the timeframe of November 1 through April 30. The Disconnection Moratorium is applicable to Residential customers and begins 24 hours before the On-Season Cold Weather Event starts and ends 48 hours after the cold weather ends.
- d. A Wildfire Event occurs when a Level 2 or Level 3 wildfire evacuation notice or order is issued. The Disconnection Moratorium begins when the Wildfire Event starts and ends 48 hours after it is lifted for affected Residential customers and 24 hours after it is lifted for affected Commercial customers.

The Company will make its best effort to reconnect service for the following customers who request reconnection and meet the following criteria:

- a. Residential customers who had been disconnected for nonpayment within the previous seven days of a Disconnection Moratorium. Income-Qualified Residential Customers and customers with a medical certificate will not be required to pay an outstanding balance as a prerequisite to reconnection required pursuant to a Disconnection Moratorium.
- b. Small commercial customers that were disconnected for nonpayment within the previous 72 hours of an Air Quality Event or that were disconnected for nonpayment within the previous seven days before a Wildfire Event and that make the request for reconnection with seven days of the Wildfire Event.

EMERGENCY DISCONNECTION

In emergencies endangering life or property, a utility may terminate service without following the procedures set forth in this rule. However, Cascade shall immediately thereafter notify the Commission. In such cases, where the necessity for emergency termination was through no fault of the customer, there will be no charge made for restoration of service.

DISCONNECTION OF SERVICE ON WEEKENDS AND HOLIDAYS

Gas service shall not be disconnected for nonpayment on or the day prior to a weekend or a state or utility-recognized holiday.

(continued)

(K) refers to content that has been moved to Sheet No. 5.3.

RULE 5
DISCONTINUATION OF SERVICE

NOTICE OF PENDING DISCONNECTION OF RESIDENTIAL SERVICE

1. Notice requirements are waived where safety concerns, or meter tampering, diverting of service, or other theft of service is detected. When a written notice is given under these rules:
 - a. The notice shall contain multilingual information as required by Commission rules and be served on the customer's designated representative, if any;
 - b. If Cascade's records show that the billing address is different from the service address, and Cascade has reason to believe the address is occupied by someone other than the customer, Cascade shall provide a five-day notice to both the occupants of the service address and to the customer's mailing address. The notice may be addressed to "tenant" or "occupant." The envelope shall bear a bold notice stating "Important notice regarding continuance of gas service" or similar words. The notice to occupants may not include the dollar amount owing.
 - c. When Cascade's records show service is to a master-metered multi-family dwelling (including rooming houses), Cascade must notify the Commission's Consumer Services Section at least five business days prior to disconnecting the service. Cascade will use reasonable efforts to notify occupants of the impending disconnection and alternatives available to them.
2. The notice shall be printed in **bold face type** and shall state in easy to understand language:
 - a. The reason for the proposed disconnection;
 - b. The earliest date for disconnection;
 - c. An explanation of the Commission's complaint process and toll-free number; and
3. If the disconnection is for nonpayment of services rendered, including failure to abide by a time payment agreement, the notice must also state:
 - a. The amount to be paid to avoid disconnection;
 - b. An explanation of the time payment agreement provisions of OAR 860-021-0415;
 - c. An explanation of the medical certificate provisions of OAR 860-021-0410; and
 - d. The name and telephone number of the appropriate unit of the Department of Human Services or other agencies that may be able to provide financial assistance.
4. At least 20 days before Cascade disconnects a residential customer for nonpayment of services rendered, Cascade will mail or electronically send written notice to the customer. A 20-day notice is not required when involuntary disconnection is for:
 - a. Providing false identification to establish service, continue service, or verify identity;
 - b. Meter tampering diverting service, or other theft; or
 - c. The existence of unsafe conditions.
5. A notice of disconnection may not be sent prior to the due date for payment of a bill.

(continued)

(M) refers to content previously found on Sheet No. 5.2; (K) refers to content that has been moved to Sheet No. 5.4.

**RULE 5
DISCONTINUATION OF SERVICE**

NOTICE OF PENDING DISCONNECTION OF RESIDENTIAL SERVICE (continued)

6. Cascade may serve the 20-day notice of disconnection in person, electronically, or by first class mail to the last known address of the customer. Service is complete on the date of personal or electronic delivery or the day after notification is postmarked. (T)(M)
(M)
7. At least five business days before the proposed disconnection date, Cascade must mail, electronically transmit, or deliver a written disconnection notice to the customer. (T)
- a. The disconnection notice shall inform the person that service will be disconnected on or after a specific date and shall explain the alternatives and assistance that might be available.
- b. If notification is made by delivery to the residence, Cascade shall attempt personal contact. If personal contact cannot be made with the customer or an adult resident, Cascade shall leave the notice in a conspicuous place at the residence.
8. On the day that Cascade expects to disconnect service and prior to disconnection, Cascade will make a good faith effort to personally contact the customer or an adult at the residence scheduled to be disconnected. (T)
- a. If the contact is made, Cascade shall advise the person of the proposed disconnection;
- b. If contact is not made, Cascade must leave a notice in a conspicuous place at the residence informing the customer that service has been, or is about to be, disconnected.
9. Where personal contact is made by the Company under this rule, and the circumstances are such that a reasonable person would conclude that the customer does not understand the consequences of disconnection, the Company must: (T)
- a. Notify the Department of Human Services and the Commission; and
- b. Delay the proposed disconnection date for five additional business days.

(continued)

(M) refers to content previously found on Sheet No. 5.3.

(N)

**RULE 5
DISCONTINUATION OF SERVICE**

NOTICE OF PENDING DISCONNECTION OF RESIDENTIAL SERVICE (continued)

10. Where personal contact is made, the representative of the Company making contact shall be empowered to accept reasonable partial payment of the overdue balance in accordance with the time payment provisions. (T)
11. Cascade must document its effort to provide notice and shall make the documentation available to the customer and the Commission upon request. (T)

EMERGENCY MEDICAL CERTIFICATE FOR RESIDENTIAL SERVICE

1. Cascade shall not disconnect residential service if the customer verbally certifies or has a qualified medical professional certify that disconnection would significantly endanger the physical health of the customer or a member of the customer's household. "Qualified medical professional" means a licensed physician, nurse-practitioner, or physician's assistant authorized to diagnose and treat the medical condition described without direct supervision by a physician.
2. An oral certification by either the residential customer or the qualified medical professional must be confirmed in writing within 60 days by the qualified medical professional prescribing medical care. Written certification must include: (C)
- a. The name of the person to whom the certificate applies and relationship to the customer;
 - b. A complete description of the health condition;
 - c. An explanation how the health of the person will be significantly endangered by the termination of service;
 - d. A statement indicating how long the health condition is expected to last;
 - e. A statement specifying the particular type of utility service required (e.g. gas for heating); and
 - f. The signature of the qualified medical professional prescribing medical care.
3. An emergency medical certificate shall be valid only for the length of time the health endangerment is certified to exist, but no longer than six months without renewal when the certificate is issued for a non-specific chronic illness or no longer than twenty-four months without renewal when the certificate is issued for a specific chronic illness. At least 20 days before the certificate's expiration date, Cascade will give the customer written notice of the date the certificate expires unless it is renewed with Cascade before that day arrives. (C)

(continued)

RULE 5
DISCONTINUATION OF SERVICE

FIELD VISIT CHARGE

A Field Visit Charge as established in Schedule 200 may be charged whenever Cascade is required to visit a residential service address for the purpose of disconnecting or reconnecting service, but due to the customer's action, is unable to complete the reconnect or disconnect. A fee will not be assessed to an Income-Qualified Residential Customer whose service is being reconnected the first time in a calendar year.

(C)
(C)

LATE PAYMENT CHARGE

A Late-Payment Charge as established in Schedule 200 may be applied to overdue account balances, both residential and nonresidential, at the time of preparing the subsequent month's bill. The Late-Payment Charge may not be applied to time-payment or equal-payment accounts that are current, accounts held by Income-Qualified Residential Customers, or accounts that have a balance less than \$200. The Commission will determine the Late-Payment Charge by surveying prevailing market rates for late-payment charges of commercial enterprises. The Commission will notify Cascade by November 15 of each year what rate may be used to determine late-payment charges on overdue customer accounts during the following calendar year. The current late-payment rate and the conditions for its application to customer accounts shall be specified on the gas bill.

(C)(T)

RECONNECTION REQUIREMENTS

Where the disconnection of service was for non-payment, the following applies:

(C)
(N)

For Income-Qualified Residential Customers and customers with a medical certificate:

(C)
(N)

- 1) No deposit will be charged;
- 2) A standard-hours Reconnection Charge as established in Schedule 200 will not be assessed. If an after-hours reconnection is requested, an after-hours Reconnection Charge will be applied; and
- 3) The customer or applicant will not be required to pay more than \$200 on a past-due amount as a prerequisite to re-establish service but will be billed the remaining balance due over the subsequent six months.

(C)(T)
(N)
|
(N)

All other residential customers and applicants must pay at least one-half of all past due amounts, except any past due deposit payments must be paid in full, plus any new deposit amount due, plus the applicable Reconnection Charge as established in Rule 200.

(N)
|
(N)

The Reconnection Charge as established in Schedule 200 may be required for reestablishment of service at the same address for the same person taking service, if service was disconnected at the customer's request or if it was disconnected involuntarily for reasons other than for Company initiated safety or maintenance.

(T)