November 19, 2026

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 26-005 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List No. 102

Dear Commissioners:

Attached for electronic filing are revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List No. 102. A list of the revised pages is included as Attachment A.

Effective July 1, 2026, the following business services were grandfathered and made available only to existing customers at their current locations: Key Line, PBX Trunk, Pay Telephone Service, Pay Telephone Access Line, Off-Net Transfer, Direct Inward Dialing (DID) Service, Direct Inward Dialing (DID) Functionality, Fixed Remote Call Forwarding, Centrex, Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI), Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service"), Primary Rate Interface Bundle – Business, Digital Switched Services (DSS), Individual Voice Channels for Custom Access Solutions, and Voice Business Continuity.

For these services, effective November 23, 2026, moves, rearrangements, changes, and relocations of existing service will no longer be permitted. Customers may migrate to other available services or disconnect service.

If you have any questions regarding this filing, please contact me.

Sincerely,

Robyn Crichton

Robyn Crichton

cc: Peter Gose - Lumen

OR2026-12

**ROBYN CRICHTON**
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United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List No. 102

| Section | Page |
|---|---|
| 5 | 9th Revised Page 1 |
| 5 | 4th Revised Page 7 |
| 5 | 2nd Revised Page 8 |
| 5 | 2nd Revised Page 9 |
| 5 | 3rd Revised Page 10 |
| 5 | 2nd Revised Page 11 |
| 5 | 4th Revised Page 27 |
| 7 | 2nd Revised Page 1 |
| 9 | 4th Revised Page 1 |
| 9 | 2nd Revised Page 2 |
| 14 | 3rd Revised Page 1 |
| 14 | 3rd Revised Page 2 |
| 14 | 3rd Revised Page 3 |
| 14 | 3rd Revised Page 4 |
| 14 | 3rd Revised Page 10 |
| 14 | 3rd Revised Page 26 |
| 14 | 2nd Revised Page 45 |
| 14 | 2nd Revised Page 46 |
| 15 | 2nd Revised Page 1 |
| 15 | 2nd Revised Page 2 |
| 15 | 2nd Revised Page 3 |
| 15 | 2nd Revised Page 4 |
| 16 | 2nd Revised Page 12 |

## EXCHANGE SERVICES

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges).

The following rates do not include Extended Area Service (EAS) charges or hunting. For EAS charges see Section 5 of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4. For hunting charges please see Section 5, Page 7.

The following rates do not include the Service Assistance Program Surcharge.

| BUSINESS | Monthly Rate |
|---|---|
| · Flat Rate | |
| One-Party (1-Pty) | $40.50 |
| Key Line [2] - GRANDFATHERED | $40.50 |
| PBX [2] - GRANDFATHERED | $40.50 |
| · Measured [1] - GRANDFATHERED | |
| · (Local Measured Service charges are also applicable. | |
| · See Section 5, Sheet 3.) | |
| One-Party (1-Pty) | $30.50 |
| Key Line | $30.50 |
| PBX | $30.50 |
| · Pay Telephone Access Line [2] - GRANDFATHERED | |
| · (See Section 7.) | $24.00 |

[1] Local Measured Service is grandfathered and no longer available to new customers. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfers of service will not be permitted on accounts associated with these grandfathered services. You may remove a grandfathered service or listing from your account at any time. Please note, however, that grandfathered services and listings removed from your account may not be subsequently reinstated.

[2] Effective July 1, 2026, Business Flat Rate Key Line, Business Flat Rate PBX, and Business Pay Telephone Access Line **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (T) (N) (N)

## SPECIAL EXCHANGE SERVICES

HUNTING [1]

DESCRIPTION

Hunting is an optional arrangement available to customers with two or more individual lines or trunks. Where facilities permit, the lines and trunks will be arranged so that incoming calls to a busy line or trunk will overflow to other of the customer's lines or trunks not busy.

CONDITIONS

Availability of hunting arrangements depend upon the type of central office equipment provided. The limitations will vary by the type of Central office offering the service.

Hunting arrangements will effect the operation or availability of optional features. Those most often affected are Call Forwarding, Call Waiting, Call Transfer and Speed Calling, depending on the service configuration.

RATES

| | Per Month | Nonrecurring |
|---|---|---|
| Hunting | .00 | None |

OFF NET TRANSFER [2] –GRANDFATHERED

Off Net Transfer is a central office based feature that allows customers with key or PBX systems to transfer calls to stations not connected to their systems.

CONDITIONS

A. Off Net Transfer is provided subject to the availability of facilities and central office equipment as determined by the Company. Off Net Transfer is not available from all central office locations.

B. Off Net Transfer is only provided in conjunction with PBX or key trunks.

C. Some key and PBX systems may not be compatible with this service.

D. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarding call.

E. The Off Net Transfer customer is responsible for all toll charges for the portion of the call from the Off Net Transferee's own number to the transferred to number. Any toll charges for the portion of the call from the originating number to the Off Net Transfer number will be the responsibility of the originating customer.

F. This feature is not compatible with Direct Inward Dialing (DID).

RATES

| | Non-Recurring | Monthly |
|---|---|---|
| Off Net Transfer | $25.00 | $3.00 |

[1] Effective June 1, 2023, Hunting service is grandfathered for residence customers and will no longer be available to new residence customers.

[2] Effective July 1, 2023, Off Net Transfer **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

## SPECIAL EXCHANGE SERVICES

FORWARDED MESSAGE INFORMATION [1]

Forwarded Message Information furnishes data about the origin and destination of a message that has been forwarded to a Provider's hunt group arrangement. This information includes:

1. The called station number.
2. The calling station number for intra-office calls.
3. The type of call forwarding feature used by the called station number, such as busy or no answer.

"Provider" in this context is any entity that furnishes answering and/or voice messaging services to clients.

The message information allows the Provider to customize answering responses, since the Provider will be able to identify which of its clients has been called and the forwarding feature encountered. In addition the Provider will be able to identify the calling directory number for intra-office calls, which may allow responses to be tailored for the calling party.

The information is received at the Provider's equipment via a Voice Grade 36 (or equivalent) data channel. Signaling on this channel is ASCII asynchronous.

Message Waiting Indication (MWI) is an additional feature included with Forwarded Message Information. This feature allows a Provider to supply its clients with an audible interrupted dial tone, or visual indication that there is a message waiting to be retrieved.

CONDITIONS

The Provider must have a hunt group arrangement in the same central office where the data channel terminates.

A Voice Grade 36 (or equivalent) data channel is required to provide signaling between the central office and the Provider's equipment. Such a data channel must be provided to each central office providing Forwarded Message Information capability.

When used in conjunction with Message Waiting Indication, the Provider must have compatible message desk customer provided equipment.

[1] Effective July 1, 2026, DSS, Key Line Service, PBX Trunks, DSO, DS1, Centrex Prime, Centron, Centrex 21, ISDN BRI -Basic Rate Service, ISDN PRI /PRS -Primary Rate Service, and ISDN Single Line Service **were** grandfathered and will no longer be available for new customer orders or new installations. As of this date, no renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers subscribing to this service as of July 1, 2026, may continue to receive the service in accordance with the terms of their current term agreement, if applicable. Upon expiration of an existing term agreement, service will continue on a month-to-month basis under the applicable tariff rates, unless otherwise specified, until discontinued by the customer or the Company, or until the service is replaced with another Company offering, where available. Customers may discontinue service or migrate to a currently available service offering at any time, where applicable. Grandfathered services removed from a customer's account may not be subsequently reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

## SPECIAL EXCHANGE SERVICES

FORWARDED MESSAGE INFORMATION [1] (Cont'd)

CONDITIONS (Cont'd)

Providers will be required to sign an agreement not to disclose the calling party's directory number disclosed as a result of this service, unless permission is given by the calling party.

In addition to the charges and rates associated with Forwarded Message Information, each line must be equipped with one or more of the following Call Forwarding features:

1. Call Forward
2. Call Forward Busy
3. Call Forward No Answer

Rates, charges and regulations for these services are found elsewhere in Section 5 in this price list.

Forwarded Message Information will be provided where technically and economically feasible.

RATES

The rates and charges in this section are for Forwarded Message Information only and are in addition to the applicable nonrecurring charges and monthly rates for the associated underlying services.

A nonrecurring charge is applicable to installation and change in service.

| | MONTHLY RATE | NONRECURRING CHARGE |
|---|---|---|
| Common equipment, per data channel termination, per central office equipped: | $ 755.00 | $2,000.00 |
| Message Waiting Indication - Audible | $ .05 per line equipped | |
| Message Waiting Indication - Visual | $ .25 per line equipped | |

[1] Effective July 1, 2026, DSS, Key Line Service, PBX Trunks, DSO, DS1, Centrex Prime, Centron, Centrex 21, ISDN BRI -Basic Rate Service, ISDN PRI /PRS -Primary Rate Service, and ISDN Single Line Service **were** grandfathered and will no longer be available for new customer orders or new installations. As of this date, no renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers subscribing to this service as of July 1, 2026, may continue to receive the service in accordance with the terms of their current term agreement, if applicable. Upon expiration of an existing term agreement, service will continue on a month-to-month basis under the applicable tariff rates, unless otherwise specified, until discontinued by the customer or the Company, or until the service is replaced with another Company offering, where available. Customers may discontinue service or migrate to a currently available service offering at any time, where applicable. Grandfathered services removed from a customer's account may not be subsequently reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

## SPECIAL EXCHANGE SERVICES

DIRECT INWARD DIALING SERVICE - GRANDFATHERED

Effective July 1, 2026, Direct Inward Dialing (DID) Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

DESCRIPTION

Direct Inward Dialing (DID) Service is available from digital central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant.

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 8.4.C.2. of the United Telephone Company of the Northwest d/b/a CenturyLink OR PUC No. 4 Tariff.

CONDITIONS

A. Customers will be required to maintain an adequate number of DID trunks to prevent network degradation.

B. DID trunks are equipped for one-way inward service only and all trunks in a trunk group serving DID station lines must be equipped for DID service. Trunks serving non-DID station lines and trunks used for outward service from all station lines do not need to be equipped for DID service.

C. DID service in connection with customer-provided switching equipment is furnished to the point of interface with the network. The customer's switching equipment must provide answer supervision.

D. Numbers are available individually or in sequential number blocks of twenty-five (25). The assignment of telephone numbers and the sequence of numbers assigned to a DID service is at the discretion of the Company. Where equipment configuration requires the assignment of blocks of telephone numbers, charges and rates preceding are applicable for each unused number in the block of numbers assigned.

E. The assignment of sequential numbers will be based on the availability of blocks of numbers and done at the discretion of the Company.

   1. A DID sequential number block is a group of twenty-five (25) telephone numbers in numeric order (the last digit of the first number within the block is a zero or five, and the last number within the block is a four or a nine.

F. Directory listings for DID telephone numbers will be provided subject to the charges, rates, and conditions for business additional listings (Section 5).

G. All calls to DID telephone numbers will be routed to the PBX for handling.

## SPECIAL EXCHANGE SERVICES

DIRECT INWARD DIALING SERVICE - GRANDFATHERED (Cont'd)

RATES

| | | | Code | Monthly Rate | Nonrecurring Charge |
|---|---|---|---|---|---|
| A. | DID Service | | | | |
| | 1. | Initial DID Trunk Feature | FCETCEQD1 | $29.00 | $185.00 |
| | 2. | Additional DID Trunk Feature | FCETCEQD2 | 20.25 | 80.00 |
| | 3. | DID Trunk | TSRTLC | See Section 5, Page 1 (PBX Trunk Rate) | |
| B. | DID Telephone Number Administration | | | | |
| | 1. | DID Telephone Numbers (per request) (Reserved or In-Use) | | | 25.00* |
| | | Each | ASBONE1 | .20 | |
| | | Block of 25 | ASBTW25 | 5.00 | |

Direct-Inward-Dialing (DID) Functionality - GRANDFATHERED

Effective July 1, 2026, Direct Inward Dialing (DID) Functionality **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

Direct Inward Dialing Functionality is an optional service for Commercial Mobile Radio Service(CMRS) providers that provides DID service for Land to Mobile traffic being transported over a DID trunk facility.

There are no charges applicable for the performance by the Company of DID Functionality for analog mobile facilities or DS0 facilities.

* Service Connection charge (Section 3) is not in addition to this charge.

## SPECIAL EXCHANGE SERVICES

FIXED REMOTE CALL FORWARDING - GRANDFATHERED

Effective June 1, 2023, Fixed Remote Call Forwarding was previously grandfathered for residence and small business customers and is no longer available to new residence and small business customers. Effective July 1, 2026, Fixed Remote Call Forwarding **was** grandfathered for all other business customers. (T)
Fixed Remote Call Forwarding is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (N) (N)

DESCRIPTION

Fixed Remote Call Forwarding, hereinafter referred to as FRCF, provides a customer with a telephone number equipped in the company's central office and permanently forwards all incoming calls to another customer selected telephone number.

GENERAL REGULATIONS

A. FRCF service is offered subject to the availability of suitable central office facilities.

B. FRCF service is not offered where the terminating station is:

- a Pay Telephone.
- a number to be used in conjunction with a data transmission.
- a line equipped with any form of call forwarding features.
- a DID station number terminating on a private branch exchange.
- Centrex.

C. FRCF can be used in conjunction with a voice mail box.

D. FRCF can be used in conjunction with Billing Number Screening at an additional charge (See Section 5, Sheet 5).

E. The Company will not provide identification of the originating number to the FRCF customer.

F. Transmission quality may vary depending upon the distance and routing necessary to complete the forwarding call.

G. The FRCF customer is responsible for all toll charges for the portion of the call from the fixed call forwarding number to the primary access line. Any toll charges for the portion of the call from the originating access line to the call forwarding number will be the responsibility of the originating customer.

H. The FRCF customer is responsible for all Extended Area Service charges that are applicable to the FRCF exchange, including the measured EAS rate if the calls are forwarded on an EAS route (see Section 5 of United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4 Tariff).

## PAY TELEPHONE SERVICE - GRANDFATHERED

Effective July 1, 2026, Pay Telephone Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. DESCRIPTION

1. Pay Telephone Access Line Service is a class of service furnished to individuals, firms, or corporations which permits connection of a customer provided instrument that is activated by the deposit of coins, cards, tokens or entry of a customer account number.

2. Selective Class of Call Screening (SCOCS) and Billing Number Screening (BNS) are automatically provided on all Pay Telephone Access Lines. Selective Class of Call Screening is a feature which allows outgoing calls from designated lines to be restricted to certain types of billing. SCOCS allows Collect, Calling Card, Third number and Auto Collect calls. Billing Number Screening permits full access to the local and toll network while blocking the billing of collect and/or third number calls to the Pay Telephone Access Line Service.

3. The Pay Telephone Access Line Service customer remains responsible for the payment of any toll calls that are charged when Selective Class of Call Screening or Billed Number Screening are unsuccessful due to a non-participating carrier location originating the call or carrier failure to check systems for Selective Class of Call Screening or Billed Number Screening.

4. For additional call blocking options, see Section 10, "Toll Restriction Service."

B. CONDITIONS

1. Directory listings for subscribers to Pay Telephone Access Line Service are provided under the regulations governing the furnishing of listings to business access line customers.

2. In addition to the rates and charges below, Pay Telephone Access Lines shall bear all special charges related to business access line service such as directory assistance, maintenance of service, and toll. Applicable Federal Subscriber Line Charge and flat business EAS rates will also apply.

3. The customer shall be responsible for the installation, operation, and maintenance of the customer-provided instruments used in connection with this service.

4. The customer shall be responsible for the payment of a Time and Material Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report is found to be in the customer-provided equipment/instruments.

5. Customer-provided instruments must be registered in compliance with Part 68 of the Federal Communications Commission's Registration Program.

## CENTREX - GRANDFATHERED

Effective July 1, 2026, Centrex **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described under Section 8 "Multi-Line Telephone Systems" (MLTS) in United Telephone Company of the Northwest Oregon OR PUC No. 4 Tariff.

Equipment connected as described preceding must also be configured such that it is capable of conveying the dispatchable location of a "911" caller as described in Section 8.4.C.2. of the United Telephone Company of the Northwest d/b/a CenturyLink OR PUC No. 4 Tariff.

Centrex is a digital communications service provided by central office equipment located on telephone company premises. The service is subject to the availability of facilities, features and central office equipment. The service provides access to the local exchange, interexchange access, intrasystem communications, and Centrex feature packages.

I. FEATURE PACKAGES

A. Basic Feature Package (Station, System & Other)

STATION FEATURES

- Automatic Line
- Blind Transfer Recall
- Call Forward ALL Calls
- Call Forward Busy
- Call Forward No Answer
- Call Park
- Call Pickup
- Call Waiting
- Call Waiting and Three-Way Calling Interactions
- Camp-on With Music
- Consultation Hold
- Permanent Hold
- Ring Again
- Speed Call, Group, Long List
- Speed Call, Individual, Long List
- Speed Call, Individual, Short List
- Station Call Park
- Three-Way Conference/Transfer

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**CENTREX - GRANDFATHERED**

I. FEATURE PACKAGES (Cont'd)

A. Basic Feature Package (Station, System & Other) (Cont'd)

SYSTEM FEATURES (Cont'd)

**Call Restriction** (M)
- **Fully-Restricted Service**
- **Semi-Restricted Service**
- **Toll-Restricted Service**
- **Unrestricted Service**

**Code Call Access**
**Code Restriction** (M)
Data-Call Protection
Dictation Access and Control (DTMF only)
Direct Inward Dialing (DID)
Direct Outward Dialing (DOD)
Flexible Intercept
Individual Line Business Service
Loudspeaker and Radio Paging Access
Simplified Dialing
Station-to-Station Calling
Storing of 24 Dialed Digits

OTHER FEATURES

Call Waiting - Originating
Dial Call Waiting
Directed Call Park
Directed Call Pick-Up Non-Barge-In
Directed Call Pick-Up with Barge-In
Distinctive Call-Waiting Tones
Distinctive Ringing
Executive Busy Override
Intergroup Calling
Last Number Redial
Multiline Variety Package Dial Plan
Music on Hold
Second and Third Recorded Announcements
Station-Activated Do Not Disturb with Feature Active Reminder
Superset Call Hold

(M) Material now appearing on this page was moved from Page 1 of this Section.

## INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

**Effective July 1, 2026,** Integrated Services Digital Network services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

I. BASIC RATE INTERFACE (BRI) – GRANDFATHERED

Effective July 30, 2008, Basic Rate Interface (BRI) was previously grandfathered for residence customers and is no longer available to new residence customers. Effective June 1, 2023, Basic Rate Interface (BRI) was also previously grandfathered for small business customers and is no longer to new small business customers. Effective July 1, 2026, Basic Rate Interface (BRI) **was** grandfathered for all other business customers. Basic Rate Interface (BRI) is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. GENERAL

1. Integrated Services Digital Network – Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI Service supports the simultaneous transmission of voice and data over a single exchange access line.

   ISDN-BRI Service provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of circuit-switched services and features including data, voice and video, which conform to internationally developed, published and recognized standards generated by the International Telecommunications Union.

2. Service Capabilities

   a. ISDN-BRI Service consists of three distinct channels delivered to the customer's premises: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI Service is not available in other channel configurations of 1B+D or 0B+D.

   b. The B-channel carries voice and/or data communications at speeds up to 64 Kbps, from the customer's premise, over the loop facility, to the central office. Packet data services are not available over the B-channel.

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(M) Material previously appearing on this page was moved to Page 2 of this Section.

**INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED**

I. BASIC RATE INTERFACE (BRI) – GRANDFATHERED (Cont'd)
A. GENERAL (Cont'd)

**2. Service Capabilities (Cont'd)** (M)

**c. The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI line. The D-channel does not have voice capability. Packet data services are not available on the D-channel.**

**d. Customers subscribing to ISDN-BRI Service must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:**

**A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.** (M)

3. Standard Features

a. Closed User Group – Allows the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

(1) Outgoing Access – The data terminal originates outgoing calls only. These calls may terminate within or out of the Closed User Group.

(2) Incoming Access – The data terminal receives incoming calls only. These calls may terminate within or out of the Closed User Group.

(3) Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.

(4) Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.

(5) Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls.

b. Configuration Group – Associates a button or buttons of an ISDN-CPE station to a feature or group of features. Each different telephone set button arrangement requires that a different Configuration Group be assigned.

(M1)
(M1)

(M) Material now appearing on this page was moved from Page 1 of this Section.
(M1) Material previously appearing on this page was to Page 3 of this Section.

**INTEGRATED SERVICES DIGITAL NETWORK – GRANDFATHERED**

I. BASIC RATE INTERFACE (BRI) **– GRANDFATHERED** (Cont'd)

A. GENERAL (Cont'd)

4. Service Capability Packages[1]

**a. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN-BRI Service.** (M) (M)

b. The Standard ISDN-BRI Package (Package S) without features is provided in conjunction with Individual Residence and Business, Key Trunk and Centrex Local Exchange Service. Packages H and L are provided in conjunction with Key Line Exchange Service only. Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-Channel.

(1) Standard ISDN-BRI Package (Package S) without features
1–B Alternate voice/ data
1–B Alternate voice/ data

(2) Package H:
(Key Telephone System only)
1-B Voice Only
1-B data only
(Includes Additional Call Offering)

(3) Package L:
(Key Telephone System only)
1-B data only
1-B Alternate voice/ data
(Includes Additional Call Offering)

5. Optional Services and Features[1]

a. The ISDN-BRI Service offering provides the customer with the following features, where available.

Call Pickup – Originating and Terminating – This feature allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

[1] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M1)
(M1)

(M) Material now appearing on this page was moved from Page 2 of this Section.
(M1) Material previously appearing on this page was to Page 4 of this Section.

**INTEGRATED SERVICES DIGITAL NETWORK – GRANDFATHERED**

I. BASIC RATE INTERFACE (BRI) **– GRANDFATHERED** (Cont'd)
A. GENERAL (Cont'd)
5. Optional Services and Features[1] (Cont'd)
a. (Cont'd)

(M)

**Flexible Calling - This feature includes:**
**Hold/Retrieve**
**B-Channel Reservation**
**Three-Way Conference Calling**
**Add-on (previously held conference call)**
**Drop Last Call**
**Transfer**
**No Transfer Restriction**
**Consultation Hold**

(M)

Six-Way Conference Calling, Drop, Hold, Transfer – This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.

Automatic Callback (Repeat Dial) – This feature provides automatic callback to the last dialed number.

Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.

Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forwarding Busy and Call Forwarding No Answer with Message Waiting Indicator, either Visual or Audible.

Caller Identification - Name and Number – This feature permits the customer to receive and display the calling party name and telephone number for calls placed to the customer.

Additional Directory Numbers – Additional Directory Numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are subscribed to separately.

Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI lines and on an individual customer location basis. Directory numbers within the multi-line Hunt Group may not have multiple call appearances.

Loop Extension – ISDN-BRI Service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Loop Extension and will extend the loop to approximately 36,000 feet.

[1] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

(M) Material now appearing on this page was moved from Page 3 of this Section.

## INTEGRATED SERVICES DIGITAL NETWORK – GRANDFATHERED

IV. PRIMARY RATE INTERFACE (PRI) – GRANDFATHERED

Effective February 23, 2011, this service **was** limited to existing facilities in service at existing locations for current customers. (T)

Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (N) (N)

A. General

1. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is an intraLATA group of offerings supported by the ISDN architecture.

2. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service will initially provide connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. Options are available for plus or minus 23 B-Channels.

   These channels may be used to connect the customer's CPE to the Public Network (i.e., outward, inward, and two-way trunks).

3. ISDN-PRI Service provides network communication paths providing the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).

4. Unless specified, the regulations for ISDN-PRI Service apply in addition to the regulations set forth in Section 2 of the Tariff.

5. ISDN-PRI Service and its optional features are provided within a LATA from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determined availability. Line Extension Service charges may apply as specified in Section 4 of this Price List.

## INTEGRATED SERVICES DIGITAL NETWORK – GRANDFATHERED

V. INTEGRATED SERVICES DIGITAL NETWORK-PRIMARY RATE INTERFACE (ISDN-PRI) BUSINESS SERVICE – GRANDFATHERED

Effective July 1, 2026, Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service") **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. General

1. Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Business Service ("ISDN-PRI Business Service") is a local exchange offering supported by the ISDN architecture.

2. ISDN-PRI Business Service provides a method of access to the telecommunications network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic structure for Primary Rate Access is comprised of twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel, referred to hereafter as "23-B+D". After subscribing to the original 23-B+D configuration, the customer may subscribe to additional ISDN-PRI Business Service arrangements in as 23-B+D or as 24-B Channels.

   These channels may be used to connect the customer's CPE to the Public Network (i.e., outward, inward, and two-way trunks).

3. ISDN-PRI Business Service provides network communication paths that provide the end user with access to a variety of network services and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).

4. ISDN-PRI Business Service and its optional features and functions are provided within a local access and transport area **("**LATA**")** from central offices where appropriate ISDN facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Arrangements may apply as specified in Section 4 of Tariff No. 4.

## INTEGRATED SERVICES DIGITAL NETWORK – GRANDFATHERED

VI Primary Rate Interface Bundle – Business – GRANDFATHERED

Effective July 1, 2026, Primary Rate Interface Bundle – Business **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. General

1. PRI Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRI Bundle includes the following features and services:

   a) ISDN-PRI Business Service consisting of 2-Way Primary Rate Interface and 24 Primary Rate Channels

   b) Up to 100 Direct Inward Dialing (DID) Numbers (in blocks of 20) – Optional

   c) ISDN-PRI Business Service Standard Features

   d) Incoming Call Identification (Caller ID Name and Number)

B. Regulations

1. Unless specified otherwise in this section, the regulations for ISDN-PRI Business Service, including Service Connection Charges, set forth in Section 3, apply in addition to the regulations herein.

2. Unless specified otherwise in this section, the regulations for DID Service, set forth in Section 5, apply in addition to the regulations herein.

3. Service Connection Charges do not apply when PRI Bundle replaces existing Local Exchange Service and when new or additional PRI Bundles are added to the three and five year terms.

4. Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Connection Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers). (M) (M)

(M) Material previously appearing on this page was moved to Page 46 of this Section.

**INTEGRATED SERVICES DIGITAL NETWORK– GRANDFATHERED**

VI Primary Rate Interface Bundle – Business **– GRANDFATHERED** (Cont'd)

B. Regulations (Cont'd)

**5. Customers may order additional DID numbers, in excess of 100 for an individual PRI Bundle, subject to availability, at the rates specified in Section 5. Non-recurring and Installation Charges apply for subsequent activation of numbers beyond those included in the bundle.** (M)

**6. The Optional Features available for ISDN-PRI Business Service are available with PRI Bundle at the rates specified in Section 14, IV.G.4.** (M)

7. PRI Bundle is available under the term commitments of 2 years, 3 years, and 5 years. Termination Liability Charges set forth in Section 14, apply for PRI Bundle.

8. Unless terminated by the PRI Bundle customer or the Company, a customer will remain enrolled in the PRI Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRI Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff or price list rate or charge.

9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRI Bundle lines converted to the applicable rates. Service Connection Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates and Charges

| 1. Term Commitment | Monthly Rate | Nonrecurring Charge |
|---|---|---|
| 2 years | $784.00 | $0.00 |
| 3 years | 734.00 | 0.00 |
| 5 years | 684.00 | 0.00 |

(M) Material now appearing on this page was moved from Page 45 of this Section.

## SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED

**Effective July 1, 2026,** Switched Digital Service Offerings **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

DIGITAL SWITCHED SERVICE (DSS) – GRANDFATHERED
Effective July 1, 2026, Digital Switched Services (DSS) **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

Description:
Digital Switched Services (DSS) provides digital exchange service for PBX customers. DSS includes a DS1 Facility, common equipment, local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels that may be configured in any combination of the trunks below.

Definitions and applications of service:

DSS Facility and Common Equipment
This element includes the digital DS1 facility, transmitting at a rate of 1.544 Mpbs, and the common equipment necessary to interface each of the 24 channels into the central office switch.

Out-Only Trunk
One-way trunk which only allows traffic originating in the customer's CPE to be transmitted to the central office switch.

In-Only Trunk
One-way trunk which only allows traffic from the central office to be transmitted to the customer's CPE.

Two-Way Trunk
Trunk which allows for the traffic to be transmitted from either the central office or the PBX.

In-Only DID Trunk
In-only trunk with Direct Inward Dialing (DID) feature. Additional charges apply for the DID feature and numbers.

Two-Way DID Trunk
Two-way trunk with Direct Inward Dialing (DID) feature. Additional charges apply for the DID feature and numbers.

Centrex Trunk
A trunk that allows access to certain Centrex features. Additional charges apply for the basic Centrex feature package.

(M)

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## SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED

Digital Switched Services (DSS) – GRANDFATHERED (Cont'd)

Conditions

**A. DSS is provided subject to the availability of central office facilities. DSS service cannot be provided from all central offices.** (M)

**B. The type of DSS facility installed will be determined by the Company.**

**C. Each DSS facility enables the customer to add up to a maximum of 24 trunks. The customer is billed for actual number and types of trunks in service on each DSS facility.**

**D. Additional charges are applicable for each trunk and DID as specified in Exchange Service Rates, Section 5. Extended Area Service increments specified in Section 5 of the Tariff apply as well as any taxes or other charges that apply to basic PBX trunk service. If Centrex trunks are provisioned, all applicable Centrex charges apply as specified in Section 9.**

**E. Regulations, rates and charges, as described in the tariff and price list apply as appropriate.** (M)

F. The minimum period for service is three months.

G. The following services will not be provided within the DSS facility.

- B1 lines
- Pay Telephone Access line
- Residential
- Feature Group A, B, C, D
- Private Line or Special Access
- Joint User

Rates and Charges

Beyond three miles from the central office, this service is offered on an Individual Case Basis (ICB).

| | S&E Code | Per Month | NRC |
|---|---|---|---|
| DSS Facility | AAADTRC | $170.00 | $1200.00 |

This DSS facility cannot be purchased without individual switched access trunks.

| | |
|---|---|
| Individual trunk charges | |
| Key Trunk on DSS | TKR2LC (DSS) |
| For trunk charges see appropriate sections in this price list. | |
| PBX Trunk on DSS | TSR2LC (DSS) |
| DID Trunk on DSS | TSRTLC (DSS) |
| Centrex Trunk on DSS | 1FCY (DSS) |

Individual Nonrecurring Charges

The NRC for individual trunks ordered with the initial Digital Switched Services order are waived. When additional trunks are ordered on an existing Digital Switched Services facility the normal non-recurring charges for the trunks apply.

The NRC charge for DID features is not waived with the initial order. The DID feature NRC applies on initial and subsequent orders for Digital Switched Services.

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## SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED

DERIVED CHANNEL SERVICES – GRANDFATHERED

**Effective July 1, 2026,** Derived Channel Services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

Individual Voice Channels for Custom Access Solutions – GRANDFATHERED

Effective July 1, 2026, Individual Voice Channels for Custom Access Solutions **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

I. Description

A. Individual Voice Channels for Custom Access Solutions is an intraexchange digital service designed to provide for the integration of multiple voice channels over Custom Access Solutions as found in the CenturyLink Operating Companies Interstate Service Guide, Section 8.7.

B. Individual Voice Channels are segregated from the data channels using a Digital Access and Cross-connect System (DACS) located in the Telephone Companies' central office. The DACS will route the voice traffic to the serving wire center switching equipment. Individual Voice Channels may be provisioned with ISDN-PRI functionality upon request.

C. Customers subscribing to Individual Voice Channels for Custom Access Solutions are limited to a maximum of 20 Individual Voice Channels per 1.544 Mbps facility. Each channel is dedicated to the provisioning of Individual Voice Channels for Custom Access Solutions. Channels not activated will not be used for purposes other than providing Individual Voice Channels **for** Custom Access Solutions.

(M) (M)

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## SWITCHED DIGITAL SERVICE OFFERINGS – GRANDFATHERED

DERIVED CHANNEL SERVICES – GRANDFATHERED

Individual Voice Channels for Custom Access Solutions – GRANDFATHERED (Cont'd)

I. Description (Cont'd)

**D. Customers subscribing to Individual Voice Channels for Custom Access Solutions must also order data channels at the same time from the CenturyLink Operating Companies Interstate Service Guide, Section 8.7, in one of the following combinations:** (M)

***Frame Relay Service***

| Individual Voice Channels[1] | 256 Kbps (4 Channels) | 384 Kbps (6 Channels) | 512 Kbps (8 Channels) | 768 Kbps (12 Channels) |
|---|---|---|---|---|
| 6 | 10 | 12 | 14 | 18 |
| 8 | 12 | 14 | 16 | 20 |
| 10 | 14 | 16 | 18 | 22 |
| 12 | 16 | 18 | 20 | 24 |
| 14 | 18 | 20 | 22 | N/A |
| 16 | 20 | 22 | 24 | N/A |
| 18 | 22 | 24 | N/A | N/A |
| 20 | 24 | N/A | N/A | N/A |

***Shaded area reflects total channels utilized for each combination.***

**A minimum of 12 Individual Voice Channels is required when provisioned with ISDN-PRI functionality and each configuration requires one D-channel. For example, when a customer subscribes to 12 Individual Voice Channels with ISDN-PRI functionality, the customer is provided with 11 B-channels and one D-channel.** (M)

E. Individual Voice Channels may be equipped with the following features, where available:

1. Incoming Call Identification (Caller ID) – Caller ID provides the customer with the telephone number of the calling party and is intended solely for the use of the Individual Voice Channels for Custom Access Solutions subscriber.

F. Individual Voice Channels with ISDN-PRI functionality provides functionality equivalent to ISDN-PRI Service as described in Section 14 of this Price List. All standard features included with ISDN-PRI Service are standard for Individual Voice Channels with ISDN-PRI functionality. In addition, optional features available with ISDN-PRI Service are available with Individual Voice Channels with ISDN-PRI functionality, with the exception of D-Channel Backup and Circular Hunt. Optional features are provided at the rates and charges specified in Section 14 of this Price List on a per 1.544 Mbps facility basis.

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**COMPETITIVE RESPONSE**

VOICE BUSINESS CONTINUITY – GRANDFATHERED

Effective July 1, 2026, Voice Business Continuity **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2, Rules and Regulations - Conditions of Offering, D., Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. General

1. Voice Business Continuity allows the subscriber to establish predetermined alternate routing plans for incoming voice traffic. Voice Business Continuity can be used as a disaster recovery service. The alternate routing plan, referred to hereafter as "Routing Plan," is created by the subscriber working with a Company representative when Voice Business Continuity is established. The Routing Plan is then loaded into the central office which serves the customer location, where it remains dormant until activated. This service is available with T1 based voice channel service such as ISDN-PRI.

2. The subscriber must establish a Routing Plan for each location included in the serving arrangement for which traffic is to be rerouted. The Voice Business Continuity subscriber must then contact the Company to activate the Routing Plan(s). This will route traffic to number(s) preselected by the Voice Business Continuity subscriber. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan.

3. Voice Business Continuity is designed to be a disaster recovery service and is not available for routine call routing such as after hours call forwarding. The Company reserves the right to deny activation if this service is used for non-emergency situations.

B. Definitions

Arrangement
Consists of one or more Routing Plans that have been identified by the subscriber.

Backup Number
The number that calls are rerouted to when the Routing Plan is activated.

Redirected Number
Any subscriber number at the customer location included in the Routing Plan for which incoming calls will be rerouted when the plan is activated.

Routing Plan (1)
The alternate call routing plan established by the subscriber that can be activated at the subscriber's request. The Routing Plan handles a maximum of five telephone numbers at one customer location. Additional Routing Plans are required for each additional customer location.

(1) Routing Plans provisioned with more than five telephone numbers at one customer location are limited existing locations, effective January 20, 2009.