



October 21, 2026

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 385 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink, OR PUC No. 6 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff. The following revisions are being submitted with a proposed effective date of November 23, 2026.

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7	2nd Revised Page 1

Effective July 1, 2026, Payphone Service and Public Telephone Service were grandfathered and limited to existing customers at their current locations. Effective November 23, 2026, moves, rearrangements, changes, and relocations of these existing services will no longer be permitted.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, CenturyLink

OR2026-12

ROBYN CRICHTON
Government Operations Director
robyn.m.crichton@lumen.com
voice: (913) 884-1131

RULES AND REGULATIONS

2.2 DESCRIPTION OF SERVICE (RULE NO. 2) (Cont'd)

B. Service

The Company renders service within the exchange area under its effective rate schedules as follows:

1. Class of Service

- a. Business Service
- b. Residence Service

2. Type of Service

- a. Flat Rate Service
- b. Local Measured Service ⁽¹⁾ – Grandfathered
- c. Payphone Service ⁽²⁾ - GRANDFATHERED
- d. Public Telephone Service ⁽²⁾ - GRANDFATHERED
- e. Foreign Exchange Service (Discontinued Service)

3. Grade of Service

- a. Individual Line (One-Party Premium Service)
- b. Two-Party (Available only to existing customers) - GRANDFATHERED
- c. Four-Party (Available only to existing customers) - GRANDFATHERED

C. Application of Service

- 1. Individual line business and residence service are rendered in the Company's territory under rates for that service applicable in the base rate and supplementary base rate areas.
- 2. Miscellaneous service, including private line and supplemental equipment is furnished by the Company under its schedule of rates.
- 3. Service is furnished at the rates shown in the Exchange Service schedule where the stations of the customer are on the premises in which the primary station and CPE is located.

⁽¹⁾ Effective August 1, 2024, Local Measured Service is grandfathered and no longer available to new customers. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. You may remove a grandfathered service or listing from your account at any time. Please note, however, that grandfathered services and listings removed from your account may not be subsequently reinstated.

⁽²⁾ Effective July 1, 2026, Payphone Service and Public Telephone Service **were** grandfathered, and availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.**

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PAYPHONE SERVICES - GRANDFATHERED

Effective July 1, 2026, Payphone Services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth Section 2.26, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.**

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7.1 DESCRIPTION

Payphone Services provide telephone service to customer-leased or owned payphones with or without coin collecting devices. Access to the local calling area is provided at a recurring monthly charge. Message Toll Telephone Service access is provided to place operator billed calls. Fraud protection services will be offered where available.

CONDITIONS

- A. Payphone Service is provided at the option of the customer.
- B. Payphone Services do not include a directory listing.
- C. Installation, move and change charges will be those applicable to business services.
- D. The telephone number provided by the Company will be displayed on the telephone instrument at all times.
- E. Requests to Directory Assistance Service originated from Payphones will be billed at the applicable rate of the Directory Assistance Carrier.
- F. Payphone Services will have the same repair service that is available to simple business service.
- G. The customer shall be responsible for the installation, operation and maintenance of any customer-provided payphones used in connection with this service.
- H. All payphones shall provide dial tone first to assure emergency access without the use of a coin.
- I. The payphone instrument must allow coin-free operator access and emergency 911 access in any exchange where 911 service is available. Where 911 service is not available, detailed instructions for completing coin-free emergency calls must be posted prominently on the payphone instrument.
- J. The information labeling on the instrument should clearly advise the user as to the method of payment required and also must state if the coins will be returned if the called party does not answer.
- K. The payphone instrument must be registered under part 68 of the F.C.C. Rules and Regulations, or be connected behind a protective coupler registered under part 68 of the F.C.C. Rules and Regulations.