November 19, 2026

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 2026-006-PL for Qwest Corporation d/b/a CenturyLink QC Price List

Dear Commissioners:

Attached for electronic filing are revisions to the Qwest Corporation d/b/a CenturyLink QC Price List, submitted with a proposed effective date of November 23, 2026. A list of the revised pages is included as Attachment A.

Effective July 1, 2026, the following business services were grandfathered and made available only to existing customers at their current locations: Measured Rate Service, Message Rate Trunks, Flat Rate Trunks, Private Branch Exchange (PBX) Trunks, Direct-Inward-Dialing (DID) Service, Network Access Facilities, MARKET EXPANSION LINE Service, Caller Identification-Bulk, Public Access Line (PAL) Service, CENTRAFLEX System 1 (CS1) Service, Single Line ISDN Service, Primary Rate Service (PRS), Primary Rate Service (PRS) Bundle, Digital Switched Service (DSS), Uniform Access Solution (UAS) Service, and Integrated T-1 (IT1) Service.

For these services, effective November 23, 2026, moves, rearrangements, changes, and relocations of existing service will no longer be permitted. Customers may migrate to other available services or disconnect service.

If you have any questions regarding this filing, please contact me.

Sincerely,

Robyn Crichton

Robyn Crichton

cc: Mr. Peter Gose – CenturyLink

OR2026-12

Qwest Corporation d/b/a CenturyLink QC Price List

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5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS
5.1.6 LOCAL SERVICE INCREMENTS

A. Optional Calling Service (Cont'd)

2. Rates and Charges

EXCHANGE	USOC	NONRECURRING CHARGE
Rainier to Longview, WA	1KVO9	$20.00

MONTHLY RATE [1]

RESIDENCE 1 HOUR MINIMUM	BUSINESS 2 HOURS MINIMUM	PBX [2], CENTREX [2] 4 HOURS MINIMUM	EACH ADDITIONAL HOUR	EACH ADDITIONAL MINUTE
$2.25	$4.50	$9.00	$2.25	$0.04

[1] Each accrued 60 minute increment of additional minutes will be charged for at the rate for "Each Additional Hour". Each fraction of an hour will be rated at the "Each Additional Minute" rate, not to exceed the rate for "Each Additional Hour".

[2] Effective July 1, 2026, PBX and Centrex **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) | (N)

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.1 MEASURED RATE SERVICE - GRANDFATHERED

Effective July 1, 2026, Measured Rate Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Measured Business Service
A class of service for which charges may be based upon: frequency, time of day, duration, and whether the call is within or outside the local exchange. In the case of a usage package, the usage charge only applies when the stipulated usage allowance is exceeded.

B. Terms and Conditions

1. Measured Services are offered in exchanges where operating conditions and facilities permit. Measured Services are not available in connection with Foreign Exchange Service.

2. Flat Rate and Measured Services from the same exchange will not be furnished concurrently to the same customer on the same premises, except as stated in 5.2.E., in Tariff No. 33.

3. The monthly rates for Measured Services are in addition to other applicable charges and rates.

4. Measured Business Service rates do not include charges for Hunting Service and Improved Transmission Performance. See 5.4.11 and 5.4.5, following, respectively.

(M) (M)

(M) Material previously appearing on this page was moved to Page 2.3 of this Section.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE
5.2.1 MEASURED RATE SERVICE - GRANDFATHERED (Cont'd)

C. Business Usage Packages (M)

1. Usage packages will not be provided concurrently with other flat-rated local exchange services.

2. Usage package customers will be permitted to convert to an alternative package once at no charge within 90 days of the installation date of the original package.

3. Usage packages consist of 6, 9, and 12 hours of outgoing local usage per line. Usage in excess of that included in the selected package will be billed at the local measured service rate. Usage allowances apply to all local calls to the local exchange and EAS exchanges. Time-of-day discounts are applicable. See E., following.

4. Unused usage within the packages is not applicable toward a future monthly bill. (M)

D. Rates and Charges

1. Business Measured Service Access Line Rates and Charges

The rates listed below do not include the Residential Service Protection Fund (RSPF) surcharge.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE ALL RATE GROUPS
• Individual line [1]	LMB, LML LMBTA, JBM JBT	$31.00	$31.50

[1] Measured Service usage charges also apply. See 5.2.1. in Tariff No. 33.

[2] Available only where existing facilities permit.

(M) Material now appearing on this page was moved from Page 2.2 of this Section.

5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE

A. Description

Service furnished at a fixed monthly rate which provides unlimited calling within a customer's local calling area.

B. Terms and Conditions

Business line/trunk rates do not include charges for Hunting Service or Improved Transmission Performance. See 5.4.11 and 5.4.5, following, respectively.

C. Rates and Charges

1. Business

	USOC	NON-RECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1, 2, AND 3	
• Business Line, **Key System Line**[3]				(T)
Each [1]	1FB[2], AFK FNH, JBH, 1FL, 1FBTA	$31.00	$43.50	

[1] Flat-rated EAS is provided at no charge for Business Flat Rate (1FB). See 5.1.1. in Tariff No. 33.

[2] 1FB rates and charges also apply for Public Response Calling Service (PRCS) (USOC 1MN).

[3] **Effective July 1, 2026, Key System Line was grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (T) (N) (N)

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS -GRANDFATHERED

Effective July 1, 2026, Private Branch Exchange (PBX) Trunks **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

A trunk line is a telephone circuit between two central office units or between a main point of presence for an exchange access line serving switching equipment normally located at the customer's premises and a Company central office.

B. Terms and Conditions

1. The rates for trunk lines apply to lines equipped for both-way, inward or outward service.

2. Loop Diversity and/or Avoidance

a. Loop Diversity and/or Avoidance defined in the Private Line Transport Service Price List are available with business lines, trunks and Public Access Lines.

b. Customers subscribing to Loop Diversity must also subscribe to additional facilities for the diverse route.

3. For Toll Access and EAS Services, see 5.3.1, following and 5.1.1 of the Exchange and Network Services Tariff.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS -GRANDFATHERED (Cont'd)

5.3.1 MEASURED RATE TRUNKS

Effective July 1, 2026, Message Rate Trunks **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Rates and Charges

The rates listed below do not include the Residential Service Protection Fund (RSPF) surcharge.

	USOC	NON-RECURRING CHARGE	MONTHLY RATE ALL RATE GROUPS
• Toll Access Trunks, each	TTT	$31.00	$31.00

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS -GRANDFATHERED (Cont'd)

5.3.3 FLAT RATE TRUNKS -GRANDFATHERED

Effective July 1, 2026, Flat Rate Trunks **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Types of Trunks

- Two-Way, Four-Wire trunk
  Includes E&M signaling, *DID* Service and hunting (not available to Joint User Service customers).

- In-Only Analog *DID* trunk provisioned for *DID* Call Transfer.
  Includes *DID* Service, hunting and reverse battery signaling.

B. Terms and Conditions

- The nonrecurring charge may not apply to customers who subscribe to the two-way, four-wire trunk during the term of a promotion. The promotion will not exceed four months. See Section 16, following, for Special Promotions.

- The rates listed below do not include the Service Assistance Program surcharge.

(M) (M)

(M) Material previously appearing on this page was moved to Page 34 of this Section.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS -GRANDFATHERED
5.3.3 FLAT RATE TRUNKS -GRANDFATHERED

C. Rates and Charges

	USOC	NON-NONRECURRING CHARGE	MONTHLY RATE PER RATE GROUP 1, 2 AND 3	
• **Two-way, four-wire[1]**	**THHCX**	**$31.00**	**$43.00**	(M)
• **In-only analog *DID* provisioned for *DID* Call Transfer[1,2]**	**TRH1X**	**31.00**	**52.36**	(M)
• Two-way	TFB TFBCB TFC **TBPCX**	31.00	43.00	(T)
• One-way out only	TFU **TBPOX**	31.00	43.00	(T)
• One-way in only	TFB1N **TBP1X**	31.00	43.00	(T)
• One-way in with hunting for DID [1]	TDD	31.00	43.00	

[1] Requires a *DID* trunk circuit termination. For conditions, rates and charges, see *DID* Service located in 5.3.4, following.

[2] Certain switch limitations may apply. (M)

(M) Material now appearing on this page was moved from Page 33 of this Section.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS -GRANDFATHERED (Cont'd)

5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE -GRANDFATHERED

Effective July 1, 2026, Direct-Inward-Dialing (DID) Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

DID subscribers may need to purchase additional features or services to comply with the dispatchable location provisions of RAY BAUM's Act, as described in Section 2.5.1.B. of the Qwest Corporation d/b/a CenturyLink QC P.U.C. Oregon No. 33 Exchange and Network Services Tariff.

A. Description

DID Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

1. *DID* Service is available from electronic switching system central offices where equipment and operating conditions permit. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Customers will be required to maintain an adequate number of trunks with *DID* Service in order to prevent network degradation.

2. In addition to the following charges and rates, appropriate charges are applicable from 5.2 of the Exchange and Network Services Tariff or 5.3, preceding, to the establishment or rearrangement of trunks and stations in connection with providing *DID* Service.

3. All trunks in a trunk group serving *DID* station lines must be equipped for *DID* Service. Trunks serving non-*DID* station lines and trunks used for outward-only service from all station lines do not need to be equipped for *DID* Service.

(M) (M)

(M) Material previously appearing on this page was moved to Page 39 of this Section.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS -GRANDFATHERED
5.3.4 DIRECT-INWARD-DIALING (*DID*) SERVICE -GRANDFATHERED

B. Terms and Conditions (Cont'd)

4. The assignment of telephone numbers and the sequence of the numbers assigned to a *DID* Service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers, charges and rates following are applicable for each unused number in the block of telephone numbers assigned. (M)

5. Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company.

A *DID* sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit. (M)

6. *DID* Service is only offered with switching vehicles served by trunk service. Answer Supervision is required from the customer's switching vehicle.

7. Listings for *DID* telephone numbers will be provided, subject to the charges, rates and conditions for business additional listings in 5.7.1, following.

8. All calls to *DID* telephone numbers will be routed to the PBX for handling.

9. Expanded Answer for 1A Electronic Switching System (ESS) central offices is available as an optional feature for *DID* Service.

   a. Expanded Answer enables customers with Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer to forward their unanswered calls to a *DID* station number. This feature includes common equipment and Call Completion Software Positions (CCSPs).

   b. Terms and conditions for Expanded Answer are as follows:

      (1) Expanded Answer is furnished only in 1A ESS central offices where adequate and suitable facilities are available. Central offices will be equipped with this feature at the discretion of the Company.
      (2) The Expanded Answer common equipment includes two CCSPs. Additional CCSPs may be required if the volume of calls attempting to complete to the *DID* station number exceeds the processing limitations of the software.
      (3) Both the *DID* station number and the number equipped with the Call Forwarding-Don't Answer or Call Forwarding-Busy Line/Don't Answer feature must be in the same central office.

(M) Material now appearing on this page was moved from Page 38 of this Section.

5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS - GRANDFATHERED (Cont'd)

5.3.6 NETWORK ACCESS FACILITY - GRANDFATHERED

Effective July 1, 2026, Network Access Facility **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Network Access Facilities provide access to the telephone network for *CENTRON*/Centrex Plus type service. The number of simultaneous exchange and long distance message network calls to and from main station line locations and attendant positions are controlled by the number of Network Access Facilities for a *CENTRON*/Centrex Plus type system. All basic exchange rules, regulations, and conditions apply.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Network Access Facility[1]			
- Two-way only[2,3]	EQA	$31.00	$19.00
- Inward only[3]	EQB	31.00	19.00
- Outward only[2]	EQC	31.00	18.00

[1] If line is installed on a rearrangement basis, charges from 5.2 of the Exchange and Network Services Tariff, apply in lieu of this charge.

[2] EAS rate increment also applies. See 5.1.1 of the Exchange and Network Services Tariff.

[3] Hunting is included in the two-way and inward Network Access Facility.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)
5.4.4 *MARKET EXPANSION LINE* SERVICE -GRANDFATHERED

Effective June 1, 2023, *MARKET EXPANSION LINE* Service was previously grandfathered for residence and small business customers and is no longer available to new residence and small business customers. Effective July 1, 2026, *MARKET EXPANSION LINE* Service **was** grandfathered for all other business customers. *MARKET EXPANSION LINE* (MEL) is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

MARKET EXPANSION LINE (MEL) is a service which allows a customer to obtain a telephone number which, when called, will automatically transfer the call to another telephone number. This number may be located in the same central office or in another central office. MEL is furnished in central offices where facilities and operating conditions permit.

B. Terms and Conditions

1. Rates for the MEL feature are in addition to applicable rates and charges for the service used.

2. MEL is not offered where the terminating station is a pay telephone.

3. The Company will not provide identification of the originating telephone number to the MEL customer.

4. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, MEL is not guaranteed for satisfactory transmission of data.

(M) (M)

(M) Material previously appearing on this page was moved to Page 87 of this Section.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.4 *MARKET EXPANSION LINE* SERVICE -GRANDFATHERED

B. Terms and Conditions (Cont'd)

5. **A condition of providing MEL is that the customer orders sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional MEL are required at the call forwarding location or if facilities are needed at the terminating station, the customer will be required to subscribe to additional MEL features and facilities. Should the customer refuse to subscribe to additional MEL features and/or facilities, the customer's MEL service will be subject to termination.** (M)

6. MEL is offered subject to availability of suitable facilities.

7. Where available, MEL will be offered to customers in conjunction with a delayed order alternatives and credits program. Eligible customers will receive a credit for the MEL nonrecurring charge and monthly rate until the Company can provide primary basic local service. See 2.2.2.C. of the Exchange and Network Services Tariff.

8. MEL cannot be used on Centrex, *CENTRAFLEX* or *CENTRON* lines.

9. Any distant exchange that has extended service with the MEL location exchange will be charged the Measured MEL Facility rate.

10. The message charges applicable to remotely forwarded calls are comprised of two separate charges:

    a. A charge for that portion of the call from the originating station to the call forwarding location. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.

    b. A charge for that portion of the call from the call forwarding location to the terminating station. This charge will be the charge specified in this Section or any other applicable tariff for the type of call involved.

11. To change the telephone number at the call forwarding location and/or to change the telephone number to which calls are forwarded at the request of the customer, See 2.2.7 of the Exchange and Network Services Tariff.

12. One listing in the directory covering the exchange in which the call forwarding central office is located is provided.

(M) Material now appearing on this page was moved from Page 86 of this Section.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (Cont'd)

5.4.9 CALLER IDENTIFICATION-BULK - GRANDFATHERED

Effective July 1, 2026, Caller Identification-Bulk **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Caller Identification-Bulk (BCLID) allows a *CENTRON*, Centrex, Multiline Hunt Group (MLHG) or Private Branch Exchange (PBX) customer to receive call-related information on calls that are received from outside the *CENTRON*, Centrex, MLHG or PBX.

The following is a list of call-related information that is transmitted per incoming call.

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group).

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

B. Terms and Conditions

1. A voice grade 36 (or equivalent) data channel is required between the customer's serving central office switch and the customer's premises for the transmission of the call-related data.

(M)
(M)

(M) Material previously appearing on this page was moved to Page 103 of this Section.

5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES

5.4.9 CALLER IDENTIFICATION-BULK - GRANDFATHERED

B. Terms and Conditions (Cont'd)

2. The customer shall be responsible for the provision of compatible customer premises equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein is the responsibility of the customer. (M)

3. PBX customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to *DID* service as described elsewhere.

4. For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted. (M)

5. For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

6. Caller Identification-Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

C. Rates and Charges

1. This service is subject to the terms, conditions, rates and charges applicable to other exchange services and is in addition to the rates and charges for the service with which it is associated.

2. Nonrecurring charges apply to establish or change the service.

3. Caller Identification-Bulk will be provided at the following rates and charges:

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Call Data Input/Output Central Office Facility, each	FCX	$400.00	$450.00
• Per MLHG, PBX Trunk Group or *CENTRON*/Centrex system terminating in Call Data Input/Output Central Office Facility	NSE++	50.00	50.00
• Call Data - Incoming, each line or trunk arranged within group	CGL	–	5.00

(M) Material now appearing on this page was moved from Page 102 of this Section.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS -GRANDFATHERED

Public Communications Service – Coin and Coinless services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

5.5.7 PUBLIC ACCESS LINE SERVICE -GRANDFATHERED

Effective July 1, 2026, Public Access Line (PAL) Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

1. Public Access Line (PAL) Service provides telephone service to all Payphone Service Providers (PSP) pay telephones with or without coin collecting devices. Basic PAL access to the network will be provided as either a two-way or outgoing only flat-rated line, and a basic measured or measured line with 300 call allowance. Coinless Subscriber Service is also available.

(M) (M)

(M) Material previously appearing on this page was moved to Page 115 of this Section.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS -GRANDFATHERED
5.5.7 PUBLIC ACCESS LINE SERVICE -GRANDFATHERED

A. Description (Cont'd) (M)

2. Fraud Protection Service for Basic PAL Service offers three levels of protection: incoming, outgoing, and incoming & outgoing as described below.

- **Incoming Fraud Protection, or Billed Number Screening (BNS), prohibits collect and/or third number billed calls from being charged to Incoming Fraud Protected numbers. Callers attempting to place a collect or third number billed call using an Incoming Fraud Protected number for billing will be advised by an operator that such billing is unauthorized and the call will not be completed until other payment or billing arrangements are made.**
- **Outgoing Fraud Protection restricts outgoing toll calls to only collect, third number billed and calling card.**
- **Incoming & Outgoing Fraud Protection is a combination of the two aforementioned Fraud Protection Services.**

Fraud Protection Service is subject to the availability of facilities with Basic PAL Service. Operator assisted, collect and/or third number billed calls originating from locations that do not have screening capabilities may not be capable of being intercepted and denied and will be billed, e.g., International calls and calls that do not go through the Billing Validation Authority database. Provision of Fraud Protection does not alleviate customer responsibility for completed toll calls. Rates and Charges for this service are set forth in 5.5.7.C.4., following. (M)

B. Terms and Conditions

1. PAL Service and features are available where equipment, facilities and operating conditions permit.

2. A number change may be required if a customer changes from existing service to PAL Service.

3. All PSP pay telephones must be connected to PAL Service.

4. Payment of all business measured service usage, toll message service, Information Delivery Service and directory and operator assistance charges from a PAL shall be the responsibility of the customer subscribing to the PAL Service.

5. All other conditions of service not specifically mentioned herein will be governed by exchange access service including, but not limited to, directory listings, touch-tone calling service, and limits of liability.

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(M) Material now appearing on this page was moved from Page 114 of this Section.
(M1) Material previously appearing on this page was moved to Page 115.1 of this Section.

5. EXCHANGE SERVICES

5.5 PUBLIC COMMUNICATIONS SERVICE - COIN AND COINLESS -GRANDFATHERED
5.5.7 PUBLIC ACCESS LINE SERVICE -GRANDFATHERED

B. Terms and Conditions (Cont'd)

(M)

6. **In the event it becomes apparent that a PSP pay telephone is attached to a line not authorized for such use, the Company reserves the right to disconnect that customer's service. However, should the customer so request, the Company will install a PAL at the rates and charges specified herein.**

7. **Each Basic PAL will be equipped with call screening capabilities. Call screening as referenced here allows participating operator service companies to perform data base verification to determine if third party billed or collect calls are authorized for the billed number requested by the call originator. Call screening does not block calls from completing in the Company's network.**

8. **The Company shall not be liable for any incidental or consequential damages, including but not limited to loss, damage, expense or charges arising from the Company's provisioning of call screening.** (M)

9. The Company does not guarantee nor warrant that call screening will block collect and third party billed calls. The customer shall indemnify and hold the Company harmless from any and all losses, claims, demands, suits or other actions, or any liability, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any loss, damage or charges caused or claimed to have been caused by the failure of call screening to prevent collect third party billed or other similar charges from the customer's account.

10. The Company will provide written verification of call screening upon the request of the customer. There is no monthly or nonrecurring charge for call screening.

11. The Company is not liable for shortages of coins deposited and/or collected from the pay telephones used on PAL Service.

12. The Company is not liable for end-user fraud associated with failure of the customer’s pay telephones to perform correctly.

13. Message rates apply to all applicable local and EAS calls. No message rate is assessed for long distance calling.

14. Loop Diversity and/or Avoidance

    a. Loop Diversity and/or Avoidance defined in the Private Line Transport Services Tariff are available with Basic Public Access Lines.
    b. Customers subscribing to Loop Diversity must also subscribe to additional facilities for the diverse route.

(M) Material now appearing on this page was moved from Page 115 of this Section.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED

Effective July 1, 2026, Dial Switching Systems services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

Equipment used in conjunction with Dial Switching Systems and connected to the Company's network on or after February 16, 2020, must, upon connection to the Company's facilities, be configured by the Customer or equipment manufacturer to allow direct "911" dialing by any end user and must be configured to send MLTS notifications as described in Section 2.5.1 of the Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services P.U.C. Oregon No. 33 Tariff.

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED (CONT'D)
9.1.12 *CENTRAFLEX* SYSTEM 1 - GRANDFATHERED

Effective July 1, 2026, *CENTRAFLEX* System 1 (CS1) Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

CENTRAFLEX System 1 (CS1) Service provides optional Custom Calling features to residence exchange access flat and measured lines.

The CS1-Six Pack will provide a system of features on two to six central office lines. The billing record of toll calls on lines using CS1 service will not be affected by the application of the features of this service.

The CS1 allows a multiline customer to integrate separate lines into a communication system.

1. The following standard features are included in the packages:

Intercom Dialing
A user of a CS1-Six Pack equipped line can dial up to five other lines in the same CS1 group by dialing an access code followed by a single digit.

Call Hold
A user of a CS1 line can place any established call on hold by flashing the switchhook and dialing a code. This frees the line to originate another call or use the call pickup feature.

Touch-Tone
A CS1 line will be equipped with touch-tone service. The CS1 user must use a tone-signaling set to activate features.

User Transfer
The user of a CS1 line can transfer an established call to another line within or outside the CS1 group.

(M) Material previously appearing on this page was moved to Page 7.2 of this Section. (M)

9. CENTRAL OFFICE SERVICES

9.1 DIAL SWITCHING SYSTEMS - GRANDFATHERED
9.1.12 *CENTRAFLEX* SYSTEM 1 - GRANDFATHERED (CONT'D)

A. Description (Cont'd)

1. The following standard features are included in the packages: (Cont'd) (M)

Conferencing
The user of a CS1 line can hold an in-progress call and complete a second call while maintaining privacy from the first call. In addition, the user of a CS1 line may choose to add on the previously held call into a three-way conference. (M)

2. The following selection of optional features are available to CS1 customers:

Call Waiting
Provides a tone burst alert to a CS1 user on an existing call to advise that another call is waiting.

Call Forwarding - Variable
Automatically transfers all calls made to the subscribing line to a different line, within or outside the CS1 group.

Speed Calling - CS1-Six Pack
Allows a user of a CS1 line to abbreviate dialing patterns for frequently called and emergency numbers. By dialing an access code followed by two digits, a customer can dial up to 30 preprogrammed numbers. All lines in a CS1 group share the same list which can be reprogrammed from a customer specified line.

Distinctive Ringing
Allows the customer to distinguish between incoming and intercom calls by providing distinctive ringing patterns on all lines in the system. CS1 lines in a system that is equipped for distinctive ringing which are also assigned the CS1 Call Waiting feature will receive distinctive tones on incoming and intercom calls which are waiting. If one line of the system selects this feature, all lines of the system must be equipped with this feature.

Call Forwarding-Don't Answer
This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the *CENTRAFLEX* 1 system that encounter a don't answer condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

Call Forwarding-Busy Line
This feature automatically transfers to an alternate designated line, incoming calls from inside or outside the *CENTRAFLEX* 1 system that encounter a busy condition. This feature is in operation on a continuous basis and cannot be activated or deactivated by the customer.

(M) Material now appearing on this page was moved from Page 7.1 of this Section.

10. MISCELLANEOUS SERVICE OFFERINGS

10.3 MISCELLANEOUS SWITCHING ARRANGEMENTS

10.3.1 NIGHT TERMINALS

A. Description

Night Terminals provide the customer the ability to have two telephone numbers terminate on one central office line. One of the numbers can then be used for Night Service.

B. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Terminals in central office in connection with night listings for private branch exchange systems**[1]**, each terminal	NCB	$4.00	$2.25

[1] Effective July 1, 2026, private branch exchange systems services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES

10.4.1 *CUSTOMNET* SERVICE

A. Description

CUSTOMNET Service provides toll access screening options which allow a customer to restrict the classes of chargeable calls originating over some or all of their lines.

CUSTOMNET Service enables a customer, by means of Company operator identification, to provide toll access but restrict (0/0+) outgoing toll calls to only those calls which are charged to the called telephone (collect), a third number, and/or calling card.

CUSTOMNET Service is offered in two categories:

Selective Class of Call Screening
Individual Line Service

1. Selective Class of Call Screening (SCCS)

   a. SCCS is furnished only in conjunction with PBX trunk service[1]. It is not furnished on flat business lines or residence exchange service.

   b. All local calls and calls to Company numbers, such as repair service, will not be permitted. Calls dialed 1+, including calls to Directory Assistance, will not be permitted, except for calls to 800/800-type service numbers. Calls dialed 0/0+ to Directory Assistance will be permitted if alternate billing is provided.

2. Individual Line Service

   a. Individual Line Service is offered to individual line and trunk[1] customers. Two options, described below, are available with this service. The provision of this service may require some customers to change their existing telephone number.

[1] Effective July 1, 2026, PBX trunk service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) | (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.4 SCREENING/RESTRICTION SERVICES
10.4.1 *CUSTOMNET* SERVICE (CONT'D)

C. Rates and Charges

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Selective Class of Call Screening			
- Per establishment[1]	NRO	$240.00	–
- Individual Line Service, per line/trunk line equipped[2,3]	SEA	24.00	$2.00

		NON-RECURRING	MONTHLY RATE PER RATE GROUP		
	USOC	CHARGE	1	2	3
- Selective Class of Call Screening, per PBX trunk line equipped[1,3]	SRG	$24.00	$2.00	$2.00	$2.00

[1] One time charge per trunk group established.

[2] The nonrecurring charge will apply when *CUSTOMNET* Service is ordered subsequent to the initial installation of the access line, or when the service is changed.

[3] Effective July 1, 2026, PBX trunk line **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) | (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.1 MESSAGE DELIVERY SERVICE (CONT'D)

B. Terms and Conditions

1. The provider must have common equipment and a data link (private line) between the central office and the customer's equipment that receives the call-related information and/or generates a Message Waiting Indication activation/deactivation request.

2. If a call is tandem forwarded (forwarded from a forwarded-to number) only the telephone number of the last forwarded-from line (calling number) can be delivered.

3. When used in conjunction with Message Waiting Indication, the provider must have compatible message desk customer-provided equipment (CPE).

4. A Voice Grade 36 (or equivalent) private line/data channel is required in addition to the common equipment to provide signaling between the central office and the provider's premises, to provide call information and/or Message Waiting Indication.

5. Message Delivery Service will be provided where technically and/or economically feasible and where sufficient demand exists to warrant provision of the service.

6. A separate MLHG arrangement must be ordered for each *CENTRON*[1], Centrex[1], and *CENTRAFLEX*[1] customer served.

7. Providers will be required to sign an agreement not to disclose the calling number identified as a result of the service, unless permission is given by the calling party. Providers will only use the information to complete processing of that call or to provide Voice Messaging Service.

8. A Message Waiting Indication activation/deactivation request will be effective only for customers in the same central office switch where the common equipment and data link (private line) terminates.

[1] Effective July 1, 2026, *CENTRON,* Centrex, and *CENTRAFLEX* **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES (CONT'D)

10.10.8 BUSINESS CONTINGENCY SERVICE

A. Business Continuation Routing

1. Description

Business Continuation Routing provides the customer with the ability to activate a predefined business continuity telecommunications service through the use of a Telephone User Interface (TUI) menu. Business Continuation Routing will provide call redirection to one of two telephone numbers that have been preselected by the customer to be part of their Business Continuation Routing Plan. Basic call redirection is considered to be redirection from one number to another. The customer may choose to redirect their calls using one of two forwarding options, Option A or Option B. Only one option can be activated at any point in time. Business Continuation Routing is available on PBX trunks[1], business exchange access lines, Single Line ISDN lines[1], Centrex type station lines[1], DSS Basic trunks[1] and DID numbers[1].

2. Definitions

Service Establishment
The administration of the initial customer service request and testing of the predefined service configuration.

Activation
The act of invoking a pre-established Business Continuation Routing option by the customer.

Occurrence
Each separate occasion that the plan configuration is implemented for activation purposes.

Group
A group is a group of telephone numbers that will be redirected in the same way. For example, if redirection is invoked under Option A, all telephone numbers within that group will be redirected to the numbers under Option A.

[1] Effective July 1, 2026, PBX trunks, Single Line ISDN lines, Centrex type station lines, DSS Basic trunks, and DID numbers **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) | (N)

10. MISCELLANEOUS SERVICE OFFERINGS

10.10 MISCELLANEOUS CENTRAL OFFICE SERVICES
10.10.8 BUSINESS CONTINGENCY SERVICE

4. Rates and Charges (Cont'd)

	USOC	NONRECURRING CHARGE	MONTHLY RATE
• Service Establishment Charge[1]	SEPCS	$150.00	—
• Number Establishment or Change Charge, per number	REAKY	8.50	—
• Digital Switched Service capability, per Digital Switched Facility[2,3,4]	C2RDX	—	$75.00
• Access Line/Trunk capability, per line and/or trunk[2,3,4]	C2RLX	—	3.50

[1] Applies on initial installation and when adding new numbers.

[2] With Digital Switched Service or Primary Rate Service, the customer will be billed the rate associated with the quantity of Digital Switched Facilities (DS1s) or Access Lines (DID numbers), but not both.

[3] Includes the first Company activation occurrence in a month or 30 day period not to exceed 48 hours of continuous operation.

[4] Effective July 1, 2026, Digital Switched Service and Access Trunk **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

Effective July 1, 2026, Integrated Services Digital Network (ISDN) services **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

14.1 GENERAL - GRANDFATHERED

A. Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data, video, image and facsimile by two standard methods of access: a Basic Rate Service (BRS) or a Primary Rate Service (PRS). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

B. Definitions

Definitions of terms and the two standard methods of access using the ISDN architecture are:

Basic Rate Service
BRS consists of up to three distinct channels on one pair of wires: one or two B (Bearer) Channels and one D (Delta) Channel. BRS is offered as a packaged offering referred to as Single Line ISDN Service.

B (Bearer) Channel
The B-channel carries circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

B-Channel Circuit-Switched Data
Circuit-switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit-switched data call ties up network/system resources for the duration of the call. Similar to voice, Calling Line Identification functionality is provided.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.2 BASIC RATE SERVICE OFFERINGS – GRANDFATHERED

Effective July 1, 2026, Basic Rate Service Offerings **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED

Effective June 1, 2023, Single Line ISDN Service was previously grandfathered for small business customers and is no longer available to new small business customers. Effective July 1, 2026, Single Line ISDN Service **was** grandfathered for all other business customers. Single Line ISDN Service is no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

Single Line ISDN Service is a business service and is compatible with National ISDN. Single Line Service includes circuit-switched voice, circuit-switched data and packet functionality.

A. Standard Features and Functions

Two sets of features are being offered: One for "voice" and one for "data". Because of CPE selected by the customer or the customer's agent, some of the features offered may function differently, may not be available or may be required to be offered via an access code. The standard features and functions support two terminals per BRS. The two feature sets are as follows:

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(M) Material previously appearing on this page was moved to Page 10 of this Section.

14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.2 BASIC RATE SERVICE OFFERINGS - GRANDFATHERED

14.2.1 SINGLE LINE ISDN SERVICE - GRANDFATHERED

A. Standard Features and Functions

1. Voice Features

Call Appearance (M)
Call Appearances are the position(s) on a terminal to which numbers are assigned. A Directory Number can be shared by more than one ISDN terminal. The quantity and/or position of Primary Directory Number (PDN), Secondary Directory Numbers (SDN), Analog Call Appearance (ACA) and Shared Call Appearances (SCA) are limited by the standard configuration developed for the CPE. A total of six call appearances per terminal are included in standard package. (M)

Call Exclusion
This feature has two options:

- Automatic Exclusion
  This option allows a user to restrict other users that share a DN from bridging onto an active call or retrieving a held call. This option is automatically invoked whenever the user goes off-hook to receive or place a call.

- Manual Exclusion
  This option allows a user to restrict other users, which share a DN from bridging onto an active call or retrieving a held call. This option is activated by pressing a feature button before dialing or during the call.

Call Forwarding-Busy Line-All Calls (Pre-programmed)
This feature allows all voice calls to a busy PDN to be forwarded to another number either within the same central office, for the same customer at the same location, outside the customer system within the same central office, or in a different central office.

Call Forwarding-Don't Answer (Pre-programmed)
This feature allows all voice calls terminating to an idle PDN to be forwarded to another number when the called PDN does not answer after a predetermined number of seconds.

Call Forwarding-Variable-All Calls
The user can forward all PDN voice calls to another number by pressing the Call Forwarding-Variable feature button. The forward-to number is customer changeable. The user must activate or deactivate the forwarding function by using either an access code or a feature button. The standard configuration provides for this feature on a feature button.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED

Effective July 1, 2026, Primary Rate Service Offerings **were** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED

Effective July 1, 2026, Primary Rate Service (PRS) **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

The basic Primary Rate Service (PRS) structure consists of 23 B-channels and a D-channel, for a total transmission rate of 1.544 Mbps, which is equivalent to a T1 facility. Each 64 kbps B-channel carries user information such as voice calls, circuit-switched data, or video. The D-channel is a 64 kbps channel that is used to carry the control or signaling information.

Circuit-Switched Data PRS consists of 23B+D, which is equivalent to a T1 facility. The customer may use CPE to bond together 64 kbps B-channels for the transmission of circuit-switched data or video.

This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED

B. Definitions (M)

1. Service Configurations

23B+D
This service configuration provides for 23 B-channels and 1 D-channel. The B-channels carry user information such as voice calls, circuit-switched data, or video, while the D-channel handles signaling information. When equipped, the D-channel can control a maximum of 479 B-channels. The B-channels may be provisioned on the same facility as the D-channel or on other PRS T1 facilities.

24B
This service configuration provides for 24 B-channels. The B-channels carry user information such as voice calls, circuit-switched data, or video information. The signaling information is provided by a D-channel on the first T1 facility.

23B+Back-up D
This service configuration provides for 23 B-channels and a back-up D-channel. The back-up D-channel is used if the primary D-channel, which provides signaling for multiple T1 facilities, fails. All active calls are maintained during the switch-over to the back-up D-channel. (M)

2. Network Connections

Circuit-Switched Data Connection
A Circuit-Switched Data Connection is a central office translation that provisions 23 or 24 B-channels on a PRS T1 facility. All B-channels are dedicated with 2-way operation and have access to the exchange network. Incoming calls are restricted to circuit-switched data or video.

ISDN Trunk Connection
An ISDN Trunk Connection (TC) is a central office translation that provisions each B-channel in a PRS. The TC allows access to the exchange network. One ISDN Trunk Connection is required for each B-channel used in a PRS.

- Call-By-Call PRS
  The PRS B-channels are configured to support inward and outward call flexibility determined by the customer traffic flow.

- Dedicated PRS
  Each B-channel is dedicated to inward, outward or 2-way traffic.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED

B. Definitions (Cont'd)

2. Network Connections Cont'd) (M)

Uniform Access Solution (UAS) Network Connection
The UAS network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire T1. (M)

3. Standard Features

Calling Number Identification (M)
This feature displays the call identification information and the calling party's DN (including nonpublished and nonlisted DNs) prior to the call being answered. Callers have the ability to inhibit the display of calling party information to the terminating number. (M)

Calling Number Identification Blocking-All Calls
All outgoing calls will be blocked for PRS customers where technically feasible as determined by the Company. Most Company switches do not have this capability and will be a function of the customers PBX.

Direct Inward/Outward Dialing
Allows station users to place or receive calls by-passing the attendant.

Circuit-Switched Data
Allows the transmission of circuit-switched data on a voice circuit.

4. Optional Features

2B Channel Transfer
2B Channel Transfer allows the transfer of two independent calls when both calls have been answered or when one call has been answered and one call is alerting. Notification of transfer is given to transferred users.

ISDN Calling Name Delivery (ICNAM)
ICNAM is a terminating feature that delivers to ISDN Class II Equipment, over a Primary Rate ISDN Interface, the original calling party name along with the calling party's telephone number. A private or unavailable indication will appear when the name is not available to the called customer.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (CONT'D)

B. Definitions (Cont'd) (M)

4. Optional Features (Cont'd)

ISDN Redirecting Number Delivery (RND)

RND provides not only the original calling number, but one or more numbers from which a call was redirected. If a call is redirected multiple times, both the first and the last redirecting numbers will be delivered. On calls forwarded, a redirecting reason is also provided to the RND subscriber indicating why a call was forwarded, e.g., the Call Forwarding Variable, Call Forwarding Busy, or Call Forwarding Don't Answer feature was active. When a call is forwarded multiple times, the first and last redirecting reasons will be provided to the RND subscriber. (M)

C. Terms and Conditions

1. PRS is provided subject to the availability of central office facilities.

2. Each PRS consists of one T1 facility and one Service Configuration. A customer may request more than one PRS per premises.

3. Terms, conditions, rates and charges, as described for PRS are in addition to the regular rates and charges for the service with which PRS is associated.

4. Some services are not available and/or compatible with PRS.

5. Loop Diversity and Avoidance defined in the Private Line Transport Services Tariff is available with PRS.

   - Customers subscribing to Loop Diversity must also subscribe to additional PRS facilities and TCs for the secondary route.
   - Customers subscribing to Avoidance must pay DS1 Transport Mileage rates between the local serving office and the alternate serving office.

6. The PRS facility may be provided from a foreign central office or foreign exchange at the DS1 Transport Mileage rates. Associated charges will be applied to the PRS facility.

7. PRS offerings are not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers or Interexchange Carriers in the provision of services to their customers. Other digital services are offered by the Company for interconnection specifically for these Carriers. (M1)
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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED

14.3.1 PRIMARY RATE SERVICE - GRANDFATHERED (CONT'D)

C. Terms and Conditions (Cont'd)

8. The PRS facility for all channels may be provisioned on an existing or new T3 facility. (M)

9. Basic PRS requires a minimum of one PRS T1 facility with a service configuration, and TCs. A customer may request more than one PRS per premises.

10. *DID* numbers associated with PRS are found in 5.3.4, preceding. A *DID* Trunk Termination is required for each inward or 2-way B-channel in a PRS.

11. Circuit-Switched Data PRS is only intended for data calls, including video. (M)

12. ISDN Calling Name Delivery (CNAM) is an optional central office-based feature available for use with ISDN PRS. The Company may monitor the customer's usage of this feature to ensure that the customer's use of CNAM is consistent with applicable restrictions and limitations as listed below. Unacceptable use will result in the Company disabling the feature from future use.

    Unacceptable use of ISDN CNAM includes, but is not limited to, any of the following situations:

    - High volume, short duration calls that show a pattern inconsistent with calls intended for completion at the number called.
    - Calls that originate and attempt to terminate or terminate on PRS facilities for the same subscriber at the same physical location.
    - Using Caller ID digits other than those belonging to the PRS subscriber.

    If the Company has any reason to believe a customer is using ISDN CNAM in an unacceptable manner as defined above, the Company will immediately disable the feature without notice to the customer. Further, once the Company has disabled the ISDN CNAM for reasons of unacceptable use, the feature will not be restored during the life of the PRS service.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED (CONT'D)
14.3.2 RESERVED FOR FUTURE USE
14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE - GRANDFATHERED

Effective July 1, 2026, Primary Rate Service (PRS) Bundle **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Primary Rate Service (PRS) Bundle is an optional business service enrollment plan. This offering permits a customer to receive features and services for a flat monthly rate for each bundle provided. PRS Bundle includes the following features and services:

1. Bulk rate Integrated Services Digital Network Primary Rate Service, consisting of 23B+D and 23 Voice and Data trunks provisioned as Two-way with DID

2. Up to 100 Direct-Inward-Dialing (DID) Numbers (in blocks of 20) -Optional

3. Primary Rate Service Standard Features

4. ISDN Calling Name Delivery (ICNAM)

B. Terms and Conditions

1. Unless specified otherwise in this section, the regulations for Integrated Services Digital Network Primary Rate Service, including Service Charges, apply in addition to the regulations herein.

2. Unless specified otherwise in this section, the regulations for Direct-Inward-Dialing (DID) Service, including Non-recurring and Installation Charges, set forth in Section 5.3, apply in addition to the regulations herein.

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14. INTEGRATED SERVICES DIGITAL NETWORK - GRANDFATHERED

14.3 PRIMARY RATE SERVICE OFFERINGS - GRANDFATHERED
14.3.3 PRIMARY RATE SERVICE (PRS) BUNDLE - GRANDFATHERED (CONT'D)

B. Terms and Conditions (Cont'd)

3. **Service Charges do not apply when PRS Bundle replaces existing Local Exchange Service.** (M)

4. **Customers may activate all 100 DID numbers included in the bundle rate concurrent with installation of service or may activate the numbers in blocks of 20. When a customer activates fewer than 100 numbers concurrent with establishment of service, Service Charges do not apply for the initial or subsequent activations of 20-number blocks (up to 100 numbers).** (M)

5. Customers may order additional DID numbers, in excess of 100 for an individual PRS Bundle, subject to availability, at the rates specified in Section 5.3 of this tariff. Nonrecurring Charges apply for subsequent activation of numbers beyond those included in the bundle.

6. The Optional Features available for Primary Rate Service are available with PRS Bundle at the rates specified in Section 14.3.1.

7. PRS Bundle is available under the term commitments of 1, 2 3, and 5 years on a Rate Stabilized basis. Termination Liability Charges set forth in Section 2 apply.

8. Unless terminated by the PRS Bundle customer or the Company, a customer will remain enrolled in the PRS Bundle, as amended from time to time, with any applicable changes in rate, for as long as the PRS Bundle continues to be offered by the Company. If any features or services in the bundle are discontinued by the customer, the remaining features and services will be charged the normal tariff rate or charge.

9. Customers enrolled in the bundle, who subsequently become subject to Company initiated toll restriction will have all existing PRS Bundle lines converted to the applicable tariff rates. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this bundle until such time as all associated unpaid balances are satisfactorily paid in full.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED

15.1 DIGITAL SWITCHED SERVICE (DSS) - GRANDFATHERED

Effective July 1, 2026, Digital Switched Service (DSS) **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Digital Switched Services (DSS) provides digital exchange service for PBX customers. DSS includes a DSS facility, common equipment (CEQ), local exchange switching and flat usage trunks for access to the local exchange and toll networks. Each DSS facility utilizes 24 channels which may be configured as either basic or advanced trunks, as defined below, or a combination of both types of trunks.

B. Definitions and Application of Services

DSS Facility and Common Equipment
This element includes the digital DSS facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface each of the 24 channels into the central office switch. The DSS signal provided to the customer's premises will have a loss not greater than 16.5 dB.

DS3 Service
A channel for point-to-point, two-way, digital transmission at a rate of 44.736 Mbps. A maximum of twenty-eight DSS facilities may be provisioned on DS3 Service.

Fiber Optic Facility
The DSS facility may be provided, at the customer's request, via a fiber optic facility between the Company's central office and the customer's premises.

15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED

15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED

Effective July 1, 2026, Uniform Access Solution (UAS) Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Uniform Access Solution (UAS) Service provides an arrangement that allows channels to function with one number per channel group. UAS includes a DS1 facility with common equipment and a network connection which provides switching for local exchange and toll network access. Each DS1 facility utilizes 1 through 24 channels configured with trunk-side termination and one number functionality.

B. Definitions

Channel Group
Denotes a set of channels that are traffic engineered as a unit for the establishment of connections between switching systems in which all of the communications paths are identical.

DS1 Facility and Common Equipment
The DS1 facility, transmits at a rate of 1.544 Mbps, and includes common equipment necessary to interface each of the channels into the CO switch. The DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB.

Network Connection
The network connection provides switching to the local exchange and toll networks, and includes the channel trunk-side configuration for the entire DS1 facility. The Network Connection can be ordered with in-only or two-way functionality. (M) (M)

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED

15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED

C. Terms and Conditions

1. **The type of DS1 facility installed will be determined by the Company. A fiber optic facility will be engineered if requested by the customer.** (M)

2. **The minimum service period for UAS is one month.** (M)

3. The following services will not be provided with UAS:
   - PBX trunks specified in 5.3, preceding,
   - Feature groups A, B, C or D
   - Other private line/access services and facilities unless specified herein
   - Basic exchange enhancement
   - Joint User Service
   - *SWITCHNET 56* Service

4. Temporary suspension of service is not available.

5. Loop Diversity and Avoidance, defined in the Private Line Transport Services Tariff, is available.

   a. Customers subscribing to Loop Diversity must also subscribe to additional UAS Service for the secondary route.

   b. Customer subscribing to Avoidance must pay DS1 transport channel rates, specified in the Private Line Transport Services Tariff, between the local serving office and the alternate serving office.

6. UAS Service may be provided on a Foreign Central Office basis.

7. UAS Service is not available for use by Commercial Mobile Radio Carriers and Private Mobile Radio Carriers in the provision of service to their customers, and Interexchange Carriers in the provision of access service to their customers. Other digital services are offered by the Company for interconnection specifically for these carriers.

8. UAS Service may be provisioned on an existing DS3 facility.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED

15.3 UNIFORM ACCESS SOLUTION SERVICE - GRANDFATHERED

C. Terms and Conditions

9. UAS Service Rate Stability Plan

a. The UAS Service Rate Stability Plan is an optional payment arrangement, offered under contract between the Company and the customer, which allows customers to pay a guaranteed fixed monthly rate for UAS Service over a 1 - or 5-year period. The Rate Stability Plan is subject to the terms of the Termination Liability/Waiver Policy set forth in 2.2.14 of the Exchange and Network Services Tariff. (M)

b. If Waiver Policy conditions are met as specified in 2.2.14 of the Exchange and Network Services Tariff, termination charges will not apply if UAS Service is moved to an existing DS3 facility. (M)

c. Customers migrating from Analog PBX Trunk Service will receive one month credit when entering into a 1-year RSP, two month credit when entering into a 2-year RSP, three month credit when entering into a 3- or 5-year RSP, and a waiver of nonrecurring charges when entering into a 1-, 2-, 3- or 5-year RSP.

10. UAS may terminate at an Interexchange Carrier Point of Presence (IXC POP) for data service only, terminating on the Internet by an Internet Service Provider (ISP). Voice service may not terminate at the IXC POP.

11. Cancellation of Application For Service

a. A customer may cancel an order for the installation of service at any time prior to notification by the Company that service is available for the customer's use. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled.

b. Certain Critical Dates as specified in c., following, are used by the Company to monitor the service order provisioning process. Cancellation charges are based on the estimated costs incurred by the Company at the time the order is cancelled. The Company monitors which Critical Date was last scheduled and determines what percentage of the Company's provisioning costs have been incurred as of that Critical Date. A list of Critical Dates and the number of days between each date is found in the Service Interval Guide.

Costs incurred in conjunction with the provision of Uniform Access Solution Service start on the Application Date as defined in c., following. When the customer cancels an order prior to the Application Date, no charges shall apply. When the customer cancels an order on or after the Application Date, a charge determined as specified in d. and e., following shall apply. When a customer cancels an order or part of an order, on or after the original Service Date, the Cancellation Charge will apply as set forth in d., and e., following.

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15. MISCELLANEOUS SWITCHED DIGITAL SERVICE OFFERINGS - GRANDFATHERED

15.4 INTEGRATED T-1 SERVICE - GRANDFATHERED

Effective July 1, 2026, Integrated T-1 Service **was** grandfathered and no longer available for new orders. Availability is limited to existing customers at existing locations. No renewals, extensions, or transfers of service will be permitted, whether verbal or written. Customers receiving the service pursuant to an existing contract or term agreement may continue the service through the expiration of the applicable term. Upon expiration, service will be subject to the provisions set forth in Section 2.16, Expiration of Contracts, Term Agreements, or Service Terms. Grandfathered services removed may not be reinstated. **Effective November 23, 2026, moves, rearrangements, changes, or relocations of existing service are not permitted. Customers may, however, migrate to other available services or disconnect service.** (T) (N) (N)

A. Description

Integrated T-1 (IT1) Service provides a 1.544 mbps dedicated facility from the customer's premise to the Company serving wire center. IT1 includes a DS1 facility, common equipment, local exchange switching and 24 flat rated channels for access to the local exchange and toll networks. Each IT1 facility utilizes 24 channels which may be configured to provide the services as defined below, or a combination thereof.

B. Definitions

IT1 Facility and Common Equipment
This element includes the digital DS1 facility, transmitting at a rate of 1.544 mbps, and the common equipment necessary to interface each of the 24 channels into the Company's equipment.

Advanced Voice Channel

- In-Only Channel with *DID*
  In-only channel with Direct Inward Dialing (*DID*) feature. Requires a *DID* channel circuit termination.[1]

- Out-Only Channel with Answer Supervision
  Out-only channel with answer supervision feature. This feature passes answer back signaling from the central office switch to the customer's CPE when a call has been either completed or answered.

- Two-Way Channel with *DID* and Answer Supervision
  Two-way channel with *DID* and answer supervision features. Requires a *DID* channel circuit termination.[1]

[1] Applicable rates and charges for *DID* are found in 5.3.4, preceding.